

Daikin Announces New *SkyportCare* and *SkyportHome*, Cloud Tools for Contractor Productivity and Homeowner Satisfaction

Former Daikin *ONE* Cloud Services apps retooled for Daikin, Amana® brand and Goodman HVAC systems

WALLER, Texas, February 18, 2026 – An innovative IoT solution platform that's been helping HVAC contractors resolve air conditioning and heating system concerns remotely, while fostering customer connections, has entered its next stage of evolution.

Daikin *ONE* Cloud Services solutions – designed to enhance HVAC contractors' productivity and Daikin *ONE* Home – designed to improve the homeowner's indoor comfort experience – compared to the previous Daikin *ONE* platform, is now *SkyportCare* and *SkyportHome*. The distinct experiences, one for contractors, the other for homeowners, feature two apps retooled with more intelligent features, compared to the previous Daikin *ONE* Cloud Services and Daikin *ONE* Home, according to Daikin Comfort Technologies North America, Inc. (Daikin)

For HVAC contractors, *SkyportCare* delivers remote diagnostics, control, and a suite of intelligent features that can be incorporated into service and maintenance plans to help support new or enhanced revenue opportunities compared to the previous Daikin *ONE* Cloud Services, Amana® brand Cloud Services and Goodman Installer apps.

"What's great about *SkyportCare* and *SkyportHome* is that they can help create long-term connections between contractors and homeowners by providing peace of mind for both parties," says Lee Smith, Vice President of Strategic Marketing and Environmental Technology Solutions for Daikin.

SkyportCare enables homeowners to grant their HVAC contractor secure, remote access to diagnose, adjust and optimize performance of their systems, while receiving alerts and notifications if issues arise. A technician can make system adjustments using a computer, smartphone or tablet remotely, as if they were standing in front of the homeowner's thermostat.

"The beauty of *SkyportCare* is that homeowners' needs can be met remotely without sending a technician to the home and interrupting the residents' routine," explains Vish Ganesan, Director of Residential Controls and Solutions for Daikin. "Having that connection enables contractors to respond with information and solutions to help get the homeowner up and running fast."

Post-installation challenges can be a burden to contractors and cost them valuable time. *SkyportCare* helps contractors minimize unpaid callbacks by facilitating a comprehensive digital commissioning process while also empowering remote system adjustments – instead of rolling out a truck and technician. Integrated into *SkyportCare*, Daikin's *Quality Install* feature can configure system settings for optimal performance, calculates required refrigerant trim charge, verifies charge added, runs a system test and generates commissioning reports. Contractors can then send their homeowners a report - a simplified version of the commissioning report (featuring their company logo and contact information). "This gives homeowners confidence that their system was installed and is operating in accordance with manufacturer expectations," says



Contact: Marc Bellanger – Vice President of Marketing & Communications - 713.263.5505 DaikinMedia@DaikinComfort.com

Ganesan. “Commissioning reports are powerful tools that can help nurture connections with homeowners, while potentially minimizing callbacks.”

Using *SkyportCare*’s critical system alerts, contractors can proactively resolve issues. If a site visit is needed, *SkyportCare*’s remote diagnosis can help ensure contractors understand the system situation and can make appropriate preparations beforehand. Operational data from the HVAC system can be used to generate performance insights and trends. There is even an option to send regular performance reports to the homeowner along with maintenance reminders, like filter changes.

A helpful revenue-generating feature built into *SkyportCare* alerts contractors when a home is sold. This allows contractors to proactively offer their services to the new homeowner as well as continue providing service to the previous homeowner at their new home, potentially offering the purchase of an upgraded or new system.

For homeowners, *SkyportHome* has replaced the previous Daikin *ONE* Home, Amana brand Home, and Goodman Home mobile apps. As they did with the previous mobile apps, *SkyportHome* allows homeowners to remotely interact with their HVAC system using system control and optimization features. *SkyportHome* offers a user-friendly interface that provides remote thermostat control, air quality monitoring, alerts and maintenance notifications. The app supports multiple zone control, home-and-away geofencing, plus energy insights with usage tracking. Homeowners can adjust schedules, airflow settings, and heating or cooling modes even when away from home and seamlessly integrate the *SkyportHome* app into their existing smart home setup.

“From confirming that installations were effective to helping keep indoor comfort systems performing at their best, *SkyportCare* and *SkyportHome* give homeowners confidence that they made the right purchase, while providing HVAC contractors opportunities to improve productivity and strengthen connections with their customers,” Smith further explains.

For more information, visit [SkyportHome App and SkyportCare](#)

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About Daikin

Daikin Industries, Ltd. (DIL) is a Fortune 1,000 company with more than 100,000 employees worldwide and a leading indoor comfort solutions provider. Daikin Comfort Technologies North America, Inc. (DNA) is a subsidiary of DIL, providing Daikin, Goodman, Amana® and Quietflex brands products. DNA and its affiliates manufacture heating and cooling systems for residential, commercial and industrial use and are sold via independent HVAC contractors. DNA engineering and manufacturing is headquartered at [Daikin Texas Technology Park](#) near Houston, TX. For additional information, visit www.daikincomfort.com.

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