# **DAIKIN** Service Instructions

# ComfortNet™ DX7TC, DX16TC & DX18TC Condensing Units, DZ7TC, DZ16TC & DZ18TC Split System Heat Pumps with R-410A Refrigerant Blowers, Coils, & Accessories



#### WARNING

ONLY PERSONNEL THAT HAVE BEEN TRAINED TO INSTALL, ADJUST, SERVICE, MAINTENANCE OR REPAIR (HEREINAFTER, "SERVICE") THE EQUIPMENT SPECIFIED IN THIS MANUAL SHOULD SERVICE THE FOLIPMENT.

THIS EQUIPMENT IS NOT INTENDED FOR USE BY PERSONS (INCLUDING CHILDREN) WITH REDUCED PHYSICAL, SENSORY OR MENTAL CAPABILITIES, OR LACK OF EXPERIENCE AND KNOWLEDGE, UNLESS THEY HAVE BEEN GIVEN SUPERVISION OR INSTRUCTION CONCERNING USE OF THE APPLIANCE BY A PERSON RESPONSIBLE FOR THEIR SAFETY.

CHILDREN SHOULD BE SUPERVISED TO ENSURE THAT THEY DO NOT PLAY WITH THE EQUIPMENT.

THE MANUFACTURER WILL NOT BE RESPONSIBLE FOR ANY INJURY OR PROPERTY DAMAGE ARISING FROM IMPROPER SUPERVISION, SERVICE OR SERVICE PROCEDURES. IF YOU SERVICE THIS UNIT, YOU ASSUME RESPONSIBILITY FOR ANY INJURY OR PROPERTY DAMAGE WHICH MAY RESULT. IN ADDITION, IN JURISDICTIONS THAT REQUIRE ONE OR MORE LICENSES TO SERVICE THE EQUIPMENT SPECIFIED IN THIS MANUAL, ONLY LICENSED PERSONNEL SHOULD SERVICE THE EQUIPMENT. IMPROPER SUPERVISION, INSTALLATION, ADJUSTMENT, SERVICING, MAINTENANCE OR REPAIR OF THE EQUIPMENT SPECIFIED IN THIS MANUAL, OR ATTEMPTING TO INSTALL, ADJUST, SERVICE OR REPAIR THE EQUIPMENT SPECIFIED IN THIS MANUAL WITHOUT PROPER SUPERVISION OR TRAINING MAY RESULT IN PRODUCT DAMAGE, PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.

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#### **WARNING**

DO NOT BYPASS SAFETY DEVICES.

This manual is to be used by qualified, professionally trained HVAC technicians only. Daikin does not assume any responsibility for property damage or personal injury due to improper service procedures or services performed by an unqualified person.

#### IMPORTANT INFORMATION

Pride and workmanship go into every product to provide our customers with quality products. It is possible, however, that during its lifetime a product may require service. Products should be serviced only by a qualified service technician who is familiar with the safety procedures required in the repair and who is equipped with the proper tools, parts, testing instruments and the appropriate service manual. **REVIEW ALL SERVICE INFORMATION IN THE APPROPRIATE SERVICE MANUAL BEFORE BEGINNING REPAIRS.** 

# IMPORTANT NOTICES RECOGNIZE SAFETY SYMBOLS, WORDS AND LABELS



THIS UNIT SHOULD NOT BE CONNECTED TO, OR USED IN CONJUNCTION WITH, ANY DEVICES THAT ARE NOT DESIGN CERTIFIED FOR USE WITH THIS UNIT OR HAVE NOT BEEN TESTED AND APPROVED BY THE MANUFACTURER. SERIOUS PROPERTY DAMAGE OR PERSONAL INJURY, REDUCED UNIT PERFORMANCE AND/OR HAZARDOUS CONDITIONS MAY RESULT FROM USE OF DEVICES THAT HAVE NOT BEEN APPROVED OR CERTIFIED BY THE MANUFACTURER.



#### **WARNING**

TO PREVENT THE RISK OF PROPERTY DAMAGE, PERSONAL INJURY, OR DEATH, DO NOT STORE COMBUSTIBLE MATERIALS OR USE GASOLINE OR OTHER FLAMMABLE LIQUIDS OR VAPORS IN THE VICINITY OF THIS APPLIANCE.



#### **WARNING**

#### **HIGH VOLTAGE**

DISCONNECT ALL POWER BEFORE SERVICING OR INSTALLING THIS UNIT. MULTIPLE POWER SOURCES MAY BE PRESENT. FAILURE TO DO SO MAY CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.



To locate an authorized servicer, please consult your telephone book or the dealer from whom you purchased this product. For further assistance, please contact:

# CONSUMER INFORMATION LINE TOLL FREE 1-855-770-5678 (U.S. only)

(Not a technical assistance line for dealers.) email us at: customerservice @daikincomfort.com

fax us at: (713) 856-1821

Outside the U.S., call 1-713-861-2500.
(Not a technical assistance line for dealers.)
Your telephone company will bill you for the call.

#### IMPORTANT INFORMATION

#### SAFE REFRIGERANT HANDLING

While these items will not cover every conceivable situation, they should serve as a useful guide.



#### **WARNING**

REFRIGERANTS ARE HEAVIER THAN AIR. THEY CAN "PUSH OUT" THE OXYGEN IN YOUR LUNGS OR IN ANY ENCLOSED SPACE. TO AVOID POSSIBLE DIFFICULTY IN BREATHING OR DEATH:

- NEVER PURGE REFRIGERANT INTO AN ENCLOSED ROOM OR SPACE. BY LAW, ALL REFRIGERANTS MUST BE RECLAIMED.
- If an indoor leak is suspected, thoroughly ventilate the area before beginning work.
- LIQUID REFRIGERANT CAN BE VERY COLD. TO AVOID POSSIBLE FROSTBITE OR BLINDNESS, AVOID CONTACT WITH REFRIGERANT AND WEAR GLOVES AND GOGGLES. IF LIQUID REFRIGERANT DOES CONTACT YOUR SKIN OR EYES, SEEK MEDICAL HELP IMMEDIATELY.
- ALWAYS FOLLOW EPA REGULATIONS. NEVER BURN REFRIGERANT, AS POISONOUS GAS WILL BE PRODUCED.



#### WARNING

THE UNITED STATES ENVIRONMENTAL PROTECTION AGENCY ("EPA") HAS ISSUED VARIOUS REGULATIONS REGARDING THE INTRODUCTION AND DISPOSAL OF REFRIGERANT INTRODUCED INTO THIS UNIT. FAILURE TO FOLLOW THESE REGULATIONS MAY HARM THE ENVIRONMENT AND CAN LEAD TO THE IMPOSITION OF SUBSTANTIAL FINES. THESE REGULATIONS MAY VARY BY JURISDICTION. A CERTIFIED TECHNICIAN MUST PERFORM ARISE, CONTACT YOUR EPA OFFICE. VIOLATIONS OF EPA REGULATIONS MAY RESULT IN FINES OR PENALTIES.



#### WARNING

#### TO AVOID POSSIBLE EXPLOSION:

- NEVER APPLY FLAME TO STEAM TO A REFRIGERANT CYLINDER. IF YOU MUST HEAT CYLINDER FOR FASTER CHARGING, PARTIALLY IMMERSE IT IN WARM WATER.
- NEVER FILL A CYLINDER MORE THAN 80% FULL OF LIQUID REFRIGERANT,
- NEVER ADD ANYTHING OTHER THAN R-22 TO AN R-22 CYLINDER OR R-410A
   TO AN R-410A CYLINDER. THE SERVICE EQUIPMENT USED MUST BE LISTED
   OR CERTIFIED FOR THE TYPE OF REFRIGERANT USED.
- STORE CYLINDERS IN A COOL, DRY PLACE. NEVER USE A CYLINDER AS A PLATFORM OR A ROLLER.



#### WARNING

- TO AVOID POSSIBLE EXPLOSION, USE ONLY RETURNABLE (NOT DISPOSABLE)
   SERVICE CYLINDERS WHEN REMOVING REFRIGERANT FROM A SYSTEM.
- ENSURE THE CYLINDER IS FREE OF DAMAGE WHICH COULD LEAD TO A LEAK OR EXPLOSION.
- ENSURE THE HYDROSTATIC TEST DATE DOES NOT EXCEED 5 YEARS.
- ENSURE THE PRESSURE RATING MEETS OR EXCEEDS 400 LBS.

WHEN IN DOUBT, DO NOT USE CYLINDER.



#### **WARNING**

TO AVOID POSSIBLE INJURY, EXPLOSION OR DEATH, PRACTICE SAFE HANDLING OF REFRIGERANTS.



#### **WARNING**

SYSTEM CONTAMINANT, IMPROPER SERVICE PROCEDURE AND/OR PHYSICAL ABUSE AFFECTING HERMETIC COMPRESSOR ELECTRICAL TERMINALS MAY CAUSE DANGEROUS SYSTEM VENTING.

The successful development of hermetically sealed refrigeration compressors has completely sealed the compressor's moving parts and electric motor inside a common housing, minimizing refrigerant leaks and the hazards sometimes associated with moving belts, pulleys or couplings.

Fundamental to the design of hermetic compressors is a method whereby electrical current is transmitted to the compressor motor through terminal conductors which pass through the compressor housing wall. These terminals are sealed in a dielectric material which insulates them from the housing and maintains the pressure tight integrity of the hermetic compressor. The terminals and their dielectric embedment are strongly constructed, but are vulnerable to careless compressor installation or maintenance procedures and equally vulnerable to internal electrical short circuits caused by excessive system contaminants.

In either of these instances, an electrical short between the terminal and the compressor housing may result in the loss of integrity between the terminal and its dielectric embedment. This loss may cause the terminals to be expelled, thereby venting the vaporous and liquid contents of the compressor housing and system.

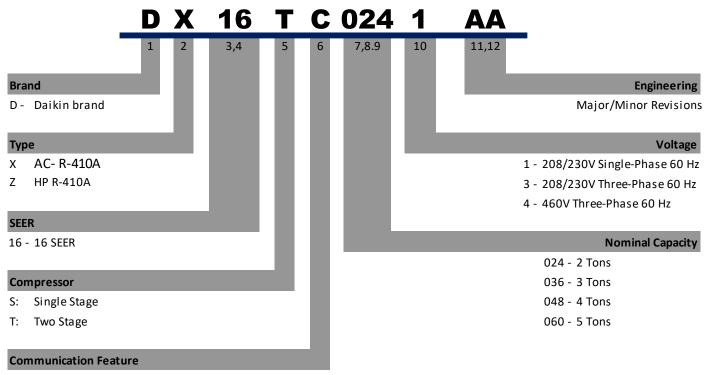
A venting compressor terminal normally presents no danger to anyone, providing the terminal protective cover is properly in place.

- If, however, the terminal protective cover is not properly in place, a venting terminal may discharge a combination of
- (a) hot lubricating oil and refrigerant
- (b) flammable mixture (if system is contaminated with air)

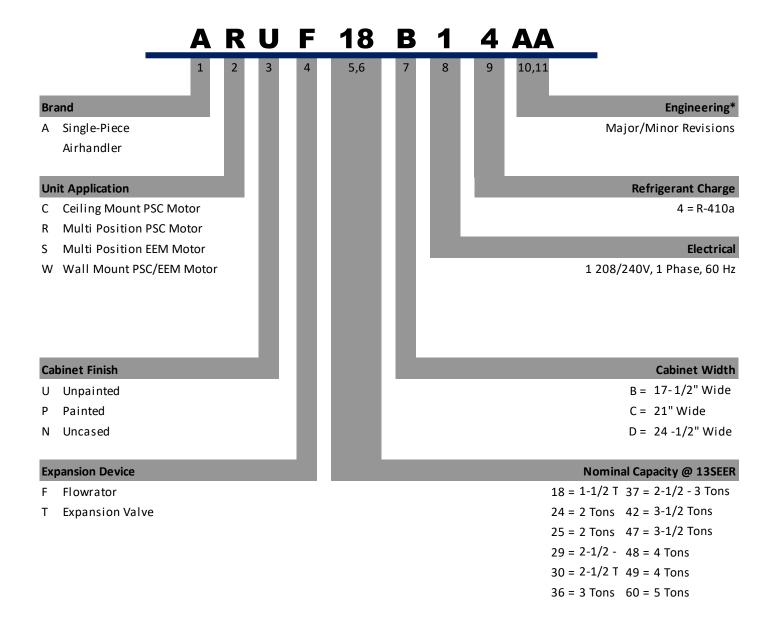
in a stream of spray which may be dangerous to anyone in the vicinity. Death or serious bodily injury could occur.

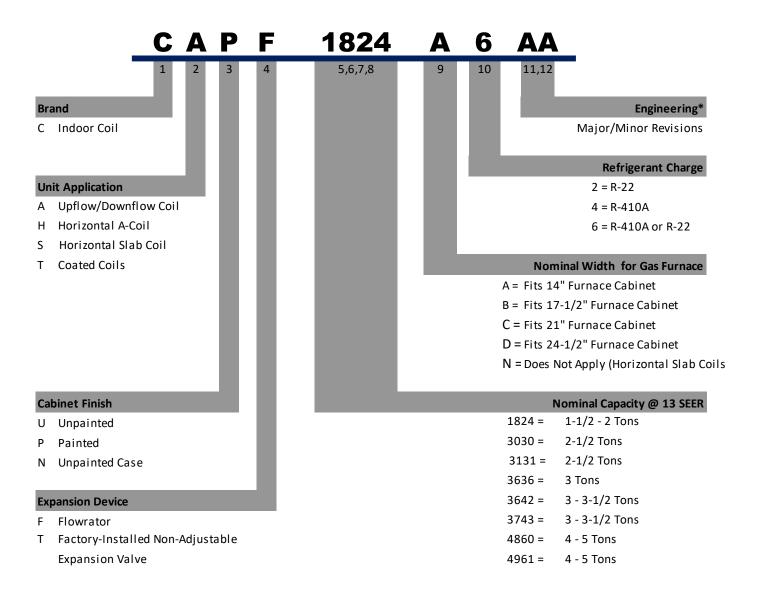
Under no circumstances is a hermetic compressor to be electrically energized and/or operated without having the terminal protective cover properly in place.

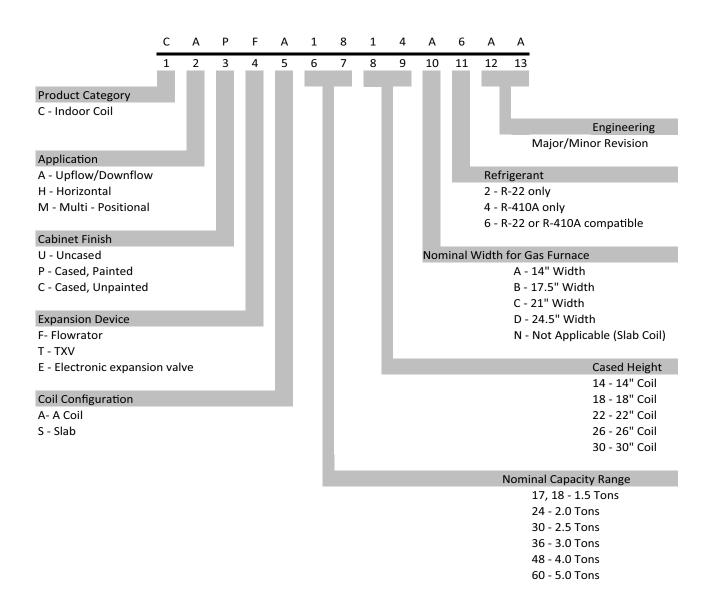
See Service Section S-17 for proper servicing.



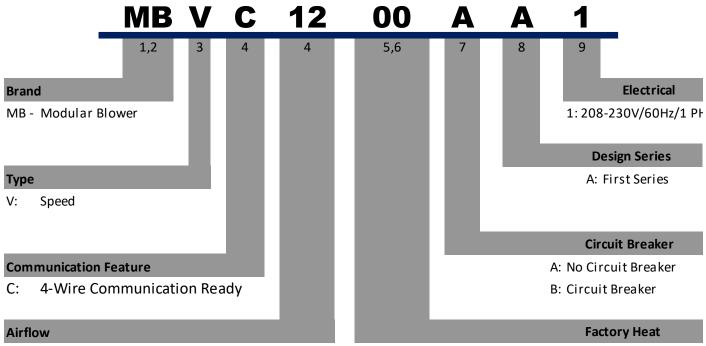
C: 4-Wire Communication Ready





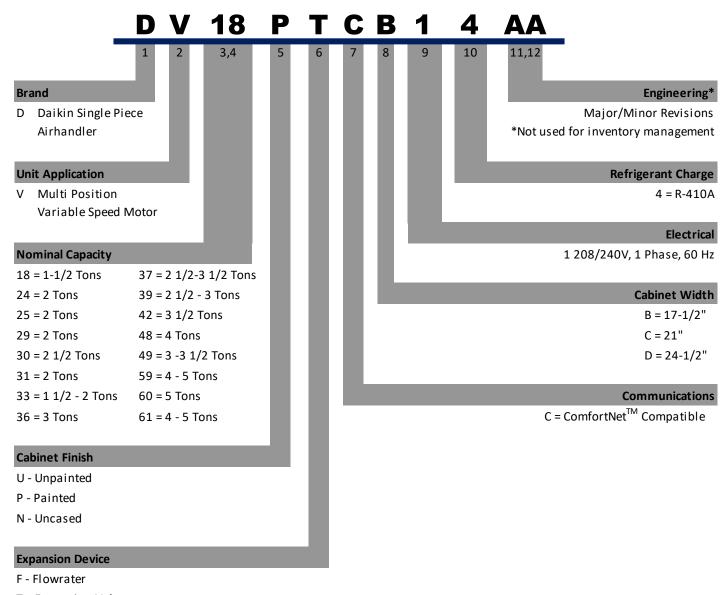


00 No Heat



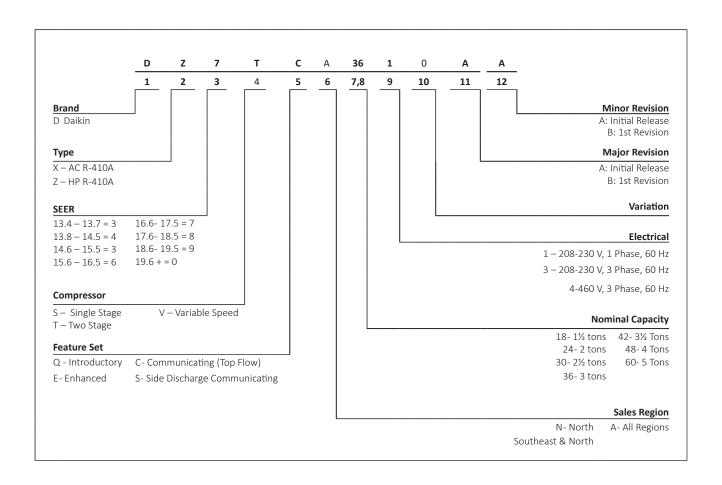
12: 1200 CFM

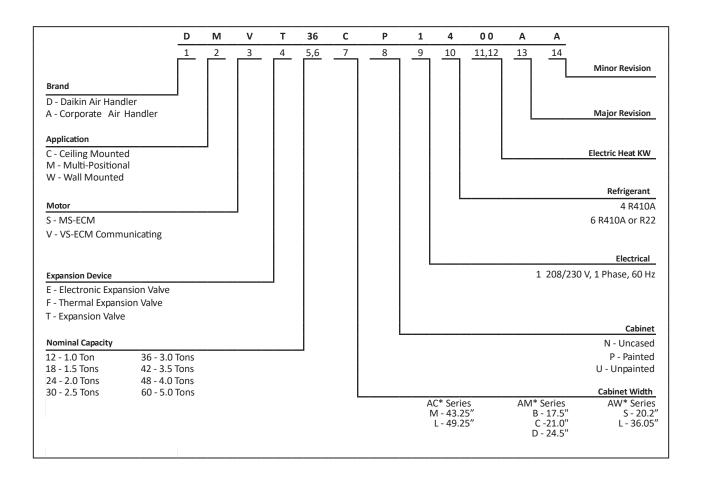
16: 1600 CFM20: 2000 CFM

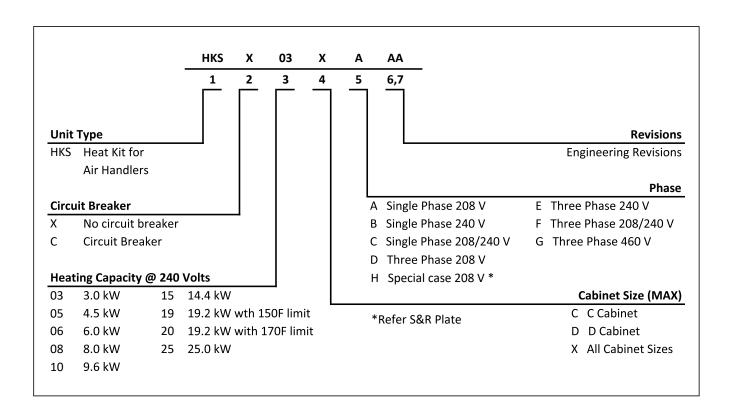


T = Expansion Valve

All Airhandlers use **DIRECT DRIVE MOTORS.** Power supply is AC 208-230v, 60 hz, 1 phase.







DX16TC		
<b>D</b> AIKIN BRAND <b>)</b>	DAIKIN BRAND X [AC], 16 SEER, TWO STAGE COMPRESSOR, COMMUNICATING	
Model/Rev	Description	
DX16TC[024-060]1AA	Introduces Daikin brand 2-stage 16 SEER condensing units with R-410A, communicating models.	
DX16TC0[24, 48]1AC	Refrigerant charge reduction	
DX16TC0[24,36,48,60]1CA	16 SEER 2-Stage AC Development with improved performance.	

DX18TC  DAIKIN BRAND X [AC], 18 SEER, TWO STAGE COMPRESSOR, COMMUNICATING	
Model/Rev Description	
DX18TC[024-060]1AA	Introduces Daikin brand 2-stage 18 SEER condensing units with R-410A, communicating models.
DX18TC0[24,36,48,60]1BA	18 SEER 2-Stage AC Development with improved performance.
DX18TC0481BB	[Design Improvement]: Updating shared data for 18 SEER, 2-stage, 4 ton AC in communicating installations. Releasing minor revision for affected models

DZ16TC		
DAIKIN BRAND )	DAIKIN BRAND X [HP], 16 SEER, TWO STAGE COMPRESSOR, COMMUNICATING	
Model/Rev	Description	
DZ16TC[024-060]1AA	Introduces Daikin brand 2-stage 16 SEER heat pump units with R-410A, communicating models.	
DZ16TC[024-060]1AB	Introduces Daikin brand 2-stage 16 SEER heat pump units with SanHau reversing valves.	
DZ16TC0[24,36,48,60]1CA	Replaced compressors with Copeland's UltraTech™ 3 lineup. Transitioned coils to 7mm. Offers improved performance.	

DZ18TC  DAIKIN BRAND X [HP], 18 SEER, TWO STAGE COMPRESSOR, COMMUNICATING	
Model/Rev	Description
DZ18TC[024-060]1AA	Introduces Daikin brand 2-stage 18 SEER heat pump units with R-410A, communicating models.
DZ18TC[024-060]1AB	Introduces Daikin brand 2-stage 18 SEER heat pump units with SanHau reversing valves.
DZ18TC0[24,36,48,60]1CA	Replaced compressors with Copeland's UltraTech™ 3 lineup. Transitioned coils to 7mm.  Offers improved performance.

DZ7TC	
DAIKIN BRAND [HP], 17.2 SEER2, TWO STAGE COMPRESSOR, COMMUNICATING R-410A	
Model/Rev	Description
DZ7TC(24/36/48/60)1AA	17.2 SEER 2-Stage HP Development Optimized for 2023 DOE Regulation

#### **DV\*\*PTC\*14**

# SINGLE PIECE **D**AIKIN **A**IR HANDLER MULTIPLE-POSITION **V**ARIABLE SPEED **P**AINTED **T**XV WITH 4-WIRE **C**OMMUNICATING CONTROL

Model/Rev	Description
DV24PTCB14AA DV[30-36, 48]PTCC14AA DV[42-60]PTCD14AA	Initial release of 13 SEER air handler with communicating control and serial communicating indoor blower motor.
DV24PTCB14AB DV[36, 48]PTCC14AB DV[42-60]PTCD14AB	Updating the shared data information for all DV**PTC communicating models.
DV24PTCB14AC DV30PTCC14AB	Heater Kit airflow update.
DV60PTCD14AB	Updated S&R and travel labels.
DV25PTCB14AA DV29PTCB14AA DV31PTCC14AA DV37PTCB14AA DV37PTCC14AA DV37PTCD14AA DV49PTCD14AA DV59PTCC14AA DV59PTCD14AA DV61PTCD14AA	DVPTC Efficiency Upgrades. The new DVPTC redesign will incorporate the upgrade blower, coil pan and coil design intended to increase efficiency and standardize production.
DV33PTCC14AA DV39PTCC14AA DV49PTCC14AA	Upgrade the current DV**PTC C-49 cabinets to include 1. quality improvements captured in Ready15 design. 2.include redesigned drain pan, Morrison blower housing and Emerson NXT Booster Charge Adjustable TXV.
DV35PTCB14AA	Introducing 2.5 and 3 Ton Air Handler product lines
DV[31,37,59]PTCC14AB DV[37,59,61]PTCD14AB	Revisions because of New Heater Kits released
DV[25,29,37]PTCB14AB DV[33,39,49]PTCC14AB DV[31,37,59]PTCC14AC DV49PTCD14AB DV[37,59,61]PTCD14AC	Air handler revisions due to using an upgraded (thicker with higher R value) Quietflex wrapper insulation.
DV35PTCB14AB	The SR plate format is changing from SR075 to SR099 and in order to track this change a minor revision is necessary.
DV31PTCC14AD	Rate AVPTC/DVPTC31 Air Handers to 3Kw heater kit.

	DMVT**1400
SINGLE F	PIECE DAIKIN AIR HANDLER MULTIPLE-POSITION, VARIABLE SPEED,
	PAINTED, TXV, WITH 4-WIRE COMMUNICATING CONTROL
Pev Description	

Model/Rev	Description
DMVT24BP1400AA DMVT30BP1400AA DMVT36BP1400AA DMVT36CP1400AA DMVT42CP1400AA DMVT48CP1400AA DMVT48DP1400AA DMVT60DP1400AA	Single Piece Daikin Air Handler Multiple-Position, Variable Speed, Painted, TXV, With 4-Wire Communicating Control, Optimized for 2023 DOE Regulation

#### **MBVC**

# MODULAR BLOWER AIR HANDLER V-MULTI-POSITION VARIABLE-SPEED COMMUNICATING READY W/4-WIRES

COMMUNICATING READY W/4-WIRES	
Model/Rev	Description
MBVC1200AA1-AA MBVC1600AA1-AA MBVC2000AA1-AA	Introduction of module blower with variable speed blower motor with the new communicating control & serial communicating indoor blower motor.
MBVC1200AA1-AB MBVC1600AA1-AB MBVC2000AA1-AB	Introduction of a module blower with variable speed blower motor with communicating control & serial communicating indoor blower motor. Replaces existing Emerson motors (013M00111 & 013M00112).
MBVC1200AA1-AC MBVC1600AA1-AC MBVC2000AA1-AC	Introduction of a module blower with variable speed blower motor with communicating control & serial communicating indoor blower motor. Quality improvement to use 0.75" Quiet Flex Insulation.
MBVC1200AA1-AD MBVC1600AA1-AD MBVC2000AA1-AD	Introduction of a module blower with variable speed blower motor with communicating control & serial communicating indoor blower motor. Introduces a new Communicating Air Handler Control Board (PC).
MBVC[1200,1600,2000]AA1-AE	Release of MBR/MBVC Models(Minor Revisions) for 11th St Plant Dayton to Houston
MBVC[1200,1600,2000]AA1-AF	Add permanent sealing/condensation-control upgrades to all MB units and remove high-voltage knockouts

CAUF C-INDOOR COIL A-UPFLOW/DOWNFLOW UNCASED FLOWRATOR	
Model/Rev	Description
CAUF****6AA	Initial release of CAUF Dayton Upflow/Downflow coils.
CAUF****6BA	Burr Oak Louvered Fin released in place of the Wavy Fin.
CAUF***6*DA	Replaced existing copper coils and other associated parts with aluminum components.
CAUF****6DB	Drain pan material changed.
CAUF1824A6RDB CAUF1824B6RDB	Manufacturing Location Change from Dayton to Houston. Designated by "R".
CAUF36***CA	Redesign from 2 row to 3 row for performance improvement.
CAUF3030(A/B)6RDB CAUF3030(C/D)6RDB CAUF3131(B/C)6RDB	Manufacturing Location Change from Dayton to Houston. Designated by "R".
CAUFA****6AA CAUFA****6BA	Initial release of 7mm AL CAUFA Upflow/Downflow coils.
CAUFA****6BA	Major revision update for A-chassis drain port relocation.
CAUFA****6CA	Major revision update for A-chassis drain port relocation.

CAPT C-INDOOR COIL A-UPFLOW/DOWNFLOW PAINTED FLOWRATOR W/TXV	
Model/Rev	Description
CAPT3131B4BA CAPT3131C4BA	Initial release of coils with factory-installed, non-adjustable TXV. Single stage AHRI ratings for CAPT3131 NTC combinations.
CAPT3743C4AA CAPT3743D4AA	Initial release of single stage AHRI ratings for CAPT3743 NTC combinations.
CAPT4961C4AA CAPT4961D4AA	Initial release of single stage AHRI ratings for CAPT4961C4 NTC combinations.
CAPT3131B4AB CAPT3131C4AB CAPT3743C4AB CAPT3743D4AB CAPT4961C4AB CAPT4961D4AB	Redesign the wrapper for the CAPT to provide increased ease of installation.

	CHPF
C-IN	IDOOR COIL HORIZONTAL A-COIL PAINTED FLOWRATOR
Model/Rev	Description
CHPF****6AA	Intial release of 13 SEER CHPF horizontal A coil.
CHPF****6BA	Released Burr Oak Louvered Fin in place of the Wavy Fin. The rows changed by one, (i.e. 4 row to 3 row; 3 row to 2 row) where applicable.
CHPF1824A6CA CHPF2430B6CA CHPF3636B6CA CHPF3642C6CA CHPF3642D6CA CHPF3743C6BA CHPF3743D6BA CHPF4860D6DA	Louvered fins. Replaced copper tube hairpins with aluminum hairpins.
CHPF1824A6CB CHPF2430B6CB CHPF3636B6CB CHPF3642C6CB CHPF3642D6CB CHPF3743C6BB CHPF3743D6BB CHPF4860D6DB	Drain pan material change to a Decabromodiphenyl Ether free resin.
CHPF1824A6CC CHPF2430B6CC CHPF3636B6CC CHPF3642C6CC CHPF3642D6CC CHPF3743C6BC CHPF3743D6BC CHPF4860D6DC	Change to prepainted wrappers

	CSCF											
C-INDO	C-INDOOR COIL S-HORIZONTAL SLAB COIL C-UNPAINTED FLOWRATOR											
Model/Rev Description												
CSCF****6AA	Initial release of 13 SEER CSCF horizontal slab coils.											
CSCF****6BA	Burr Oak Louvered Fin released in place of the Wavy Fin. Rows reduced by one where applicable.											
CSCF1824N6BB CSCF3036N6BB CSCF3642N6CB CSCF4860N6CB	Drain pan material changed.											
CSCF1824N6CA CSCF3036N6CA CSCF3642N6CA CSCF4860N6CA	Replaced copper coils and other associated parts with aluminum components.											

	CAPF C-INDOOR COIL A-UPFLOW/DOWNFLOW PAINTED FLOWRATOR
Model/Rev	Description
CAPF****6AA	Initial release of CAPF Dayton Upflow/Downflow coils
CAPF****6BA	Burr Oak Louvered Fin released in place of the Wavy Fin
CAPF36***CA	Redesigned for performance improvement from 2 row to 3 row
CAPF****6DA	Replaced existing copper coils and other associated parts with aluminum components
CAPF****6DB	Drain pan material changed
CAPF1824A6DC CAPF1824B6DC CAPF1824C6DC CAPF3030A6DC CAPF3030B6DC CAPF3030D6DC CAPF3131B6DC CAPF3131C6DC CAPF31317B6AB CAPF3636A6DC CAPF3636C6DC CAPF3636CDC CAPF3636CDC CAPF363CDC CAPF363CDC CAPF363CDC CAPF3642D6DC CAPF3642D6DC CAPF3743C6DC CAPF3743D6DC CAPF4860C6DC CAPF4860C6DC CAPF4860	Redesign the wrapper for the CAPF to provide increased ease of installation
CAPFA1818A6AA CAPFA1818B6AA	Initial release of CAPFA Upflow/Downflow 7mm AL coils
CAPFA1818A6BA CAPFA1818B6BA	Redesigned drain pan, replace two piece access panels with single piece access panel.
CAPFA1818C6AA CAPFA2418A6AA CAPFA2418B6AA CAPFA2418C6AA CAPFA2422B6AA CAPFA2422C6AA	Initial release of CAPFA Upflow/Downflow 7mm AL coils.
CAPFA3022B6AA CAPFA3022C6AA CAPFA3022D6AA CAPFA3626B6AA CAPFA3626C6AA CAPFA3626D6AA	Initial release of CAPFA Upflow/Downflow 7mm AL coils
CAPFA1714A6AA CAPFA1714B6AA CAPFA1818C6BA	Initial release of 7mm AL CAPFA Upflow/Downflow Coils.
CAPFA2318A6AA CAPFA2318B6AA CAPFA2318C6AA CAPFA2422A6AA CAPFA3022A6AA	Initial release of 7mm AL CAPFA Upflow/Downflow Coils.
CAPFA2922A6AA CAPFA2922B6AA CAPFA2922C6AA	Initial release of 7mm AL CAPFA Upflow/Downflow Coils.
CAPFA4226B6AA CAPFA4226C6AA CAPFA4226D6AA	Initial release of 7mm AL CAPFA Upflow/Downflow Coils.

	PF
	WNFLOW PAINTED FLOWRATOR
Model/Rev	Description
CAPFA3526B6AA	
CAPFA3526C6AA	
CAPFA3626B6AA	
CAPFA3626C6AA	Initial Release.
CAPFA3626D6AA	
CAPFA4226B6AA	
CAPFA4226C6AA	
CAPFA4226D6AA	
CAPFA1714A6BA	
CAPFA1714B6BA	
CAPFA1818A6CA	
CAPFA1818B6CA	
CAPFA1818C6CA	
CAPFA2318A6BA	
CAPFA2318B6BA	
CAPFA2318C6BA	
CAPFA2418A6BA	
CAPFA2418B6BA	Major revision update for A-chassis drain port relo-
CAPFA2418C6BA	cation.
CAPFA2422A6BA	
CAPFA2422B6BA	
CAPFA2422C6BA	
CAPFA2922A6BA	
CAPFA2922B6BA	
CAPFA2922C6BA	
CAPFA3022A6BA	
CAPFA3022B6BA	
CAPFA3022C6BA	
CAPFA3022D6BA	

#### DX16TC / DX18TC

Model	Description	DX16TC024	DX16TC036	DX16TC048	DX16TC060	DX18TC024	DX18TC036	DX18TC048	DX18TC060
ABK-20	Anchor Bracket Kit	Х	Х	х	х	Х	Х	Х	Х
TX2N4A	TXV Kit	Х				Х			
TX3N4	TXV Kit		Х				Х		
TX5N4	TXV Kit			Х	Х			Х	Х
CSR-U-1	Hard-start Kit	Х				Х			
CSR-U-2	Hard-start Kit		Х				Х		
CSR-U-3	Hard-start Kit			Х	Х			Х	Х
FSK01A2	Freeze Protection Kit	Х	Х	Х	Х	Х	Х	Х	Х
LSK02*	Liquid Line Solenoid Valve	х	х	х	х	х	х	х	х
OT18-60A3	Outdoor Thermostat/ Lockout Thermostat	Х	Х	Х	Х	Х	Х	Х	Х
B1141643	24V Transformer	Х	Х	Х	Х	Х	Х	Х	Х

<sup>\*</sup>Contains 20 brackets; four brackets needed to anchor unit to pad

#### DZ16TC / DZ18TC

Model	Description	DZ16TC024	DZ16TC036	DZ16TC048	DZ16TC060	DZ18TC024	DZ18TC036	DZ18TC048	DZ18TC060
ABK-20	Anchor Bracket Kit	Х	Х	Х	Х	Х	Х	Х	Х
TX2N4A	TXV Kit	Х				Х			
TX3N4	TXV Kit		Х				Х		
TX5N4	TXV Kit			Х	Х			Х	Х
CSR-U-1	Hard-start Kit	Х				Х			
CSR-U-2	Hard-start Kit		Х				Х		
CSR-U-3	Hard-start Kit			Х	Х			Х	Х
FSK01A2	Freeze Protection Kit	Х	Х	Х	Х	Х	Х	Х	Х
LSK02*	Liquid Line Solenoid Valve	Х	Х	Х	х	х	Х	Х	х
OT18-60A3	Outdoor Thermostat/ Lockout Thermostat	Х	Х	Х	Х	Х	Х	Х	х
B1141643	24V Transformer	Х	Х	Х	Х	Х	Х	Х	Х

<sup>\*</sup>Contains 20 brackets; four brackets needed to anchor unit to pad

<sup>&</sup>lt;sup>1</sup> Field-installed, non-bleed, expansion valve kit - Condensing units and heap pumps with reciprocating compressors require the use of start-assist components when used in conjunction with an indoor coil using a non-bleed thermal expansion valve refrigeran

<sup>&</sup>lt;sup>2</sup>Installed on the indoor coil

<sup>&</sup>lt;sup>3</sup> Available in 24V legacy mode only. This feature is integrated in the communicating mode. Required for heat pump applications where ambient temperature fall below 0 °F with 50% or higher relative humidity.

<sup>&</sup>lt;sup>4</sup> This component is included in the CTK0\*\*\* communicating thermostat kit.

<sup>&</sup>lt;sup>1</sup> Field-installed, non-bleed, expansion valve kit - Condensing units and heap pumps with reciprocating compressors require the use of start-assist components when used in conjunction with an indoor coil using a non-bleed thermal expansion valve refrigeran

<sup>&</sup>lt;sup>2</sup>Installed on the indoor coil

<sup>&</sup>lt;sup>3</sup> Available in 24V legacy mode only. This feature is integrated in the communicating mode. Required for heat pump applications where ambient temperature fall below 0 °F with 50% or higher relative humidity.

<sup>&</sup>lt;sup>4</sup> This component is included in the CTK0\*\*\* communicating thermostat kit.

ACCESSORIES DZ7TC

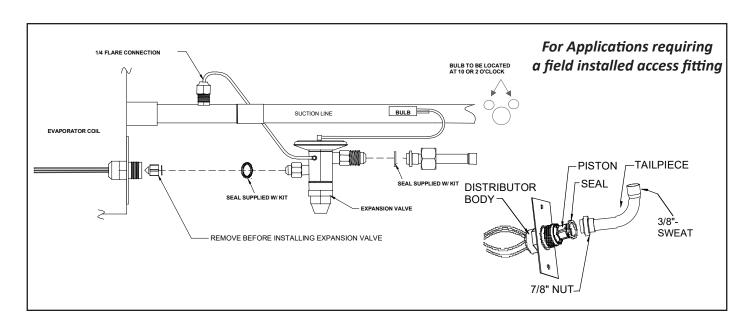
Model #	Description	DZ7TC 2410A*	DZ7TC 3610A*	DZ7TC 4810A*	DZ7TC 6010A*
ABK-20	Anchor Bracket Kit ◊	Х	Х	Х	Х
CSR-U-1	Hard-start Kit	Х	X		
CSR-U-2	Hard-start Kit		Х	Х	Х
CSR-U-3	Hard-start Kit			Х	Х
FSK01A <sup>1</sup>	Freeze Protection Kit	X	X	Х	Х
OT18-60A <sup>2</sup>	Outdoor Thermostat w/ Lockout Stat	X	X	Х	Х
TXV-FX-KX-2T <sup>3</sup>	TXV Kit	Х			
TXV-FX-KX-3T <sup>3</sup>	TXV Kit		X		
TXV-FX-KX-5T <sup>3</sup>	TXV Kit			Х	Х

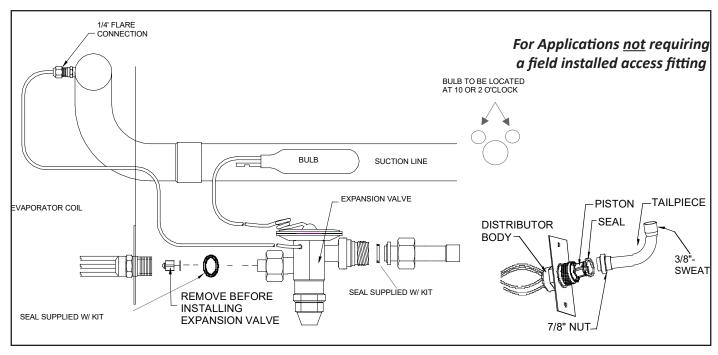
<sup>♦</sup> Contains 20 brackets; four brackets needed to anchor unit to pad

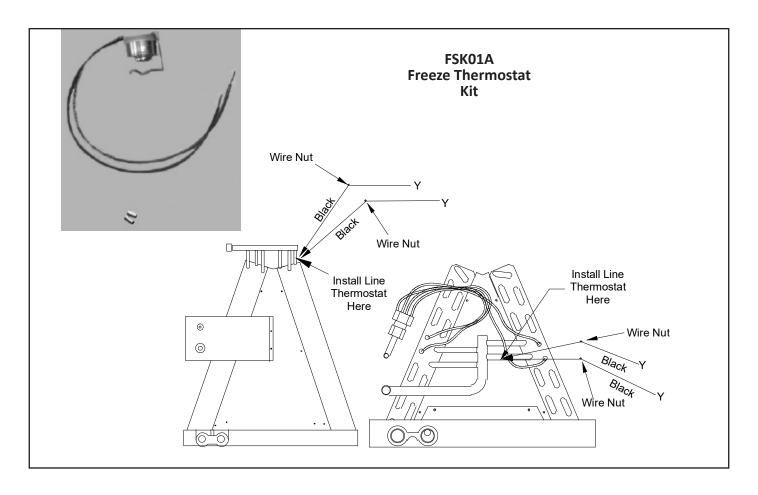
<sup>&</sup>lt;sup>1</sup> Installed on indoor coil

<sup>&</sup>lt;sup>2</sup> Available in 24V legacy mode only. This feature is integrated in the communicating mode. Required for heat pump applications where ambient temperature falls below 0 °F with 50% or higher relative humidity.

<sup>&</sup>lt;sup>3</sup> Condensing units and heat pumps with reciprocating compressors require the use of start-assist components when used in conjunction with an indoor coil using a non-bleed thermal expansion valve refrigerant metering device or liquid line solenoid kit. The TXV should always be sized based on the tonnage of the outdoor unit.









# HK\* SERIES ELECTRIC HEAT KITS - ELECTRIC HEAT KIT APPLICATIONS - MBVC

		ELECTRIC HEAT KIT									
BLOWER	NO HEAT	HKR-03*	HKR05-(C)'	HKR-06*	HKR-08(C)*	HKR-10(C)*	HKA-15C*	HKA-20C*	^HKR3-15*	^HKR3-20A	
MBVC1200AA-1**	-	Χ	Χ	Х	Х	Χ	Х	-	-	-	
MBVC1600AA-1**	-	Х	Х	Х	Х	Х	Х	-	-	-	
MBVC2000AA-1**	1	Х	Х	Х	Х	Х	-	Х	-	-	

 $X = Allowable combinations ^ = Circuit 1: Single Phase for Air Handler Motor$ 

- = Restricted combinations Circuit 2: 3-Phase for HKR3 Heater Kits

#### **ELECTRIC HEAT KIT APPLICATIONS - DVPTC**

Model	HKSX03XC	HKSX05XC	HKSX06XC	HKSX08XC	HKSX10XC	HKS*15XF	HKS*20XF	HKSC15XA	HKSC15XB	HKSC19CH	HKSC19CB	HKSC20DH	HKSC20DB	HKSC25DA	HKSC25DB
DV25PTCB14	Χ	Х	Χ	Χ	Χ	-	-			-	-	-	-	-	-
DV29PTCB14	Χ	Х	Х	Χ	Χ	-	-	Х	Х	-	-	-	-	-	-
DV35PTCB14/ DV37PTCB14	Х	Х	Х	Х	Х	ı	-	Х	Х	-	,	-	-	-	-
DV31PTCC14	Х	Х	Х	Χ	Χ	Х	-	Х	Х	Χ	Χ	-	-	-	,
DV33PTCC14	Χ	Х	Χ	Χ	Χ	Χ	-	Х	Х	-	-	-	-	-	-
DV37PTCC14/ DV39PTCC14	-	Х	Х	Х	Х	Х	-	Х	Х	Х	Х	-	-	-	-
DV49PTCC14/ DV59PTCC14	-	Х	Х	Х	Х	Х	-	Х	Х	Х	Х	-	-	-	-
DV37PTCD14	-	Х	Χ	Χ	Χ	Χ	Х	Χ	Χ	1	-	Х	Χ	-	1
DV49PTCD14	-	Χ	Χ	Χ	Χ	Χ	-	Х	Χ	-	-	Х	Χ	-	-
DV59PTCD14	-	Х	Χ	Χ	Χ	Χ	Х		Х	-	-	Х	Х	-	-
DV61PTCD14	-	Х	Χ	Χ	Χ	Χ	Х	Х	Х	-	-	Х	Х	Х	Χ

<sup>\*</sup> Revision level that may or may not be designated.

#### NOTE:

When 8kW and 10kW heat kits are used with an AVPTC1830 and AVPTC3137, matched with 2- ton outdoor unit, see Note 1 below. Set Heater Kit dip switches 9, 10 and 11 to 6kW setting (9-ON, 10-OFF,11-ON) to obtain 840 CFM.

This heater kit can only be used for '1000 CFM or higher' applications.

This heater kit can only be used for '1200 CFM or higher' applications.

Type / Model	HKSX03XC*	HKSX05XC*	HKSX06XC*	HKSX08XC*	HKSX10XC*	HKSC15XF*	HKSC15XA*	HKSC15XB*	HKSC19CA*	HKSC19CB*	HKSC20XF*	HKSC20DA*	HKSC20DB*	HKTSD25DA	HKTSD25DB
DMVT24BP1400	Х	Х	Х	Х	Х	-	Х	Х	-	-	-	-	-	-	-
DMVT30BP1400	Х	Χ	Х	Х	Х	-	Х	Х	-	-	-	-	-	-	-
DMVT36BP1400	Χ	Χ	Χ	Х	Χ	-	Х	Х	-	-	-	-	-	-	-
DMVT36CP1400	Х	Χ	Х	Х	Х	Х	Х	Х	Х	Х	-	-	-	-	-
DMVT42CP1400	-	Х	Х	Х	Х	Х	Х	Х	Х	Х	-	•	-	-	-
DMVT48CP1400	-	Х	Х	Х	Х	Х	Х	Х	Х	Х	-	•	-	-	-
DMVT48DP1400	-	Х	X	Х	X	Х	Х	X	-	-	Х	Х	Х	-	-
DMVT60DP1400	-	Х	Х	X	Х	Х	Х	Х	-	-	X	Х	Х	Х	Х

C Circuit breaker option.

ACCESSORIES DV\*\*PTC14\*\*

Heat Kit Applications				DVPTC			
Type / Model	24B14-A*	30C14-A*	36C14-A*	48C14-A*	42D14-A* <sup>†</sup>	48D14-A* <sup>††</sup>	60D14-A* <sup>†††</sup>
HKSX03XC	Χ	Х			Х		
HKSX05XC	Х	Х	Х	Х	Х	Х	Х
HKSX06XC	Χ	Х	Х	Х	Х	Х	Х
HKSX08XC	X	Х	Х	Х	Х	Х	Х
HKSX10XC	Х	Х	Х	Х	Х	Х	Х
HKSX15XF*			Х	Х	Х	Х	Х
HKSX20XF*			Х	Х	Х	Х	Х
HKSC05XC	Х	Х	Х	Х	Х	Х	Х
HKSC08XC	Χ	Х	Х	Х	Х	Х	Х
HKSC10XC	X	Х	Х	Х	Х	Х	Х
HKSC15XA			Х	Х	X	X	X
HKSC15XB			Х	Х	X	Х	X
HKSC15XF*			Х	Х	X	X	X
HKSC19CA*			Х	Х			
HKSC19CB*			Х	Х			
HKSC20DA					Х	Х	Х
HKSC20DB					Х	Х	Х
HKSCX20XF*			Х	Х	Х	Х	Х
HKSC25DC*						Х	Х

<sup>\*</sup> Revision level that may or may not be designated.

Refer to the minimum airflow requirements for each of the heat kits.

†For match up with a 2 ton outdoor unit: Heater kit application shall not exceed 10 kW.

Airflow for 5 kW up to 10 kW heater kits shall be set to 850 cfm speed tap of ON-ON-ON.

†For match up with a 3 ton outdoor unit: Heater kit application shall not exceed 15 kW.

Airflow for 5 kW up to 15 kW heater kits shall be set to 1400 cfm speed tap of ON-ON-OFF.

††For match up with a 3.5 ton outdoor unit: Heater kit application shall not exceed 20 kW.

Airflow for 5 kW up to 20 kW heater kits shall be set to 1620 cfm speed tap of ON-ON-OFF.

\*\* 3 kW heater kit is not applicable for this indoor application.

DV**PTC									
DV FIC	3	5	6	8	10	15	19	20	21 or 25
24B	550	650	700	800	850				
30C	600	700	750	875	950				
36C		850	900	1000	1200	1440	1500		
48C		850	900	1000	1200	1440	1500		
42D <sup>†</sup>	850**	1250	1300	1500	1550	1720		1800	
48D <sup>††</sup>		1250	1300	1500	1550	1720		1815	1850
60D <sup>†††</sup>		1250	1300	1500	1550	1780		1850	1850

Minimum CFM required for Heater Kits

Note: Airflow data shown applies to the electric heat only in either legacy mode or communicating mode operation †For match up with a 2 ton outdoor unit: Heater kit application shall not exceed 10 kW.

Airflow for 5 kW up to 10 kW heater kits shall be set to 850 cfm speed tap of ON-ON-ON.

††For match up with a 3 ton outdoor unit: Heater kit application shall not exceed 15 kW.

Airflow for 5 kW up to 15 kW heater kits shall be set to 1300 cfm speed tap of ON-OFF-ON.

†††For match up with a 3.5 ton outdoor unit: Heater kit application shall not exceed 20 kW.

Airflow for 5 kW up to 20 kW heater kits shall be set to 1500 cfm speed tap of ON-OFF-OFF

<sup>\*\* 3</sup> kW heater kit is not applicable for this indoor application.

ACCESSORIES DV\*\*PTC14\*\*

#### **READY 15 DVPTC**

Model	DV25PTCB14	DV29PTCB14	DV31PTCC14	DV33PTCC14	DV35PTCB14	DV37PTCB14	DV39PTCC14	DV37PTCC14	DV37PTCD14	DV49PTCC14	DV49PTCD14	DV59PTCC14	DV59PTCD14	DV61PTCD14
HKSX03XC	Х	Х		Х	Х	Х								
HKSX05XC	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х
HKSX06XC	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х
HKSX08XC	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х
HKSX10XC	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х
HKSC05XC	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х
HKSC08XC	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х
HKSC10XC	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х
HKSC15XA	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х			
HKSC15XB	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х
HKSC15XF			Х				Х	Х	Х	Х	Х	Х	Х	Х
HKSC19CA			Х				Х	Х		Х				
HKSC19CB			Х				Х	Х		Х		Х		
HKSC19CH												Х		
HKSC20DA														
HKSC20DB													Х	Х
HKSC20DH													Х	Х
HKSC20XF												Х	Х	Х
HKSC25DA														Х
HKSC25DB														Х

#### PRODUCT DESIGN

This section gives a basic description of cooling unit operation, its various components and their basic operation. Ensure your system is properly sized for heat gain and loss according to methods of the Air Conditioning Contractors Association (ACCA) or equivalent.

#### **CONDENSING UNIT**

The condenser air is pulled through the condenser coil by a direct drive propeller fan. This condenser air is then discharged out of the top of the cabinet. These units are designed for free air discharge, so no additional resistance, like duct work, shall be attached.

The suction and liquid line connections on present models are of the sweat type for field piping with refrigerant type copper. Front seating valves are factory installed to accept the field run copper. The total refrigerant charge for a normal installation is factory installed in the condensing unit.

DX16TC, DZ16TC, DX18TC, DZ18TC models are available in 2 through 5 ton sizes and use R-410A refrigerant. They are designed for 208/230 volt single phase applications.

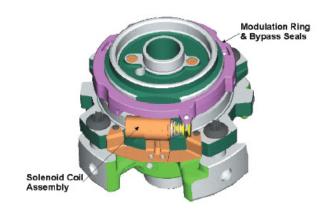
DX16TC, DZ16TC, DX18TC, DZ18TC R-410A model units use the Copeland Scroll "Ultratech" Series compressors which are specifically designed for R-410A refrigerant. These units also have Copeland® ComfortAlert diagnostics. The Copeland® ComfortAlert diagnostics are integrated into the unitary (UC) control. These models are ComfortNet™ ready.

There are a number of design characteristics which are different from the traditional reciprocating and/or scroll compressors.

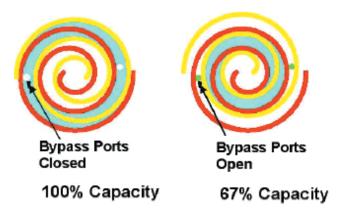
"Ultratech" Series scroll compressors will not have a discharge thermostat. Some of the early model scroll compressors required discharge thermostat.

"Ultratech" Series scroll compressors use "POE" or polyolester oil which is NOT compatible with mineral oil based lubricants like 3GS. "POE" oil must be used if additional oil is required.

The DX16TC, DX16TC, DX18TC, DX18TC series split system units use a two-stage scroll compressor. The two-step modulator has an internal unloading mechanism that opens a bypass port in the first compression pocket, effectively reducing the displacement of the scroll. The opening and closing of the bypass port is controlled by an internal electrically operated solenoid.



The ZPS two-step modulated scroll uses a single step of unloading to go from full capacity to approximately 67% capacity. A single speed, high efficiency motor continues to run while the scroll modulates between the two capacity steps.



#### FIGURE A

A scroll is an involute spiral which, when matched with a mating scroll form as shown, generates a series of crescent shaped gas pockets between the two members.

During compression, one scroll remains stationary (fixed scroll) while the other form (orbiting scroll) is allowed to orbit (but not rotate) around the first form.

#### PRODUCT DESIGN



As this motion occurs, the pockets between the two forms are slowly pushed to the center of the two scrolls while simultaneously being reduced in volume. When the pocket reaches the center of the scroll form, the gas, which is now at a high pressure, is discharged out of a port located at the center. During compression, several pockets are being compressed simultaneously, resulting in a very smooth process. Both the suction process (outer portion of the scroll members) and the discharge process (inner portion) are continuous.

Some design characteristics of the Compliant Scroll compressor are:

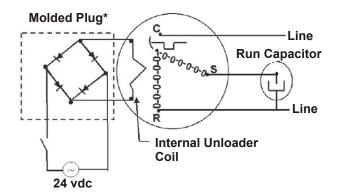
- Compliant Scroll compressors are more tolerant of liquid refrigerant.
  - NOTE: Even though the compressor section of a Scroll compressor is more tolerant of liquid refrigerant, continued floodback or flooded start conditions may wash oil from the bearing surfaces causing premature bearing failure.
- Compliant scroll compressors perform "quiet" shutdowns
  that allow the compressor to restart immediately without the
  need for a time delay. This compressor will restart even if the
  system has not equalized.

**NOTE**: Operating pressures and amp draws may differ from standard reciprocating compressors. This information can be found in the unit's Technical Information Manual.

#### **CAPACITY CONTROL - COMFORTNET™ MODELS**

During the compression process, there are several pockets within the scroll that are compressing gas. Modulation is achieved by venting a portion of the gas in the first suction pocket back to the low side of the compressor thereby reducing the effective displacement of the compressor. See Figure A. Full capacity is achieved by blocking these vents, increasing the displacement to 100%. A solenoid in the compressor, controlled by an external

24-volt ac signal, moves the slider ring that covers and uncovers these vents. The vent covers are arranged in such a manner that the compressor operates somewhere around 67% capacity when the solenoid is not energized and 100% capacity when the solenoid is energized. The loading and unloading of the two step scroll is done "on the fly" without shutting off the motor between steps. See Figure C below. The unloaded mode default was chosen for two reasons:



\*Rectifier is integrated on the UC PCB FIGURE C

- 1. It is expected that the majority of run hours will be in the low capacity, unloaded mode.
- 2. It allows a simple two-stage thermostat to control capacity through the second stage in both cooling and possibly heating if desired.

#### **UNLOADER SOLENOID**

A nominal 24-volt direct current coil activates the internal unloader solenoid. The input control circuit voltage must be 18 to 28 volt AC. The coil power requirement is 20 VA. The external electrical connection is made with a molded plug assembly. This plug is connected to the Communicating Unitary Control PCB (UC PCB) which contains a full wave rectifier to supply direct current to the unloader coil.

#### **COILS AND BLOWER COILS**

MBVC blower cabinets are designed to be used as a two-piece blower and coil combination and can be utilized with the CAUF, CAPF, CAPFA and CAPT coils for upflow and downflow applications. The CACF and CHPF coils are designed for horizontal applications. This two-piece arrangement allows for a variety of mix-matching possibilities providing greater flexibility.

#### **PRODUCT DESIGN**

The MBVC blower cabinets use a variable speed motor that maintains a constant airflow with a higher duct static. MBVC blower cabinets are approved for applications with cooling coils of up to 0.8 inches W.C. external static pressure. The MBVC models allow airflow trimming of +/-10%.

All units are constructed with R-4.2 insulation. In areas of extreme humidity (greater than 80% consistently), insulate the exterior of the blower with insulation having a vapor barrier equivalent to ductwork insulation, providing local codes permit.

#### **DVPTC Multi-Position Air Handler**

DVPTC is a multi-position, variable-speed air handler used with R-410A and are available in 2 to 5 ton sizes with optional 3 kW to 25kW electric heat kits available for field installation. The DVPTC unit's blower design includes a variable-speed ECM motor and is compatible with heat pumps and variable-capacity cooling applications.

This appliance can be installed in the vertical or left horizontal position without modification. The horizontal right and downflow positions require product modification. This product is designed for zero inches (0 inches) clearance; however, adequate access for service or replacement must be considered without removing permanent structure. This unit can be installed on a platform when deemed necessary.

In an attic installation a secondary drain pan must be provided by the installer and placed under the entire unit with a separate drain line properly sloped and terminated in an area visible to the owner. This secondary drain pan is required in the event that there is a leak or main drain blockage. Closed cell insulation should be applied to the drain lines in unconditioned spaces where sweating may occur.

**NOTE**: DVPTC air handlers are factory-sealed to achieve a 2% or less leakage rate at 1.0" water gauge external duct static pressure.

#### Communicating Unitary Control (UC) PCB

The Communicating System Unitary Control PCB is a microprocessor-based control for heat pump and air conditioning condensing units with single-phase compressors up to 5 ton capacity operating on standard residential or Delta and Wye commercial power. The control incorporates the basic functionality of existing defrost controls, outdoor thermostats, contactors, compressor staging controls, short cycle controls, line voltage monitors, Comfort Alert™ or CoreSense Module (dependent upon which module you are using), two speed condenser fan relays and the Active Protection component of enabled thermostats. The control is designed to work as part of a fully communicating HVAC system with 4 wires. The control also supports legacy 24VAC thermostat inputs for Y1, Y2, O and 24VAC outputs for RVS, W1, and L for non-communicating systems. Outputs include compressor power, compressor stage select, and outdoor fan high and outdoor fan low speed. System inputs include high/low pressure switches, as well as thermistor inputs for outdoor coil temperature and outdoor air temperature.

#### **COOLING**

The refrigerant used in the system is R-410A. It is a clear, colorless, non-toxic and non-irritating liquid. R-410A is a 50:50 blend of R-32 and R-125. The boiling point at atmospheric pressure is -62.9°F.

A few of the important principles that make the refrigeration cycle possible are: heat always flows from a warmer to a cooler body. Under lower pressure, a refrigerant will absorb heat and vaporize at a low temperature. The vapors may be drawn off and condensed at a higher pressure and temperature to be used again.

The indoor evaporator coil functions to cool and dehumidify the air conditioned spaces through the evaporative process taking place within the coil tubes.

**NOTE:** The pressures and temperatures shown in the refrigerant cycle illustrations on the following pages are for demonstration purposes only. Actual temperatures and pressures are to be obtained from the "Expanded Performance Chart".

Liquid refrigerant at condensing pressure and temperatures, (270 psig and 122°F), leaves the outdoor condensing coil through the drier and is metered into the indoor coil through the metering device. As the cool, low pressure, saturated refrigerant enters the tubes of the indoor coil, a portion of the liquid immediately vaporizes. It continues to soak up heat and vaporizes as it proceeds through the coil, cooling the indoor coil down to about 48°F.

Heat is continually being transferred to the cool fins and tubes of the indoor evaporator coil by the warm system air. This warming process causes the refrigerant to boil. The heat removed from the air is carried off by the vapor.

As the vapor passes through the last tubes of the coil, it becomes superheated. That is, it absorbs more heat than is necessary to vaporize it. This is assurance that only dry gas will reach the compressor. Liquid reaching the compressor can weaken or break compressor valves.

The compressor increases the pressure of the gas, thus adding more heat, and discharges hot, high pressure superheated gas into the outdoor condenser coil.

In the condenser coil, the hot refrigerant gas, being warmer than the outdoor air, first loses its superheat by heat transferred from the gas through the tubes and fins of the coil. The refrigerant now becomes saturated, part liquid, part vapor and then continues to give up heat until it condenses to a liquid alone. Once the vapor is fully liquefied, it continues to give up heat which subcools the liquid, and it is ready to repeat the cycle.

#### **HEATING**

The heating portion of the refrigeration cycle is similar to the cooling cycle. By energizing the reversing valve solenoid coil, the flow of the refrigerant is reversed. The indoor coil now becomes the condenser coil, and the outdoor coil becomes the evaporator coil

The check valve at the indoor coil will open by the flow of refrigerant letting the now condensed liquid refrigerant bypass the indoor expansion device. The check valve at the outdoor coil will be forced closed by the refrigerant flow, thereby utilizing the outdoor expansion device.

#### **COOLING CYCLE**

For communicating room thermostat: When the room thermostat calls for either low stage cool or high stage cool, appropriate commands are sent via the data 1 and data 2 lines to the outdoor unit's UC control. The UC control energizes the on-board compressor relay and the on-board outdoor fan relay. The compressor high stage solenoid is energized if it is a high stage call.

The UC control sends a fan command to the indoor unit (air handler or furnace). The indoor unit operates the indoor blower at the appropriate airflow level. The system operates at the cooling level demanded by the thermostat.

When the thermostat is satisfied, appropriate commands are sent to the UC control. The compressor relay and outdoor fan relay is de-energized. The compressor high stage solenoid is de-energized if it was energized. The UC control sends an appropriate command to the indoor unit to de-energize the indoor blower motor.

If room thermostat fan status is set to be "on", then indoor blower would run continuously rather than cycling with the compressor.

For heat pumps, the reversing valve is energized during the cooling cycle. The call for cooling from the communicating thermostat indicates to the control that the reversing valve is to be energized during cooling operation.

#### **HEATING CYCLE**

For communicating room thermostat: When the room thermostat calls for either low stage heat or high stage heat, appropriate commands are sent via the data 1 and data 2 lines to the outdoor unit's UC control. The UC control energizes the on-board compressor relay and the on-board outdoor fan relay. The compressor high stage solenoid is energized if it is a high stage call. The UC control sends a fan command to the indoor unit (air handler or furnace). The indoor unit operates the indoor blower at the appropriate airflow level. The system operates at the cooling level demanded by the thermostat.

When the thermostat is satisfied, appropriate commands are sent to the UC control. The compressor relay and outdoor fan relay is de-energized. The compressor high stage solenoid is de-energized if it was energized. The UC control sends an appropriate command to the indoor unit to de-energize the indoor blower motor.

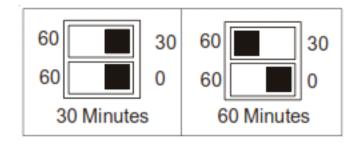
#### **DEFROST CYCLE - COMFORTNET™ MODELS**

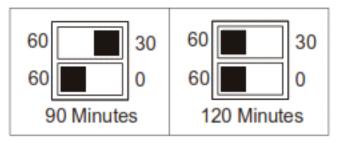
The defrosting of the outdoor coil is jointly controlled by the UC PCB and the outdoor coil temperature (OCT) sensor.

The OCT sensor is clamped to a feeder tube entering the outdoor coil. Defrost timing periods of 30, 60, 90 or 120 minutes may be selected via the dipswitch settings on the UC PCB. In a communicating system, the defrost timing periods can also be selected in the communicating thermostat user menu. During operation, if the coil temperature is low enough (approximately 31°F), the microprocessor will accumulate the compressor run time. When the total compressor run time reaches 30, 60, 90 or 120 minutes, and there is a call for heat, the PCB will initiate a defrost cycle. When the microprocessor detects the coil temperature to be high enough (approximately 75°F), or 10 minutes of maximum defrost cycle time has elapsed, whichever occurs first, the defrost cycle is terminated and the timing period is reset. The field service personnel can also advance a heat pump to the defrost cycle by simultaneously pressing the "TEST" button and the "RECALL" button on the UC board.

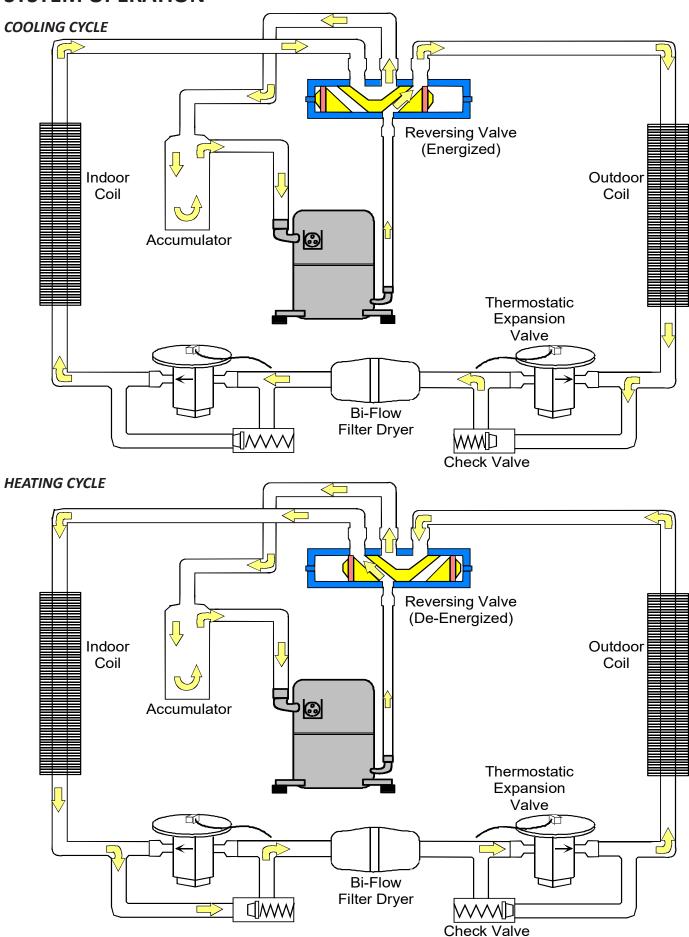
Use the dipswitches to select defrost time interval (30, 60, 90 or 120 minutes) See chart below

ADDED FROM RS6200007r2 During operation, if the coil temperature is low enough (approximately 31°F), the microprocessor will accumulate the compressor run time. When the total compressor run time reaches 30, 60, 90 or 120 minutes, and there is a call for heat, the PCB will initiate a defrost cycle.



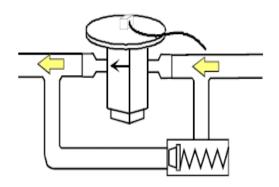


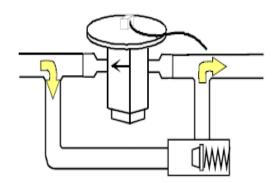
Dipswitch Settings for Selection of Defrost Time



# EXPANSION VALVE/CHECK VALVE ASSEMBLY IN COOLING OPERATION

# EXPANSION VALVE/CHECK VALVE ASSEMBLY IN HEATING OPERATION





Most expansion valves used in current Daikin Brand Heat Pump products use an internally checked expansion valve.

This type of expansion valve does not require an external check valve as shown above. However, the principle of operation is the same.

## **TROUBLESHOOTING CHARTS**

#### **COOLING/HP ANALYSIS CHART**

Complaint			Unsatisfactory Cooling/Heating								System Operating Pressures										
POSSIBLE CAUSE  DOTS IN ANALYSIS  GUIDE INDICATE  "POSSIBLE CAUSE"	System will not start	Compressor will not start - fan runs	Comp. and Cond. Fan will not start	Evaporator fan will not start	Condenser fan will not start	Compressor runs - goes off on overload	Compressor cycles on overload	System runs continuously - little cooling/htg	Too cool and then too warm	Not cool enough on warm days	Certain areas too cool, others too warm	Compressor is noisy	System runs - blows cold air in heating	Unit will not terminate defrost	Unit will not defrost	Low suction pressure	Low head pressure	High suction pressure	High head pressure	Test Method Remedy	See Service Procedure Ref.
Pow er Failure	•	<u> </u>	ļ				<u></u>			ļ	<u> </u>	<u></u>	<u> </u>					ļ	<u> </u>	Test Voltage	S-1
Blown Fuse	•	ļ	•	•					L		<u> </u>			<u> </u>					<u> </u>	Inspect Fuse Size & Type	S-1
Loose Connection	•	ļ	<u> </u>	•	ļ	•	ļ		<u> </u>	<u> </u>	<u> </u>	<u> </u>	ļ	ļ	ļ			<u> </u>	<u> </u>	Inspect Connection - Tighten	S-2, S-3
Shorted or Broken Wires	•	•	•	•	•	•	_	<u> </u>				8								Test Circuits With Ohmmeter	S-2, S-3
Open Fan Overload	<b>-</b>	╄	-	•	•		-		_		-	-	-	-				-	-	Test Continuity of Overload	S-17A
Faulty Thermostat Faulty Transformer	•	+	•	•	-		-		•		-	₩	+	-	-			-	-	Test Continuity of Thermostat & Wiring Check Control Circuit w ith Voltmeter	S-3 S-4
Shorted or Open Capacitor	-	١.	H	•	•	•	•			-	-	-	<del> </del>	-				-	-	Test Capacitor	S-4 S-15
Internal Compressor Overload Open	<del>                                     </del>	•		Ť	Ť	Ť	H	_					•							Test Continuity of Overload	S-17A
Shorted or Grounded Compressor	<b></b>	Ť	╆┉	<b></b>	<del> </del>	•	<b></b>			<b> </b>	<del> </del>	╁┈┈	<del>ا</del> سّا	<b></b>				<del> </del>	<del> </del>	Test Motor Windings	S-17B
Compressor Stuck		•	┢	m		•	•			<b>-</b>	l	┢	•					1	<b>-</b>	Use Test Cord	S-17D
Faulty Compressor Contactor		1	•	1	•	•	<b></b>		·	!	l	1	1	1				1	l	Test Continuity of Coil & Contacts	S-7, S-8
Faulty Fan Relay				•														-		Test Continuity of Coil And Contacts	S-7
Open Control Circuit				•																Test Control Circuit with Voltmeter	S-4
Low Voltage		•				•	•													Test Voltage	S-1
Faulty Evap. Fan Motor				•												•			•	Repair or Replace	S-16
Shorted or Grounded Fan Motor	ļ	ļ	ļ	ļ	•	ļ	ļ		ļ	ļ	ļ	ļ	ļ	ļ	ļ			ļ	•	Test Motor Windings	S-16
Improper Cooling Anticipator	ļ	<u> </u>	ļ	ļ			•	•••••	•	<b></b>	ļ	<u> </u>	ļ					<b></b>	ļ	Check Resistance of Anticipator	S-3B
Shortage of Refrigerant	<b></b>	₩	-	-	-		•	•	-		-	-	•	<u> </u>	-	•	•	-	<u> </u>	Test For Leaks, Add Refrigerant	S-101,103
Restricted Liquid Line							•	•								•	•		•	Remove Restriction, Replace Restricted Part Test Heater Element and Controls	S-112
Open Element or Limit on Elec. Heater Dirty Air Filter	ļ	├	-		-		-	•		•	•	-	•			•		-	•	Inspect Filter-Clean or Replace	S-26,S-27
Dirty Indoor Coil		+-	<del> </del>	-	-			•		i	i	╫	<del> </del>	-		•		-	H	Inspect Coil - Clean	
Not enough air across Indoor Coil							$\vdash$	•		•	•					•			•	Check Blow er Speed, Duct Static Press, Filter	S-200
Too much air across Indoor Coil		T	1	T	_		<u> </u>		-	<del> </del>	l	t	t	T		******	•	•	۱Ť	Reduce Blow er Speed	S-200
Overcharge of Refrigerant	<b>*</b>	<b>†</b>	T	l	1	•	•		·	<b></b>	T	•	•	1				•	•	Recover Part of Charge	S-113
Dirty Outdoor Coil	<b>******</b>		1			•	•			•						<b>♦</b>			•	Inspect Coil - Clean	
Noncondensibles							•			•			•						•	Recover Charge, Evacuate, Recharge	S-114
Recirculation of Condensing Air				<u> </u>			•			•			<u> </u>						•	Remove Obstruction to Air Flow	
Infiltration of Outdoor Air		ļ	<u> </u>	ļ			<u> </u>	•	L	•	•	ļ	ļ	<u> </u>				<u> </u>	ļ	Check Windows, Doors, Vent Fans, Etc.	
Improperly Located Thermostat						•			•											Relocate Thermostat	
Air Flow Unbalanced	ļ	<b>ļ</b>	<b>ļ</b>	<b> </b>	ļ	ļ	<b> </b>	<u> </u>	•	<u></u>	Ŀ	<b> </b>	<b>ļ</b>	<b> </b>	<b></b>			<b></b>	<b></b>	Readjust Air Volume Dampers	
System Undersized	<b></b>	╄	₩	<b> </b>			<del> </del>	•		•	<b> </b>	<del> -</del>	<del> </del>	<b>!</b>				-	<u> </u>	Refigure Cooling Load	C 11F
Broken Internal Parts Broken Valves	<b></b>	₩	<del> </del>	<b></b>	<del> </del>			•	<b></b>	<del> </del>	<del> </del>	•	•				•	•	<b> </b>	Replace Compressor Test Compressor Efficiency	S-115 S-104
Inefficient Compressor		╁	-	-	-			-	-		-	┢	•				•	H	-	Test Compressor Efficiency	S-104 S-104
Wrong Type Expansion Valve	t					•	•	•		•			Ť			•	•	Ť	•	Replace Valve	S-110
Expansion Device Restricted		Ť	T	T	Ī	•	•	•	<b></b>	•	m	T	T	T	m	•	•	1	Ť	Remove Restriction or Replace Expansion Device	S-110
Oversized Expansion Valve								•											•	Replace Valve	
Undersized Expansion Valve						•	•	•		•						•				Replace Valve	
Expansion Valve Bulb Loose												•						•		Tighten Bulb Bracket	S-105
Inoperative Expansion Valve	ļ	<u> </u>	<u> </u>	<u> </u>		•	ļ	•	ļ	<u></u>	<u></u>	<u> </u>	<u> </u>	<u> </u>	ļ	•	<u> </u>	<u></u>	<u></u>	Check Valve Operation	S-110
Loose Hold-down Bolts		ļ	<u> </u>	ļ	ļ	ļ	ļ		<u> </u>	ļ	<u> </u>	•	<b>!</b>	<u> </u>	ļ			ļ	<u> </u>	Tighten Bolts	
Faulty Reversing Valve	ļ	₽-	-	-	-	•			ļ	<u> </u>	ļ	-	•	•	*		•	•	•	Replace Valve or Solenoid	S-21, 122
Faulty Defrost Control	<b></b>		₩	₩	•	<b></b>			<b></b>	<u> </u>	<u> </u>	₩	•	•	ş	•	•	<del> </del>	<b>+</b>	Test Control	S-24
Faulty Defrost Thermostat	<b></b>		<b> </b>	<b>!</b>	-			•	<b></b>	<b></b>	<b></b>	₩	•	<u> </u>	•	•	•	•	<u> </u>	Test Defrost Thermostat	S-25
Flow rator Not Seating Properly	<u> </u>	į	8	8	Hoa		1			į	8	8	i		1			•	Only	Check Flow rator & Seat or Replace Flow rator	S-111

Cooling or Heating Cycle (Heat Pump)
 Heating Cycle Only (Heat Pump)

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			PRESSURE	100

#### S-1 CHECKING VOLTAGE

 Remove outer case, control panel cover, etc., from unit being tested.

With power ON:



## **WARNING**

LINE VOLTAGE NOW PRESENT.

- 2. Using a voltmeter, measure the voltage across terminals L1 and L2 of the contactor for the condensing unit or at the field connections for the air handler or heaters. ComfortNet™ Ready Condensing Units: Measure the voltage across the L1 and L2 lugs on the unitary (UC) control.
- No reading indicates open wiring, open fuse(s) no power or etc., from unit to fused disconnect service. Repair as needed
- With ample voltage at line voltage connectors, energize the unit.
- Measure the voltage with the unit starting and operating, and determine the unit Locked Rotor Voltage. NOTE: If checking heaters, be sure all heating elements are energized.

Locked Rotor Voltage is the actual voltage available at the compressor during starting, locked rotor, or a stalled condition. Measured voltage should be above minimum listed in chart below.

To measure Locked Rotor Voltage attach a voltmeter to the run "R" and common "C" terminals of the compressor, or to the T1 and T2 terminals of the contactor. Start the unit and allow the compressor to run for several seconds, then shut down the unit. Immediately attempt to restart the unit while measuring the Locked Rotor Voltage.

ComfortNet Ready Condensing Units: To measure the Locked Rotor Voltage, attach a voltmeter to the run "R" and common "C" terminals of the compressor or across the "R" and "C" lugs on the unitary (UC) control. Start the unit and allow the compressor to run for several seconds, then shut down the unit. Immediately attempt to restart the unit while measuring the Locked Rotor Voltage.

Locked rotor voltage should read within the voltage tabulation as shown. If the voltage falls below the minimum voltage, check the line wire size. Long runs of undersized wire can cause low voltage. If wire size is adequate, notify the local power company in regard to either low or high voltage.

Unit Su	pply Volt	tage
Voltage	Min.	Max
208/230	197	253
460	414	506

**NOTE:** When operating electric heaters on voltages other than 240 volts, refer to the System Operation section on electric heaters to calculate temperature rise and air flow. Low voltage may cause insufficient heating.

#### S-2 CHECKING WIRING



#### **WARNING**

#### **HIGH VOLTAGE**

DISCONNECT ALL POWER BEFORE SERVICING OR INSTALLING THIS UNIT. MULTIPLE POWER SOURCES MAY BE PRESENT.
FAILURE TO DO SO MAY CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.



- 1. Check wiring visually for signs of overheating, damaged insulation and loose connections.
- 2. Use an ohmmeter to check continuity of any suspected open wires.
- 3. If any wires must be replaced, replace with comparable gauge and insulation thickness.

#### S-3E CTKO\*\*\* COMFORTNET™ THERMOSTAT

#### **COMFORTNET™ SYSTEM**

The ComfortNet system (or CT system) is a system that includes a ComfortNet compatible air handler/furnace/modular blower and air conditioner or heat pump with a CTKO\* thermostat. Any other system configurations are considered invalid ComfortNet systems and must be connected as a tradition (or legacy) system. The table below compares the valid CT systems.

CT compatible Air Handler or Modular Blower	CT compatible Air Conditioner	Full CT system benefits & features
CT compatible Air Handler or Modular Blower	CT compatible Heat Pump	Full CT system benefits & features

A ComfortNet heating/air conditioning system differs from a legacy/traditional system in the manner in which the indoor unit, outdoor unit and thermostat interact with one another. In a traditional system, the thermostat sends commands to the indoor and outdoor units via analog 24 VAC signals. It is a one-way communication path in that the indoor and outdoor units typically do not return information to the thermostat.

On the other hand, the indoor unit, outdoor unit, and thermostat comprising a ComfortNet system "communicate" digitally with one another. It is now a two-way communications path. The thermostat still sends commands to the indoor and outdoor units. However, the thermostat may also request and receive information from both the indoor and outdoor units. This information may be displayed on the CT thermostat. The ndoor and outdoor units also interact with one another. The outdoor unit may send commands to or request information from the indoor unit. This two-way digital communications between the thermostat and subsystems (indoor/outdoor unit) and between subsystems is the key to unlocking the benefits and features of the ComfortNet system.

Two-way digital communications is accomplished using only two wires. The thermostat and subsystem controls are powered with 24 VAC Thus, a maximum of 4 wires between the equipment and thermostat is all that is required to operate the system.

#### **AIRFLOW CONSIDERATIONS**

Airflow demands are managed differently in a fully communicating system than they are in a legacy wired system. The system operating mode (as determined by the thermostat) determines which unit calculates the system airflow demand. If the indoor unit is responsible for determining the airflow demand, it calculates the demand and sends it to the ECM motor. If the outdoor unit or thermostat is responsible for determining the demand, it calculates the demand and transmits the demand along with a fan request to the indoor unit. The indoor unit then sends the demand to the ECM motor. The following table lists the various ComfortNet™ systems, the operating mode, and airflow demand source.

For example, assume the system is an air conditioner matched with an air handler. With a call for low stage cooling, the air conditioner will calculate the system's low stage cooling airflow demand. The air conditioner will then send a fan request along with the low stage cooling airflow demand to the air handler. Once received, the air handler will send the low stage cooling airflow demand to the ECM motor. The ECM motor then delivers the low stage cooling airflow. The table below lists the nominal high and low stage airflow for the ComfortNet air conditioners and heat pumps.

Models	Coo	ling	Hea	ting
woders	High	Low	High	Low
*SZC160241	800	600	800	600
*SZC160361	1200	800	1200	800
*SZC160481	1550	1100	1550	1100
*SZC160601	1800	1210	1800	1210
*SZC180361	1250	850	1250	850
*SZC180481	1750	1210	1750	1210
*SZC180601	1750	1210	1750	1210
*SZC70241	800	560	800	560
*SZC70361	1200	840	1200	840
*SZC70481	1600	1120	1600	1120
*SZC70601	1890	1323	1890	1323

#### **CONTROL WIRING**

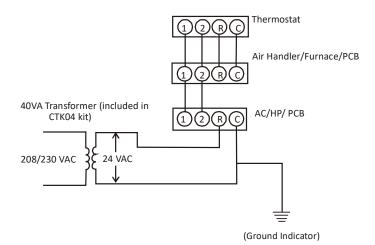
**NOTE:** Refer to section *Electrical Connections - High Voltage Connections* for 208/230 volt line connections to the air conditioner or heat pump.

**NOTE:** A removable plug connector is provided with the control to make thermostat wire connections. This plug may be removed, wire connections made to the plug, and replaced. It is **strongly** recommended that you do not connect multiple wires into a single terminal. Wire nuts are recommended to ensure one wire is used for each terminal. Failure to do so may result in intermittent operation.

Typical 18 AWG thermostat wire may be used to wire the system components. 150 feet is the maximum length of wire recommended between indoor unit and outdoor unit, or between indoor unit and thermostat.

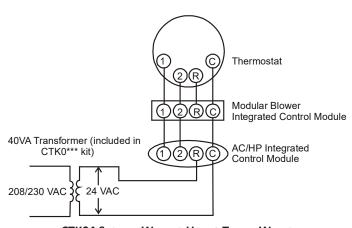
#### CTK04 STANDARD WIRING SCHEME:

Two wires may be utilized between the indoor and outdoor units. For this wiring scheme, only the data lines, 1 and 2, are required between the indoor and outdoor units. A 40VA, 208/230 VAC to 24 VAC transformer must be installed in the outdoor unit to provide 24 VAC power to the outdoor unit's electronic control. The "C" 24V common of the outdoor transformer should be grounded to the equipment (earth) ground. The transformer is included with the CTKO\* kit. See kit instructions for mounting and wiring instructions. Four wires are required between the indoor unit and thermostat.



Note: Recommended (Field Provided)

#### SYSTEM WIRING



CTK04 SYSTEM WIRING USING THREE-WIRES
BETWEEN AIR HANDLER AND AC / HP
AND FOUR WIRES BETWEEN AIR HANDLER AND THERMOSTAT

### **CTK04 ALTERNATE WIRING SCHEME:**

Three wires should be utilized between the indoor and outdoor units. For this wiring scheme, two wires for the data lines, 1 and 2 are required and a wire connecting the common "C" terminals between the indoor and outdoor units. This connects both commons to the same ground potential allowing for better communication. A 40VA, 208/230 VAC to 24 VAC transformer

must be installed in the outdoor unit to provide 24 VAC power to the outdoor unit's electronic control. The transformer is included with the CTKO\* kit. See kit instructions for mounting and wiring instructions. Four wires are required between the indoor unit and thermostat.

#### COMFORTNET™ SYSTEM ADVANCED FEATURES

The ComfortNet™ system permits access to additional system information, advanced setup features, and advanced diagnostic/ troubleshooting features. These advanced features are organized into a menu structure. Refer to the Installation and Start-Up instructions shipped with your particular CTKO\*\*\* thermostat.

#### **DIAGNOSTICS**

Accessing the air handler's diagnostics menu provides ready access to the last six faults detected by the air handler. Faults are stored most recent to least recent. Any consecutively repeated fault is stored a maximum of three times. Example: A clogged return air filter causes the air handler's motor to repeatedly enter a limiting condition. The control will only store this fault the first three consecutive times the fault occurs.

**NOTE:** It is highly recommended that the fault history be cleared after performing maintenance or servicing the air handler.

#### **NETWORK TROUBLESHOOTING**

The ComfortNet™ system is a fully communicating system, and thus, constitutes a network. Occasionally the need to troubleshoot the network may arise. The integrated air handler control has some on-board tools that may be used to troubleshoot the network. These tools are: red communications LED, green receive (Rx) LED, and learn button. Refer to the Communications Troubleshooting Chart and Air Handler Diagnostic Codes below for error codes, possible causes and corrective actions.

- Red communications LED Indicates the status of the network. The table below indicates the LED status and the corresponding potential problem.
- Green receive communication LED Indicates network traffic. The table below indicates the LED status and the corresponding potential problem.
- Learn button Used to reset the network. Depress the button for approximately 2 seconds to reset the network.

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- Learn button Used to reset the network. Depress the button for approximately 2 seconds to reset the network.

#### **COMMUNICATIONS TROUBLESHOOTING CHART**

LED	LED Status	Indication	Possible Causes	Corrective Action(s)	Notes & Cautions
	Off	Normal condition	None	None	None
Red Communications LED	1 Flash	Communications     Failure	Communications Failure	Depress Learn Button     Verify that bus BIAS and TERM dipswitches are in the ON position.	Depress once quickly for a power-up reset     Depress and hold for 2 seconds for an out-of-box reset
	2 Flashes	Out-of-box reset	Control power up     Learn button depressed	None	None
	Off	No power     Communications error	No power to air handler     Open fuse     Communications error	Check fuses and circuit breakers; replace/reset Replace blown fuse Check for shorts in low voltage wiring in air handler/system Reset network by depressing learn button Check data 1/ data 2 voltages	Turn power OFF prior to repair
Green Receive LED	1 Steady Flash	No network found	Broken/ disconnected data wire(s)     Air handler is installed as a non-communicating/ traditional system	Check communications wiring (data 1/ data 2 wires) Check wire connections at terminal block Verify air handler installation type (non-communicating/traditional or communicating) Check data 1/ data 2 voltages	Turn power OFF prior to repair Verify wires at terminal blocks are securely twisted together prior to inserting into terminal block Verify data1 and data voltages as described above
	Rapid Flashing	Normal network traffic	Control is "talking" on network as expected	• None	• None
	On Solid	Data 1/ Data 2 miss-wire	Data 1 and data 2 wires reversed at air handler, thermostat, or ComfortNet™ compatible outdoor AC/HP     Short between data 1 and data 2 wires     Short between data 1 or data 2 wires and R (24VAC) or C (24VAC common)	Check communications wiring (data 1/ data 2 wires) Check wire connections at terminal block Check data 1/ data 2 voltages	Turn power OFF prior to repair Verify wires at terminal blocks are securely twisted together prior to inserting into terminal block Verify data1 and data voltages as described above

7 SEGMENT LED (characters will alternate)	DESCRIPTION OF CONDITION
(no display)	INTERNAL CONTROL FAULT / NO POWER
On	STANDBY, WAITING FOR INPUTS
Ec	HEATER KIT TOO LARGE, TOO SMALL, OR NO MATCH
E5	FUSE OPEN
EF	AUXILIARY SWITCH OPEN
d0	DATA NOT ON NETWORK
d1	INVALID DATA ON NETWORK
d4	INVALID MEMORY CARD DATA
b0	BLOWER MOTOR NOT RUNNING
b1	BLOWER MOTOR COMMUNICATION ERROR
b2	BLOWER MOTOR HP MISMATCH
b3	BLOWER MOTOR OPERATING IN POWER, TEMP., OR SPEED LIMIT
b4	BLOWER MOTOR CURRENT TRIP OR LOST ROTOR
b5	BLOWER MOTOR ROTOR LOCKED
b6	OVER/UNDER VOLTAGE TRIP OR OVER TEMPERATURE TRIP
b7	INCOMPLETE PARAMETER SENT TO MOTOR
b9	LOW INDOOR AIRFLOW
C1	LOW STAGE COOL - LEGACY MODE ONLY
C2	HIGH STAGE COOL - LEGACY MODE ONLY
P1	LOW STAGE HEAT PUMP HEAT - LEGACY MODE ONLY
P2	HIGH STAGE HEAT PUMP HEAT - LEGACY MODE ONLY
h1	EMERGENCY HEAT LOW - COMMUNICATING MODE ONLY
h2	EMERGENCY HEAT HIGH - COMMUNICATING MODE ONLY
FC	FAN COOL - COMMUNICATING MODE ONLY
FH	FAN HEAT - COMMUNICATING MODE ONLY
F	FAN ONLY
H1	ELECTRIC HEAT LOW
H2	ELECTRIC HEAT HIGH
dF	DEFROST - COMMUNICATING MODE ONLY
ur-	(Note: defrost is displayed as H1 in a legacy setup)
GREEN CFM LED - EACH	H FLASH REPRESENTS 100CFM (USE FOR AIRFLOW APPROXIMATION ONLY) - EXAMPLE: 8 FLASHES = 800CFM 0140A00070-A

• 1 FD display is ON continuously	Z	Mormal oneration	None	None	Normal consention	None	Normal operation
Electric heaters fail to energize on a call for W1 or Auxiliary/Emergency heat     Integrated control module LED display provides the indicated error code.     ComfortNet themostat "Call for Service" icon illuminated     ComfortNet themostat scrolls "Check Air Handler" message	l Flash	Heater kit selected via dipswitches is too large for heater kits specified in shared data set	HTR TOO LARGE	Ec	Heater ki selected via dipswitches is too large for heater kits in shared data set	Verify electric heat dipswitch settings  Verify the installed electric heater is valid for the air handler. Check nameplate or Specification Sheet applicable to your model* for allowable heater kit(s).  Verify shared data set is correct for the specific model. Repopulate data using correct memory card if required.	Turn power OFF prior to repair.     Use memory card for the specific model.     Insert memory card BEFORE turning power ON. Memory card may be removed after data is loaded.     Turn power OFF before removing memory card.     Error code will be cleared once data is loaded.
Electric heat airflow is higher than expected on a call for W1 or Auxiliary/Emeganey heat     Integrated control module LED display provides the indicated error code.	l Flash	Heater kit selected via dipswitches is too small for heater kits specified in shared data set	HTR TOO SMALL	Ec	Heater kit selected via dipswitches is too small for heater kits in shared data set	Verify electric heat dipswitch settings     verify the installed electric heater is valid for the air handler. Check nameplate or Specification Sheet applicable to your model* for allowable heater kit(s).      Verify shared data set is correct for the specific model. Repopulate data using correct propulate data using correct memory card if required.	Turn power OFF prior to repair.  o Use memory card for the specific model.  Insert memory card BEFORE turning power ON. Memory card may be removed after data is loaded.  Turn power OFF before removing memory card.  Error code will be cleared once data is loaded.
Electric heat airflow is higher than expected on a call for W1 or Auxiliary/Emeganey heat     Integrated control module LED display provides the indicated error code.	l Flash	Heater kit selected via dipswitches does not heater kits specified in shared data set	NO HTR MATCH	Ec	Heater kit selected via dipswitches is doen't match heater kits in shared data set	Verify electric heat dipswitch settings     verify the installed electric heater is valid for the air handler. Check nameplate or Specification Sheet applicable to your model* for allowable heater kit(s).      Verify shared data set is correct for the specific model. Repopulate data using correct memory card if required.	Turn power OFF prior to repair.     Use memory card for the specific model.     Insert memory card BEFORE turning power ON. Memory card may be removed after data is loaded.     Turn power OFF before removing memory card.     Error code will be cleared once data is loaded.
No air handler operation.     Integrated control module LED display provides the indicated error code.     ComfortNet thermostat displays "Battery Power".	5 Flashes	Open Fuse	Not Displayed	Not Displayed	Short in low voltage wiring	Locate and correct short in low voltage wiring	Turn power OFF prior to repair.     Replace fuse with 3-amp automotive type
Air handler fails to operate     Integrated control module LED display provides no signal.     ComfortNet thermostat "Call for Service" icon illuminated     ComfortNet thermostat scrolls "Check Air Handler" message	None	No 208/230 volt power to air handler or no 24 volt power to integrated control module  Blown fuse or circuit breaker  Integrated control module has an internal fault.	INTERNAL FAULT	EE	Manual disconnect switch OFF or 24 volt wire improperly connected or loose     Blown fise or circuit breaker     Blown fise or circuit breaker     Integrated control module has an internal fault	Assure 208/230 volt and 24 volt power to air handler and integrated control module.     Check integrated control module fuse (3A). Replace if necessary.     Check for possible shorts in 208/230 volt and 24 volt circuits. Repair as necessary.     Replace bad integrated control module.	Replace integrated control     module fuse with 3A automotive fuse.     Replace integrated control     module with correct replacement module with correct replacement part     Read precautions in "Electrostatic Discharge" section of manual.

Symptoms of Abnormal Operation (Communicating & Non-communicating Thermostat)	Diagnostic/Status LED Codes	Fault Description	ComfortNet TM Thermostat Only Message	Possible Causes	Corrective Actions	Notes & Cautions
Air handler fails to operate.     Integrated control module LED display provides indicated error code.     ComfortNet thermostat "Call for Service" icon illuminated.     ComfortNet thermostat scrolls "Check Air Handler" message.	9 Flashes	Data not yet on network.	NO NET d0	Air handler does not contain any shared data.	Populate shared data set using memory card.	Tum power OFF prior to repair  Use memory card for the specific model.  Insert memory card BEFORE turning power ON. Memory card may be removed after data is loaded.  Tum power OFF before removing memory card.  Tum power OFF before removing memory card.
Operation different than expected or no operation.     Integrated control module LED display provides indicated error code.     ComfortNet thermostat "Call for Service" icon illuminated.     ComfortNet thermostat scrolls "Check Air Handler" message.	11 Flashes	Invalid memory card data.	MC DATA d4	Shared data set on memory card has been rejected by integrated control module	Verify shared data set is correct for the specific model. Re- populate data using correct memory card if required.	Turn power OFF prior to repair  Use memory card for the specific model.  Insert memory card BEFORE turning power ON. Memory card may be removed after data is loaded.  Turn power OFF before removing memory card.  Error code will be cleared once data is loaded.

Symptoms of Abnormal Operation (Communicating & Non-communicating Thermostat)	Diagnostic/Status LED Codes	Fault Description	ComfortNet TM Thermostat Only Message Code	Possible Causes	Corrective Actions	Notes & Cautions
Air handler fails to operate.     Integrated control module LED display provides indicated error code.     ComfortNet thermostat "Call for Service" icon illuminated.     ComfortNet themostat scrolls "Check Air Handler" message.	6 Flashes	Circulator blower motor is not running when it should be running.		Loose wiring connection at circulator motor power leads or circulator motor power leads disconnected.     Failed circulator blower motor.	Tighten or correct wiring connection. Check circulator blower motor. Replace if necessary.	Turn power OFF prior to repair     Replace circulator motor with correct replacement part.
Air handler fails to operate.     Integrated control module LED display provides indicated error code.     ComfortNet thermostat "Call for Service" icon illuminated.     ComfortNet thermostat scrolls "Check Air Handler" message.	6 Flashes	Integrated control module has lost communications with circulator blower motor.	MOTOR bi	Loose wiring connection at circulator motor control leads.     Failed circulator blower motor.     Failed integrated control module.	Tighten or correct wiring connection. Check circulator blower motor. Replace if necessary. Check integrated control module. Replace if necessary.	Turn power OFF prior to repair     Replace circulator motor with correct replacement part.     Replace integrated control module with correct replacement part.
Air handler fails to operate.     Integrated control module LED display provides indicated error code.     Comforthet thermostat "Call for Service" icon illuminated.     ComfortNet thermostat scrolls "Check Air Handler" message.	6 Flashes	Circulator blower motor horse power in shared data set does not match circulator blower motor horse power.	MOTOR 62 MISMATCH	Incorrect circulator blower motor in air handler.     Incorrect shared data set in integrated control module.	Verify circulator blower motor horse power is the same specified for the specific air handler model. Replace is necessary.     Verify shared data set is correct for the specific model. Repopulate data using correct memory card if required.	Turn power OFF prior to repair     Replace motor with correct replacement part.     Use memory card for the specific model     Insert memory card BEFORE turning power ON. Memory card may be removed after data is loaded.     Turn power OFF before removing memory card.     Turn power OFF before removing memory card.     Error code will be cleared once shared data and motor horse power match.
Air handler operates at reduced performance.     Airflow delivered is less than expected.     Integrated control module LED display provides b3 error code.	6 Flashes	Circulator blower motor is operating in a power, temperature, or speed limiting condition.	MOTOR 63	Blocked filters.     Restrictive ductwork.     Undersized ductwork.     High ambient temperatures.	Cheek filters for blockage. Clean filters or remove obstruction.     Check ductwork for blockage. Remove obstruction. Verify all registers are fully open.     Verify ductwork is appropriately sized for system. Resize-replace ductwork if necessary.     See "Installation Instructions" for installation requirements.	Tum power OFF prior to repair.
Air handler fails to operate.     Integrated control module LED display provides indicated error code.     ComfortNet thermostat "Call for Service" icon illuminated.     ComfortNet thermostat scrolls "Check Air Handler" message.	6 Flashes	Circulator blower motor senses a loss rotor control.  Circulator blower motor senses high current.	MOTOR 64	Abnormal motor loading, sudden change in speed or torque, sudden blockage of air handler/coil air inlet or outlet.     High loading conditions, blocked filters, very restrictive ductwork, blockage of air handler/coil air inlet or outlet.	Check filters, filter grills/registers, duct system, and air handler/coil air inlet/outlet for blockages.	Tum power OFF prior to repair.

Symptoms of Abnormal Operation			ComfortNet TM	TM			
(Communicating & Non-communicating	Diagnostic/Status	Fault Description	Thermostat Only	Only	Possible Causes	Corrective Actions	Notes & Cautions
Thermostat)	DED Cours		Message	Code			
<ul> <li>Air handler fails to operate.</li> </ul>	6 Flashes	<ul> <li>Circulator blower motor</li> </ul>	MTR LCKD	<i>b</i> 2	<ul> <li>Obstruction in circulator blower</li> </ul>	<ul> <li>Check circulator blower for</li> </ul>	<ul> <li>Turn power OFF prior to</li> </ul>
<ul> <li>Integrated control module LED display</li> </ul>		fails to start 10	ROTOR		housing.	obstructions. Remove and	repair
provides indicated error code.		consecutive times.			<ul> <li>Seized circulator blower motor</li> </ul>	repair/replace wheel/motor if	<ul> <li>Replace motor with correct</li> </ul>
<ul> <li>ComfortNet<sup>TM</sup> thermostat "Call for</li> </ul>					bearings.	necessary.	replacement part.
Service" icon illuminated.					<ul> <li>Failed circulator blower motor.</li> </ul>	<ul> <li>Check circulator blower motor</li> </ul>	<ul> <li>Replace wheel with correct</li> </ul>
<ul> <li>ComfortNet thermostat scrolls "Check Air</li> </ul>						shaft rotation and motor.	replacement part.
Handler" message.						Replace motor if necessary.	
<ul> <li>Air handler fails to operate.</li> </ul>	6 Flashes	<ul> <li>Circulator blower motor</li> </ul>	MOTOR	99	<ul> <li>High AC line voltage to air</li> </ul>	<ul> <li>Check power to air handler.</li> </ul>	<ul> <li>Turn power OFF prior to</li> </ul>
<ul> <li>Integrated control module LED display</li> </ul>		shuts down for over or	SLTO1		handler.	Verify line voltage to blower is	repair.
provides indicated error code.		under voltage condition.			<ul> <li>Low AC line voltage to air</li> </ul>	within the range specified on the	
<ul> <li>ComfortNet thermostat "Call for Service"</li> </ul>		<ul> <li>Circulator blower motor</li> </ul>			handler.	air handler rating plate.	
icon illuminated.		shuts down due to over			<ul> <li>High ambient temperatures.</li> </ul>	<ul> <li>See "Installation Instructions" for</li> </ul>	
ComfortNet thermostat scrolls "Check Air		temperature condition on			ı	installation requirements.	
Handler" message.		power module.					
<ul> <li>Air handler fails to operate.</li> </ul>	6 Flashes	Circulator blower motor	MOTOR	29	<ul> <li>Error with integrated control</li> </ul>	<ul> <li>Check integrated control module.</li> </ul>	<ul> <li>Turn power OFF prior to</li> </ul>
Integrated control module LED display		does not have enough	PARAMS		module.	Verify control is populated with	repair.
provides indicated error code.		information to operate			<ul> <li>Motor has a locked rotor</li> </ul>	correct shared data set. See data	<ul> <li>Replace with correct</li> </ul>
<ul> <li>ComfortNet thermostat "Call for Service"</li> </ul>		properly.			condition.	errors above for details.	replacement part(s).
icon illuminated.		<ul> <li>Motor fails to start 40</li> </ul>				<ul> <li>Check for locked rotor condition</li> </ul>	<ul> <li>Use memory card for the</li> </ul>
ComfortNet thermostat scrolls "Check Air Handler," magging		consecutive times.				(see error code above for	specific model.
Air handler operates at reduced	6 Flashes	Airflow is lower than	TOW ID	69	Blocked filters.	Check filters for blockage.	Turn power OFF prior to
performance or operates on low stage		demanded.	AIRFLOW		<ul> <li>Restrictive ductwork.</li> </ul>	Clean filters or remove	repair.
when high stage is expected.					<ul> <li>Undersized ductwork.</li> </ul>	obstruction.	
<ul> <li>Integrated control module LED display</li> </ul>						<ul> <li>Check ductwork for blockage.</li> </ul>	
provides indicated error code.						Remove obstruction. Verify all	
						registers are fully open.	
						<ul> <li>Verify ductwork is appropriately</li> </ul>	
						sized for system. Resize/replace	
						ductwork it increasary.	

Symptoms of Abnormal Operation	7-Segment LED Codes	Fault Description	ComfortNet™	et ™	Possible Causes	Corrective Actions	Notes & Cautions
Legacy & compound in memosial)	Will Alternate		Hermostat Only	Olliy			
			Message	Code			
<ul> <li>LED display is ON continuously</li> </ul>	NO	<ul> <li>Normal operation</li> </ul>	None	None	<ul> <li>Normal operation</li> </ul>	None	<ul> <li>Normal operation</li> </ul>
Electric heaters fail to energize on a call for VVI or Audiany/Emergency heat call for VVI or Audiany/Emergency heat energarded control module LED display provides the indicated error code.     ComfortNet ** thermostat **Call for Service** icon illuminated     ComfortNet ** thermostat scrolls *** Check Air Handler** message	EC	Heater kit selected via dipswitches is too large for heater kits specified in shared data set	HTR TOO LARGE	EC	Heater kit selected via dipswitches is too large for heater kits in shared data set	Verify electric heat dipswitch settings settings     Verify the installed electric heater is valid for the air handler blower. Check nameplate or Specification Sheet applicable to your model" for allowable heater kit(s).     Verify shared data set is correct for the specific model. Re-populate data using correct memory card if required.	Turn power OFF prior to repair.     Use memory card for the specific model.     Insert memory card BEFORE turning power ON. Memory card may be removed after data is loaded.     Turn power off before removing memory card.
Electric heat airflow is higher than expected on a call for W1 or Auxiliary/Emergency heat     Integrated control module LED display provides the indicated error code.	EC	Heater kit selected via dipswitches is too small for heater kits specified in shared data set	HTR TOO SMALL	EC	Heater kit selected via dipswitches is too small for heater kits in shared data set	Verify electric heat dipswitch settings     Verify the installed electric header is valid for the air handler blower. Check nameplate or Specification Sheet applicable to your model* for allowable heater kit(s).     Verify shared data set is correct for the specific model. Re-populate data using correct memory card if required.	Turn power OFF prior to repair.  Use memory card for the specific model.  Insert memory card BEFORE turning power ON. Memory card may be removed after data is loaded.  Turn power off before removing memory card.
Electric heat airflow is higher than expected on a call for W1 or Auxilary/Emergency heat     Integrated control module LED display provides the indicated error code.	EC	Heater kit selected via dipswitches does not heater kits specified in shared data set	NO HTR MATCH	EC	Heater kit selected via dipswitches is doesn't match heater kits in shared data set	Verify electric heat dipswitch settings settings     Verify the installed electric heater is valid for the air handler blower. Check nameplate or Specification Sheet applicable to your model* for allowable heater kit(s).     Verify shared data set is correct for the specific model. Re-populate data using correct memory card if required.	Turn power OFF prior to repair.     Use memory card for the specific model.     Insert memory card BEFORE turning power ON. Memory card may be removed after data is loaded.     Turn power off before removing memory card.
Integrated control module LED display EF error code.     ComfortNet ** thermostat "Call for Service".	H	Aux switch open	Aux Alarm Fault	EF	High water level in the evaporation coil.	Check overflow pan and service	Turn power OFF prior to service.

Symptoms of Abnormal Operation (Legacy & ComfortNet <sup>™</sup> Thermostat)	7-Segment LED Codes Characters Will Alternate	Fault Description	ComfortNet <sup>™</sup> Thermostat Only Message Code	Possible Causes	Corrective Actions	Notes & Cautions
Air handler blower fails to operate     Integrated control module LED display provides no signal.     ComfortNet ** themostat "Call for Service" icon illuminated     ComfortNet ** themostat scrolls     ComfortNet ** themostat scrolls     "Check Air Handler" message	No Display	No 208/230 volt power to air handler blower or no 24 volt power to integrated control module     Blown fuse or circuit breaker     Integrated control module has an internal fault.	INTERNAL EE	Manual disconnect switch OFF or 24 volt wire improperly connected or loose     Blown fuse or circuit breaker     Integrated control module has an internal fault	Assure 208/230 volt and 24 volt power to air handler blower and integrated control module.     Check integrated control module fuse (3A). Replace if necessary.     Check for possible shorts in 208/230 volt and 24 volt circulis. Repair as necessary.     Replace bad integrated control module.	Turn power OFF prior to repair.     Replace integrated control module fuse with 3A automotive fuse.     Replace integrated control module with correct replacement part.     Read precautions in "Electrostatic Discharge" section of manual.
Air handler blower fails to operate.     Integrated control module LED display provides indicated error code.     ComfortNet** thermostat "Call for Service" icon illuminated.     ComfortNet*** thermostat scrolls "Check Air Handler" message.	Op	Data not yet on network.	NO NET do	Air handler blower does not contain any shared data.	Populate shared data set using memory card.	Turn power OFF prior to repair     Use memory card for the specific model.     Insert memory card BEFORE turning power ON. Memory card may be removed after data is loaded.     Error code will be cleared once data is loaded.     Error mode will be cleared once data is loaded.     Turn power off before removing memory card
Air handler blower fails to operate.     Integrated control module LED display provides indicated error code.     ComfortNet "w thermostat "Call for Service" icon illuminated.     ComfortNet "w thermostat scrolls "Check Air Handler" message.	d1	Invalid data on network.		Air handler blower does not contain an appropriate shared data set.	Populate correct shared data set using memory card.	Turn power OFF prior to repair     Use memory card for the specific model.     Insert memory card BEFORE turning power ON. Memory card may be removed after data is loaded.     Error code will be cleared once data is loaded.
Operation different than expected or no operation.     Integrated control module LED display provides indicated error code.     ComfortNet™ thermostat "Call for Service" icon illuminated.     ComfortNet™ thermostat scrolls "Check Air Handler" message.	4b	Invalid memory card data.	INVALID 44	Shared data set on memory card has been rejected by integrated control module	Verify shared data set is correct for the specific model. Re-populate data using correct memory card if required.	Turn power OFF prior to repair     Use memory card for the specific model.     Insert memory card BEFORE turning power ON. Memory card may be removed after data is loaded.     Error code will be cleared once data is loaded.     Error code will be cleared once data is loaded.     Turn power off before removing memory card

Symptoms of Abnormal Operation (Legacy & ComfortNet™ Thermostat)	7-Segment LED Codes Characters Mill Alternate	Fault Description	ComfortNet <sup>™</sup> Thermostat Only Message Cod	Dnly Code	Possible Causes	Corrective Actions	Notes & Cautions
<ul> <li>Air handler blower fails to operate.</li> <li>Integrated control module LED display provides indicated error code.</li> <li>ComfortNet™ thermostat "Call for Service" icon illuminated.</li> <li>ComfortNet™ thermostat scrolls "Check Air Handler" message.</li> </ul>	bo bo	Circulator blower motor is not running when it should be running.		• 09	Loose wiring connection at circulator motor power leads or circulator motor power leads disconnected.     Failed circulator blower motor.	Tighten or correct wiring connection.     Check circulator blower motor. Replace if necessary.	Turn power OFF prior to repair     Replace circulator motor with correct replacement part.
<ul> <li>Air handler blower fails to operate.</li> <li>Integrated control module LED display provides indicated error code.</li> <li>ComfortNet<sup>™</sup> thermostat "Call for Service" icon illuminated.</li> <li>ComfortNet<sup>™</sup> thermostat scrolls "Check Air Handler" message.</li> </ul>	79	Integrated control module has lost communications with circulator blower motor.	MOTOR COMM		Loose wiring connection at circulator motor control leads.     Failed circulator blower motor.     Failed integrated control module.	Tighten or correct wining connection.     Check circulator blower motor.     Check integrated control module. Replace if necessary.	Turn power OFF prior to repair     Replace circulator motor with correct replacement part.     Replace integrated control module with correct replacement part.
Air handler blower fails to operate.     Integrated control module LED display provides indicated error code.     ComfortNet ** thermostat "Call for Service" icon illuminated.     ComfortNet ** thermostat scrolls "Check Air Handler" message.	b2	Circulator blower motor horse power in sared data set does not match circulator blower motor horse power.	MOTOR MISMATCH	• •	Incorrect circulator blower     motor in air handler blower.     Incorrect shared data set in     integrated control module.	Verify circulator blower motor horse power is the same specified for the specific air handler blower model. Replace is necessary.      Verify shared data set is correct for the specific model. Re-populate data using correct memory card if required.	repair Replace motor with correct replacement part. Use memory card for the specific model Insert memory card ab BEFORE tuning power ON. Memory card may be removed after data is loaded. Error code will be cleared once shared data and motor horse power match. Turn power off before removing memory card
Air handler blower operates at reduced performance.     Airflow delivered is less than expected.     Integrated control module LED display provides b3 error code.	p3	Circulator blower motor is operating in a power, temperature, or speed limiting condition.		• • • • • • • • • • • • • • • • • • •	Blocked filters.     Restrictive ductwork.     Undersized ductwork.     High ambient temperatures.	Check filters for blockage. Glean filters or remove obstruction. Check ductwork for blockage. Remove obstruction. Verify all registers are fully open. Verify ductwork is appropriately sized for system. Resize/replace ductwork if necessary. See "Installation Instructions" for installation requirements.	Turn power OFF prior to repair.
Air handler blower fails to operate.     Integrated control module LED display provides indicated error code.     ComfortNet™ thermostat "Call for Service" icon illuminated.     ComfortNet™ thermostat scrolls "Check Air Handler" message.	49	Circulator blower motor senses a loss rotor control.     Circulator blower motor senses high current.	MOTOR TRIPS	b4 •	Abnormal motor loading, sudden change in speed or torque, sudden blockage of air handler blower/coil air inlet or outlet.     High loading conditions, blockage of air handler blower/coil air inlet or ductwork, blockage of air handler blower/coil air inlet or outlet.	Check filters, filter graffilsters, duct system, grills/registers, duct system, and air handler blower/coil air inlet/outlet for blockages.	Turn power OFF prior to repair.

sı	rior to n t r	rior to	rrior to ect (s). (or for for for for for for for for for f	rior to
Notes & Cautions	Turn power OFF prior to repair     Replace motor with correct replacement part.     Replace wheel with correct replacement part.	Turn power OFF prior to repair.	Turn power OFF prior to repair.     Replace with correct replacement part(s).     Use memory card for the specific model.     Insert memory card BEFORE turning power ON.     Memory card may be removed after data is loaded     Insert memory card may be removed after data is loaded     In power off before removing memory card.	Turn power OFF prior to repair.
Note	Turn por repair Replac correct part. Replac correct part. Part.	• Turn por repair.	Turn por repair. Replace representations remove loaded remove	• Tum po
suo	wer for ve and //motor if wer motor otor.	nandler oltage to range nandler tructions"	ntrol rol is ct shared arrors or	kkage. we blockage. Verify open. cr
Corrective Actions	Check circulator blower for obstructions. Remove and repair/replace wheel/motor if necessary.  Check circulator blower motor shaft rotation and motor.  Replace motor if necessary.	Check power to air handler blower. Verify line voltage to blower is within the range specified on the air handler blower rating plate. See "Installation Instructions" for installation requirements.	Check integrated control module. Verify control is populated with correct shared data set. See data errors above for details. Check for locked rotor condition (see error code above for details).	Check filters for blockage. Clean filters or remove obstruction. Check ductwork for blockage. Remove obstruction. Verify all registers are fully open. Verify ductwork is appropriately sized for system. Resize/replace ductwork if necessary.
Corr	Check circu obstructions repair/repla necessary.     Check circu shaft rotation Replace mc	Check po blower is specified blower ra     See "Inst for instal	Check in module.     populate data above for condition above for above	Check filters     Clean filters     Obstruction.     Check ductv     Remove obsall registers     Verify ductw     appropriatels     system. Reductwork if r
Ş.	or er motor sr motor.	o air o air itures.	control	
Possible Causes	Obstruction in circulator blower housing. Seized circulator blower motor bearings. Failed circulator blower motor.	High AC line voltage to air handler blower. Low AC line voltage to air hander blower. High ambient temperatures.	Error with integrated control module. Motor has a locked rotor condition.	Blocked filters. Restrictive ductwork. Undersized ductwork.
Poss	Obstruction in or blower housing. Seized circulatc bearings. Failed circulator.	High AC line vor handler blower.     Low AC line vo hander blower.     High ambient it.	Error with module.     Motor has condition.	Blocked filters.     Restrictive ductwork.     Undersized ductwork
et™ Only Code	<i>b</i> 5	99	79	69
ComfortNet <sup>™</sup> Thermostat Only Message Code	MTR LCKD ROTOR	MOTOR VOLTS	MOTOR PARAMS	LOW ID AIRFLOW
Description	ower start 10 imes.	wer down for voltage wer down due arature	wer ot have nation to erly. start 40 imes.	er than
Fault Descr	Circulator blower motor fails to start 10 consecutive times.	Circulator blower motor shuts down for over or under voltage condition. Circulator blower motor shuts down due to over temperature condition on power module.	Circulator blower motor does not have enough information to operate properly. Motor fails to start 40 consecutive times.	Airflow is lower than demanded.
	•	• •	O E 0 0 S 8	•
7-Segment LED Codes Characters Will Alternate	b5	99	b7	69
ration nostat)	ate. display for s	display for	display for s	v stage display
Symptoms of Abnormal Operation (Legacy & ComfortNet™ Thermostat)	<ul> <li>Air handler blower fails to operate.</li> <li>Integrated control module LED display provides indicated error code.</li> <li>ComfortNet<sup>TM</sup> thermostat "Call for Service" icon illuminated.</li> <li>ComfortNet<sup>TM</sup> thermostat scrolls</li> <li>ComfortNet<sup>TM</sup> thermostat scrolls</li> <li>"Check Air Handler" message.</li> </ul>	<ul> <li>Air handler blower fails to operate.</li> <li>Integrated control module LED display provides indicated error code.</li> <li>ComfortNet™ thermostat "Call for Service" icon illuminated.</li> <li>ComfortNet™ thermostat scrolls "Check Air Handler" message.</li> </ul>	• Air handler blower fails to operate. • Integrated control module LED display provides indicated error code. • ComfortNet™ thermostat "Call for Service" icon illuminated. • ComfortNet™ thermostat scrolls "Check Air Handler" message.	Air handler blower operates at reduced performance or operates on low stage when high stage is expected.     Integrated control module LED display provides indicated error code.
ms of Abn	Air handler blower fails to open Integrated control module LEE provides indicated error code. ComfortNet <sup>™</sup> thermostat "Call Service" icon illuminated. ComfortNet <sup>™</sup> thermostat scro "Check Air Handler" message.	Air handler blower fails to open Integrated control module LEE provides indicated error code. ComfortNet*** hermostat "Call Service" icon illuminated. ComfortNet*** thermostat scro "Check Air Handler" message.	Air handler blower fails to oper Integrated control module LEC provides indicated error code. Comforthet "w. thermostat Call Service" icon illuminated. ComfortNet "w. thermostat scrol "Check Air Handler" message. "Check Air Handler"	Air handler blower operates a performance or operates on le when high stage is expected. Integrated control module LEI provides indicated error code.
Symptor (Legacy &	Air hand     Integrate provides     Comforth Service"     Comforth "Check A	Air hand     Integrate provides     Comforth Service."     Comforth Co	Air hand     Integrate     provides     Comforth     Service*     Comforth     "Check A	Air hand performs when hig     Integrate provides

# S-4 CHECKING TRANSFORMER AND CONTROL CIRCUIT



#### **WARNING**

HIGH VOLTAGE

DISCONNECT ALL POWER BEFORE SERVICING OR INSTALLING THIS UNIT. MULTIPLE POWER SOURCES MAY BE PRESENT. FAILURE TO DO SO MAY CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.



A step-down transformer (208/240 volt primary to 24 volt secondary) is provided with each indoor unit. This allows ample capacity for use with resistance heaters. The outdoor sections do not contain a transformer (see note below).

**NOTE:** ComfortNet<sup>™</sup> ready condensing units may have an optional 240VAC to 24VAC transformer installed. This transformer provides 24VAC power to the unitary (UC) control in some communicating system installation scenarios.



### **WARNING**

DISCONNECT ALL POWER BEFORE SERVICING.

 Remove control panel cover, or etc., to gain access to transformer.

With power ON:



#### WARNING

LINE VOLTAGE NOW PRESENT.

- 2. Using a voltmeter, check voltage across secondary voltage side of transformer (R to C).
- 3. No voltage indicates faulty transformer, bad wiring, or bad splices.
- 4. Check transformer primary voltage at incoming line voltage connections and/or splices.
- 5. If line voltage available at primary voltage side of transformer and wiring and splices good, transformer is inoperative. Replace.

#### S-6 CHECKING TIME DELAY RELAY

Time delays are used in electric heaters to sequence in multiple electric heaters.

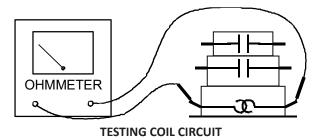


### **WARNING**

DISCONNECT ALL POWER BEFORE SERVICING.

- 1. Tag and disconnect all wires from male spade connections of relay.
- Using an ohmmeter, measure the resistance across terminals H1 and H2. Should read approximately 150 ohms
- 3. Using an ohmmeter, check for continuity across terminals 3 and 1, and 4 and 5.
- 4. Apply 24 volts to terminals H1 and H2. Check for continuity across other terminals should test continuous. If not as above replace.

**NOTE:** The time delay for the contacts to make will be approximately 20 to 50 seconds and to open after the coil is denergized is approximately 40 to 90 seconds.



# S-8A CHECKING UNITARY (UC) CONTROL COMPRESSOR CONTACTOR/RELAY CONTACTS



#### **WARNING**

DISCONNECT ALL POWER BEFORE SERVICING.

- 1. Connect voltmeter to lugs (L2) and (C).
- With power ON, provide a call for cool or heat pump to energize the on-board compressor contactor/relay.



### **WARNING**

LINE VOLTAGE NOW PRESENT.

- Measure voltage across on-board compressor contactor/ relay contacts.
  - A. No voltage indicates the contacts are closed and the contactor/relay is functioning properly.
  - B. A reading of approximately half of the supply voltage (example: 115VAC for 230VAC) indicates the relay is open. Replace UC control if relay does not close.

**NOTE:** The unitary (UC) control has a built-in short cycle delay. Ensure short cycle delay has elapsed before making voltage measurements.

# S-9 CHECKING HIGH AND LOW VOLTAGE TO ECM MOTOR



#### **WARNING**

#### HIGH VOLTAGE

DISCONNECT ALL POWER BEFORE SERVICING OR INSTALLING THIS UNIT. MULTIPLE POWER SOURCES MAY BE PRESENT.
FAILURE TO DO SO MAY CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.



- Measure voltage between black and brown motor leads.
   This should measure 208/230 volts depending on your power supply.
- 4. If voltage is present proceed to check fan relay contacts and voltage.

#### Checking FAN Relay Contacts - ECM Fan Motor

- 1. Disconnect fan motor harness from plug on the UC board.
- 2. Energize the system in low stage and check voltage:
  - Pin 5(Blue wire) to Pin 3(Yellow wire) = 24VAC
- 3. Energize the system in high stage and check voltage:
  - Pin 5(Blue wire) to Pin 3(Yellow wire) = 24VAC
  - Pin 5(Blue wire) to Pin 1(White wire) = 24 VAC.



- If voltage is present at these pins plug harness into plug on PC board and check voltages at motor to test for broken wires.
- 5. If all voltages are present motor is defective and needs to be replaced.

#### Checking Relay Contacts - PSC Fan Motor



### WARNING

#### HIGH VOLTAGE

DISCONNECT ALL POWER BEFORE SERVICING OR INSTALLING THIS UNIT. MULTIPLE POWER SOURCES MAY BE PRESENT. FAILURE TO DO SO MAY CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.



- Disconnect the motor leads from 6-circuit fan motor wire harness.
- 2. Connect a voltmeter between circuit 3 and circuits 2 (low speed) or 1 (high speed).

**NOTE:** Circuit 3 is connected directly to L2.

3. Energize the system at low or high stage.



#### WARNING

LINE VOITAGE NOW PRESENT.

4. The measured voltage between circuit 3 and circuits 2 or 1 should be approximately OVAC, which indicates the relay contacts are closed. A voltage measurement of approximately 115VAC indicates the relay is open. Replace the control if the relay checks open when it should be closed. See notes and cautions below.

**NOTE:** Ensure any ON delays have expired before making voltage measurements

**CAUTION:** Prolonged operation with the condenser fan motor disconnected will cause the high pressure switch to trip.

### S-10A Copeland Comfort Alert™ -

# Unitary (UC) Control Diagnostics Applies to DX16TC, DX18TC, DZ16TC, DZ18TC models



#### **WARNING**

HIGH VOLTAGE

DISCONNECT ALL POWER BEFORE SERVICING OR INSTALLING THIS UNIT. MULTIPLE POWER SOURCES MAY BE PRESENT.
FAILURE TO DO SO MAY CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.



The Copeland Comfort Alert™ diagnostics are fully integrated into the unitary (UC) control. The UC control and integrated Comfort Alert™ diagnostics provide around-the-clock monitoring for common electrical problems, compressor defects and broad system faults. If a problem is detected, LED indicators flash the proper alert codes to help you quickly pinpoint the problem.

The diagnostic tables on following pages provide detailed information regarding the system symptoms, indicators (LED and thermostat), potential problem(s), and corrective actions. The diagnostic information applies to systems wired as 24VAC traditional (legacy) systems and systems wired as communicating systems with the CTKO\* communicating thermostat.

Symptoms of Abnormal Operation (Legacy & ComfortNet <sup>TM</sup> Thermostat)		Diagnostic/Status LED C		sopo	Fault Description	ComfortNet <sup>TM</sup> Thermostat Only	ınly	Possible Causes	Corrective Actions	Notes & Cautions
Very long run time.     Four consecutive compressor protector trips with average run time between trips greater than 3 hours.     Compressor operating at high speed and outdoor fan operating at low speed integrated control module diagnostic/status LED's display the indicated code.	OFF	Yellow I Flash	Ned OFF	Ned YI ON if call present; OFF if no call	Low Side Fault.	Message LOW SIDE FAULT	Ol Ol	Low refrigerant charge.     Restriction in liquid line.     Indoor blower motor failure.     Indoor thermostat set extremely low.	Verify refrigerant charge; adjust as needed.     Check for restricted liquid line; repair/replace as needed.     Check indoor blower motor; repair/replace as needed.     Check indoor blower motor; repair/replace as needed.     Check indoor blower hemotor; repair/replace as needed.	Turn power OFF prior to repair.  Fault will clear after 30 consecutive normal cycles.  Fault may be cleared by cycling 24VAC to control.  Replace with correct replacement part(s).
Compressor and outdoor fan are off.     Thermostat demand is present.     Integrated control module diagnostic/status LED's display the indicated code.	NO NO	I Flash	OFF	ON if call present; OFF if no call	Low Pressure CO Trip.	LPS OPEN	10	Low refrigerant charge.     Restriction in liquid line.     Indoor blower motor failure.     Indoor thermostat set extremely low.	Verify refrigerant charge; adjust as needed.     Cheek for restricted liquid line; repair/replace as needed.     Cheek indoor blower motor; repair/replace as needed.     Cheek low pressure switch; repair/replace as needed.     Check low pressure switch; repair/replace.     as needed.     Check low pressure repair/replace.     as needed.     Check low pressure repair/replace.     as needed.     Check low pressure repair/replace.	Turn power OFF prior to repair.     Replace with correct replacement part(s).
Compressor and outdoor fan are off.  Low pressure switch trip 3 times within same thermostat demand.  Thermostat demand is present.  Integrated control module diagnostic/status LED's display the indicated code.  ComfortNet™ thermostat "Call for Service" icon illuminated.  ComfortNet™ thermostat scrolls "Check Air Conditioner" or "Check Heat Pump" message.	NO	1 Flash	NO	ON if call present; OFF if no call	• LPCO Lockout (3 Trips).	LPS	10	Low refrigerant charge.     Restriction in liquid line.     Indoor blower motor failure.     Indoor thermostat set extremely low.	Verify refrigerant charge; adjust as needed.     Check for restricted liquid line; repair/replace as needed.     Check indoor blower motor; repair/replace as needed.     Check low pressure switch; repair/replace as needed.     Check low pressure themostar setting.	Turn power OFF prior to repair.  Must clear fault by cycling 24VAC to control.  Replace with correct replacement part(s).

						ComfortNet <sup>TM</sup>	et <sup>TM</sup>			
Symptoms of Abnormal Operation (Legacy & ComfortNortM Thermostat)	D	Diagnostic/Status LED		Codes	Fault Description	Thermostat Only	Only	Possible Causes	Corrective Actions	Notes & Cautions
	Green	Yellow	Red	Red Y1		Message	Code			
Four consecutive compressor protector trips with average run time between trips greater than 1 minute and less than 15 minutes.     Low pressure and high pressure switches are closed.     Integrated control module diagnostic/status LED's display the indicated code.	ОБР	2 Flashes	OFF	ON if call present; OFF if no call	High Side Fault	HIGH SIDE	02	Blocked condenser coil.     Outdoor fan not running.	Check and clean condenser coil. Check outdoor fan motor; repair/replace as needed. Check outdoor fan motor wiring; repair/replace as needed. Check outdoor fan motor wiring; repair/replace as needed. The check outdoor fan motor capacitor; replace as needed.	Turn power OFF prior to repair. Fault will clear after 4 consecutive normal cycles. Fault may be cleared by cycling 24VAC to control. Replace with correct replacement part(s).
Compressor and outdoor fan are off.     Thermostat demand is present.     Ingrated control module diagnostic/status LED's display the indicated code.	NO NO	2 Flashes	OFF	ON if call present; OFF if no call	High Pressure CO Trip	HPS OPEN	02	Blocked condenser coil.     Outdoor fan not running.	Check and clean     condenser coil.     Check outdoor fan     motor; repair/replace     as needed.     Check outdoor fan     motor wrings     repair/replace as     needed.     Check outdoor fan     motor wrings     repair/replace as     needed.     Check outdoor fan     motor capacitor;     replace as needed.	Turn power OFF prior to repair.     Replace with correct replacement part(s).
Compressor and outdoor fan are off. Low pressure switch trip 3 times within same thermostat demand. Thermostat demand is present. Integrated control module diagnostic/status LED's display the indicated code. ComfortNet!	NO NO	2 Flashes	NO O	ON if call present; OFF if no call	• HPCO Lœkout (3 Trips)	HPS	02	Blocked condenser coil.     Outdoor fan not running.	Cheek and clean condenser coil.     Cheek outdoor fan motor; repair/replace as needed.     Cheek outdoor fan motor wrings repair/replace as needed.     Cheek outdoor fan motor wrings repair/replace as needed.	Turn power OFF prior to repair.  Must clear fault by eycling 24VAC to control.  Replace with correct replacement part(s).
Run time for last 4 cycles is less than 3 minutes each.     Compressor protector has not tripped.     Low pressure and high pressure switches are closed.     Integrated control module diagnostic/status LED's display the indicated code.	OFF	3 Flashes	OFF	ON if call present; OFF if no call	Short Cycling	CMPR SHRT CYCLE	03	Intermittent thermostat demand.     Faulty compressor re lay.	Check thermostat and thermostat wring; repair/replace as needed.     Check compressor relay operation; replace control as needed.	Turn power OFF prior to repair     Fault will clear after 4 consecutive normal cycles.     Fault may be cleared by cycling 24VAC to control.     Replace with correct replacement part(s).

						ComfortNetTM	H <sub>TM</sub>			
Symptoms of Abnormal Operation (Legacy & ComfortNet <sup>TM</sup> Thermostat)	Ō	Diagnostic/Status LED		Codes	Fault Description	Thermostat Only	Only	Possible Causes	Corrective Actions	Notes & Cautions
	Green	Yellow	Red	Red Y1		Message	Code			
Compressor and outdoor fan are off. Compressor protector trips four consecutive times. Average run time between trips is less than 15 seconds. Integrated control module diagnostic/status LED's display the indicated code. ComfortNetPM thermostat "Call for Service" icon illuminated. ComfortNetPM thermostat scrolls 'Check Air Conditioner' or "Check Heat Purm" messare.	HO HO	4 Flashes	Z O	ON if call present; OFF if no call	Locked Rotor	LOCKED ROTOR	<i>†</i> 0	Compressor bearings are soized. Failed compressor run capacitor. Faulty run capacitor wiring. Low line voltage.	Check compressor operation; repair/replace as needed.     Check run capacitor; replace as needed.     Check wiring; repair/replace as needed.     Verify line voltage is within range on rating plate; onneat local utility is out of range.	Thun power OFF prior to repair.     Must clear fault by cycling 24VAC to control.     Replace with correct replacement part(s).
Compressor and outdoor fan are off for greater than 4 hours.  Low pressure and high pressure switches are closed.  Integrated control module diagnostic/status LED's display the indicated code.  ComfortNer! <sup>M</sup> thermostat "Call for Service" icon illuminated.  ComfortNer! <sup>M</sup> thermostat scrolls "Check Air Conditioner" or "Check Heat Pump" message.	OFF	5 Flashes	OFF	ON if call present; OFF if no call	Open Circuit	OPEN	0.5	Power is disconnected.     Failed compressor protector.     Compressor not properly wired to control.	Check circuit breakers and fuses. Check wiring to unit; repair/replace as needed. Check compressor; repair/replace as needed. Check compressor wiring: repair/replace as needed.	Turn power OFF prior to repair.     Fault will clear after 1 normal cycle.     Fault may be cleared by cycling 24 VAC to control.     Replace with correct replacement part(s).
Compressor and outdoor fan are off.     Low pressure and high pressure switches are closed.     Integrated control module diagnostic/status LED's display the indicated code.     ComfortNet <sup>TM</sup> thermostat "Call for Service" icon illuminated.     ComfortNet <sup>TM</sup> thermostat scrolls "Check Air Conditioner" or "Check Heat Pump" message.	OFF	6 Flashes	OFF	ON if call present; OFF if no call	Open Start     Circuit	<i>OPEN START</i>	90	Compressor start winding is open. Failed compressor run capacitor. Faulty run capacitor wining. Compressor not properly wired to control. Faulty compressor wiring.	Check compressor; repair/replace as needed.     Check run capacitor; replace as needed.     Check wiring; repair/replace as needed.	Turn power OFF prior to repair. Fault will clear after 1 normal cycle. Fault may be cleared by cycling 24VAC to control. Replace with correct replacement part(s).
Compressor and outdoor fan are off.  Low pressure and high pressure switches are closed.  Open start circuit has been detected 4 times with 5 minute delay between each detection.  Integrated control module diagnostic/status LED's display the indicated code.  ComfortNer! <sup>TM</sup> thermostat "Call for Service" icon illuminated.  ComfortNer! <sup>TM</sup> thermostat scrolls  "Check Art Conditioner" or "Check Heat Pump" message.	OFF	Flashes	NO	ON if call present; OFF if no call	Open Start Circuit Lockout	OPEN START LOCK	90	Compressor start winding is open.     Failed compressor run capacitor.     Faulty run capacitor wiring.     Compressor not properly wired to control.     Faulty compressor wiring.	Check compressor; repair/replace as needed.     Check run capacitor; replace as needed.     Check wiring; repair/replace as needed.	Turn power OFF prior to repair.  Must clear fault by cycling 24VAC to control.  Replace with correct replacement part(s).

Diagnostic/Status LED Code
Flashes O
Flashes
OFF 8 OFF ON if call Flashes Present; OFF in
Rlashes OFF ON if call present; OFF if no call

						ComfortNetTM	etTM			
Symptoms of Abnormal Operation (Legacy & ComfortNet <sup>TM</sup> Thermostat)	Q	Diagnostic/Status LED Co	tus LED C	səpo	Fault Description	Thermostat Only	Only	Possible Causes	Corrective Actions	Notes & Cautions
	Green	Yellow	Red	Red Y1		Message	Code			
Air conditioner/heat pump may appear	OFF	6	OFF	ON if call	<ul> <li>Low Pilot</li> </ul>	МОТ	60	<ul> <li>Control detects secondary</li> </ul>	<ul> <li>Check fuse.</li> </ul>	<ul> <li>Turn power OFF prior</li> </ul>
to be operating normally.		Flashes		present;	Voltage	SECOND		voltage less than 18 VAC.	<ul> <li>Correct low secondary</li> </ul>	to repair.
Integrated control module				OFF if no		LTOM		<ul> <li>Transformer overloaded.</li> </ul>	voltage condition.	<ul> <li>Fault will clear if</li> </ul>
diagnostic/status LED's display the				call				<ul> <li>Low line voltage.</li> </ul>	<ul> <li>Check transformer;</li> </ul>	secondary voltage rises
indicated code.									replace if needed.	above 21VAC.
										<ul> <li>Replace with correct</li> </ul>
										replacement part(s).
Compressor is off.	OFF	NO	NO	ON if call	<ul> <li>Comp Protector</li> </ul>	Not displayed	Not	<ul> <li>No current through run or</li> </ul>	<ul> <li>Check compressor;</li> </ul>	<ul> <li>Turn power OFF prior</li> </ul>
Integrated control module				present;	Open		displayed	start windings.	repair/replace as	to repair.
diagnostic/status LED's display the				OFF if no				<ul> <li>Compressor run winding</li> </ul>	needed.	<ul> <li>Fault will clear after 1</li> </ul>
indicated code.				call				is open.	<ul> <li>Check wiring;</li> </ul>	normal cycle.
								<ul> <li>Compressor not properly</li> </ul>	repair/replace as	<ul> <li>Fault may be cleared by</li> </ul>
								wired to control.	needed.	cycling 24VAC to
								<ul> <li>Faulty compressor wiring.</li> </ul>	<ul> <li>Check run capacitor;</li> </ul>	control.
								<ul> <li>Failed compressor run</li> </ul>	replace as needed.	<ul> <li>Replace with correct</li> </ul>
								capacitor.		replacement part(s).
								<ul> <li>Faulty run capacitor</li> </ul>		
								wiring.		

7 SEGMENT LED	7 SEGMENT LED	
(DS2)	(DS1)	DESCRIPTION OF CONDITION
0	n	Standby
0	1	Low Pressure CO Trip
0	1	Low Side Fault
0	2	High Pressure CO Trip
0	2	High Side Fault
0	3	Short Cycling
0	4	Locked Rotor
0	5	Open Circuit
0	6	Open Start Circuit
0	7	Open Run Circuit
0	8	No Line Voltage
0	9	Low Pilot Voltage
8	8	Power Up
Α	2	Outdoor Air Temp Sensor Fault
Α	3	Outdoor Coil Temp Sensor Fault *
b	0	No Indoor Airflow
b	9	Inadequate Airflow
С	3	Cool Mode Short Cycle Timer
С	1	Low Cool
С	2	High Cool
d	F	Defrost *
d	t	Max Defrost Time *
d	Е	Forced Defrost *
d	0	Data not yet on Network
d	1	Invalid Data on Netw ork
d	2	System Mis-Match
d	3	Configuration Mis-Match
d	4	Invalid Memory Card Data
E	E	Board Misoperation
E	5	Open Fuse
F	t	Field Test Mode
Н	8	High Line Voltage
L	1	LPCO Lockout (3 Trips)
L	2	HPCO Lockout (3 Trips)
L	6	Open Start Circuit Lockout
L	7	Open Run Circuit Lockout
L	8	Low Line Voltage
Р	3	Heat Mode Short Cycle Timer *
Р	1	Low Heat *
Р	2	High Heat *
Р	0	Comp Protector Open
Р	d	Pump Dow n

\* CODE USED ON HEAT PUMP MODELS ONLY NOTE 1: DS1, DS2 AND DS3 ARE LABELED ON THE CONTROL ABOVE EACH 7 SEGMENT LED DISPLAY NOTE 2: 7 SEGMENT LED DISPLAY DS3 IS NOT USED



0140M00407-A

## **SYSTEM TROUBLESHOOTING**

				UNITARY	DIAGNOST	IC CODE	S		
Symptoms of Abnormal Operation		nostic/St Display C		Fault	Comfort Thermost		Possible	Corrective	Notes &
(Legacy & ComfortNet™ Thermostat)	Digit 3	Digit 2	Digit 1	Description	Message	Code	Causes	Actions	Cautions
Integrated control module diagnostic/status LED display shows the indicated code.     ComfortNet™ thermostat displays '' in the temperature display area.	BLANK	A	2	Outdoor air temp sensor fault	AIR SENSOR FLT	A2	Shorted sensor.     Open sensor.     Sensor     disconnected.     Sensor out of range.	Check sensor connection.     Replace open/ shorted sensor.	Turn power OFF prior to repair. Replace with correct replacement part.
Heat pump fails to operate in heating mode.     Integrated control module diagnostic/status LED display shows the indicated code.     ComfortNet™ thermostat displays error message.	BLANK	А	3	Outdoor coil temp sensor fault	COIL SENSOR FLT	А3	Shorted sensor     Open sensor.     Sensor.     disconnected.     Sensor out of range.	Check sensor connection.     Replace open/ shorted sensor.	Turn power OFF prior to repair. Replace with correct replacement part.
Air conditioner/heat pump fails to operate.     Integrated control module diagnostic/status LED display shows the indicated code.	BLANK	E	5	Open fuse	BLOWN FUSE	E5	Short in low voltage wiring.	Locate and correct short in low voltage wiring.	Turn power OFF prior to repair. Replace fuse with 3-amp automotive type.
Air conditioner/heat pump fails to operate.     Integrated control module diagnostic/status LED display shows the indicated code.	BLANK	E	E	Board mis- operation	INTERNAL FAULT	EE	Compressor relay contacts welded.	Replace control.	Turn power OFF prior to repair Replace with correct replacement part.
Air conditioner/heat pump fails to operate.     Integrated control module diagnostic/status LED display shows the indicated code.     ComfortNet™ thermostat displays error message.	BLANK	b	0	Circulator blower motor is not running when it should be running.	MOTOR NOT RUN	ь0	Indoor blower motor problem.     Communications error between indoor and outdoor unit.	Check indoor blower motor. Check indoor blower motor wiring. Check indoor unit control. Repair/ replace any faulty wiring. Repair/ replace indoor blower motor or control.	Turn power OFF prior to repair.     Applies only to fully communicating system using ComfortNet™ thermostat.     Replace with correct replacement part.
Air conditioner/heat pump operates at reduced performance.     Air conditioner/heat pump operating at low stage when expected to operate at high stage.     Integrated control module diagnostic/status LED display shows the indicated code.	BLANK	b	9	Airflow is lower than demanded	LOW ID AIRFLOW	b9	Indoor blower motor problem     Blocked filters.     Restrictive/ undersized ductwork     Indoor/ outdoor unit miss-match.	Check indoor blower motor. Check filters; clean/replace as needed. Check ductwork; resize as needed. Verify indoor and outdoor units are properly matched.	Turn power OFF prior to repair.     Applies only to fully communicating system using ComfortNet™ thermostat.     Replace with correct replacement part. See specification sheet(s) for airflow requirements and maximum external static pressure.     See specification sheets for approved system matches.

				UNITARY	DIAGNOST	IC CODE	 S		
Symptoms of Abnormal Operation		nostic/St Display C		Fault	Comfort Thermost		Possible	Corrective	Notes &
(Legacy & ComfortNet™ Thermostat)	Digit 3	Digit 2	Digit 1	Description	Message	Code	Causes	Actions	Cautions
Air conditioner/heat pump fails to operate.     Integrated control module diagnostic/status LED display shows the indicated code.     ComfortNet™ thermostat displays error message.	BLANK	d	0	Data not yet on Network	NO NET DATA	d0	Air conditioner/ heat pump is wired as part of a communicating system and integrated control module does not contain any shared data.	Verify system type (communicating or legacy)     Populate shared data using memory card     Wire system as legacy system	Turn power OFF prior to repair.     Use memory card for your specific model.     Insert memory card BEFORE turning power ON. Memory card may be removed after data is loaded. Turn power OFF before removing memory card.     Error code will be cleared once data is loaded. Applies only to fully communicating system using ComfortNet™ thermostat.
<ul> <li>Air conditioner/heat pump fails to operate.</li> <li>Integrated control module diagnostic/status LED display shows the indicated code.</li> <li>ComfortNet™ thermostat displays error message.</li> </ul>	BLANK	d	1	Invalid Data on Network	INVALID DATA	d1	Air conditioner/ heat pump is wired as part of a communicating system and integrated control module contains invalid shared data or network data is invalid for the integrated control module.	Verify system type (communicating or legacy). Populate correct shared data using memory card. Wire system as legacy system.	Turn power OFF prior to repair.     Use memory card for your specific model.     Insert memory card BEFORE turning power ON. Memory card may be removed after data is loaded. Turn power OFF before removing memory card.     Error code will be cleared once data is loaded. Applies only to fully communicating system using ComfortNet™ thermostat.
Air conditioner/heat pump fails to operate.     Air conditioner/heat pump operating at reduced performance.     Air conditioner/heat pump operating at low stage when expected to operate at high stage.     Integrated control module diagnostic/status LED display shows the indicated code.     ComfortNet™ thermostat displays error message.	BLANK	d	2	System Mis-Match	INVALID SYSTEM	d2	Air conditioner/ heat pump is wired as part of a communicating system and outdoor unit requires airflow greater than indoor unit's airflow capability.     Shared data is incompatible with the system or missing parameters.	Verify system type (communicating or legacy). Verify shared data is correct for your specific model; repopulate data if required. Wire system as legacy system.	Turn power OFF prior to repair.     Use memory card for your specific model.     Insert memory card BEFORE turning power ON. Memory card may be removed after data is loaded. Turn power OFF before removing memory card.     Error code will be cleared once data is loaded. Applies only to fully communicating system using ComfortNet™ thermostat.

				UNITARY	DIAGNOST	IC CODE	s		
Symptoms of Abnormal Operation		nostic/St Display C		Fault	Comfort Thermost		Possible	Corrective	Notes &
(Legacy & ComfortNet™ Thermostat)	Digit 3	Digit 2	Digit 1	Description	Message	Code	Causes	Actions	Cautions
Air conditioner/heat pump fails to operate.     Integrated control module diagnostic/status LED display shows the indicated code.     ComfortNet™ thermostat displays error message.	BLANK	d	3	Configuration Mis-match	INVALID CONFIG	d3	Shared data sent to integrated control module does not match hardware configuration.	Verify system type (communicating or legacy).     Verify shared data is correct for your specific model; re- populate data if required.     Wire system as legacy system.	Turn power OFF prior to repair.     Use memory card for your specific model.     Insert memory card BEFORE turning power ON. Memory card may be removed after data is loaded. Turn power OFF before removing memory card.     Error code will be cleared once data is loaded. Applies only to fully communicating system using ComfortNet™ thermostat.
<ul> <li>Air conditioner/heat pump fails to operate.</li> <li>Integrated control module diagnostic/status LED display shows the indicated code.</li> <li>ComfortNet™ thermostat displays error message.</li> </ul>	BLANK	d	4	Invalid Memory Card Data	INVALID MC DATA	d4	Shared data on memory card has been rejected.	Verify system type (communicating or legacy). Verify shared data is correct for your specific model; re- populate data if required. Wire system as legacy system.	Turn power OFF prior to repair. Use memory card for your specific model. Insert memory card BEFORE turning power ON. Memory card may be removed after data is loaded. Turn power OFF before removing memory card. Error code will be cleared once data is loaded.
Very long run time. Four consecutive compressor protector trips with average run time between trips greater than 3 hours. Compressor operating at high speed and outdoor fan operating at low speed Integrated control module diagnostic/status LED display shows the indicated code.	BLANK	0	1	• Low Side Fault	LOW SIDE FAULT	01	Low refrigerant charge.     Restriction in liquid line.     Indoor blower motor failure.     Indoor thermostat set extremely low.	Verify refrigerant charge; adjust as needed. Check for restricted liquid line; repair/ replace as needed. Check indoor blower motor; repair/replace as needed. Check indoor thermostat setting.	Turn power OFF prior to repair. Fault will clear after 30 consecutive normal cycles. Fault may be cleared by cycling 24VAC to control. Replace with correct replacement part(s).
Compressor and outdoor fan are off. Thermostat demand is present. Integrated control module diagnostic/status LED display shows the indicated code.	BLANK	0	1	Low Pressure Cut Out Trip	LPS OPEN	01	Low refrigerant charge.     Restriction in liquid line.     Indoor blower motor failure.     Indoor thermostat set extremely low.	Verify refrigerant charge; adjust as needed. Check for restricted liquid line; repair/ replace as needed. Check indoor blower motor; repair/replace as needed. Check low pressure switch; repair/replace as needed. Check low pressure switch; repair/replace as needed. Check indoor thermostat setting.	Turn power OFF prior to repair. Replace with correct replacement part(s).

				UNITARY	DIAGNOST	IC CODE	s		
Symptoms of Abnormal Operation		nostic/St Display C		Fault	Comfort Thermost		Possible	Corrective	Notes &
(Legacy & ComfortNet™ Thermostat)	Digit 3	Digit 2	Digit 1	Description	Message	Code	Causes	Actions	Cautions
Compressor and outdoor fan are off. Low pressures witch trip 3 times within same thermostat demand. Ther mostat demand is present. Integrated control module diagnostic/status LED displ ay shows the indicated code. ComfortNet™ thermostat displays error message.	BLANK	L	1	• Low Pressure Cut Out Loc kout (3 Trips)	LPS LOCKOUT	01	Low refrigerant charge .     Restr iction in liquid line.     Indoor blower motor failure.     Indoor thermostat set extremely lo w.	Ve rify refr igerant charge; adjust as needed. Chec k for restricted liquid line; repair/replace as needed. Chec k indoor blower motor; repair/replace as needed. Chec k low pressure switch; repair/replace as needed. Chec k low pressure switch; repair/replace as needed. Chec k indoor thermostat setting.	Turn power OFF pr ior to repair.  Must clear f ault by cycling 24V AC to control.  Replace with correct replacement par t(s).
Four consecutive compressor protector trips with average run time between trips greater than 1 minute and less than 15 minutes.     Low pressure and high pressure switches are closed.     Integrated control module diagnostic/status LED display shows the indicated code.	BLANK	0	2	• High Side Fault	HIGH SIDE FA ULT	02	Blocked condenser coil. Outdoor fan not running.  Outdoor fan not running.	Chec k and clean condenser coil. Chec k outdoor fan motor; repair/replace as needed. Chec k outdoor fan motor wir ing; repair/replace as needed. Chec k outdoor fan motor capacitor; replace as needed.	Turn power OFF prior to repair. Fault will clear after 4 consecutive normal cycles. Fault may be cleared by cycling 24V AC to control. Replace with correct replacement par t(s).
Compressor and outdoor fan are off. Ther mostat demand is present. Integrated control module diagnostic/status LED displ ay sho ws the indicated code.	BLANK	0	2	• High Pressure Cut Out Tr ip	HPS OPEN	02	Blocked condenser coil. Outdoor fan not running.  Outdoor fan not running.	Chec k and clean condenser coil. Chec k outdoor fan motor; repair/ replace as needed. Chec k outdoor fan motor wir ing; repair/replace as needed. Chec k outdoor fan motor capacitor; replace as needed.	Turn power OFF pr ior to repair. Replace with correct replacement par t(s).
Compressor and outdoor fan are off.  Low pressure s witch trip 3 times within same thermostat demand.  Ther mostat demand is present.  Integrated control module diagnostic/status LED displ ay sho ws the indicated code.  ComfortNet™ thermostat displays error message.	BLANK	L	2	• High Pressure Cut Out Loc kout (3 Trips)	HPS LOCKOUT	02	Bloc ked condenser coil.     Outdoor fan not running.	Chec k and clean condenser coil. Chec k outdoor fan motor; repair/replace as needed. Chec k outdoor fan motor wir ing; repair/replace as needed. Chec k outdoor fan motor wir ing; repair/replace as needed.	Turn power OFF prior to repair.  Must clear f ault by cycling 24V AC to control.  Replace with correct replacement part(s).

Symptoms of Abnormal Operation		nostic/St Display C		Fault	Comfort Thermost	tNet™	Possible	Corrective	Notes &
(Legacy & ComfortNet™ Thermostat)	Digit 3	Digit 2	Digit 1	Description	Message	Code	Causes	Actions	Cautions
Run time f or last 4 cycles is less than 3 minutes each. Compressor protector has not tripped. Low pressure and high pressure switches are closed. Integrated control module diagnostic/status LED displ ay shows the indicated code.	BLANK	0	3	• Shor t Cycling	CMPR SHR T CYCLE	03	Intermittent thermostat demand.     Faulty compressor relay.	Chec k ther mostat and ther mostat wiring; repair/replace as needed. Chec k compressor relay operation; replace control as needed.	Turn power OFF pr ior to repair. Fault will clear after 4 consecuti ve normal cycles. Fault may be cleared by cycling 24V AC to control. Replace with correct replacement par t(s). Minimum compressor runt time is changed from 30 seconds to 3 minutes.
Compressor and outdoor fan are off. Compressor protector trips four consecutive times. Average run time between trips is less than 15 seconds. Integrated control module diagnostic/status LED display shows the indicated code. ComfortNet™ thermostat displays error message.	BLANK	0	4	• Loc ked Rotor	LOCKED ROTO R	04	Compressor bearings are seiz ed. Failed compressor r un capacitor. Faulty run capacitor wi ring. Low line v oltage.	Chec k compressor operation; repair/ replace as needed. Chec k run capacito r; replace as needed. Chec k wiring; repair/replace as needed. Ve rify line v oltage is within range on rating plate; contact local utility is out of range.	Turn power OFF pr ior to repair.  Must clear f ault by cycling 24V AC to control.  Replace with correct replacement par t(s).
Compressor and outdoor fan are off f or greater than 4 hours.     Low pressure and high pressure switches are closed.     Integrated control module diagnostic/status LED displ ay shows the indicated code.     ComfortNet™ thermostat displays error message.	BLANK	0	5	• Open Circui t	OPEN CIRCUIT	05	Power is disconnected. Failed compressor protector. Compressor not properly wired to control.	Chec k circuit break ers and fuses . Chec k wiring to unit; repair/ replace as needed. Chec k compressor; repair/replace as needed Chec k compressor wiring; repair/ replace as needed.	Turn power OFF pr ior to repair. Fault will clear after 1 normal cycl e. Fault may be cleared by cycling 24V AC to control. Replace with correct replacement par t(s).
Compressor and outdoor fan are off. Low pressure and high pressure switches are closed. Integrated control module diagnostic/status LED displ ay shows the indicated code. ComfortNet™ thermostat displays error message.	BLANK	0	6	• Open Star t Circuit	OPEN ST AR T	06	Compressor star t winding is open. Failed compressor r un capacitor. Faulty run capacitor wi ring. Compressor not properly wired to control. Faulty compressor wiring.	Chec k compressor; repair/replace as needed. Chec k r un capacito r; replace as needed. Chec k wiring; repair/replace as needed.	Turn power OFF pr ior to repair. Fault will clear after 1 normal cycl e. Fault may be cleared by cycling 24V AC to control. Replace will correct replacement par t(s).

				UNITARY	DIAGNOST	C CODE	s		
Symptoms of Abnormal Operation		nostic/St Display C		Fault	Comfort Thermost		Possible	Corrective	Notes &
(Legacy & ComfortNet™ Thermostat)	Digit 3	Digit 2	Digit 1	Description	Message	Code	Causes	Actions	Cautions
Compressor and outdoor fan are off. Low pressure and high pressure switches are closed. Open star t circuit has been detected 4 times with 5 minute delay between each detection. Integrated control module diagnostic/status LED displ ay sho ws the indicated code. ComfortNet™ thermostat displays error message.	BLANK	L	6	Open Star t Circuit Lockout	OPEN START LOCK	06	Compressor star t winding is open. Failed compressor r un capacitor. Faulty run capacitor wi ring. Compressor not properly wired to control. Faulty compressor wiring.	Chec k compressor; repair/replace as needed. Chec k r un capacitor; replace as needed. Chec k wiring repair/replaced as needed.	Turn power OFF pr ior to repair  Must clear f ault by cycling 24V AC to control.  Replace with correct replacement par t(s).
Compressor and outdoor fan are off.  Low pressure and high pressure switches are closed.  Integrated control module diagnostic/status LED displ ay sho ws the indicated code.  ComfortNet™ thermostat displays error message.	BLANK	0	7	Open Run Circuit	OPEN RUN	07	Compressor r un winding is open. Compressor not properly wired to control. Faulty compressor wiring.	Chec k compressor; repair/replace as needed. Chec k wiring; repair/replace as needed.	Turn power OFF pr ior to repair. Fault will clear after 1 normal cycl e. Fault may be cycling 24V AC to control. Replace with correct replacement par t(s).
Compressor and outdoor fan are off. Low pressure and high pressure switches are closed. Open r un circuit has been detected 4 times with 5 minute delay between each detection. Integrated control module diagnostic/status LED displ ay shows the indicated code. ComfortNet™ thermostat displays error message.	BLANK	L	7	• Open Run Circuit Lockout	OPEN RUN LOCK	07	Compressor r un winding is open. Compressor not properly wired to control. Faulty compressor wiring.	Chec k compres - sor; repair/re-place as needed. Chec k wiring; repair/replace as needed.	Turn power OFF pr ior to repair.  Must clear f ault by cycling 24V AC to control.  Replace with correct replacement par t(s).
Air conditioner/heat pump may appear to be operating nor mally. Compressor protector may be open (compressor and outdoor fan off). Integrated control module diagnostic/status LED display shows the indicated code.	BLANK	L	8	• Low Line Voltage	LOW LINE VO LT	08	• Low line voltage.	Chec k circuit break ers and fuses .     Ve rify unit is connected to power supply as specified on rating plate.     Correct lo w line voltage condition; contact local utility if needed.	Turn power OFF pr ior to repair. Control detects line voltage less than 185 VAC. Fault will clear if line voltage increases above 185 VAC.

				UNITAR	Y DIAGNOS	TIC CODE	ES		
Symptoms of Abnormal Operation		nostic/Sta		Fault	Comfort Thermost		Possible	Corrective	Notes &
(Legacy & ComfortNet™ Thermostat)	Digit 3	Digit 2	Digit 1	Description	Message	Code	Causes	Actions	Cautions
Air conditioner/heat pump may appear to be operating nor mally. Compressor protector may be open (compressor and outdoor fan off). Integrated control module diagnostic/status LED displ ay sho ws the indicated code.	BLANK	Н	8	• High Line Voltage	HIGH LINE VO LT	08	• High line voltage	Correct high line voltage condition; contact local utility if needed. Verify unit is connected to po wer supply as specified on rating plate.	Turn power OFF pr ior to repair. Control detects line voltage greater than 255 VAC. Fault will clear if line voltage decreases below 255 VAC.
Air conditioner/heat pump may appear to be operating nor mally.     Integrated control module diagnostic/status LED displ ay sho ws the indicated code .	BLANK	0	9	• Low Pilot Voltage	LOW SECOND VOLT	09	Control detects secondar y voltage less than 18 VAC.     Transformer overloaded.     Lowline voltage.	Chec k fuse . Correct lo w second - ary voltage condition. Chec k transf ormer; replace if needed.	Turn power OFF pr ior to repair. Fault will clear if secondar y voltage rises above 21V AC. Replace with correct replacement par t(s).
Compressor is off .     Integrated control module diagnostic/status LED displ ay sho ws the indicated code .	BLANK	Р	0	• Comp Protector Open	Not displayed	Not displayed	No current through run or start windings. Compressor run winding is open. Compressor not properly wired to control. Faulty compressor wiring. Failed compressor r un capacito r. Faulty run capacitor wi ring.	Chec k compressor; repair/replace as needed.  Chec k wiring; repair/replace as needed.  Chec k run ca-pacitor; replace as needed.	Turn power OFF pr ior to repair. Fault will clear after 1 normal cycle. Fault may be cleared by cycling 24V AC to control. Replace with correct replacement par t(s).
Air conditioner/heat pump may appear to be operating nor mally.     Compressor protector may be open (compressor and outdoor fan off).     Integrated control module diagnostic/status LED displ ay sho ws the indicated code.	BLANK	0	8	No Line Voltage	NO LINE VO LTAG E	08	No Line Voltage	Check circuit breaker and fuses.     Verify unit is connected to power supply as specified on rating plate.	Turn power OFF pr ior to repair. Control detects line voltage less than 185 VAC. Fault will clear if line voltage increases above 185 VAC.

## **SYSTEM TROUBLESHOOTING**

				UNITARY	DIAGNOST	IC CODE	s		
Symptoms of Abnormal Operation		nostic/St Display C		Fault	Comfort Thermost		Possible	Corrective	Notes &
(Legacy & ComfortNet™ Thermostat)	Digit 3	Digit 2	Digit 1	Description	Message	Code	Causes	Actions	Cautions
Integrated control module diagnostic/status LED display shows the indicated code.     ComfortNet™ thermostat displays '' in the temperature display area.	BLANK	A	2	Outdoor air temp sensor fault	AIR SENSOR FLT	A2	Shorted sensor.     Open sensor.     Sensor     disconnected.     Sensor out of range.	Check sensor connection.     Replace open/ shorted sensor.	Turn power OFF prior to repair. Replace with correct replacement part.
<ul> <li>Heat pump fails to operate in heating mode.</li> <li>Integrated control module diagnostic/status LED display shows the indicated code.</li> <li>ComfortNet<sup>™</sup> thermostat displays error message.</li> </ul>	BLANK	А	3	Outdoor coil temp sensor fault	COIL SENSOR FLT	A3	Shorted sensor     Open sensor.     Sensor.     disconnected.     Sensor out of range.	Check sensor connection.     Replace open/ shorted sensor.	Turn power OFF prior to repair. Replace with correct replacement part.
Air conditioner/heat pump fails to operate.     Integrated control module diagnostic/status LED display shows the indicated code.	BLANK	E	5	Open fuse	BLOWN FUSE	E5	Short in low voltage wiring.	Locate and correct short in low voltage wiring.	Turn power OFF prior to repair. Replace fuse with 3-amp automotive type.
Air conditioner/heat pump fails to operate.     Integrated control module diagnostic/status LED display shows the indicated code.	BLANK	E	E	Board mis- operation	INTERNAL FAULT	EE	Compressor relay contacts welded.	Replace control.	Turn power OFF prior to repair Replace with correct replacement part.
Air conditioner/heat pump fails to operate.     Integrated control module diagnostic/status LED display shows the indicated code.     ComfortNet™ thermostat displays error message.	BLANK	b	0	Circulator blower motor is not running when it should be running.	MOTOR NOT RUN	ь0	Indoor blower motor problem.     Communications error between indoor and outdoor unit.	Check indoor blower motor. Check indoor blower motor wiring. Check indoor unit control. Repair/ replace any faulty wiring. Repair/ replace indoor blower motor or control.	Turn power OFF prior to repair.     Applies only to fully communicating system using ComfortNet™ thermostat.     Replace with correct replacement part.
Air conditioner/heat pump operates at reduced performance.     Air conditioner/heat pump operating at low stage when expected to operate at high stage.     Integrated control module diagnostic/status LED display shows the indicated code.	BLANK	b	9	Airflow is lower than demanded	LOW ID AIRFLOW	b9	Indoor blower motor problem     Blocked filters.     Restrictive/ undersized ductwork     Indoor/ outdoor unit miss-match.	Check indoor blower motor. Check filters; clean/replace as needed. Check ductwork; resize as needed. Verify indoor and outdoor units are properly matched.	Turn power OFF prior to repair.     Applies only to fully communicating system using ComfortNet™ thermostat.     Replace with correct replacement part. See specification sheet(s) for airflow requirements and maximum external static pressure.     See specification sheets for approved system matches.

				UNITARY	DIAGNOST	IC CODE	s		
Symptoms of Abnormal Operation		nostic/St Display C		Fault	Comfort Thermost		Possible	Corrective	Notes &
(Legacy & ComfortNet™ Thermostat)	Digit 3	Digit 2	Digit 1	Description	Message	Code	Causes	Actions	Cautions
Air conditioner/heat pump fails to operate.     Integrated control module diagnostic/status LED display shows the indicated code.     ComfortNet™ thermostat displays error message.	BLANK	d	0	Data not yet on Network	NO NET DATA	d0	Air conditioner/ heat pump is wired as part of a communicating system and integrated control module does not contain any shared data.	Verify system type (communicating or legacy)     Populate shared data using memory card     Wire system as legacy system	Turn power OFF prior to repair.     Use memory card for your specific model.     Insert memory card BEFORE turning power ON. Memory card may be removed after data is loaded. Turn power OFF before removing memory card.     Error code will be cleared once data is loaded. Applies only to fully communicating system using ComfortNet™ thermostat.
Air conditioner/heat pump fails to operate.     Integrated control module diagnostic/status LED display shows the indicated code.     ComfortNet™ thermostat displays error message.	BLANK	d	1	Invalid Data on Network	INVALID DATA	d1	Air conditioner/ heat pump is wired as part of a communicating system and integrated control module contains invalid shared data or network data is invalid for the integrated control module.	Verify system type (communicating or legacy). Populate correct shared data using memory card. Wire system as legacy system.	Turn power OFF prior to repair.     Use memory card for your specific model.     Insert memory card BEFORE turning power ON. Memory card may be removed after data is loaded. Turn power OFF before removing memory card.     Error code will be cleared once data is loaded. Applies only to fully communicating system using ComfortNet™ thermostat.
Air conditioner/heat pump fails to operate.     Air conditioner/heat pump operating at reduced performance.     Air conditioner/heat pump operating at low stage when expected to operate at high stage.     Integrated control module diagnostic/status LED display shows the indicated code.     ComfortNet™ thermostat displays error message.	BLANK	d	2	System     Mis-Match	INVALID SYSTEM	d2	Air conditioner/ heat pump is wired as part of a communicating system and outdoor unit requires airflow greater than indoor unit's airflow capability.     Shared data is incompatible with the system or missing parameters.	Verify system type (communicating or legacy).     Verify shared data is correct for your specific model; re- populate data if required.     Wire system as legacy system.	Turn power OFF prior to repair.     Use memory card for your specific model.     Insert memory card BEFORE turning power ON. Memory card may be removed after data is loaded. Turn power OFF before removing memory card.     Error code will be cleared once data is loaded. Applies only to fully communicating system using ComfortNet™ thermostat.

				UNITARY	DIAGNOST	IC CODE	S		
Symptoms of Abnormal Operation		nostic/St Display C		Fault	Comfort Thermost		Possible	Corrective	Notes &
(Legacy & ComfortNet™ Thermostat)	Digit 3	Digit 2	Digit 1	Description	Message	Code	Causes	Actions	Cautions
<ul> <li>Air conditioner/heat pump fails to operate.</li> <li>Integrated control module diagnostic/status LED display shows the indicated code.</li> <li>ComfortNet™ thermostat displays error message.</li> </ul>	BLANK	d	3	Configuration Mis-match	INVALID CONFIG	d3	Shared data sent to integrated control module does not match hardware configuration.	Verify system type (communicating or legacy). Verify shared data is correct for your specific model; repopulate data if required. Wire system as legacy system.	Turn power OFF prior to repair.     Use memory card for your specific model.     Insert memory card BEFORE turning power ON. Memory card may be removed after data is loaded. Turn power OFF before removing memory card.     Error code will be cleared once data is loaded. Applies only to fully communicating system using ComfortNet™ thermostat.
Air conditioner/heat pump fails to operate.     Integrated control module diagnostic/status LED display shows the indicated code.     ComfortNet™ thermostat displays error message.	BLANK	d	4	Invalid Memory Card Data	INVALID MC DATA	d4	Shared data on memory card has been rejected.	Verify system type (communicating or legacy).     Verify shared data is correct for your specific model; re- populate data if required.     Wire system as legacy system.	Turn power OFF prior to repair. Use memory card for your specific model. Insert memory card BEFORE turning power ON. Memory card may be removed after data is loaded. Turn power OFF before removing memory card. Error code will be cleared once data is loaded.
Very long run time.     Four consecutive compressor protector trips with average run time between trips greater than 3 hours.     Compressor operating at high speed and outdoor fan operating at low speed     Integrated control module diagnostic/status LED display shows the indicated code.	BLANK	0	1	• Low Side Fault	LOW SIDE FAULT	01	Low refrigerant charge.     Restriction in liquid line.     Indoor blower motor failure.     Indoor thermostat set extremely low.	Verify refrigerant charge; adjust as needed. Check for restricted liquid line; repair/ replace as needed. Check indoor blower motor; repair/replace as needed. Check indoor thermostat setting.	Turn power OFF prior to repair. Fault will clear after 30 consecutive normal cycles. Fault may be cleared by cycling 24VAC to control. Replace with correct replacement part(s).
Compressor and outdoor fan are off. Thermostat demand is present. Integrated control module diagnostic/status LED display shows the indicated code.	BLANK	0	1	Low Pressure Cut Out Trip	LPS OPEN	01	Low refrigerant charge.     Restriction in liquid line.     Indoor blower motor failure.     Indoor thermostat set extremely low.	Verify refrigerant charge; adjust as needed. Check for restricted liquid line; repair/ replace as needed. Check indoor blower motor; repair/replace as needed. Check low pressure switch; repair/replace as needed. Check low pressure switch; repair/replace as needed. Check indoor thermostat setting.	Turn power OFF prior to repair. Replace with correct replacement part(s).

				UNITARY	DIAGNOST	IC CODE	S		
Symptoms of Abnormal Operation	Diagnostic/Status LED Display Codes			Fault	ComfortNet™ Thermostat Only		Possible	Corrective	Notes &
(Legacy & ComfortNet™ Thermostat)	Digit 3	Digit 2	Digit 1	Description	Message	Code	Causes	Actions	Cautions
Compressor and outdoor fan are off.     Low pressure s witch trip 3 times within same thermostat demand.     Ther mostat demand is present.     Integrated control module diagnostic/status LED displ ay sho ws the indicated code.     ComfortNet™ thermostat displays error message.	BLANK	L	1	Low Pressure Cut Out Loc kout (3 Trips)	LPS LOCKOUT	01	Low refrigerant charge .     Restr iction in liquid line.     Indoor blower motor failure.     Indoor thermostat set extremely low.	Ve rify refrigerant charge; adjust as needed. Chec k for restricted liquid line; repair/replace as needed. Chec k indoor blower motor; repair/replace as needed. Chec k low pressure switch; repair/replace as needed. Chec k low pressure switch; repair/replace as needed. Chec k indoor thermostat setting.	Turn power OFF pr ior to repair.  Must clear f ault by cycling 24V AC to control.  Replace with correct replacement par t(s).
Four consecutive compressor protector trips with average run time between trips greater than 1 minute and less than 15 minutes. Low pressure and high pressure switches are closed. Integrated control module diagnostic/status LED display shows the indicated code.	BLANK	0	2	• High Side Fault	HIGH SIDE FA ULT	02	Bloc ked condenser coil.     Outdoor fan not running.	Chec k and clean condenser coil. Chec k outdoor fan motor; repair/ replace as needed. Chec k outdoor fan motor wir ing; repair/replace as needed. Chec k outdoor fan motor capacitor; replace as needed.	Turn power OFF pr ior to repair. Fault will clear after 4 consecutiv e nor mal cycles. Fault may be cleared by cycling 24V AC to control. Replace with correct replacement par t(s).
Compressor and outdoor fan are off.  Ther mostat demand is present. Integrated control module diagnostic/status LED displ ay sho ws the indicated code.	BLANK	0	2	• High Pressure Cut Out Tr ip	HPS OPEN	02	Blocked condenser coil. Outdoor fan not running.  Outdoor fan not running.	Chec k and clean condenser coil. Chec k outdoor fan motor; repair/ replace as needed. Chec k outdoor fan motor wir ing; repair/replace as needed. Chec k outdoor fan motor capacitor; replace as needed.	Turn power OFF pr ior to repair. Replace with correct replacement par t(s).
Compressor and outdoor fan are off.  Low pressure s witch trip 3 times within same thermostat demand.  Ther mostat demand is present.  Integrated control module diagnostic/status LED displ ay sho ws the indicated code.  ComfortNet™ thermostat displays error message.	BLANK	L	2	• High Pressure Cut Out Loc kout (3 Trips)	HPS LOCKOUT	02	Bloc ked condenser coil.     Outdoor fan not running.	Chec k and clean condenser coil. Chec k outdoor fan motor; repair/ replace as needed. Chec k outdoor fan motor wir ing; repair/replace as needed. Chec k outdoor fan motor capacitor; replace as needed.	Turn power OFF pr ior to repair.  Must clear f ault by cycling 24V AC to control.  Replace with correct replacement par t(s).

				UNITARY	DIAGNOST	C CODE	S		
Symptoms of		nostic/St		Fault Description	Comfort		Possible	Corrective	Notes &
Abnormal Operation (Legacy & ComfortNet™ Thermostat)	Digit 3	Display C Digit 2	Digit 1		Thermost Message	Code	Causes	Actions	Cautions
Run time f or last 4 cycles is less than 3 minutes each. Compressor protector has not tripped. Low pressure and high pressure switches are closed. Integrated control module diagnostic/status LED displ ay shows the indicated code.	BLANK	0	3	• Shor t Cycling	CMPR SHR T CYCLE	03	Intermittent thermostat demand.     Faulty compressor relay.	Chec k ther mostat and ther mostat wiring; repair/ replace as needed.  Chec k compressor relay operation; replace control as needed.	Turn power OFF pr ior to repair. Fault will clear after 4 consecuti ve normal cycles. Fault may be cleared by cycling 24V AC to control. Replace with correct replacement par t(s). Minimum compressor runt time is changed from 30 seconds to 3 minutes.
Compressor and outdoor fan are off .     Compressor protector tr ips four consecutiv e times .     Average r un time between trips is less than 15 seconds .     Integrated control module diagnostic/status LED displ ay shows the indicated code .     ComfortNet™ thermostat displays error message .	BLANK	0	4	• Loc ked Rotor	LOCKED ROTO R	04	Compressor bearings are seiz ed. Failed compressor r un capacitor. Faulty r un capacitor wi ring. Low line v oltage.	Chec k compressor operation; repair/ replace as needed. Chec k run capacito r; replace as needed. Chec k wiring; repair/replace as needed. Ve rify line v oltage is within range on rating plate; contact local utility is out of range.	Turn power OFF prior to repair.  Must clear fault by cycling 24V AC to control.  Replace with correct replacement part(s).
• Compressor and outdoor fan are off f or greater than 4 hours . • Low pressure and high pressure switches are closed. • Integrated control module diagnostic/status LED displ ay shows the indicated code . • ComfortNet™ thermostat displays error message .	BLANK	0	5	• Open Circui t	OPEN CIRCUIT	05	Power is disconnected. Failed compressor protector. Compressor not properly wired to control.	Chec k circuit break ers and fuses. Chec k wiring to unit; repair/ replace as needed. Chec k compressor; repair/replace as needed Chec k compressor wiring; repair/ replace as needed.	Turn power OFF prior to repair. Fault will clear after normal cycle. Fault may be cleared by cycling 24V AC to control. Replace with correct replacement part(s).
• Compressor and outdoor fan are off . • Low pressure and high pressure switches are closed. • Integrated control module diagnostic/status LED displ ay sho ws the indicated code . • ComfortNet™ thermostat displays error message .	BLANK	0	6	Open Star t Circuit	OPEN ST AR T	06	Compressor star t winding is open. Failed compressor r un capacitor. Faulty r un capacitor wi ring. Compressor not properly wired to control. Faulty compressor wiring.	Chec k compressor; repair/replace as needed. Chec k r un capacito r; replace as needed. Chec k wiring; repair/replace as needed.	Turn power OFF pr ior to repair. Fault will clear after 1 normal cycl e. Fault may be cleared by cycling 24V AC to control. Replace will correct replacement par t(s).

				UNITARY	DIAGNOST	C CODE	S		
Symptoms of Abnormal Operation	Diagnostic/Status LED Display Codes			Fault	Comfort Thermost		Possible	Corrective	Notes &
(Legacy & ComfortNet™ Thermostat)	Digit 3	Digit 2	Digit 1	Description	Message	Code	Causes	Actions	Cautions
Compressor and outdoor fan are off.     Low pressure and high pressure switches are closed.     Open star t circuit has been detected 4 times with 5 minute delay between each detection.     Integrated control module diagnostic/status LED displ ay sho ws the indicated code.     ComfortNet™ thermostat displays error message.	BLANK	L	6	Open Star t Circuit Loc kout	OPEN START LOCK	06	Compressor star t winding is open. Failed compressor r un capacitor. Faulty r un capacitor wi ring. Compressor not properly wired to control. Faulty compressor wiring.	compressor; repair/replace as needed. • Chec k run	Turn power OFF pr ior to repair  Must clear f ault by cycling 24V AC to control.  Replace with correct replacement par t(s).
Compressor and outdoor fan are off .     Low pressure and high pressure switches are closed.     Integrated control module diagnostic/status LED displ ay sho ws the indicated code .     ComfortNet™ thermostat displays error message .	BLANK	0	7	• Open Run Circuit	OPEN RUN	07	Compressor r un winding is open. Compressor not properly wired to control. Faulty compressor wiring.	Chec k compressor; repair/replace as needed. Chec k wiring; repair/replace as needed.	Turn power OFF pr ior to repair. Fault will clear after 1 normal cycl e. Fault may be cycling 24V AC to control. Replace with correct replacement par t(s).
Compressor and outdoor fan are off. Low pressure and high pressure switches are closed. Open r un circuit has been detected 4 times with 5 minute delay between each detection. Integrated control module diagnostic/status LED displ ay sho ws the indicated code. ComfortNet™ thermostat displays error message.	BLANK	L	7	• Open Run Circuit Loc kout	OPEN RUN LOCK	07	Compressor r un winding is open. Compressor not properly wired to control. Faulty compressor wiring.	Chec k compres - sor; repair/replace as needed. Chec k wiring; repair/replace as needed.	Turn power OFF pr ion to repair.  Must clear f ault by cy cling 24V AC to contro Replace with correct replacement par t(s).
Air conditioner/heat pump may appear to be operating nor mally. Compressor protector may be open (compressor and outdoor fan off). Integrated control module diagnostic/status LED display shows the indicated code.	BLANK	L	8	• Low Line Voltage	LOW LINE VO LT	08	• Low line voltage.	Chec k circuit break ers and fuses. Ve rify unit is connected to power supply as specified on rating plate. Correct lo w line voltage condition; contact local utility if needed.	Turn power OFF prior to repair. Control detects line voltage less than 185 VAC. Fault will clear if line voltage increases above 185 VAC.

				UNITAR	Y DIAGNOS	TIC CODE	ES .		
Symptoms of Abnormal Operation		nostic/Sta Display Co		Fault	Comfort Thermost		Possible	Corrective	Notes &
(Legacy & ComfortNet™ Thermostat)	Digit 3	Digit 2	Digit 1	Description	Message	Code	Causes	Actions	Cautions
Air conditioner/heat pump may appear to be operating nor mally. Compressor protector may be open (compressor and outdoor fan off). Integrated control module diagnostic/status LED displ ay sho ws the indicated code.	BLANK	Н	8	• High Line Voltage	HIGH LINE VO LT	08	• High line voltage	Correct high line voltage condition; contact local utility if needed.     Ve rify unit is connected to po wer supply as specified on rating plate.	Turn power OFF pr ior to repair.  Control detects line voltage greater than 255 VAC.  Fault will clear if line voltage decreases below 255 VAC.
Air conditioner/heat pump may appear to be operating nor mally.     Integrated control module diagnostic/status LED displ ay sho ws the indicated code .	BLANK	0	9	• Low Pilot Voltage	LOW SECOND VOLT	09	<ul> <li>Control detects secondar y voltage less than 18 VAC.</li> <li>Transformer overloaded.</li> <li>Lowline voltage.</li> </ul>	Chec k fuse . Correct lo w second - ary voltage condition. Chec k transf ormer; replace if needed.	<ul> <li>Turn power OFF pr ior to repair.</li> <li>Fault will clear if secondar y voltage r ises above 21V AC.</li> <li>Replace with correct replacement par t(s).</li> </ul>
Compressor is off .     Integrated control module diagnostic/status LED displ ay sho ws the indicated code .	BLANK	P	0	• Comp Protector Open	Not displayed	Not displayed	No current through run or start windings. Compressor run winding is open. Compressor not properly wired to control. Faulty compressor wiring. Failed compressor un capacito r. Faulty run capacitor wi ring.	Check compressor; repair/replace as needed. Check wiring; repair/replace as needed. Check run capacitor; replace as needed.  check run capacitor; replace as needed.	Turn power OFF pr ior to repair. Fault will clear after 1 normal cycle. Fault may be cleared by cycling 24V AC to control. Replace with correct replacement par t(s).
Air conditioner/heat pump may appear to be operating nor mally. Compressor protector may be open (compressor and outdoor fan off). Integrated control module diagnostic/status LED displ ay sho ws the indicated code.	BLANK	0	8	No Line Voltage	NO LINE VO LTAG E	08	No Line Voltage	Check circuit breaker and fuses.     Verify unit is connected to power supply as specified on rating plate.	Turn power OFF pr ior to repair. Control detects line voltage less than 185 VAC. Fault will clear if line voltage increases above 185 VAC.

#### ADDITIONAL NOTES FOR UNITARY CONTROLS

- 1. When system is at Standby mode Press "TEST" push button to turn on both the compressor and outdoor fan for (5) five seconds.
- 2. The "RECALL" push button is used to retrieve the (6) six most recent faults. The control must be in Standby Mode (no thermostat inputs) to use the feature. Depress the push button for approximately two seconds and less than five seconds. The 7-segment LED displays will then display the (6) six most recent fault and decrementing to the least recent fault.
- 3. The faults may be cleared by depressing the button for greater than (5) five seconds.
- 4. Consecutively repeated faults are displayed a maximum of (3) three times. Refer to the fault code definitions at the end of this manual for more details.
- 5. A forced defrost can be initiated by pressing "TEST" and "RECALL" push buttons simultaneously for more than 1 second with a valid call for heat. The forced defrost can be terminated by a (10) ten minute lapse in time, a coil temperature rise above 75°F or by pressing the two buttons again for more than 1 second.
- 6. "TERM" dip switch is used for communications bus configuration. Leave the settings to the factory default position. Rarely do the "TERM" dip switch settings need to be changed.
- 7. "LEARN" push button is used to reset the communications between the equipment. Used only for troubleshooting purposes.

#### S-12 CHECKING HIGH PRESSURE CONTROL



#### **WARNING**

#### HIGH VOLTAGE

DISCONNECT ALL POWER BEFORE SERVICING OR INSTALLING THIS UNIT. MULTIPLE POWER SOURCES MAY BE PRESENT. FAILURE TO DO SO MAY CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.



The high pressure control capillary senses the pressure in the compressor discharge line. If abnormally high condensing pressures develop, the contacts of the control open, breaking the control circuit before the compressor motor overloads. This control is automatically reset.

- Using an ohmmeter, check across terminals of high pressure control, with wire removed. If not continuous, the contacts are open.
- 2. Attach a gauge to the dill valve port on the base valve.

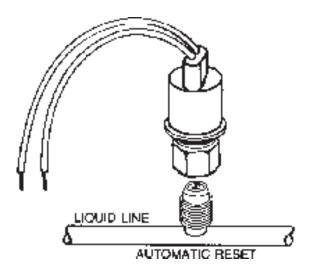
With power ON:



#### **WARNING**

LINE VOLTAGE NOW PRESENT.

- 3. Start the system and place a piece of cardboard in front of the condenser coil, raising the condensing pressure.
- 4. Check pressure at which the high pressure control cutsout. If it cuts-out at 610 PSIG ± 10 PSIG, it is operating normally (See causes for high head pressure in Service Problem Analysis Guide). If it cuts out below this pressure range, replace the control.



#### S-13 CHECKING LOW PRESSURE CONTROL

The low pressure control senses the pressure in the suction line and will open its contacts on a drop in pressure. The low pressure control will automatically reset itself with a rise in pressure.

The low pressure control is designed to cut-out (open) at approximately 21 PSIG for heat pumps and 55 PSIG for air conditioners. It will automatically cut-in (close) at approximately 50 PSIG for heat pumps and 95 PSIG for air conditioners. Test for continuity using a VOM and if not as above, replace the control.

# S-14 CHECKING HIGH AND LOW PRESSURE SWITCH VOLTAGE

The HPC and LPC are wired in series so output at both switches should be the same when switches are closed voltage reading should be 6.5 VDC or 8.0 VAC. **NOTE:** the Discharge Thermostat is wired in series with the HPC if DT is open you will read input voltage on the HPC and no voltage on the output of HPC or LPC.

# S-15 CHECKING CAPACITOR CAPACITOR, RUN

A run capacitor is wired across the auxiliary and main windings of a single phase permanent split capacitor motor. The capacitors primary function is to reduce the line current while greatly improving the torque characteristics of a motor. This is accomplished by using the 90° phase relationship between the capacitor current and voltage in conjunction with the motor windings, so that the motor will give two phase operation when connected to a single phase circuit. The capacitor also reduces the line current to the motor by improving the power factor.

The line side of this capacitor is marked with "COM" and is wired to the line side of the circuit.

# S-15A RESISTANCE CHECK USING A DIGITAL MULTI-METER



#### **WARNING**

#### HIGH VOLTAGE

DISCONNECT ALL POWER BEFORE SERVICING OR INSTALLING THIS UNIT. MULTIPLE POWER SOURCES MAY BE PRESENT. FAILURE TO DO SO MAY CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.



### **Check for Digital Test**

 Set the meter on Ohm range (Set it at lease 1000 Ohm = 1k).



#### **WARNING**

DISCHARGE CAPACITOR THROUGH A 20 TO 30 OHM RESISTOR BEFORE HANDLING.

- 2. Connect the Meter leads to the Capacitor terminals.
- Digital meter will show a reading momentarily (Figure 1).
   Note the reading.





FIGURE 1

FIGURE 2

- Reading will immediately return to the OL = (Open Line) (Figure 2). Every attempt of Step 2 will show the same result as was in step 4 and Step 5. This indicates that the capacitor is good.
- 5. If there is no Change, then capacitor is dead and must be replaced.

#### **Check for Analog Meter**

- A. Good Condition Indicator swings to zero and slowly returns to infinity. (Start capacitor with bleed resistor will not return to infinity. It will still read the resistance of the resistor.)
- B. Shorted Indicator swings to zero and stops there Replace.
- C. Open No reading Replace. (Start capacitor would read resistor resistance.)

# S-15B CAPACITANCE CHECK USING A DIGITAL MULTI-METER (IN CAPACITANCE MODE)



#### WARNING

DISCHARGE CAPACITOR THROUGH A 20 TO 30 OHM RESISTOR BEFORE HANDLING.

**NOTE:** You can do this test with a multi-meter if you have a Capacitance meter on your multi-meter.

1. Remove the capacitor from the circuit.

- 2. Now Select "Capacitance" on your multi-meter.
- 3. Now connect the capacitor terminals to the multi-meter leads.
- 4. If the reading is near to the actual value of the capacitor (i.e. the printed value on the capacitor). The capacitor is good. (Note that the reading may be less than the actual printed value of the capacitor.)
- 5. If you read a significantly lower capacitance or none at all, then capacitor is dead and must be replaced.

# S-16G CHECKING EMERSON ULTRATECH™ ECM MOTORS

#### DESCRIPTION

The DVPTC and MBVC models utilize an Emerson, 4-wire variable speed ECM blower motor. The ECM blower motor provides constant CFM.

The motor is a serially communicating variable speed motor. Only four wires are required to control the motor: +Vdc, Common, Receive, and Transmit.

The +Vdc and Common wires provide power to the motor's low voltage control circuits.

#### **GENERAL CHECKS/CONSIDERATIONS**

- 1. Check power supply to the air handler or modular blower. Ensure power supply is within the range specified on rating plate. See section S-1.
- Check motor power harness. Ensure wires are continuous and make good contact when seated in the connectors. Repair or replace as needed.
- Check motor control harness. Ensure wires are continuous and make good contact when seated in the connectors.
   Repair or replace as needed.
- Check thermostat and thermostat wiring. Ensure thermostat is providing proper cooling/heating/ continuous fan demands. Repair or replace as needed.
- Check blower wheel. Confirm wheel is properly seated on motor shaft. Set screw must be on shaft flat and torqued to 165 in-lbs minimum. Confirm wheel has no broken or loose blades. Repair or replace as needed.
- 6. Ensure motor and wheel turn freely. Check for interference between wheel and housing or wheel and motor. Repair or replace as needed.
- 7. Check housing for cracks and/or corrosion. Repair or replace as needed.
- 8. Check motor mounting bracket. Ensure mounting bracket is tightly secured to the housing. Ensure bracket is not cracked or broken.

# Emerson UltraCheck-EZ™ Diagnostic Tool

The Emerson UltraCheck-EZ™ diagnostic tool may be used to diagnose the ECM motor.



### **WARNING**

#### HIGH VOLTAGE

DISCONNECT ALL POWER BEFORE SERVICING OR INSTALLING THIS UNIT. MULTIPLE POWER SOURCES MAY BE PRESENT. FAILURE TO DO SO MAY CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.



To use the diagnostic tool, perform the following steps:

- 1. Disconnect power to the air handler.
- 2. Disconnect the 4-circuit control harness from the motor.
- 3. Plug the 4-circuit connector from the diagnostic tool into the motor control connector.
- 4. Connect one alligator clip from the diagnostic tool to a ground source.
- 5. Connect the other alligator clip to a 24VAC source.

**NOTE:** The alligator clips are NOT polarized.

**NOTE:** The UltraCheck-EZ™ diagnostic tool is equipped with a nonreplaceable fuse. Connecting the tool to a source other than 24VAC could damage the tool and cause the fuse to open. Doing so will render the diagnostic tool inoperable.

6. Turn on power to air handler or modular blower.



#### WARNING

LINE VOLTAGE NOW PRESENT.

7. Depress the orange power button on the diagnostic tool to send a run signal to the motor. Allow up to 5 seconds for the motor to start.

**NOTE:** If the orange power button does not illuminate when depressed, the tool either has an open fuse or is not properly connected to a 24VAC source.

8. The green LED on the diagnostic tool will blink indicating communications between the tool and motor. See table below for indications of tool indicators and motor actions. Replace or repair as needed.

Power Button	Green LED	Motor Action	Indication(s)
OFF	OFF	Not Rotating	Confirm 24VAC to UltraCheck-EZ <sup>TM</sup> tool. If 24VAC is confirmed, diagnostic tool is inoperable.
ON	Blinking	Rotating	Motor and control/end bell are functioning properly.
ON	OFF	Rotating	Replace motor control/end bell.
ON	Blinking	Not Rotating	Check motor (see Motor Checks below).
ON	OFF	Not Rotating	Replace motor control/end bell; verify motor (see <i>Motor Checks</i> below).

- 9. Depress the orange power button to turn off motor.
- 10. Disconnect power. Disconnect diagnostic tool.
- 11. Reconnect the 4-wire harness from control board to motor.

# **Electrical Checks - High Voltage Power Circuits**



# **WARNING**

HIGH VOLTAGE

DISCONNECT ALL POWER BEFORE SERVICING OR INSTALLING THIS UNIT. MULTIPLE POWER SOURCES MAY BE PRESENT. FAILURE TO DO SO MAY CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.



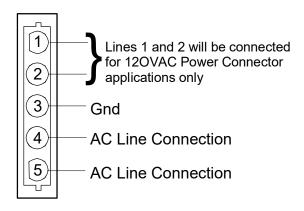
- 1. Disconnect power to air handler or modular blower.
- Disconnect the 5-circuit power connector to the ECM motor.
- 3. Turn on power to air handler or modular.



#### **WARNING**

LINE VOLTAGE NOW PRESENT.

4. Measure voltage between pins 4 and 5 on the 5-circuit connector. Measured voltage should be the same as the supply voltage to the air handler or modular.



- 5. Measure voltage between pins 4 and 3. Voltage should be approximately half of the voltage measured in step 4.
- 6. Measure voltage between pins 5 and 3. Voltage should be approximately half of the voltage measured in step 4.
- 7. If no voltage is present, check supply voltage to air handler or modular blower. See section S-1.
- Disconnect power to air handler or modular blower.
   Reconnect the 5-circuit power harness disconnected in step 2.

# **Electrical Checks - Low Voltage Control Circuits**

1. Turn on power to air handler or modular.



#### **WARNING**

LINE VOLTAGE NOW PRESENT.

- 2. Check voltage between pins on the 4-wire motor control harness between the motor and control board.
- 3. Voltage on pins should read:

Pins 1 to 4 = 3.3vdc

Pins 1 to 2 = 3.3vdc

Pins 3 to 4 = 15vdc

### Motor Control/End Bell Checks



#### WARNING

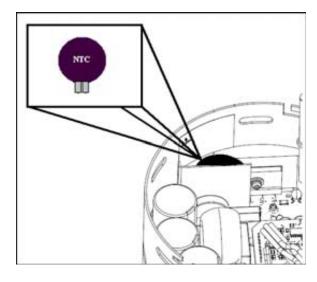
HIGH VOLTAGE

DISCONNECT ALL POWER BEFORE SERVICING OR INSTALLING THIS UNIT. MULTIPLE POWER SOURCES MAY BE PRESENT. FAILURE TO DO SO MAY CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.

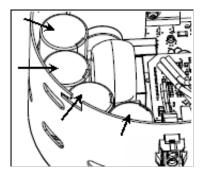


- Disconnect power to air handler or modular blower.
   NOTE: Motor contains capacitors that can hold a charge for several minutes after disconnecting power. Wait 5 minutes after removing power to allow capacitors to discharge.
- 2. Disconnect the motor control harness and motor power harness.

- Remove the blower assembly from the air handler or modular blower.
- 4. Remove the (3) screws securing the control/end bell to the motor. Separate the control/end bell. Disconnect the 3-circuit harness from the control/end bell to remove the control/end bell from the motor.
- Inspect the NTC thermistor inside the control/end bell (see figure below). Replace control/end bell if thermistor is cracked or broken.



6. Inspect the large capacitors inside the control/end bell (see figure below). Replace the control/end bell if any of the capacitors are bulging or swollen.



- Locate the 3-circuit connector in the control/end bell.
   Using an ohmmeter, check the resistance between each
   terminal in the connector. If the resistance is 100 W or
   greater, the control/end bell is functioning properly.
   Replace the control/end bell if the resistance is lower than
   100 W.
- 8. Reassemble motor and control/end bell in reverse of disassembly. Replace blower assembly into air handler or modular blower.

### **Motor Checks**



HIGH VOLTAGE

DISCONNECT ALL POWER BEFORE SERVICING OR INSTALLING THIS UNIT. MULTIPLE POWER SOURCES MAY BE PRESENT. FAILURE TO DO SO MAY CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.



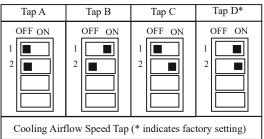
- Disconnect power to air handler or modular blower.
   NOTE: Motor contains capacitors that can hold a charge for several minutes after disconnecting power. Wait 5 minutes after removing power to allow capacitors to discharge.
- Disassemble motor as described in steps 2 through 4 above.
- Locate the 3-circuit harness from the motor. Using an ohmmeter, measure the resistance between each motor phase winding. The resistance levels should be equal. Replace the motor if the resistance levels are unequal, open circuited or short circuited.
- 4. Measure the resistance between each motor phase winding and the motor shell. Replace the motor if any phase winding is short circuited to the motor shell.
- Reassemble motor and control/end bell in reverse of disassembly. Replace blower assembly into air handler or modular blower.

#### S-16H ECM CFM ADJUSTMENTS DVPTC/MBVC

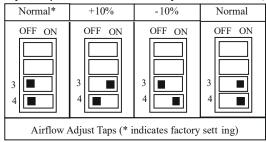
This section references the operation characteristics of the DVPTC/MBVC models. The MBVC models utilize an integrated air handler control. The air handler control provides ECM blower motor control and includes all dipswitches necessary to set up the cooling, heat pump and electric airflow characteristics.

The control has three banks of dipswitches: a bank for cooling airflow and trim adjustment, a bank for selecting one of (4) enhancement profiles and enabling dehumidification, and a bank for selecting the installed electric heater kit size. Adjustments are made by selecting the appropriate ON/OFF combinations of the dipswitches. The dipswitches along with their functions are shown in the figures below.

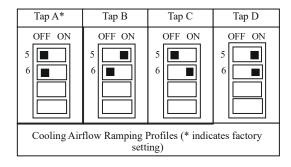
Cooling Airflow Dipswitches - Used to set the desired cooling airflow



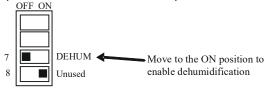
Airflow Adjust Dipswitches - Used to adjust the airflow +/-10%



Ramping Profile Dipswitches - Used to select a comfort profile for the cooling mode.



Dehumidification Disable/Enable Dipswitch - Reduces cooling airflow by ~ 15% when enabled AND when used with a humidistat (such as DEHUM1). Airflow is reduced when a call for cooling is present and the humidistat is open.



*Electric Heater Airflow* - Airflow for installed electric heaters is set by adjusting the dipswitches to the appropriate heater size.

21 kW*	20 kW	15 kW	10 kW								
OFF ON 9 10 11 11	OFF ON 9 10 11	OFF ON 9 10 11	OFF ON 9 10 11 11								
Electric He	Electric Heating Airflow (* indicates factory setting)										

8 kW	6 kW	5 kW	3 kW									
OFF ON 9 10 11 11 11 11 11 11 11 11 11 11 11 11	OFF ON 9 10 11 11	OFF ON 9	OFF ON 9									
Electric He	Electric Heating Airflow (* indicates factory setting)											

The table on the following page indicates the airflow that corresponds to the available dipswitch settings.

	Spe	ed S	elec	tion	Dip S	Swite	hes		Htr Kw	9	10	11	MBVC120	00*	MBVC16000	* MBVC2000*
			ı .		· ·		1		3	OΝ	αN	αN	600		800	800
	Coc Selec Switc	tion		ust ction ches		ction ches			5	OΝ	QΝ	ŒF	600	)	800	800
TAP	1	2	3	4	5	6		1	6	QΝ	ŒF	QΝ	635	5	800	800
A	OFF	OFF	OFF	OFF	OFF	OFF			8	αN	OFF	OFF	740	)	1000	1000
В	ON	OFF	ON	OFF	ON	OFF			10	ŒF	αN	αN	100	0	1000	1200
_									15	ŒF	QΝ	ŒF	140	00	1500	1500
С	OFF	ON	OFF	αN	OFF	ΟN			20	OFF	ŒF	ON	NR		NR	2000
D	ΟN	ΟN	OΝ	ΟN	ΟN	ON				ļ	<u> </u>					
Profiles	3	Pre-Ru	n	Sh	nort-Rur	n	OFF D	Delay		Mode	el		Тар	Lo	ow Stage	High Stage
Α				-			60 sec	:/100%							Cool	Cool
В				30	sec/50	)%	60 sec	/100%					Δ.		400	000
С			•	7.5 r	min/82%	6	60 sec	/100%	,		200	<b>.</b>	A B		400 540	600 800
D		) sec/5			nin/82%		30 sec	/50%	IV	BVCI	200		Ċ D		670 800	1000 1200
To set airflow: (1) Select model and desired high stage cooling airflow. Determine the cooresponding tap (A,B,C,or D). Set dip switches 1 and 2 to the appropriate ON / OFF positions. (2) Select model and installed electric heater size. Set switches 9, 10, and 11 to the appropriate ONOFF positions. (3) Select the airflow adjustment factor tap						ate ric te tor tap	N	BVC1	600	*	A B C D		670 800 940 1070	1000 1200 1400 1600		
A and D are 0% Tap B is +10% Tap C - 10%. Set dip switches 3 and 4 to the appropriate ON/OFF positions.  To set Comfort Mode: Select desired Comfort Mode profile (see profiles above). Set switches 5 and 6 to the approriate ON/OFF positions.							N	BVC2	2000	*	A B C D		800 1070 1200 1340	1200 1600 1800 2000		

# **BLOWER PERFORMANCE DATA**

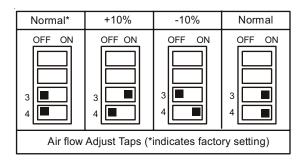
HTRkW	MBVC1200*	MBVC1600*	MBVC2000*	SWITCH 9	SWITCH 10	SWITCH 11
3	600	800	800	ON	ON	ON
5	600	800	800	ON	ON	OFF
6	635	800	800	ON	OFF	ON
8	740	1000	1000	ON	OFF	OFF
10	1000	1000	1200	OFF	ON	ON
15	1400	1500	1500	OFF	ON	OFF
20	NR	NR	2000	OFF	OFF	ON
21	NR	NR	NR	ON^	ON^	ON^

<sup>^</sup> Factory setting

MODEL	LOW STAGE	HIGH STAGE COOL	SWITCHES			SELECTION ITCHES	PROFILE SELECTION SWITCHES		
			1	2	3	4	SWITCHES	6	
	400	600	OFF	OFF	OFF	OFF	OFF	OFF	
MBVC1200	540	800	ON	OFF	ON	OFF	ON	OFF	
10100 01200	670	1000	OFF	ON	OFF	ON	OFF	ON	
	800	1200	ON	ON	ON	ON	ON	ON	
	670	1000	OFF	OFF	OFF	OFF	OFF	OFF	
MBVC1600	800	1200	ON	OFF	ON	OFF	ON	OFF	
IVIDVC1000	940	1400	OFF	ON	OFF	ON	OFF	ON	
	1070	1600	ON	ON	ON	ON	ON	ON	
	800	1200	OFF	OFF	OFF	OFF	OFF	OFF	
MBV C2000	1070	1600	ON	OFF	ON	OFF	ON	OFF	
IVID V CZUUU	1200	1800	OFF	ON	OFF	ON	OFF	ON	
	1340	2000	ON	ON	ON	ON	ON	ON	

<sup>^</sup> Factory setting

Locate the blower speed selection DIP switches on the integrated control module. Select the desired "cooling" speed tap by positioning switches 1 and 2 appropriately. Select the desired "adjust" tap by positioning switches 3 and 4 appropriatly. Refer to the following Dipswitches - Cooling Airflow and Airflow Adjust Taps figure for switch positions and their corresponding taps. Verify CFM by counting the number of times the green CFM LED blinks.



Dip Switches - Cooling Airflow and Airflow Adjust Taps

# Thermostat "Fan Only" Mode

During"Fan Only" operations, the CFM output is 30% of the maximum CFM capability.

# **CFM Trim Adjust**

Minor adjustments can be made through the dipswitch combination of 3-4.

	S	рę	ed S	Sele	ctio	n Dij	Sw	itche	S	
	S	Coc elec Switc		Adju Sele Swit		Prof Sele Swit		F	nuous an eed	
TAP	- ;	S1	S2	S3	S4	S5	S6	S12	S13	
А	OFF OFF			OFF	OFF	OFF	OFF	OFF	OFF	
В	B ON OFF			ON	OFF	ON	OFF	ON	OFF	
С	0	FF	ON	OFF	ON	OFF	ON	OFF	ON	
D	(	NC	ON	ON	ON ON ON			ON	ON	
Profile	s		Pre-R	un	S	hort-F	lun	OF	F Delay	
А				-				60 sec/100%		
В				-	3	0 sec/	50%	60 sec/100%		
С				-	7	.5 min	/82%	60 :	sec/100%	
D			30 sec	:/50%	7.	.5 min	/82%	30 sec/50%		

To set Airflow: (1) Select model and desired High Stage Cooling Airflow. Determine the corresponding tap (A, B, C, D). Set dip switches S1 and S2 to the appropriate ON / OFF positions. (2) Select model and installed electric heater size. Set dip switches S9, S10, and S11 to the appropriate ON / OFF positions. (3) If airflow adjustment is required set Trim Enable Switch S8 to ON (OFF = 0% Trim) and set S3 and S4 to appropriate ON / OFF positions. Tap A is +5%, Tap B is -5%, Tap C is +10%, Tap D is -10%.

<u>To Set Comfort mode:</u> Select desired Comfort Mode Profile (see profiles above). Set dip switches S5 and S6 to appropriate ON / OFF positions.

<u>Dehumidification:</u> To enable, set dip switch S7 to ON. Cooling airflow will be reduced to 85% of nominal value during cool call when Dehum command is present. To disable, set S7 to OFF.

Continuous Fan Speed: Use dip switches S12 and S13 to select one of 4 continuous fan speeds, Tap A is 25%. Tap B is 50%, Tap C is 75%, Tap D is 100%.

Notes:

1. Airflow data shown applies to legacy mode operation only. For a fully communicating system, please see the outdoor unit's installation instructions for cooling and heat pump airflow data. See ComfortNet System-Airflow Consideration

2. Airflow blink codes are approximations of actual airflow.

Co	oling/Heat Pu	ımp Airflow Ta	ble
Model	Speed tap	Low stage (CFM)	High stage (CFM)
	Α	410	610
DV24PTCB14	В	565	835
DV24PICB14	С	660	970
	D	765	1125
	Α	440	610
DV30PTCC14	В	605	835
DV30F1CC14	С	740	1020
	D	885	1225
	Α	500	725
DV36PTCC14	В	700	1000
DV30FICC14	С	930	1330
	D	1120	1600
	Α	500	725
DV48PTCC14	В	700	1000
DV48FICC14	С	930	1330
	D	1120	1600
	Α	560	800
DV42PTCD14	В	763	1090
DV42F1CD14	С	994	1420
	D	1225	1750
	Α	900	1350
DV48PTCD14	В	1035	1550
DV40FICDI4	С	1140	1700
	D	1200	1800
	Α	1210	1610
DV60PTCD14	В	1365	1815
DV00F1CD14	С	1450	1920
	D	1525	2025

**NOTE:** Airflow blink codes are approximations of actual airflow. Airflows provided are at 0.3 static.

	ELECTRIC HEAT AIRFLOW TABLE												
Htr kW	9	10	11	DV24PTCB14A*	DV30PTCC14A*	DV48PTCC14*	DV42PTCD14A* <sup>+</sup>	DV48PTCD14A***	DV60PTCD14A****				
3	ON	ON	ON	550	600	NR	NR	850**	NR	NR			
5	ON	ON	OFF	650	700	850	850	1250	1250	1250			
6	ON	OFF	ON	700	750	900	900	1300	1300	1300			
8	ON	OFF	OFF	800	875	1000	1000	1500	1500	1500			
10	OFF	ON	ON	850	950	1200	1200	1550	1550	1550			
15	OFF	ON	OFF	NR	NR	1440	1440	1720	1720	1780			
19*	OFF	OFF	ON	NR	NR	1500	1500	NR	NR	NR			
20	OFF	OFF	ON	NR	NR	1500	1500	1800	1815	1850			
21 or 25*	OFF	OFF	OFF	NR	NR	NR	NR	NR	1850	1850			

Note: Airflow data shown applies to the electric heat only in either legacy mode or communicating mode operation NR - Not rated

Airflow for 5 kW up to 10 kW heater kits shall be set to 850 cfm speed tap of ON-ON-ON.

<sup>\*</sup> Within thermostat user menu CTK0\* communicating thermostat will display 20KW for OFF- OFF- ON dip switch selection, 21kW for

<sup>&</sup>lt;sup>+</sup> For match up with a 2 ton outdoor unit: Heater kit application shall not exceed 10 kW.

<sup>&</sup>lt;sup>++</sup> For match up w ith a 3 ton outdoor unit: Heater kit application shall not exceed 15 kW.

Airflow for 5 kW up to 15 kW heater kits shall be set to 1300 cfm speed tap of ON-OFF-ON. +++ For match up with a 3.5 ton outdoor unit: Heater kit application shall not exceed 20 kW.

Airflow for 5 kW up to 20 kW heater kits shall be set to 1500 cfm speed tap of ON-OFF-OFF

<sup>\*\* 3</sup> kW heater kit is not applicable for this indoor application.

READY DVPTC AIRFLOW TABLES

	Speed Selection Dip Switches									
	Co	ool	Adj	ust	Pro	file	Con	tinu-		
	Sele	ction	Sele	ction	Seled	ction	ous Fan			
	Swit	ches	Swit	ches	Swit	ches	Sp	eed		
TAP	<b>S1</b>	S2	S3	<b>S4</b>	<b>S5</b>	<b>S6</b>	S12	<b>S13</b>		
Α	OFF	OFF	OFF	OFF	OFF	OFF	OFF	OFF		
В	ON	OFF	ON	OFF	ON	OFF	ON	OFF		
С	OFF	ON	OFF	ON	OFF	ON	OFF	ON		
D	ON	ON	ON	ON	ON	ON	ON	ON		
Profiles	Р	re-Ru	n	Sh	ort-R	un	OFF Delay			
Α							60			
							sec/100%			
В				20	sec/5	∩%	60			
В				30	3EC/ 3	U /0	sec/	100%		
С				75	min/8	27%	$ $ $\epsilon$	60		
				7.5		JZ /U	sec/	100%		
D				75	min/8	27%	3	30		
				/.5			sec/	/50%		

To set Airflow: (1) Select model and desired High Stage Cooling Airflow. Determine the corresponding tap (A, B, C, D). Set dip switches S1 and S2 to the appropriate ON / OFF positions. (2) Select model and installed electric heater size. Set dip switches S9, S10, and S11 to the appropriate ON / OFF positions. (3) If airflow adjustment is required set Trim Enable Switch S8 to ON (OFF = 0% Trim) and set S3 and S4 to appropriate ON / OFF positions. Tap A is +5% ,Tap B is -5%, Tap C is +10%, Tap D is -10%.

<u>To Set Comfort mode:</u> Select desired Comfort Mode Profile (see profiles above). Set dip switches S5 and S6 to appropriate ON / OFF positions.

<u>Dehumidification:</u> To enable, set dip switch S7 to ON. Cooling airflow will be reduced to 85% of nominal value during cool call when Dehum command is present. To disable, set S7 to OFF.

<u>Continuous Fan Speed:</u> Use dip switches S12 and S13 to select one of 4 continuous fan speeds, Tap A is 25%. Tap B is 50%, Tap C is 75%, Tap D is 100%.

#### Notes:

- Airflow data shown applies to legacy mode operation only. For a fully communicating system, please see the outdoor unit's installation instructions for cooling and heat pump airflow data. See ComfortNet System-Airflow Consideration section for details.
- 2. Airflow blink codes are approximations of actual airflow.

Cooling	/Heat	Pump Airflov	v Table
MODEL	Тар	Low Stage	High Stage
	A	410	610
	В	565	840
DV25PTCB14	С	650	970
	D	685	1020
	Α	375	610
DV29PTCB14	В	545	795
DV37PTCB14	C	630	930
3,071,032,	D	740	1085
	A	590	880
DV31PTCC14	В	705	1055
DV37PTCC14	C	845	1265
5 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7	D	910	1360
	A	475	690
	В	565	785
DV33PTCC14	C	690	980
	D	760	1110
	A	665	990
	В	770	1150
DV39PTCC14	C	815	1095
	D	910	1225
	A	710	955
	В	745	1005
DV49PTCC14	С	880	1180
	D	975	1310
	A	610	875
	В	810	1225
DV59PTCC14	С	940	1410
	D		
	i	1070 605	1595
	A B	725	900
DV37PTCD14	С	820	1080 1225
	D		
		940	1405
	A	1040	1445
DV59PTCD14	В	1260	1790
	С	1330	1890
	D	1395	1990
	A	820	1195
DV49PTCD14	В	895	1320
	С	995	1460
	D	1056	1530
	A	1080	1630
DV61PTCD14	В	1210	1820
	С	1280	1925
	D	1350	2025

#### **READY DVPTC AIRFLOW TABLES**

# **DIP SWITCH SETTING & AIRFLOW TABLE FOR ELECTRIC HEAT**

HTR (kW)	S9	S10	S11	DV25PTCB14	DV29PTCB14	DV35PTCB14 DV37PTCB14	DV33PTCC14	DV39PTCC14	DV49PTCC14	DV37PTCC14	DV59PTCC14	DV37PTCD14	DV59PTCD14	DV49PTCD14**	DV61PTCD14***	DV31PTCC14
3	ON	ON	ON	550	550	550	600	NR	NR	600						
5	ON	ON	OFF	650	650	650	700	700	800	700	800	870	990	950	1030	700
6	ON	OFF	ON	700	700	700	780	770	800	770	800	970	1110	1060	1150	770
8	ON	OFF	OFF	800	800	800	850	880	950	880	950	1060	1200	1150	1250	880
10	OFF	ON	ON	850	875	875	920	970	1090	970	1090	1120	1240	1220	1320	970
15	OFF	ON	OFF	875	875	1050	950	1090	1290	1090	1290	1220	1520	1520	1650	1090
19*	OFF	OFF	ON	NR	NR	NR	NR	1280	1345	1280	1345	NR	NR	NR	NR	1280
20	OFF	OFF	ON	NR	NR	NR	NR	NR	NR	NR	NR	1250	1520	NR	1690	NR
21	OFF	OFF	OFF	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	1750	NR
25	OFF	OFF	OFF	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	1750	NR

NOTE: Airflow data shown applies to the electric heat only in either legacy mode or communicating mode operation

#### NR - Not Rated

Airflow for 5kW up to 15kW heater kits shall be set to 1300 cfm speed tap of ON-OFF-ON.

Airflow for 5kW heater kits shall be set to 1500 cfm speed tap of ON-OFF-OFF.

<sup>\*</sup> Within thermostat user menu CTK0\* communicating thermostat will display 20kW for OFF-OFF-ON dip switch selection, 21kW for OFF-OFF-OFF dip switch selection.

<sup>\*\*</sup> For match up with a 3 Ton outdoor unit:

<sup>\*\*\*</sup>For match up with a 3.5 Ton outdoor unit: Heater Kit application shall not exceed 20kW.

#### S-17 CHECKING COMPRESSOR



#### **WARNING**

HERMETIC COMPRESSOR ELECTRICAL TERMINAL VENTING CAN BE DANGEROUS. WHEN INSULATING MATERIAL WHICH SUPPORTS A HERMETIC COMPRESSOR OR ELECTRICAL TERMINAL SUDDENLY DISINTEGRATES DUE TO PHYSICAL ABUSE OR AS A RESULT OF AN ELECTRICAL SHORT BETWEEN THE TERMINAL AND THE COMPRESSOR HOUSING, THE TERMINAL MAYBE EXPELLED, VENTING THE VAPOR AND LIQUIDS CONTENTS OF THE COMPRESSOR HOUSING AND SYSTEM.

If the compressor terminal PROTECTIVE COVER and gasket (if required) are not properly in place and secured, there is a remote possibility if a terminal vents, that the vaporous and liquid discharge can be ignited, spouting flames several feet, causing potentially severe or fatal injury to anyone in its path.

This discharge can be ignited external to the compressor if the terminal cover is not properly in place and if the discharge impinges on a sufficient heat source.

Ignition of the discharge can also occur at the venting terminal or inside the compressor, if there is sufficient contaminant air present in the system and an electrical arc occurs as the terminal vents.

Ignition cannot occur at the venting terminal without the presence of contaminant air, and cannot occur externally from the venting terminal without the presence of an external ignition source.

Therefore, proper evacuation of a hermetic system is essential at the time of manufacture and during servicing.

To reduce the possibility of external ignition, all open flame, electrical power, and other heat sources should be extinguished or turned off prior to servicing a system.

If the following test indicates shorted, grounded or open windings, see procedures S-19 for the next steps to be taken.

#### S-17A RESISTANCE TEST

Each compressor is equipped with an internal overload.

The line break internal overload senses both motor amperage and winding temperature. High motor temperature or amperage heats the disc causing it to open, breaking the common circuit within the compressor on single phase units.

Heat generated within the compressor shell, usually due to recycling of the motor, high amperage or insufficient gas to cool the motor, is slow to dissipate. Allow at least three to four hours for it to cool and reset, then retest.

Fuse, circuit breaker, ground fault protective device, etc. has not tripped -



# WARNING

#### **HIGH VOLTAGE**

DISCONNECT ALL POWER BEFORE SERVICING OR INSTALLING THIS UNIT. MULTIPLE POWER SOURCES MAY BE PRESENT. FAILURE TO DO SO MAY CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.



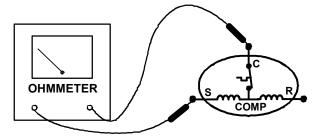
1. Remove the leads from the compressor terminals.



#### **WARNING**

SEE WARNINGS S-17 BEFORE REMOVING COMPRESSOR TERMINAL COVER.

 Using an ohmmeter, test continuity between terminals S-R, C-R, and C-S, on single phase units.



**TESTING COMPRESSOR WINDINGS** 

If either winding does not test continuous, replace the compressor.

**NOTE:** If an open compressor is indicated, allow ample time for the internal overload to reset before replacing compressor.

#### S-17B GROUND TEST

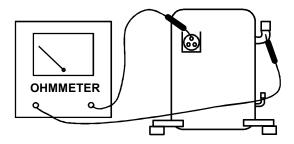
If fuse, circuit breaker, ground fault protective device, etc., has tripped, this is a strong indication that an electrical problem exists and must be found and corrected. The circuit protective device rating must be checked, and its maximum rating should coincide with that marked on the equipment nameplate.

With the terminal protective cover in place, it is acceptable to replace the fuse or reset the circuit breaker <u>ONE TIME ONLY</u> to see if it was just a nuisance opening. If it opens again, <u>DO NOT</u> continue to reset.

A Meghometer should not be used to determine good or bad compressors. There is not an industry recognized specification for mega ohm values for small tonnage compressors. Scroll compressors can have the motor winding end-turns in the oil, which can produce a lower resistance reading to ground. The insulation type is the same for scroll and reciprocating compressors.

**Disconnect all power to unit**, making sure that <u>all</u> power legs are open.

- DO NOT remove protective terminal cover. Disconnect the three leads going to the compressor terminals at the nearest point to the compressor.
- Identify the leads and using an ohmmeter on the R x 10,000 scale or the highest resistance scale on your ohmmeter check the resistance between each of the three leads separately to ground (such as an unpainted tube on the compressor).
- 3. If a ground is indicated, then carefully remove the compressor terminal protective cover and inspect for loose leads or insulation breaks in the lead wires.
- 4. If no visual problems indicated, carefully remove the leads at the compressor terminals.
- 5. Carefully retest for ground, directly between compressor terminals and ground.
- If ground is indicated, replace the compressor. The
  resistance reading should be infinity. If there is any
  reading on meter, there is some continuity to ground and
  compressor should be considered defective.





**WARNING** 

DAMAGE CAN OCCUR TO THE GLASS EMBEDDED TERMINALS IF THE LEADS ARE NOT PROPERLY REMOVED. THIS CAN RESULT IN TERMINAL AND HOT OIL DISCHARGING.

#### S-17C UNLOADER TEST PROCEDURE

Unloader Test Procedure with Comfort Alert™-Unitary (UC) Control Diagnostics

If you suspected that the unloader is not working, the following methods may be used to verify operation.



- Operate the system and measure compressor amperage. Cycle the unloader on and off at ten second intervals by applying and removing Y2 voltage to the module. Wait five seconds after power is applied to Y2 before taking a reading. An increase in compressor amperage should be observed when switching from part-load to full-load and a reduction in compressor amperage should be observed when changing from full-load to part-load. The percent change in current depends on the operating conditions and voltage.
- 2. If Step 1 does not give the expected results remove the solenoid plug from the compressor and with the unit running and the thermostat calling for Y2 to be energized test the voltage output at the plug with a DC voltmeter. The reading should be 4 to 18 VDC for Comfort Alert. If not, unplug the harness from the module and check voltage at the "High" pins of the module. The module will not power the unloader solenoid if the compressor is not running.
- 3. If the correct DC voltage is at the control circuit molded plug measure the unloader coil resistance. Shut off power and remove the control circuit molded plug from the compressor and measure the unloader solenoid coil resistance. If the coil resistance is infinite, zero, or grounded, the compressor must be replaced.

#### S-17D OPERATION TEST

If the voltage, capacitor, overload and motor winding test fail to show the cause for failure:



**WARNING** 

#### HIGH VOLTAGE

DISCONNECT ALL POWER BEFORE SERVICING OR INSTALLING
THIS UNIT. MULTIPLE POWER SOURCES MAY BE PRESENT.
FAILURE TO DO SO MAY CAUSE PROPERTY DAMAGE, PERSONAL
INJURY OR DEATH.



- Remove unit wiring from disconnect switch and wire a test cord to the disconnect switch.
  - **NOTE:** The wire size of the test cord must equal the line wire size and the fuse must be of the proper size and type.
- With the protective terminal cover in place, use the three leads to the compressor terminals that were disconnected at the nearest point to the compressor and connect the common, start and run clips to the respective leads.
- 3. Connect good capacitors of the right MFD and voltage rating into the circuit as shown.
- 4. With power ON, close the switch.

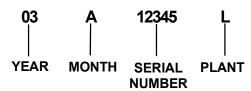


#### **WARNING**

LINE VOLTAGE NOW PRESENT.

- A. If the compressor starts and continues to run, the cause for failure is somewhere else in the system.
- B. If the compressor fails to start replace.

### **COPELAND COMPRESSOR**



# S-18 TESTING CRANKCASE HEATER (OPTIONAL ITEM)

The crankcase heater must be energized a minimum of four (4) hours before the condensing unit is operated.

Crankcase heaters are used to prevent migration or accumulation of refrigerant in the compressor crankcase during the off cycles and prevents liquid slugging or oil pumping on start up.

A crankcase heater will not prevent compressor damage due to a floodback or over charge condition.



#### WARNING

DISCONNECT ALL POWER BEFORE SERVICING.

- 1. Disconnect the heater lead in wires.
- 2. Using an ohmmeter, check heater continuity Should test continuous. If not, replace.

**NOTE:** The positive temperature coefficient crankcase heater is a 40 watt 265 voltage heater. The cool resistance of the heater will be approximately 1800 ohms. The resistance will become greater as the temperature of the compressor shell increases.

# S-21 CHECKING REVERSING VALVE AND SOLENOID

Occasionally the reversing valve may stick in the heating or cooling position or in the mid-position.

When stuck in the mid-position, part of the discharge gas from the compressor is directed back to the suction side, resulting in excessively high suction pressure. An increase in the suction line temperature through the reversing valve can also be measured. Check operation of the valve by starting the system and switching the operation from COOLING to HEATING cycle.

If the valve fails to change its position, test the voltage (24V) at the valve coil terminals, while the system is on the COOLING cycle.

# All heat pumps and ComfortNet™ heat pumps wired in

**legacy** - If no voltage is registered at the coil terminals, check the operation of the thermostat and the continuity of the connecting wiring from the "O" terminal of the thermostat to the unit.

**ComfortNet heat pumps only** - Check voltage (24VAC) at the non-insulated terminal E22 on the UC control board (RVS on silkscreen) and "C" terminal on the 7-pin or 4-pin connector on the UC control.

If voltage is registered at the coil, tap the valve body lightly while switching the system from HEATING to COOLING, etc. If this fails to cause the valve to switch positions, remove the coil connector cap and test the continuity of the reversing valve solenoid coil. If the coil does not test continuous - replace it.

If the coil test continuous and 24 volts is present at the coil terminals, the valve is inoperative - Replace it.

#### S-24 TESTING DEFROST CONTROL

# LEGACY MODELS: COMFORTNET™ UNITS:

To check the defrost control for proper sequencing, proceed as follows: With power ON; unit not running.

- 1. Set thermostat to call for heating.
- 2. Press TEST and RECALL buttons simultaneously for approximately 3 seconds, then release them. System should go into defrost immediately.
- Using VOM check for voltage across terminals "C & O".
   Meter should read 24 volts (Skip this step if system a fully communicating system).
- 4. Visually inspect to see that the frost is gradually melting on the coil and the compressor is running.
- 5. Using VOM check for voltage across "W2 & C" terminals on the board. You should read 24 volts.
- 6. If not as above, replace control board.
- 7. Set thermostat to off position and disconnect power before removing any jumpers or wires.

# S-26 TESTING TEMPERATURE SENSORS (COMFORTNET READY MODELS ONLY)

The DX16TC and DX18TC ComfortNet ready air conditioner models are factory equipped with an outdoor air temperature (OAT) sensor. The OAT sensor allows the outdoor air temperature to be displayed on the CTK0\* thermostat when used with the ASXC and DSXC models.

The DZ16TC and DZ18TC ComfortNet ready heat pump models are equipped with both an outdoor air temperature (OAT) sensor and an outdoor coil temperature (OCT) sensor. The OAT provides the balance point temperature in heat pump systems (air handler w/electric heat + heat pump) and dual fuel systems. The OCT sensor is provides the outdoor coil temperature and is used in determining defrost cycles.

To check either the outdoor air or outdoor coil temperature sensors:



# **WARNING**

#### HIGH VOLTAGE

DISCONNECT ALL POWER BEFORE SERVICING OR INSTALLING THIS UNIT. MULTIPLE POWER SOURCES MAY BE PRESENT. FAILURE TO DO SO MAY CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.



- 1. Disconnect power to the air conditioner or heat pump.
- 2. Disconnect the sensor from the unitary (UC) control.
- 3. Connect an ohmmeter across the sensor terminals. The ohmmeter should read be 10kW, +/-10%, at 75°F. Replace the sensor if the sensor is open, shorted, or outside the valid resistance range.

	Ohm Reading of Communicating Outdoor Unit Sensors											
T, °F	RW@T	T, °F	RW@T	T, °F	RW@T	T, °F	RW@T	T, °F	RW@T			
-40	336,000	5	72,940	50	19,903	95	6,530	140	2,488			
-31	242,700	14	55,319	59	15,714	104	5,327	149	2,083			
-22	177,000	23	42,324	68	12,493	113	4,370	158	1,752			
-13	130,400	32	32,654	77	10,000	122	3,603	167	1,480			
-4	97,060	41	25,396	86	8,056	134	2,986	176	1,255			

# S-40A DVPTC/MBVC ELECTRONIC BLOWER/ HEATER CONTROL

#### Description

The DVPTC and MBVC models utilize an electronic control that provides ECM blower motor control and control of up to two electric heat sequencers. The control has thermostat inputs for up to two stages of cooling, two stages of electric heat, reversing valve, and dehumidification. Control input is 24VAC.

All dipswitches necessary to setup cooling, heat pump, and electric heat airflow are fully integrated into the control. Dehumidification is enabled/disabled via an on-board dipswitch.

#### **Features**

The new air handler control includes advanced diagnostic features with fault recall, estimated CFM display via on-board LED, and ComfortNet™ ready. Diagnostics includes heater kit selection diagnostics, open fuse, internal control fault, data errors, and blower motor faults. Data errors are not included in the fault recall list. Diagnostic error codes are displayed on a single red LED.

The estimated CFM is displayed as a flashing green LED. The LED flashes once for each 100 CFM.

The DVPTC/MBVC air handlers may be used in a fully communicating ComfortNet system when matched with a compatible outdoor unit and the CTKO\* thermostat. A fully communicating system offers advanced setup and diagnostic features.

#### **Basic Operation**

The air handler control receives thermostat inputs either from a standard 24VAC thermostat or the CTKO\* ComfortNet thermostat. For cooling and heat pump operation, the control operates the variable speed blower motor at the demand as determined from the thermostat input(s). If a demand for electric heat is received, the control will provide a 24VAC output for up to two electric heat sequencers.

### Troubleshooting

**Motor Control Circuits** 



# **WARNING**

#### HIGH VOLTAGE

DISCONNECT ALL POWER BEFORE SERVICING OR INSTALLING THIS UNIT. MULTIPLE POWER SOURCES MAY BE PRESENT. FAILURE TO DO SO MAY CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.



1. Turn on power to air handler or modular.



#### WARNING

LINE VOLTAGE NOW PRESENT.

2. Check voltage between pins 1 and 4 at the 4-wire motor connector on the control board. See Electrical Checks - Low Voltage Control Circuits section (S-16H).

# **Electric Heat Sequencer Outputs**



#### WARNING

**HIGH VOLTAGE** 

DISCONNECT ALL POWER BEFORE SERVICING OR INSTALLING THIS UNIT. MULTIPLE POWER SOURCES MAY BE PRESENT. FAILURE TO DO SO MAY CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.



1. Turn on power to air handler or modular blower.



### **WARNING**

LINE VOITAGE NOW PRESENT.

- Disconnect the 4-circuit harness connecting the control to the electric heater kit.
- Provide a thermostat demand for low stage auxiliary heat (W1). Measure the voltage between circuits 1 and 3 at the on-board electric heat connector. Voltage should measure 24VAC. Replace control if no voltage is present.
   NOTE: Allow for any built-in time delays before making voltage measurements. Any electric heater faults that are

voltage measurements. Any electric heater faults that are present may prevent the heater output from energizing. Verify that no heater faults are present before making voltage measurements.

4. Provide a thermostat demand for high stage auxiliary heat (W1 + W2). Measure the voltage between circuits 1 and 3 at the on-board electric heat connector. Measure the voltage between circuits 2 and 3 at the on-board electric heat connector. Voltage should measure 24VAC. Replace control if no voltage is present.

Communications (Applies only to Systems with Compatible ComfortNet™ Outdoor Unit and CTKO\*Thermostat)

The integrated air handler control has some on-board tools that may be used to troubleshoot the network. These tools are: red communications LED, green receive (Rx) LED, and learn button. These are described below

- A. Red communications LED Indicates the status of the network. Refer to the Network Troubleshooting Chart for the LED status and the corresponding potential problem.
- B. Green receive LED Indicates network traffic. Refer to the Network Troubleshooting Chart for the LED status and the corresponding potential problem.
- C. Learn button Used to reset the network. Depress the button for approximately 2 seconds to reset the network.

Voltages between the two data lines and between each data line and common may be used to determine if the network is operating properly. Do the following to measure the voltages on the communications data lines.



### **WARNING**

LINE VOLTAGE NOW PRESENT.

# DATA LINE VOLTAGE TROUBLESHOOTING AND BIAS SWITCHES

Proper data voltage is essential to robust and reliable communication on the ComfortNet $^{\text{TM}}$  system. Any wiring issues must be corrected for good communication.

- Poor wiring connections at the terminal blocks
- Low voltage wires that are shorted, grounded or broken.
- Communicating wires that are not connected to the proper terminals at the connector.
- 24 volt common outside and inside are not at the same ground potential
- Bias dip switch setting conflicts between indoor board and outdoor board.
- It is <u>STRONGLY</u> recommended that you do not connect multiple wires into a single terminal on the wiring connector
- Wire nuts are recommended to connect multiple wires to connector ensuring one wire is used for each terminal.
- Failure to do so may result in intermittent operation.
- Typical 18 AWG thermostat wire may be used to wire the system components. One hundred feet is the maximum length of wire between indoor and outdoor units or between indoor unit and thermostat.
- When outdoor transformer is used and there at least three thermostat wires running to the outdoor unit use one of the extra wires to connect the two 24 volt commons together. This will ensure both 24 volt commons are at the same ground potential.
- When outdoor transformer is used and there are only two
  thermostat wires running to the outdoor unit ground the 24
  volt common "C" of the outdoor transformer to a chassis
  ground (earth0 ground. This is not as good as the third wire
  but it is better than leaving the outdoor 24 volt common
  floating).

# SEQUENCE OF OPERATION DVPTC/MBVC with DX\*\*TC Condenser and CTKO\* Communicating Thermostat

The DVPTC or MBVC air handle/modular blower matched with an DX\*\*TC condensing unit and CTKO\* communicating thermostat constitute a network. The three components, or subsystems, making up the system communicate with one another with information passed between all three components.

This leads to a somewhat non-traditional manner in which the system components receive commands for system operation. All system commands are routed from the component through the network to the appropriate destination component.

**NOTE:** The individual subsystems will cease operation if the request for operation is NOT refreshed after 5 minutes. This is a built-in safe guard to prevent the possibility of runaway operation.

#### 1.0 Cooling Operation - Low and High Stage Cool

- 1.1 The CTKO\* thermostat sends a request for low stage cooling through the network to the unitary (UC) control in the condenser. The UC control receives the command and processes any compressor and fan delays.
- **1.2** The UC control sends a request for low stage fan speed to the air handler/modular blower. The blower energizes the ECM blower motor at the appropriate speed.
- **1.3** The condenser energizes the compressor and condenser fan motor at the appropriate low stage speeds.
- **1.4** The system operates at low stage cooling.
- 1.5 If the thermostat demand cannot be met on low stage cooling, the CTKO\* thermostat sends a request for high stage cooling to the condenser. The condenser in turn sends a request for high stage fan speed to the air handler/modular blower. The blower increases the blower speed to the high stage cooling speed.
- **1.6** The condenser's unitary control energizes the high stage compressor solenoid and switches the condenser fan motor to high speed.
- **1.7** The system operates at high stage cooling.
- 1.8 Once the thermostat demand is satisfied, the CTKO\* thermostat commands the UC control to end cooling operation. The condenser de-energizes the compressor and condenser fan motor. The UC control continues providing a fan request until any cooling blower OFF delays have expired.

### 2.0 Heating Operation - Auxiliary/Emergency Heat

- **2.1** The CTKO\* thermostat sends a request for emergency heat to the air handler/modular blower.
- 2.2 The air handler control energizes the ECM blower motor at the emergency heat speed. The electric heat sequencer outputs are also energized, thus energizing the electric heaters.
- **2.3** The system operates at emergency heat.
- 2.4 Once the thermostat demand is satisfied, the CTKO\* thermostat commands the air handler/modular blower to end emergency heat operation. The air handler control de-energizes the electric heat sequencer outputs. The ECM blower motor remains energized until any blower OFF delay timing has expired.

#### 3.0 Continuous Fan Operation

**3.1** With a demand for continuous fan operation, the CTKO\* thermostat sends a fan request to the integrated air handler control along with a fan demand. The control energizes the variable speed ECM motor at fan demand provided by the

- thermostat. The fan demand provided by the thermostat will be 30%, 50%, or 70% of the air handler's maximum airflow capability. The continuous fan demand is set from the thermostat as low, medium, or high.
- 3.2 If the thermostat demand for continuous fan is removed, the CTKO\* thermostat commands the integrated air handler control to end continuous fan operation. The integrated AH control immediately de-energizes the ECM blower motor.

# DVPTC/MBVC with DZ\*\*TC Heat Pump and CTKO\* Communicating Thermostat

The DVPTC or MBVC air handle/modular blower matched with a DZ\*\*TC condensing unit and CTKO\* communicating thermostat constitute a network. The three components, or subsystems, making up the system communicate with one another with information passed between all three components. This leads to a somewhat non-traditional manner in which the system components receive commands for system operation. All system commands are routed from the component through the network to the appropriate destination component.

**NOTE:** Communicating heat pump systems are designed to utilize a balance point temperature. The balance point temperature in part controls heat pump operation. If the outdoor temperature is below the balance point, the heat pump is disable and only electric heat is available for heating. The balance point temperature is set via the CTKO\* thermostat in the advanced installer's configuration menu.

The CTKO\* thermostat also allows the user to disable the electric heaters in the air handler/modular blower depending on the outdoor temperature. The electric heaters are disabled If the outdoor temperature is above the set point. All heating is supplied by the heat pump.

The outdoor air temperature is acquired from the outdoor air temperature (OAT) sensor included with the ASZC/DSZC heat pump models. Faults with the sensor will affect heating operation.

**NOTE:** The individual subsystems will cease operation if the request for operation is NOT refreshed after 5 minutes. This is a built-in safe guard to prevent the possibility of runaway operation.

#### 1.0 Cooling Operation - Low and High Stage Cool

- 1.1 The CTKO\* thermostat sends a request for low stage cooling through the network to the unitary (UC) control in the heat pump. The UC control receives the command and processes any compressor and fan delays.
- **1.2** The UC control sends a request for low stage fan speed to the air handler/modular blower. The blower energizes the ECM blower motor at the appropriate speed.
- **1.3** The heat pump energizes the compressor and condenser fan motor at the appropriate low stage speeds. The reversing valve is also energized.

- 1.4 The system operates at low stage cooling.
- 1.5 If the thermostat demand cannot be met on low stage cooling, the CTKO\* thermostat sends a request for high stage cooling to the heat pump. The heat pump in turn sends a request for high stage fan speed to the air handler/modular blower. The AH control increases the blower speed to the high stage cooling speed.
- 1.6 The heat pump's unitary control energizes the high stage compressor solenoid and switches the condenser fan motor to high speed. The reversing valve remains energized.
- 1.7 The system operates at high stage cooling.
- 1.8 Once the thermostat demand is satisfied, the CTKO\* thermostat commands the UC control to end cooling operation. The heat pump de-energizes the compressor, condenser fan motor, and reversing valve. The UC control continues providing a fan request until any cooling blower OFF delays have expired.

#### 2.0 Heating Operation

#### **Outdoor Temperature Above the Heat Pump Balance Point**

- 2.1 The CTKO\* thermostat sends a request for the outdoor air temperature to the heat pump. The heat pump returns an outdoor air temperature that is above the balance point temperature. Heat pump heating is enabled.
- 2.2 The CTKO\* thermostat sends a request for low stage heat pump heating to the unitary (UC) control in the heat pump. The UC control receives the command and processes any compressor and fan delays.
- **2.3** The UC control sends a request for low stage fan speed to the air handler/modular blower. The blower energizes the ECM blower motor at the appropriate speed.
- **2.4** The condenser energizes the compressor and condenser fan motor at the appropriate low stage speeds.
- **2.5** The system operates at low stage heat pump heating.
- 2.6 If the thermostat demand cannot be met on low stage heat pump heating, the CTKO\* thermostat sends a request for high stage heat pump heating to the heat pump. The heat pump in turn sends a request for high stage fan speed to the air handler/modular blower. The AH control increases the blower speed to the high stage heat pump heating speed.
- 2.7 The heat pump's unitary control energizes the high stage compressor solenoid and switches the condenser fan motor to high speed.
- 2.8 The system operates at high stage heat pump heating.
- **2.9** If the thermostat demand cannot be met on high stage heat pump heating, the CTKO\* thermostat sends a request for auxiliary heat to the air handler/modular blower.
- 2.10 Upon receiving a demand for auxiliary heat, the air handler control determines the appropriate airflow for high stage heat pump + auxiliary heat operation and operates the ECM blower motor at that airflow demand. The air handler control determines which airflow demand is greatest and applies that demand when operating the ECM blower motor.
- **2.11** The system operates at high stage heat pump heating plus auxiliary heat.
- **2.12** Once the thermostat demand is satisfied, the CTKO\* thermostat commands the heat pump to end heat pump

heating operation. The compressor and outdoor fan motor are de-energized.

The air handler/modular blower is commanded to end auxiliary heat operation. The air handler control denergizes the electric heat sequencer outputs. The ECM blower motor remains energized until any blower OFF delay timing has expired.

#### **Outdoor Temperature Below the Heat Pump Balance Point**

- **2.1** The CTKO\*\*\* thermostat sends a request for the outdoor air temperature to the heat pump. The heat pump returns an outdoor air temperature that is below the balance point temperature. Heat pump heating is disabled.
- **2.2** The CTKO\*\*\* thermostat sends a request for auxiliary heat to the air handler/modular blower.
- 2.2 The air handler control energizes the ECM blower motor at the auxiliary heat speed. The electric heat sequencer outputs are also energized, thus energizing the electric heaters.
- **2.3** The system operates at auxiliary heat.
- 2.4 Once the thermostat demand is satisfied, the CTKO\* thermostat commands the air handler/modular blower to end auxiliary heat operation. The air handler control de-energizes the electric heat sequencer outputs. The ECM blower motor remains energized until any blower OFF delay timing has expired.

#### 3.0 Continuous Fan Operation

- 3.1 With a demand for continuous fan operation, the CTKO\* thermostat sends a fan request to the integrated air handler control along with a fan demand. The control adjustable via the CTKO\* thermostat. The compressor delay is intended to eliminate compressor noise during the reversing valve shift. The compressor will energized (or re-energized) at high stage.
- 3.2 If the thermostat demand for continuous fan is removed, the CTKO\* thermostat commands the integrated air handler control to end continuous fan operation. The integrated AH control immediately de-energizes the ECM blower motor.

#### 4.0 Defrost Operation

- 4.1 While the system is operating in heat pump heating (see 2.0 Heating Operation), the control in the outdoor unit may determines that a defrost cycle is needed. Upon determining that a defrost cycle is needed, the UC control de-energizes the condensor fan motor and energizes the reversing valve.
- 4.2 The compressor may be de-energized for a short delay during the reversing valve shift. (The delay period is adjustable via the CTKO\* thermostat. The compressor delay is intended to eliminate compressor noise during the reversing valve shift.) The compressor will energize (or reenergize) at high stage.
- 4.3 The UC control sends a request for defrost operation to the integrated air handler control. The air handler control energizes the electric heat sequencer outputs and operates the ECM blower model at the electric heat speed.

- **4.4** Once the defrost cycle is terminated, the heat pump commands the air handler/modular blower to end defrost operation.
- **4.5** The system returns to heat pump heating operation that was in effect prior to the defrost cycle.

#### 5.0 Emergency Heat Operation

- **5.1** The CTKO\* thermostat sends a request for emergency heat to the air handler/modular blower.
- **5.2** The air handler control energizes the ECM blower motor at the emergency heat speed. The electric heat sequencer outputs are also energized, thus energizing the electric heaters.
- **5.3** The system operates at emergency heat.
- 5.4 Once the thermostat demand is satisfied, the CTKO\* thermostat commands the air handler/modular blower to end emergency heat operation. The air handler control de-energizes the electric heat sequencer outputs. The ECM blower motor remains energized until any blower OFF delay timing has expired. energizes the variable speed ECM motor at fan demand provided by the thermostat. The fan demand provided by the thermostat will be 30%, 50%,or 70% of the air handler's maximum airflow capability. The continuous fan demand is set from the thermostat as low, medium, or high.

# S-60 ELECTRIC HEATER (OPTIONAL ITEM)

Optional electric heaters may be added, in the quantities shown in the specifications section, to provide electric resistance heating. Under no condition shall more heaters than the quantity shown be installed.

The low voltage circuit in the air handler is factory wired and terminates at the location provided for the electric heater(s). A minimum of field wiring is required to complete the installation.

Other components such as a Heating/Cooling Thermostat and Outdoor Thermostats are available to complete the installation.

The system CFM can be determined by measuring the static pressure external to the unit. The installation manual supplied with the blower coil, or the blower performance table in the service manual, shows the CFM for the static measured.

Alternately, the system CFM can be determined by operating the electric heaters and indoor blower WITHOUT having the compressor in operation. Measure the temperature rise as close to the blower inlet and outlet as possible.

If other than a 240V power supply is used, refer to the **BTUH CAPACITY CORRECTION FACTOR** chart below.

BTUH CAPACITY CORRECTION FACTOR								
SUPPLY VOLTAGE         250         230         220         208								
MULTIPLICATION FACTOR	1.08	.92	.84	.75				

**EXAMPLE:** Five (5) heaters provide 24.0 KW at the rated 240V. Our actual measured voltage is 220V, and our measured temperature rise is 42°F. Find the actual CFM:

**Answer:** 24.0KW, 42°F Rise, 240 V = 1800 CFM from the **TEMPERATURE RISE** chart on the right.

Heating output at 220 V = 24.0KW x 3.413 x .84 = 68.8 MBH.

Actual CFM =  $1800 \times .84 \text{ Corr. Factor} = 1400 \text{ CFM}$ .

**NOTE:** The temperature rise table is for sea level installations. The temperature rise at a particular KW and CFM will be greater at high altitudes, while the external static pressure at a particular CFM will be less.

	TEM	PERA	TURE	RISE	E (°F)	@ 24	0V	
CFM	3.0	4.8	7.2	9.6	14.4	19.2	24.0	28.8
CFIVI	kW	kW	kW	kW	kW	kW	kW	kW
600	16	25	38	51	-	-	-	-
700	14	22	33	43	•	•	-	-
800	12	19	29	38	57	•	-	-
900	11	17	26	34	51	•	-	-
1000	10	15	23	30	46	ı	-	-
1100	9	14	21	27	41	55	-	-
1200	8	13	19	25	38	50	-	-
1300	7	12	18	23	35	46	-	-
1400	7	11	16	22	32	43	54	65
1500	6	10	15	20	30	40	50	60
1600	6	တ	14	19	28	38	47	57
1700	6	တ	14	18	27	36	44	53
1800	5	8	13	17	25	34	42	50
1900	5	8	12	16	24	32	40	48
2000	5	8	12	15	23	30	38	45
2100	5	7	11	14	22	29	36	43
2200	4	7	11	14	21	27	34	41
2300	4	7	10	13	20	26	33	39

ELECTRIC HEATER CAPACITY BTUH										
HTR KW	3.0 KW	4.7 KW	6.0 KW	7.0 KW	9.5 KW	14.2 KW	19.5 KW	21.0 KW		
BTUH	10200	16200	20400	23800	32400	48600	66500	71600		

#### **FORMULAS:**

Heating Output = KW x 3413 x Corr. Factor Actual CFM = CFM (from table) x Corr. Factor

BTUH = KW x 3413

BTUH = CFM x 1.08 x Temperature Rise (T)

CFM =  $\frac{\text{KW x 3413}}{1.08 \text{ x T}}$ 

T = <u>BTUH</u> CFM x 1.08

# S-61A CHECKING HEATER LIMIT CONTROL(S)

Each individual heater element is protected with a limit control device connected in series with each element to prevent overheating of components in case of low airflow. This limit control will open its circuit at approximately 150°F.



#### **WARNING**

#### HIGH VOLTAGE

DISCONNECT ALL POWER BEFORE SERVICING OR INSTALLING THIS UNIT. MULTIPLE POWER SOURCES MAY BE PRESENT.
FAILURE TO DO SO MAY CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.



- 1. Remove the wiring from the control terminals.
- Using an ohmmeter, test for continuity across the normally closed contacts. No reading indicates the control is open - replace if necessary.

IF FOUND OPEN - REPLACE - DO NOT WIRE AROUND.

# S-61B CHECKING HEATER FUSE LINK (OPTIONAL ELECTRIC HEATERS)

Each individual heater element is protected with a one time fuse link which is connected in series with the element. The fuse link will open at approximately 333°.



#### **WARNING**

DISCONNECT ALL POWER BEFORE SERVICING.

- Remove heater element assembly so as to expose fuse link.
- 2. Using an ohmmeter, test across the fuse link for continuity no reading indicates the link is open. Replace as necessary.

**NOTE:** The link is designed to open at approximately 333°F. DO NOT WIRE AROUND - determine reason for failure.

# S-62 CHECKING HEATER ELEMENTS



#### **WARNING**

DISCONNECT ALL POWER BEFORE SERVICING.

- 1. Disassemble and remove the heating element.
- 2. Visually inspect the heater assembly for any breaks in the wire or broken insulators.
- 3. Using an ohmmeter, test the element for continuity no reading indicates the element is open. Replace as necessary.

#### S-100 REFRIGERATION REPAIR PRACTICE



#### **DANGER**

ALWAYS REMOVE THE REFRIGERANT CHARGE IN A PROPER MANNER BEFORE APPLYING HEAT TO THE SYSTEM.

When repairing the refrigeration system:



### WARNING

#### **HIGH VOLTAGE**

DISCONNECT ALL POWER BEFORE SERVICING OR INSTALLING THIS UNIT. MULTIPLE POWER SOURCES MAY BE PRESENT. FAILURE TO DO SO MAY CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.



- Never open a system that is under vacuum. Air and moisture will be drawn in.
- 2. Plug or cap all openings.
- 3. Remove all burrs and clean the brazing surfaces of the tubing with sand cloth or paper. Brazing materials do not flow well on oxidized or oily surfaces.
- 4. Clean the inside of all new tubing to remove oils and pipe chips.
- 5. When brazing, sweep the tubing with dry nitrogen to prevent the formation of oxides on the inside surfaces.
- 6. Complete any repair by replacing the liquid line drier in the system, evacuate and charge.

#### **BRAZING MATERIALS**

**IMPORTANT NOTE:** Torch heat required to braze tubes of various sizes is proportional to the size of the tube. Tubes of smaller size require less heat to bring the tube to brazing temperature before adding brazing alloy. Applying too much heat to any tube can melt the tube. Service personnel must use the appropriate heat level for the size of the tube being brazed.

**NOTE:** The use of a heat shield when brazing is recommended to avoid burning the serial plate or the finish on the unit. Heat trap or wet rags should be used to protect heat sensitive components such as service valves and TXV valves.

**Copper to Copper Joints** - Sil-Fos used without flux (alloy of 15% silver, 80% copper, and 5% phosphorous). Recommended heat 1400°F.

**Copper to Steel Joints** - Silver Solder used without a flux (alloy of 30% silver, 38% copper, 32% zinc). Recommended heat - 1200°F.

# S-101 LEAK TESTING (NITROGEN OR NITROGEN-TRACED)



#### WARNING

TO AVOID THE RISK OF FIRE OR EXPLOSION, NEVER USE OXYGEN, HIGH PRESSURE AIR OR FLAMMABLE GASES FOR LEAK TESTING OF A REFRIGERATION SYSTEM.



### WARNING

TO AVOID POSSIBLE EXPLOSION, THE LINE FROM THE NITROGEN CYLINDER MUST INCLUDE A PRESSURE REGULATOR AND A PRESSURE RELIEF VALVE. THE PRESSURE RELIEF VALVE MUST BE SET OP OPEN AT NO MORE THAN 150 PSIG.

Pressure test the system using dry nitrogen and soapy water to locate leaks. If you wish to use a leak detector, charge the system to 10 psi using the appropriate refrigerant then use nitrogen to finish charging the system to working pressure, then apply the detector to suspect areas. If leaks are found, repair them. After repair, repeat the pressure test. If no leaks exist, proceed to system evacuation.

#### S-102 EVACUATION



#### WARNING

REFRIGERANT UNDER PRESSURE!

FAILURE TO FOLLOW PROPER PROCEDURES MAY CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.



#### **WARNING**

DO NOT FRONT SEAT THE SERVICE VALVE(S) WITH THE COMPRESSOR OPEN, WITH THE SUCTION LINE OF THE COMPRESSOR CLOSED OR SEVERELY RESTRICTED.

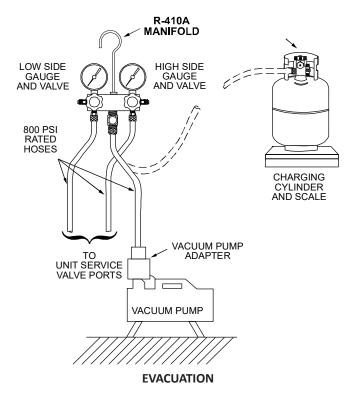
**IMPORTANT NOTE:** Because of the potential damage to compressors, do not allow suction pressure at service valve to drop below 20 PSIG when pumping unit system down for repair. Outdoor section, depending on line set length and amount of charge in system, may not be able to hold the entire system charge.

This is the most important part of the entire service procedure. The life and efficiency of the equipment is dependent upon the thoroughness exercised by the serviceman when evacuating air (non-condensables) and moisture from the system. Air in a system causes high condensing temperature and pressure, resulting in increased power input and reduced performance. Moisture chemically reacts with the refrigerant oil to form corrosive acids. These acids attack motor windings and parts, causing breakdown. The equipment required to thoroughly evacuate the system is a high vacuum pump, capable of producing a vacuum equivalent to 250 microns or less and a vacuum gauge to give a true reading of the vacuum in the system.

**NOTE:** Never use the Scroll compressor as a vacuum pump or run when under a high vacuum. Motor damage could occur.

Condensing unit liquid and suction valves are closed to contain the charge within the unit. The unit is shipped with the valve stems closed and caps installed. **Do not open valves until the system is evacuated.** 

- Connect the vacuum pump with 250 micron capability to the service valves.
- 2. Evacuate the system to 250 microns or less using suction and liquid service valves. Using both valves is necessary as some compressors create a mechanical seal separating the sides of the system.
- 3. Close pump valve and hold vacuum for 10 minutes. Typically pressure will rise during this period.
- 4. If the pressure rises to 1000 microns or less and remains steady the system is considered leak free; proceed to startup.
- If pressure rises above 1000 microns but holds steady below 2000 microns, moisture and/or non-condensables may be present or the system may have a small leak.
- Return to step 2: If the same result is encountered check for leaks as previously indicated and repair as necessary then repeat evacuation.
- If pressure rises above 2000 microns, a leak is present. Check for leaks as previously indicated and repair as necessary then repeat evacuation.



#### S-103 CHARGING



#### **WARNING**

#### REFRIGERANT UNDER PRESSURE!

- DO NOT OVERCHARGE SYSTEM WITH REFRIGERANT.
- DO NOT OPERATE UNIT IN A VACUUM OR AT NEGATIVE PRESSURE.

FAILURE TO FOLLOW PROPER PROCEDURES MAY CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.



#### **CAUTION**

USE REFRIGERANT CERTIFIED TO AHRI STANDARDS. USED REFRIGERANT MAY CAUSE COMPRESSOR DAMAGE AND IS NOT COVERED UNDER THE WARRANTY. MOST PORTABLE MACHINES CANNOT CLEAN USED REFRIGERANT TO MEET AHRI STANDARDS.



### **CAUTION**

DAMAGE TO THE UNIT CAUSED BY OPERATING THE COMPRESSOR WITH THE SUCTION VALVE CLOSED IS NOT COVERED UNDER THE WARRANTY AND MAY CAUSE SERIOUS COMPRESSOR DAMAGE.

Charge the system with the exact amount of refrigerant. Refer to the specification section or check the unit nameplates for the correct refrigerant charge. An inaccurately charged system will cause future problems.

**NOTE:** R410A should be drawn out of the storage container or drum in liquid form due to its fractionation properties, but should be "Flashed" to its gas state before entering the system. There is commercially available restriction devices that fit into the system charging hose set to accomplish this. **DO NOT charge liquid R410A into the compressor.** 

**NOTE:** Power must be supplied to the 18 SEER outdoor units containing ECM motors before the power is applied to the indoor unit. Sending a low voltage signal without high voltage power present at the outdoor unit can cause malfunction of the control module on the ECM motor.

Adequate refrigerant charge for the matching evaporator coil or air handler and 15 feet of line set is supplied with the condensing unit. If using evaporator coils or air handlers other than HSVTC coil it may be necessary to add or remove refrigerant to attain proper charge. If line set exceeds 15 feet in length, refrigerant should be added at .6 ounces per foot of liquid line.

NOTE: The outdoor temperature should be 60°F or higher when charging the unit. Charge should always be checked using subcooling when using TXV equipped indoor coil to verify proper charge. **Open the suction service valve first!** If the liquid service valve is opened first, oil from the compressor may be drawn into the indoor coil TXV, restricting refrigerant flow and affecting operation of the system.

When opening valves with retainers, open each valve only until the top of the stem is 1/8" from the retainer. To avoid loss of refrigerant, DO NOT apply pressure to the retainer. When opening valves without a retainer remove service valve cap and insert a hex wrench into the valve stem and back out the stem by turning the hex wrench counterclockwise. Open the valve until it contacts the rolled lip of the valve body.

**NOTE:** These are not back-seating valves. It is not necessary to force the stem tightly against the rolled lip.

After the refrigerant charge has bled into the system, open the liquid service valve. The service valve cap is the secondary seal for the valve and must be properly tightened to prevent leaks. Make sure cap is clean and apply refrigerant oil to threads and sealing surface on inside of cap. Tighten cap finger-tight and then tighten additional 1/6 of a turn (1 wrench flat) to properly seat the sealing surfaces.

#### **EXPANSION VALVE SYSTEM**

**NOTE:** Units matched with indoor coils equipped with non-adjustable TXV should be charged by subcooling only.

**NOTE:** The TXV should NOT be adjusted at light load conditions 55° to 60°F. Use the following guidelines and methods to check unit operation and ensure that the refrigerant charge is within limits. Charge the unit on low stage.

Units Equipped with Adjustable Expansion Valves should be charged by Subcooling and <u>Superheat adjusted only if</u> necessary.

- Purge gauge lines. Connect service gauge manifold to base-valve service ports. Run the system in low stage at least 10 minutes to allow pressure to stabilize.
- Temporarily install a thermometer on the liquid line at the liquid line service valve and 4-6" from the compressor on the suction line. Ensure the thermometer makes adequate contact and is insulated for best possible readings. Use liquid line temperature to determine subcooling and vapor temperature to determine superheat.
- 3. Check subcooling and superheat. Systems with TXV application should have a subcooling of 5 to 7°F and superheat of 7 to 9°F.
  - A. If subcooling and superheat are low, adjust TXV to 7 to 9ºF superheat, and then check subcooling.
     NOTE: To adjust superheat, turn the valve stem clockwise to increase and counter clockwise to decrease.
  - B. If subcooling is low and superheat is high, add charge to raise subcooling to 5 to 7 °F then check superheat.
  - C. If subcooling and superheat are high, adjust TXV valve to 7 to 9 °F superheat, then check subcooling.
  - D. If subcooling is high and superheat is low, adjust TXV valve to 7 to 9 °F superheat and remove charge to lower the subcooling to 5 to 7 °F.

**NOTE:** <u>Do NOT adjust the charge based on suction pressure</u> unless there is a gross undercharge.

4. Disconnect manifold set, installation is complete.

SUBCOOLING FORMULA = SATURATED LIQUID TEMP. - LIQUID LINE TEMP.

**NOTE:** Check the Schrader ports for leaks and tighten valve cores if necessary. Install caps finger-tight.

#### **HEAT PUMP - HEATING CYCLE**

The proper method of charging a heat pump in the heat mode is by weight with the additional charge adjustments for line size, line length, and other system components. For best results on outdoor units with TXVs, superheat should be 8°F at 4-6" from the compressor. Make final charge adjustments in the cooling cycle.

#### S-104 CHECKING COMPRESSOR EFFICIENCY

The reason for compressor inefficiency is broken or damaged scroll flanks on Scroll compressors, reducing the ability of the compressor to pump refrigerant vapor.

The condition of the scroll flanks is checked in the following manner.

- 1. Attach gauges to the high and low side of the system.
- Start the system and run a "Cooling Performance Test. If the test shows:
  - A. Below normal high side pressure.
  - B. Above normal low side pressure.
  - C. Low temperature difference across coil.
  - D. Low amp draw at compressor.

And the charge is correct. The compressor is faulty - replace the compressor.

#### S-106 OVERFEEDING

Overfeeding by the expansion valve results in high suction pressure, cold suction line, and possible liquid slugging of the compressor.

If these symptoms are observed:

- 1. Check for an overcharged unit by referring to the cooling performance charts in the servicing section.
- 2. Check the operation of the power element in the valve as explained in S-110 Checking Expansion Valve Operation.
- 3. Check for restricted or plugged equalizer tube.

#### S-107 UNDERFEEDING

Underfeeding by the expansion valve results in low system capacity and low suction pressures.

If these symptoms are observed:

- 1. Check for a restricted liquid line or drier. A restriction will be indicated by a temperature drop across the drier.
- 2. Check the operation of the power element of the valve as described in S-110 Checking Expansion Valve Operation.

#### S-108 SUPERHEAT

The expansion valves are factory adjusted to maintain 7 to 9 degrees superheat of the suction gas. Before checking the superheat or replacing the valve, perform all the procedures outlined under Air Flow, Refrigerant Charge, Expansion Valve - Overfeeding, Underfeeding. These are the most common causes for evaporator malfunction.

#### CHECKING SUPERHEAT

Refrigerant gas is considered superheated when its temperature is higher than the saturation temperature corresponding to its pressure. The degree of superheat equals the degrees of temperature increase above the saturation temperature at existing pressure. See Temperature - Pressure Chart on following pages.



#### **CAUTION**

TO PREVENT PERSONAL INJURY, CAREFULLY CONNECT AND DISCONNECT MANIFOLD GAUGE HOSES. ESCAPING LIQUID REFRIGERANT CAN CAUSE BURNS. DO NOT VENT REFRIGERANT TO ATMOSPHERE. RECOVER DURING SYSTEM REPAIR OR FINAL UNIT DISPOSAL.

- Run system at least 10 minutes to allow pressure to stabilize.
- 2. For best results, temporarily install a thermometer on the liquid line at the liquid line service valve and 4-6" from the compressor on the suction line. Ensure the thermometer makes adequate contact and is insulated for best possible readings. Use liquid line temperature to determine subcooling and vapor temperature to determine superheat.
  NOTE: An optional method is to locate the thermometer at the suction line service valve. Ensure the thermometer makes adequate contact and is insulated for best possible readings.
- 3. Refer to the superheat table provided for proper system superheat. Add charge to lower superheat or recover charge to raise superheat.

Superheat Formula = Suct. Line Temp. - Sat. Suct. Temp.

#### **EXAMPLE:**

- A. Suction Pressure = 143
- B. Corresponding Temp. °F. = 50
- C. Thermometer on Suction Line = 61°F.

To obtain the degrees temperature of superheat, subtract 50.0 from 61.0°F.

The difference is 11° Superheat. The 11° Superheat would fall in the ± range of allowable superheat.

#### S-109 CHECKING SUBCOOLING

Refrigerant liquid is considered subcooled when its temperature is lower than the saturation temperature corresponding to its pressure. The degree of subcooling equals the degrees of temperature decrease below the saturation temperature at the existing pressure.

- Attach an accurate thermometer or preferably a thermocouple type temperature tester to the liquid line as it leaves the condensing unit.
- 2. Install a high side pressure gauge on the high side (liquid) service valve at the front of the unit.
- 3. Record the gauge pressure and the temperature of the line
- Review the technical information manual or specification sheet for the model being serviced to obtain the design subcooling.
- 5. Compare the hi-pressure reading to the "Required Liquid Line Temperature" chart (page 108). Find the hi-pressure value on the left column. Follow that line right to the column under the design subcooling value. Where the two intersect is the required liquid line temperature. Alternately you can convert the liquid line pressure gauge reading to temperature by finding the gauge reading in Temperature Pressure Chart and reading to the left, find the temperature in the °F. Column.
- The difference between the thermometer reading and pressure to temperature conversion is the amount of subcooling.

Add charge to raise subcooling. Recover charge to lower subcooling.

Subcooling Formula = Sat. Liquid Temp. - Liquid Line Temp.

#### **EXAMPLE:**

- A. Liquid Line Pressure = 417
- B. Corresponding Temp. °F. = 120°
- C. Thermometer on Liquid line = 109°F.

To obtain the amount of subcooling subtract 109°F from 120°F. The difference is 11° subcooling. See the specification sheet or technical information manual for the design subcooling range for your unit.

#### S-110 CHECKING EXPANSION VALVE OPERATION

- Remove the remote bulb of the expansion valve from the suction line.
- 2. Start the system and cool the bulb in a container of ice water, closing the valve. As you cool the bulb, the suction pressure should fall and the suction temperature will rise.
- 3. Next warm the bulb in your hand. As you warm the bulb, the suction pressure should rise and the suction temperature will fall.
- 4. If a temperature or pressure change is noticed, the expansion valve is operating. If no change is noticed, the valve is restricted, the power element is faulty, or the equalizer tube is plugged.
- 5. Capture the charge, replace the valve and drier, evacuate and recharge.

### S-112 CHECKING RESTRICTED LIQUID LINE

When the system is operating, the liquid line is warm to the touch. If the liquid line is restricted, a definite temperature drop will be noticed at the point of restriction. In severe cases, frost will form at the restriction and extend down the line in the direction of the flow.

Discharge and suction pressures will be low, giving the appearance of an undercharged unit. However, the unit will have normal to high subcooling.

Locate the restriction, replace the restricted part, replace drier, evacuate and recharge.

#### S-113 OVERCHARGE OF REFRIGERANT

An overcharge of refrigerant is normally indicated by an excessively high head pressure.

An evaporator coil, using an expansion valve metering device, will basically modulate and control a flooded evaporator and prevent liquid return to the compressor.

An evaporator coil, using a capillary tube metering device, could allow refrigerant to return to the compressor under extreme overcharge conditions. Also with a capillary tube metering device, extreme cases of insufficient indoor air can cause icing of the indoor coil and liquid return to the compressor, but the head pressure would be lower.

There are other causes for high head pressure which may be found in the "Service Problem Analysis Guide".

If other causes check out normal, an overcharge or a system containing non-condensables would be indicated.

If this system is observed:

- 1. Start the system.
- Remove and capture small quantities of gas from the suction line dill valve until the head pressure is reduced to normal.
- 3. Observe the system while running a cooling performance test. If a shortage of refrigerant is indicated, then the system contains non-condensables.

#### S-114 NON-CONDENSABLES

If non-condensables are suspected, shut down the system and allow the pressures to equalize. Wait at least 15 minutes. Compare the pressure to the temperature of the coldest coil since this is where most of the refrigerant will be. If the pressure indicates a higher temperature than that of the coil temperature, non-condensables are present.

Non-condensables are removed from the system by first removing the refrigerant charge, replacing and/or installing liquid line drier, evacuating and recharging.

#### CHECKING COMPRESSOR EFFICIENCY

The reason for compressor inefficiency is broken or damaged scroll flanks on Scroll compressors, reducing the ability of the compressor to pump refrigerant vapor. The condition of the scroll flanks is checked in the following manner.

- 1. Attach gauges to the high and low side of the system.
- 2. Start the system and run a "Cooling Performance Test. If the test shows:
  - A. Below normal high side pressure.
  - B. Above normal low side pressure.
  - C. Low temperature difference across coil.
  - D. Low amp draw at compressor.

And the charge is correct. The compressor is faulty – replace the compressor.

Pressure vs. Temperature Chart														
					R-4									
PSIG	°F	PSIG	°F	PSIG	°F		PSIG	°F	Т	PSIG	°F		PSIG	°F
12	-37.7	114.0	37.8	216.0	74.3	_	318.0	100.2		420.0	120.7	f	522.0	137.6
14	-34.7	116.0	38.7	218.0	74.9		320.0	100.7		422.0	121.0	Ī	524.0	137.9
16	-32.0	118.0	39.5	220.0	75.5		322.0	101.1		424.0	121.4		526.0	138.3
18	-29.4	120.0	40.5	222.0	76.1		324.0	101.6	4	426.0	121.7		528.0	138.6
20	-36.9	122.0	41.3	224.0	76.7		326.0	102.0	4	428.0	122.1		530.0	138.9
22	-24.5	124.0	42.2	226.0	77.2		328.0	102.4	4	430.0	122.5		532.0	139.2
24	-22.2	126.0	43.0	228.0	77.8	_	330.0	102.9	4	432.0	122.8	L	534.0	139.5
26	-20.0	128.0	43.8	230.0	78.4		332.0	103.3		434.0	123.2		536.0	139.8
28	-17.9	130.0	44.7	232.0	78.9	_	334.0	103.7		436.0	123.5	L	538.0	140.1
30	-15.8	132.0	45.5	234.0	79.5	_	336.0	104.2		438.0	123.9	L	540.0	140.4
32	-13.8	134.0	46.3	236.0	80.0		338.0	104.6		440.0	124.2	L	544.0	141.0
34	-11.9	136.0	47.1	238.0	80.6		340.0	105.1		442.0	124.6	Ļ	548.0	141.6
36	-10.1	138.0	47.9	240.0	81.1		342.0	105.4		444.0	124.9	ļ	552.0	142.1
38	-8.3	140.0	48.7	242.0	81.6		344.0	105.8		446.0	125.3	ŀ	556.0	142.7
40 42	-6.5	142.0	49.5	244.0	82.2		346.0	106.3		448.0	125.6	ŀ	560.0	143.3
44	-4.5 -3.2	144.0	50.3	246.0	82.7		348.0	106.6		450.0	126.0	ŀ	564.0	143.9 144.5
46	-3.2	146.0	51.1 51.8	248.0	83.3		350.0	107.1 107.5		452.0	126.3 126.6	ŀ	568.0	144.5
48	0.0	148.0 150.0	52.5	250.0 252.0	83.8 84.3		352.0 354.0	107.5		454.0 456.0	127.0	-	572.0 576.0	145.6
50	1.5	150.0	53.3	254.0	84.8		356.0	107.9		458.0	127.3	-	580.0	146.2
52	3.0	154.0	54.0	256.0	85.4		358.0	108.8		460.0	127.7	F	584.0	146.7
54	4.5	156.0	54.8	258.0	85.9	_	360.0	100.0		462.0	128.0	ŀ	588.0	147.3
56	5.9	158.0	55.5	260.0	86.4		362.0	109.6		464.0	128.3	F	592.0	147.9
58	7.3	160.0	56.2	262.0	86.9		364.0	110.0		466.0	128.7	F	596.0	148.4
60	8.6	162.0	57.0	264.0	87.4		366.0	110.4		468.0	129.0	ľ	600.0	149.0
62	10.0	164.0	57.7	266.0	87.9		368.0	110.8		470.0	129.3	ı	604.0	149.5
64	11.3	166.0	58.4	268.0	88.4		370.0	111.2		472.0	129.7	Ī	608.0	150.1
66	12.6	168.0	59.0	270.0	88.9	_	372.0	111.6		474.0	130.0		612.0	150.6
68	13.8	170.0	59.8	272.0	89.4		374.0	112.0	4	476.0	130.3		616.0	151.2
70	15.1	172.0	60.5	274.0	89.9		376.0	112.4	4	478.0	130.7		620.0	151.7
72	16.3	174.0	61.1	276.0	90.4		378.0	112.6	4	480.0	131.0		624.0	152.3
74	17.5	176.0	61.8	278.0	90.9		380.0	113.1		482.0	131.3		628.0	152.8
76	18.7	178.0	62.5	280.0	91.4		382.0	113.5	4	484.0	131.6		632.0	153.4
78	19.8	180.0	63.1	282.0	91.9	_	384.0	113.9		486.0	132.0	L	636.0	153.9
80	21.0	182.0	63.8	284.0	92.4	_	386.0	114.3		488.0	132.3	L	640.0	154.5
82	22.1	184.0	64.5	286.0	92.8	_	388.0	114.7		490.0	132.6	ļ	644.0	155.0
84	23.2	186.0	65.1	288.0	93.3	_	390.0	115.0		492.0	132.9	ŀ	648.0	155.5
86	24.3	188.0	65.8	290.0	93.8	_	392.0	115.5		494.0	133.3	ŀ	652.0	156.1
88	25.4	190.0	66.4	292.0	94.3		394.0	115.8		496.0	133.6	ŀ	656.0	156.6
90	26.4 27.4	192.0	67.0 67.7	294.0 296.0	94.8 95.2	_	396.0 398.0	116.2 116.6		498.0 500.0	133.9 134.0	ŀ	660.0	157.1 157.7
92	28.5	194.0 196.0	68.3	298.0	95.2	_	400.0	117.0		500.0 502.0	134.5	ŀ	664.0 668.0	157.7
96	29.5	198.0	68.9	300.0	96.2	_	400.0	117.0		504.0	134.8	ŀ	672.0	158.7
98	30.5	200.0	69.5	300.0	96.6	_	402.0	117.3		504.0	135.2	ŀ	676.0	159.2
100	31.2	202.0	70.1	304.0	97.1	_	406.0	118.1		508.0	135.5	ŀ	680.0	159.8
102	32.2	204.0	70.7	306.0	97.5	_	408.0	118.5		510.0	135.8	ŀ	684.0	160.3
104	33.2	206.0	71.4	308.0	98.0	_	410.0	118.8		512.0	136.1	ŀ	688.0	160.8
106	34.1	208.0	72.0	310.0	98.4	_	412.0	119.2		514.0	136.4	ŀ	692.0	161.3
108	35.1	210.0	72.6	312.0	98.9	_	414.0	119.6		516.0	136.7	f	696.0	161.8
110	35.5	212.0	73.2	314.0	99.3		416.0	119.9		518.0	137.0	L	· •	
112	36.9	214.0	73.8	316.0	99.7	_	418.0	120.3		520.0	137.3			
L	30.0	1 - 17.0	, 0.0	0 10.0	55.7	!_	, , , , ,	.20.0	<u> </u>					

<sup>\*</sup>Based on ALLIED SIGNAL Data

REQUIRED LIQUID LINE TEMPERATURE										
LIQUID PRESSURE	R	EQUIRED S	SUBCOOLI	NG TEMPE	RATURE (°	F)				
AT SERVICE VALVE (PSIG)	8	10	12	14	16	18				
189	58	56	54	52	50	48				
195	60	58	56	54	52	50				
202	62	60	58	56	54	52				
208	64	62	60	58	56	54				
215	66	64	62	60	58	56				
222	68	66	64	62	60	58				
229	70	68	66	64	62	60				
236	72	70	68	66	64	62				
243	74	72	70	68	66	64				
251	76	74	72	70	68	66				
259	78	76	74	72	70	68				
266	80	78	76	74	72	70				
274	82	80	78	76	74	72				
283	84	82	80	78	76	74				
291	86	84	82	80	78	76				
299	88	86	84	82	80	78				
308	90	88	86	84	82	80				
317	92	90	88	86	84	82				
326	94	92	90	88	86	84				
335	96	94	92	90	88	86				
345	98	96	94	92	90	88				
354	100	98	96	94	92	90				
364	102	100	98	96	94	92				
374	104	102	100	98	96	94				
384	106	104	102	100	98	96				
395	108	106	104	102	100	98				
406	110	108	106	104	102	100				
416	112	110	108	106	104	102				
427	114	112	110	108	106	104				
439	116	114	112	110	108	106				
450	118	116	114	112	110	108				
462	120	118	116	114	112	110				
474	122	120	118	116	114	112				
486	124	122	120	118	116	114				
499	126	124	122	120	118	116				
511	128	126	124	122	120	118				

#### S-115 COMPRESSOR BURNOUT

When a compressor burns out, high temperature develops causing the refrigerant, oil and motor insulation to decompose forming acids and sludge.

If a compressor is suspected of being burned-out, attach a refrigerant hose to the liquid line dill valve and properly remove and dispose of the refrigerant.

#### NOTICE

VIOLATION OF EPA REGULATIONS MAY RESULT IN FINES OR OTHER PENALTIES.

Now determine if a burn out has actually occurred. Confirm by analyzing an oil sample using a Sporlan Acid Test Kit, AK-3 or its equivalent.

Remove the compressor and obtain an oil sample from the suction stub. If the oil is not acidic, either a burnout has not occurred or the burnout is so mild that a complete clean-up is not necessary.

If acid level is unacceptable, the system must be cleaned by using the clean-up drier method.



#### **CAUTION**

DO NOT ALLOW THE SLUDGE OR OIL TO CONTACT THE SKIN. SEVERE BURNS MAY RESULT.

**NOTE:** The Flushing Method using R-11 refrigerant is no longer approved by the manufacturer.

#### Suction Line Drier Clean-Up Method

The POE oils used with R410A refrigerant is an excellent solvent. In the case of a burnout, the POE oils will remove any burnout residue left in the system. If not captured by the refrigerant filter, they will collect in the compressor or other system components, causing a failure of the replacement compressor and/or spread contaminants throughout the system, damaging additional components.

Install a field supplied suction line drier. This drier should be installed as close to the compressor suction fitting as possible. The filter must be accessible and be rechecked for pressure drop after the system has operated for a time. It may be necessary to use new tubing and form as required.

**NOTE:** At least twelve (12) inches of the suction line immediately out of the compressor stub must be discarded due to burned residue and contaminates.

- 1. Remove compressor discharge line strainer.
- 2. Remove the liquid line drier and expansion valve.
- Purge all remaining components with dry nitrogen or carbon dioxide until clean.
- 4. Install new components including liquid line drier.
- 5. Braze all joints, leak test, evacuate, and recharge system.
- Start up the unit and record the pressure drop across the drier
- 7. Continue to run the system for a minimum of twelve (12) hours and recheck the pressure drop across the drier. Pressure drop should not exceed 6 PSIG.
- Continue to run the system for several days, repeatedly checking pressure drop across the suction line drier. If the pressure drop never exceeds the 6 PSIG, the drier has trapped the contaminants. Remove the suction line drier from the system.
- 9. If the pressure drop becomes greater, then it must be replaced and steps 5 through 9 repeated until it does not exceed 6 PSIG.

**NOTICE:** Regardless, the cause for burnout must be determined and corrected before the new compressor is started.

#### S-120 REFRIGERANT PIPING

The piping of a refrigeration system is very important in relation to system capacity, proper oil return to compressor, pumping rate of compressor and cooling performance of the evaporator.

POE oils maintain a consistent viscosity over a large temperature range which aids in the oil return to the compressor; however, there will be some installations which require oil return traps. These installations should be avoided whenever possible, as adding oil traps to the refrigerant lines also increases the opportunity for debris and moisture to be introduced into the system. Avoid long running traps in horizontal suction line.

# ALUMINUM INDOOR COIL CLEANING (QUALIFIED SERVICER ONLY)

This unit is equipped with an aluminum tube evaporator coil. The safest way to clean the evaporator coil is to simply flush the coil with water. This cleaning practice remains as the recommended cleaning method for both copper tube and aluminum tube residential cooling coils.

An alternate cleaning method is to use one of the products listed in the technical publication TP-109 (shipped in the literature bag with the unit) to clean the coils. The cleaners listed are the only agents deemed safe and approved for use to clean round tube aluminum coils. TP-109 is available on the web site in Partner Link > Service Toolkit.

**NOTE:** Ensure coils are rinsed well after use of any chemical cleaners.

#### AIR HANDLER STATIC PRESSURE READINGS

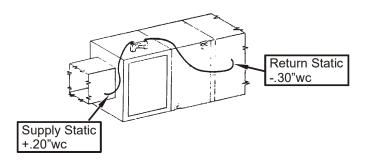
# S-203 SINGLE PIECE AIR HANDLER EXTERNAL STATIC PRESSURE

To determine proper airflow, proceed as follows:

- Using a Inclined Manometer or Magnehelic gauge, measure the static pressure of the return duct at the inlet of the air handler, this will be a negative pressure (for example -.30"wc)
- 2. Measure the static pressure of the supply duct at the outlet of the air handler, this should be a positive pressure (for example .20"wc).
- 3. Add the two readings together (for example -.30"wc + .20"wc = .50"wc total external static pressure.

**NOTE:** Both readings may be taken simultaneously and read directly on the manometer if so desired.

4. Consult proper air handler airflow chart for quantity of air (CFM) at the measured external static pressure.



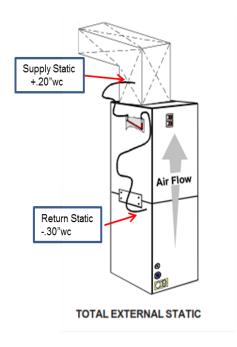
# S-203A TWO PIECE AIR HANDLER EXTERNAL STATIC PRESSURE

# To determine proper airflow, proceed as follows:

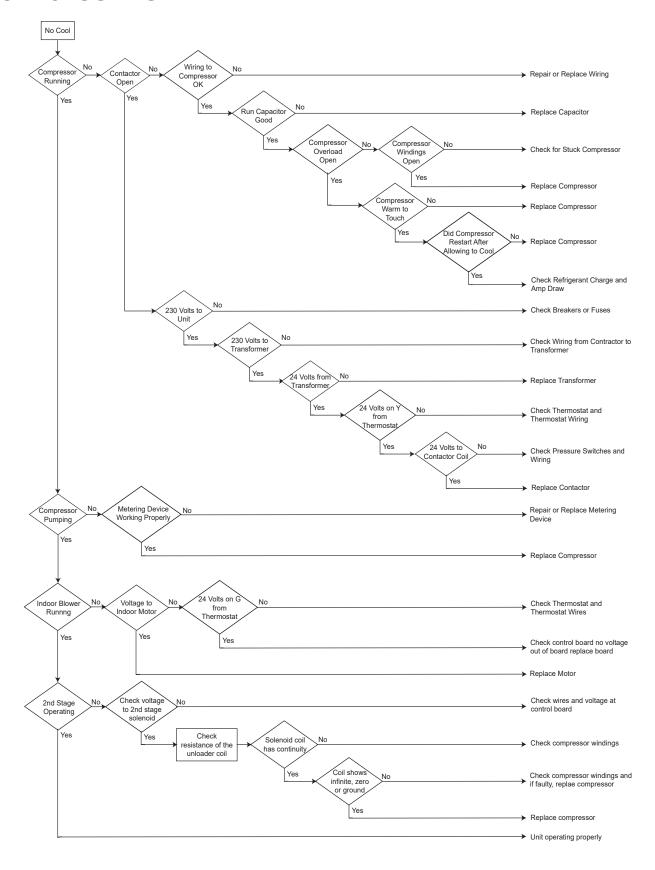
- Using a Inclined Manometer or Magnehelic gauge, measure the static pressure between the outlet of the evaporator coil and the inlet of the air handler, this will be a negative pressure (for example -.30"wc)
- 2. Measure the static pressure of the supply duct at the outlet of the unit, this should be a positive pressure (for example .20"wc).
- 3. Add the two readings together (for example -.30"wc + .20"wc = .50"wc total static pressure.

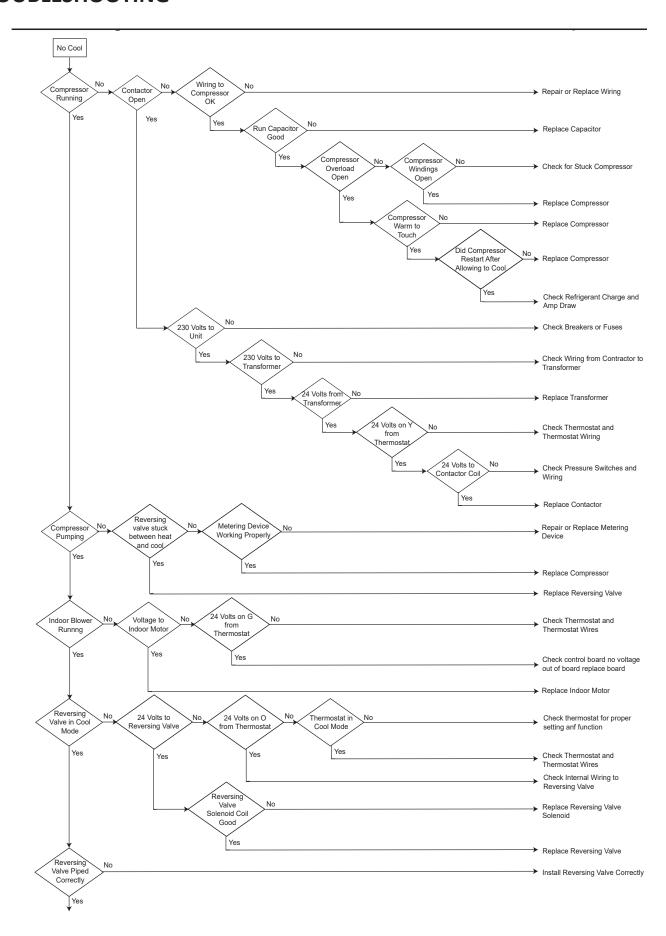
**NOTE:** Both readings may be taken simultaneously and read directly on the manometer if so desired.

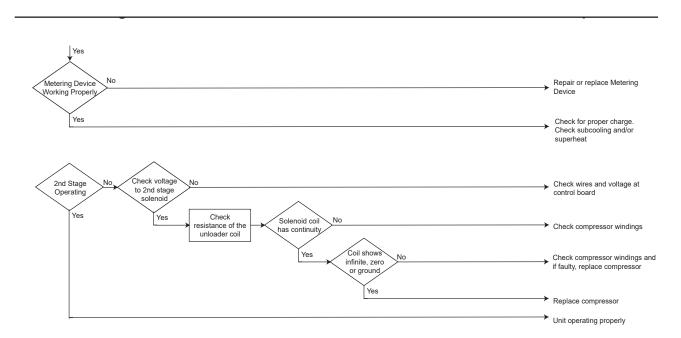
4. Consult proper air handler airflow chart for quantity of air (CFM) at the measured external static pressure.



# **TROUBLESHOOTING**





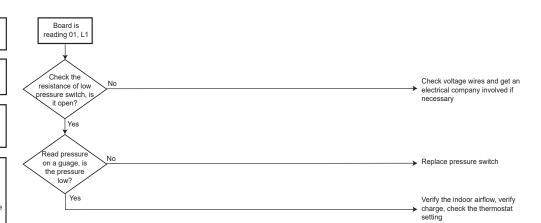


Error Code: 01, L1 - Low pressure cutout

Applicable Models: Outdoor units

Method of Error Detection: Integrated control module LED display provides the indicated error code

Error Decision Conditions:
Compressor and outdoor fan are off. Low pressure switch trip 3 times within same thermostat demand. Thermostat demand is present. Integrated control module diagnostic? status LED display shows the indicated code

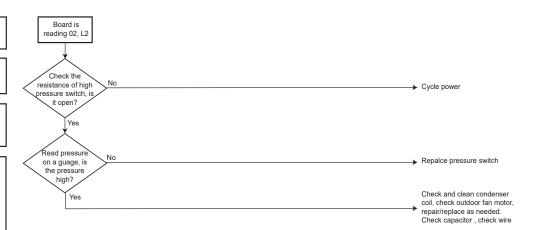


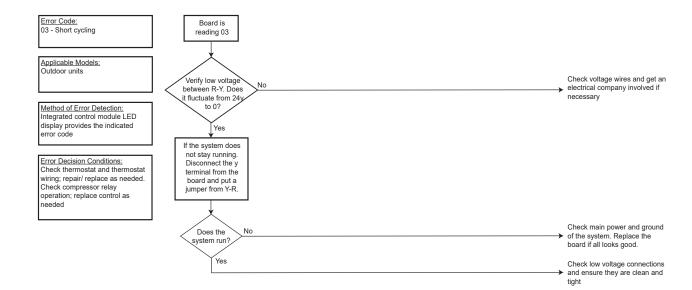
Error Code: 02, L2 - High side fault

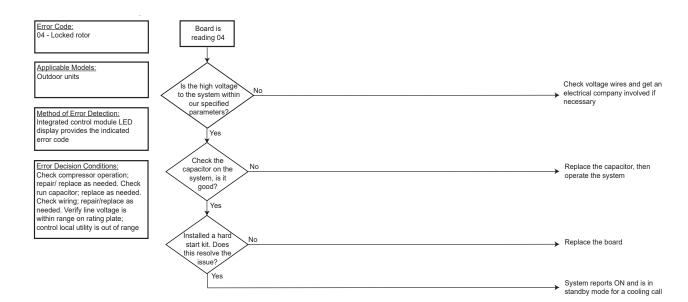
Applicable Models: Outdoor units

Method of Error Detection: Integrated control module LED display provides the indicated error code

Error Decision Conditions:
Four consecutive compressor
protector trips with average run
time between trips greater than 1
minute and less than 15 minutes.
Low pressure and high pressure
switches are closed. Integrated
control module diagnostic/ status
LED display shows the indicated
code







# **ERROR CODE BO & B1**

Error Code: B0 - Blower motor not running

B1 - Blower motor communication

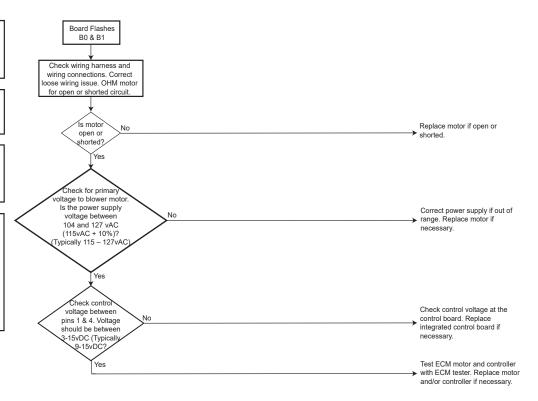
Applicable Models: DV\*\*REC DV\*\*PEC

Methof of Error Detection: B0 - Number of revolutions of the

B1 - Motor communication status

Error Decision Conditions: B0 - When feedback rpm<50 is detected for 5 times or when checked feedback rpm <50 reached 100 times. (When checked feedback rpm reaches 720 times.)

B1 - When the communication from the motor can not be received correctly 5 seconds in a continuous.



# TROUBLESHOOTING

#### Error Code:

B2 - Blower motor operating in power, temp or speed limiting conditions

B3 - Circulating blower motor is operating in a power, temperature, or speed limiting condition

B4 - Blower motor- Current trip (or) lost rotor

B5 - Circulator blower motor fails to start 10 consecutive times

B6 - Circulator blower motor shuts down for over or under voltage condition. Circulator blower motor shuts down due to over temperature condition on power module

B9 - Low indoor airflow (with electric heat mode)

Applicable Models:

Method of Error Detection: B2 - According to the control status flags of the motor

B3 - Air handler operates at reduced performance. Airflow delivered is less than expected

B4 - According to the control status flags of the motor

B5 - No air handler operation

B6 - No air handler operation

B9 - Number of revolutions of the blower motor

Error Decision Conditions:

B2 - When the motor sets Control Status Flags (bit3, bit4 or bit9) (\*). bit3=Power limit bit4=Temp limit

bit9=Over temp

B3 - When the motor sets Control Status Flags (bit3, bit4 or bit9) (\*). bit3=Power limit bit4=Temp limit bit9=Over temp

B4 - When the motor sets Control Status Flags (bit5=1 or bit6=1) (\*). bit5=Lost Rotor trip bit6=Current trip

B5 - When the motor is locked up and the demand for operation has been presented 10 times with no operation

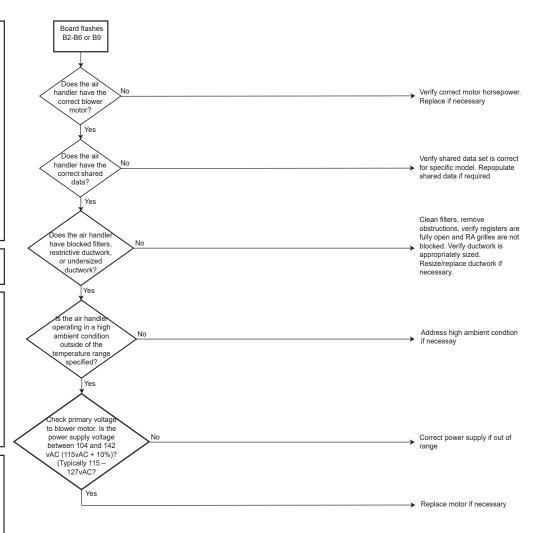
B6 - High/low voltage is detected in the controller.

B9 - When EH demand is active and the above conditions.

• When "50rpm<Feedback rpm"<"Minrpm(150rpm) " is detected for 10 times consecutive.

detected for 10 times consecutively

When feedback from motor's rpm is 50rpm > and Min rpm (150rpm) and it happens 360 times).
(When checked rpm reaches 720 times.)



Error Code: D0 - Data not yet on network (No net data)

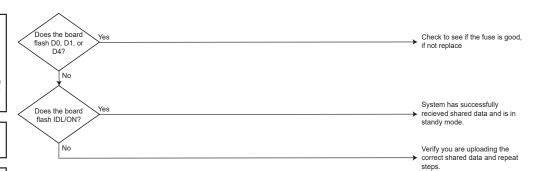
D1 - Invalid data on network (Invalid data)

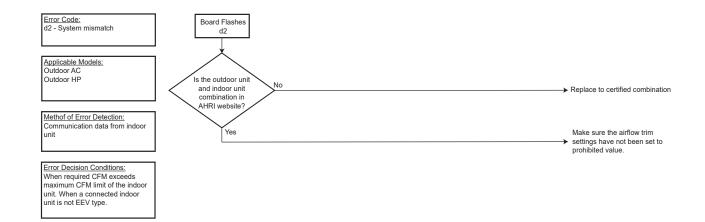
D4 - Invalid bluetooth shared data loader BTSDL01 data (Invalid MC

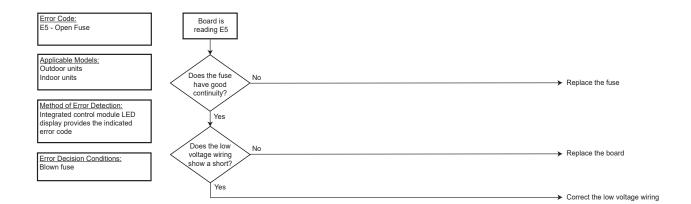
Applicable Models: Indoor / outdoor equipment

Method of Error Detection: Shown on the system display

Error Decision Conditions:
Air conditioner/heat pump fails to operate. Integrated control module diagnostic/ status LED display shows the indicated code





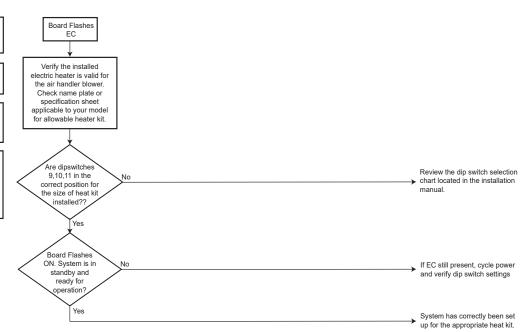


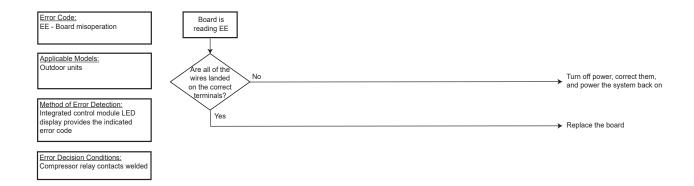
Error Code: EC - Heater too large / Heater too small / No heater match

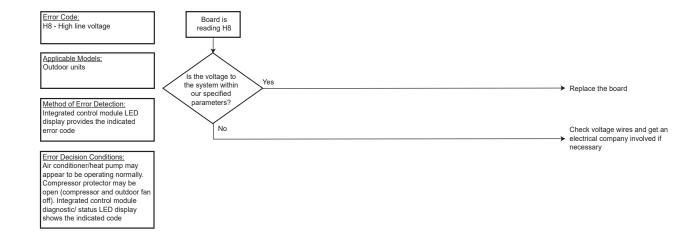
Applicable Models: Indoor units

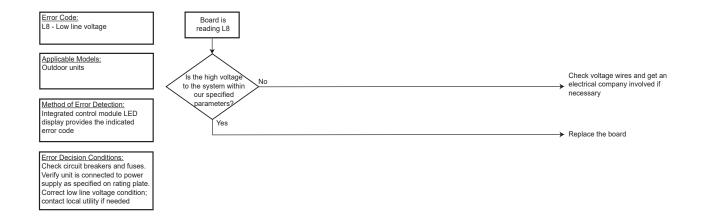
Methof of Error Detection: Integrated control module LED display provides the indicated error

Error Decision Conditions: Electric heaters fail to energize on a call for W1 or Auxiliary Emergency heat. Electric heat airflow is higher than expected on a call for W1 or Auxiliary Emergency heat.









## WIRING DIAGRAMS

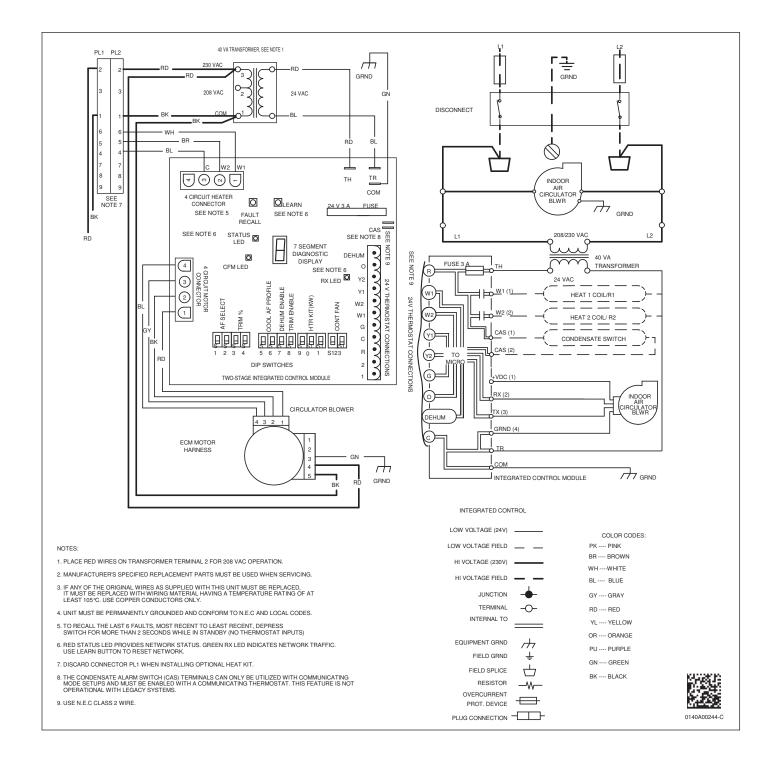


### **HIGH VOLTAGE!**

DISCONNECT ALL POWER BEFORE SERVICING OR INSTALLING THIS UNIT.

MULTIPLE POWER SOURCES MAY BE PRESENT. FAILURE TO DO SO MAY
CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.



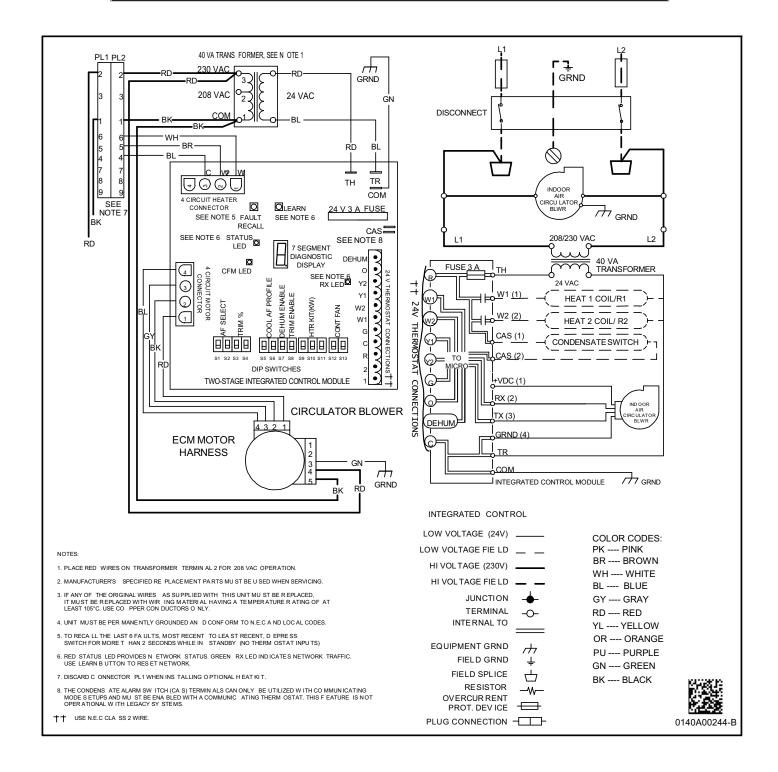




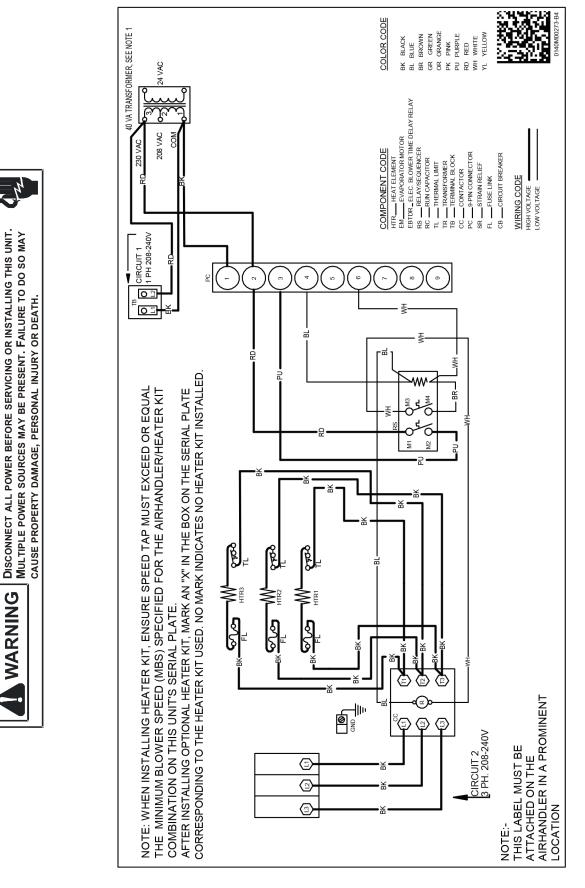
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DISCONNECT ALL POWER BEFORE SERVICING OR INSTALLING THIS UNIT. MULTIPLE POWER SOURCES MAY BE PRESENT. FAILURE TO DO SO MAY CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.

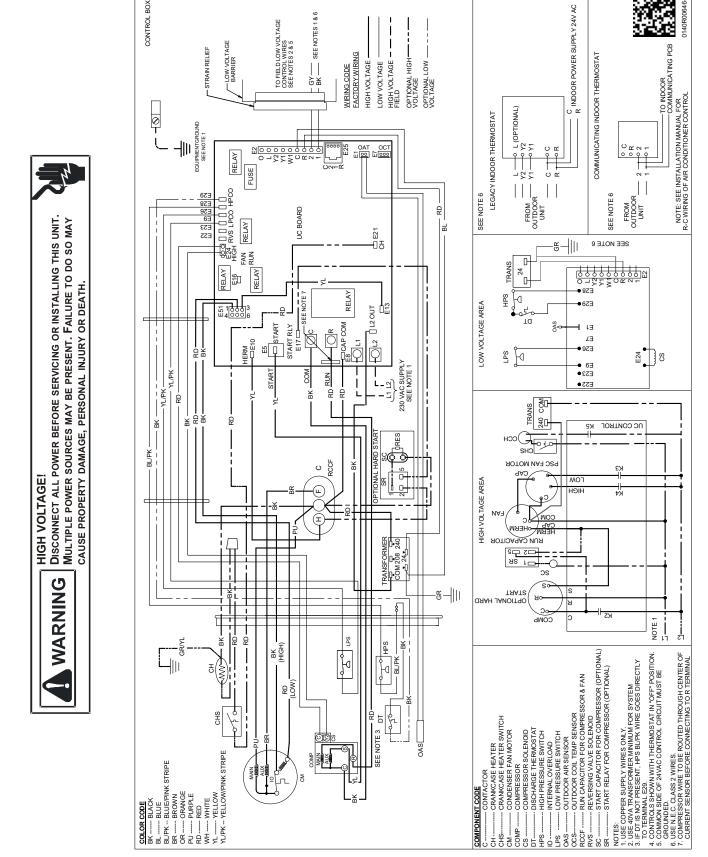




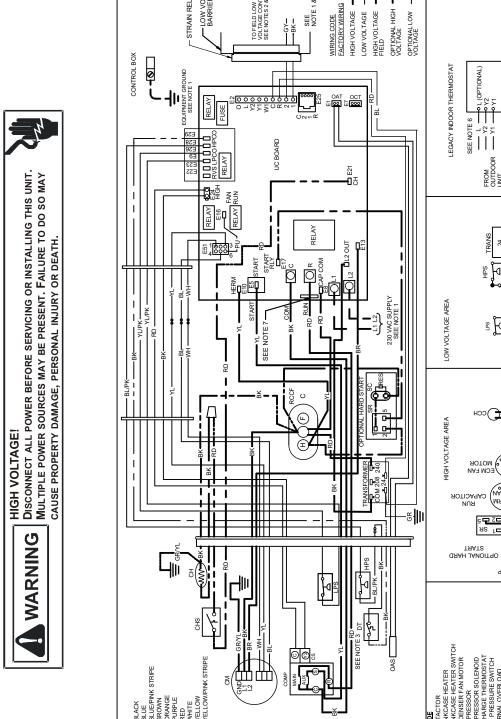
HIGH VOLTAGE!



Wiring is subject to change. Always refer to the wiring diagram on the unit for the most up-to-date wiring.



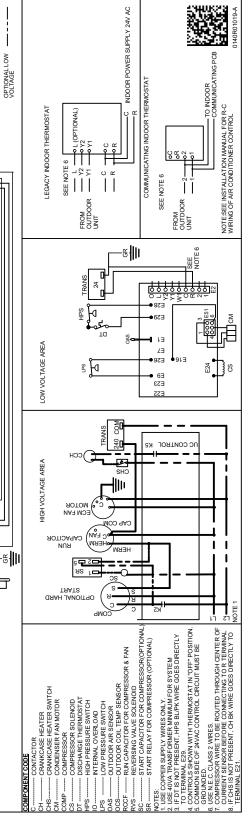
Wiring is subject to change. Always refer to the wiring diagram on the unit for the most up-to-date wiring.

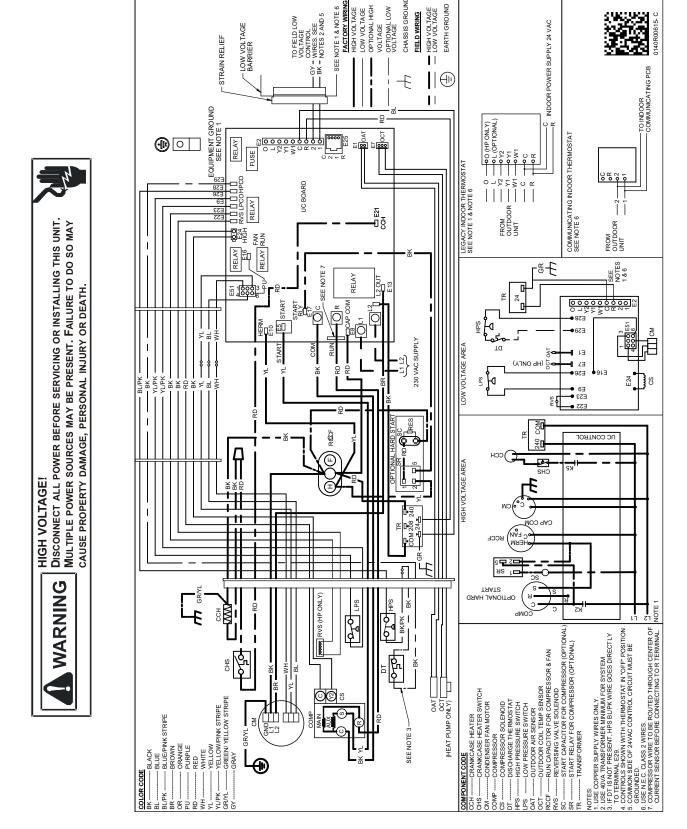


LOW VOLTAGE BARRIER

STRAIN RELIEF

TO FIELD LOW VOLTAGE CONTROL SEE NOTES 2 & 5





Wiring is subject to change. Always refer to the wiring diagram on the unit for the most up-to-date wiring.