



R-410A

# Service Manual



# RZR-P, RZQ-P(9) Series Cooling Only / Heat Pump R-410A 60Hz

















# RZR-P, RZQ-P(9) Series Cooling Only / Heat Pump R-410A 60Hz

#### **ED Reference**

For items below, please refer to Engineering Data. For except FTQ

No.	Item	ED No.	Page	Remarks
1	Specification - Cooling Only	EDUS281120	p. 7-13	
2	Specification - Heat Pump	EDUS281120	p. 14-20	
3	Option List	EDUS281120	p. 100-102	

#### For FTQ

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2	Option List	EDUS281008	p. 60	

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Safety Considerations SiUS281117

# 1. Safety Considerations

Read these **SAFETY CONSIDERATIONS** carefully before performing any repair work. Comply with these safety symbols without fail.Meanings of **DANGER**, **WARNING**, **CAUTION**, and **NOTE** Symbols:

#### 1.1 Safety Considerations for Repair

- If refrigerant gas leaks during repair or service, ventilate the area immediately. Refrigerant gas may produce toxic gas if it comes into contact with flames. Refrigerant gas is heavier than air and replaces oxygen. In the event of an accident, a massive leak could lead to oxygen depletion, especially in basements, and an asphyxiation hazard could occur leading to serious injury or death.
- Do not start or stop the air conditioner operation by plugging or unplugging the power cable plug if a plug is used. Plugging or unplugging the power cable plug to operate the equipment may cause an electrical shock or fire.
- Use parts listed in the service parts list and appropriate tools to conduct repair work. The use of inappropriate parts or tools may cause an electrical shock or fire.
- Disconnect power before disassembling the equipment for repairs. Working on the equipment that is connected to the power supply may cause an electric shock. If it is necessary to supply power to the equipment to conduct repairs or to inspect the circuits, do not touch any electrically charged sections of the equipment.
- The step-up capacitor supplies high-voltage electricity to the electrical components of the outdoor unit. Discharge the capacitor completely before conducting repair work. A charged capacitor may cause an electrical shock.
- If refrigerant gas is discharged during repair work, do not touch the discharged refrigerant gas. The refrigerant gas may cause frostbite.
- Use only pipes, flare nuts, tools, and other materials designed specifically for R410A refrigerant systems.

Never use tools or materials designed for R22 refrigerant systems on an R410A refrigerant system. Doing so can cause a serious accident or an equipment failure.

- Check to see if the parts and wires are mounted and connected properly, and if the connections at the soldered or crimped terminals are secure. Improper installation and connections may cause excessive heat generation, fire, or electrical shock.
- Prior to disconnecting the suction or discharge pipe from the compressor at the welded section, pump-down the refrigerant gas completely in a wellventilated place first. If there is refrigerant gas or oil remaining inside the compressor, the refrigerant gas or oil can discharge when the pipe is being disconnected and it may cause an injury.
- Wear a safety helmet, gloves, and a safety belt when working at an elevated height of more than 6.5 ft (2 m). Insufficient safety measures may cause a fall resulting in injury.
- Do not mix air or gas other than the specified refrigerant R410A to the refrigerant system. If air enters the refrigerant systems, it can cause an excessive high pressure resulting in equipment damage and injury.
- When relocating the equipment, check if the new installation site has sufficient strength to withstand the weight of the equipment. If the installation site does not have sufficient strength and the equipment is not properly secured, the equipment may fall and cause injury.
- Securely fasten the outside unit terminal cover (panel). If the terminal cover/panel is not fastened properly, dust or water may enter the outside unit causing fire or electric shock.
- When relocating the system, keep the refrigerant circuit free from substances other than the specified refrigerant (R-410A) such as air. Any presence of air or other foreign substance in the refrigerant circuit can cause an abnormal pressure rise or rupture, resulting in injury.
- If refrigerant gas leaks, locate the leaking point and repair it before charging refrigerant. After charging refrigerant, check for refrigerant leaks. If the leaking point cannot be located and the repair work must be stopped, perform a pump-down and close the service valve to prevent the refrigerant gas from leaking into the room. The refrigerant gas itself is harmless, but it may generate toxic gases if it comes into contact with flames.
- Do not repair the electrical components with wet hands. Working on the equipment with wet hands may cause an electrical shock.

SiUS281117 Safety Considerations

- Do not clean the air conditioner by splashing water on it. Washing the unit with water may cause an electrical shock.
- Ground the unit when repairing equipment in a humid or wet place to avoid electrical shocks.
- Turn off the power when cleaning the equipment to prevent internal fans that rotate at high speed from starting suddenly as they can cause injury.
- Let the refrigerant lines cool down before performing any repair work. Working on the unit when the refrigerant lines are hot may cause burns.
- All welding and cutting operations must be done in a well-ventilated place to prevent the accumulation of toxic fumes or possibly oxygen deficiency to occur.

#### 1.2 Safety Considerations for Users

- Never attempt to modify the equipment. Doing so can cause electrical shock, excessive heat generation, or fire.
- If the power cable and lead wires have scratches or have become deteriorated, have them replaced.
   Damaged cable and wires may cause an electrical shock or fire.
- Do not use a joined power cable or an extension cord, or share the same power outlet with other electrical appliances as it may cause an electrical shock or fire.
- Use an exclusive power circuit for the equipment.
   Insufficient circuit amperage capacity may cause an electrical shock or fire.
- Do not damage or modify the power cable. Damaged or modified power cables may cause an electrical shock or fire. Placing heavy items on the power cable or pulling the power cable may damage the cable.
- Check the unit foundation for damage on a continual basis, especially if it has been in use for a long time.
   If left in a damaged condition, the unit may fall and cause injury. If the installation platform or frame has corroded, have it replaced. A corroded platform or frame may cause the unit to fall resulting in injury.
- If the unit has a power cable plug and it is dirty, clean the plug before securely inserting it into a power outlet. If the plug has a loose connection, tighten it or it may cause electrical shock or fire.
- After replacing the battery in the remote controller, dispose of the old battery to prevent children from swallowing it. If a child swallows the battery, see a doctor immediately.

- Check the grounding and repair it if the equipment is not properly grounded. Improper grounding may cause an electrical shock.
- Measure the insulation resistance after the repair. The resistance must be 1M  $\Omega$  or higher. Faulty insulation may cause an electrical shock.
- Check the drainage of the indoor unit after finishing repair work. Faulty drainage may cause water to enter the room resulting in wet floors and furniture.
- Do not tilt the unit when removing it. The water inside the unit may spill resulting in wet floors and furniture.
- Dismantling of the unit, disposal of the refrigerant, oil, and additional parts, should be done in accordance with the relevant local, state, and national regulations.
- Never remove the fan guard of the unit. A fan rotating at high speed without the fan guard is very dangerous.
- Before cleaning the unit, stop the operation of the unit by turning the power off or by pulling the power cable plug out from its receptacle. Otherwise an electrical shock or injury may result.
- Do not wipe the controller operation panel with benzene, thinner, chemical dust cloth, etc. The panel may get discolored or the coating can peel off. If it is extremely dirty, soak a cloth in a water-diluted neutral detergent, squeeze it well, and wipe the panel clean. Then wipe it with another dry cloth.

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# 1. Model Names and Power Supply

#### **Cooling Only** 1.1

Indoor unit		Outdoor unit	Power supply, Compatibility symbol
	FCQ18PAVJU*	RZR18PVJU	
Ceiling mounted cassette	FCQ24PAVJU*	RZR24PVJU	1
type	FCQ30PAVJU*	RZR30PVJU	1
(Round flow)	FCQ36PAVJU*	RZR36PVJU	1
	FCQ42PAVJU*	RZR42PVJU	
	FHQ18PVJU	RZR18PVJU	1
	FHQ24PVJU	RZR24PVJU	
Ceiling suspended type	FHQ30PVJU	RZR30PVJU	
	FHQ36MVJU	RZR36PVJU	VJU
	FHQ42MVJU	RZR42PVJU	
Wall mounted type	FAQ18PVJU	RZR18PVJU	1
Wall mounted type	FAQ24PVJU	RZR24PVJU	
	FBQ18PVJU*	RZR18PVJU	1
	FBQ24PVJU*	RZR24PVJU	
Ceiling mounted duct type	FBQ30PVJU*	RZR30PVJU	
	FBQ36PVJU*	RZR36PVJU	
	FBQ42PVJU*	RZR42PVJU	

- 1. \*: New model or changed model
  - 2. Power supply intake: outdoor unit
  - 3. VJ: 1 phase, 208/230V, 60Hz

U (VJU, TJU): Standard Compatibility Symbol

#### **Heat Pump** 1.2

Indoor unit		Power supply, Compatibility symbol
FCQ18PAVJU*	RZQ18PVJU9	
FCQ24PAVJU*	RZQ24PVJU9	
FCQ30PAVJU*	RZQ30PVJU	
FCQ36PAVJU*	RZQ36PVJU9	
FCQ42PAVJU*	RZQ42PVJU9	
FHQ18PVJU	RZQ18PVJU9	
FHQ24PVJU	RZQ24PVJU9	
FHQ30PVJU	RZQ30PVJU	
FHQ36MVJU	RZQ36PVJU9	
FHQ42MVJU	RZQ42PVJU9	VJU
FAQ18PVJU	RZQ18PVJU9	
FAQ24PVJU	RZQ24PVJU9	
FBQ18PVJU*	RZQ18PVJU9	
FBQ24PVJU*	RZQ24PVJU9	
FBQ30PVJU*	RZQ30PVJU	
FBQ36PVJU*	RZQ36PVJU9	
FBQ42PVJU*	RZQ42PVJU9	
FTQ18PAVJU	RZQ18PVJU	
FTQ24PAVJU	RZQ24PVJU	
	FCQ18PAVJU* FCQ24PAVJU* FCQ30PAVJU* FCQ36PAVJU* FCQ42PAVJU* FHQ18PVJU FHQ24PVJU FHQ30PVJU FHQ36MVJU FHQ42MVJU FAQ18PVJU FAQ18PVJU* FBQ24PVJU* FBQ24PVJU* FBQ36PVJU* FBQ36PVJU* FBQ36PVJU* FFQ36PVJU* FFQ18PAVJU	FCQ18PAVJU*         RZQ18PVJU9           FCQ24PAVJU*         RZQ24PVJU9           FCQ30PAVJU*         RZQ30PVJU           FCQ36PAVJU*         RZQ36PVJU9           FCQ42PAVJU*         RZQ42PVJU9           FHQ18PVJU         RZQ24PVJU9           FHQ24PVJU         RZQ30PVJU           FHQ30PVJU         RZQ30PVJU           FHQ42MVJU         RZQ42PVJU9           FAQ18PVJU         RZQ18PVJU9           FAQ24PVJU         RZQ24PVJU9           FBQ18PVJU*         RZQ24PVJU9           FBQ30PVJU*         RZQ30PVJU           FBQ36PVJU*         RZQ36PVJU9           FBQ42PVJU*         RZQ36PVJU9           FBQ42PVJU9         RZQ36PVJU9           FBQ42PVJU*         RZQ42PVJU9           FBQ42PVJU         RZQ42PVJU9           FBQ42PVJU         RZQ42PVJU9           FBQ42PVJU         RZQ42PVJU9

- Note: 1. \*: New model or changed model
  - 2. Power supply intake: outdoor unit
  - 3. VJ: 1 phase, 208/230V, 60Hz

U (VJU, TJU): Standard Compatibility Symbol

2

External Appearance SiUS281117

# 2. External Appearance

## 2.1 Indoor Units

#### **Ceiling Mounted Cassette Type (Round Flow)**

FCQ18PAVJU FCQ24PAVJU FCQ30PAVJU FCQ36PAVJU FCQ42PAVJU



#### **Ceiling Suspended Type**

FHQ18PVJU FHQ24PVJU FHQ30PVJU FHQ36MVJU FHQ42MVJU



#### **Wall Mounted Type**

FAQ18PVJU FAQ24PVJU



#### **Ceiling Mounted Duct Type**

FBQ18PVJU FBQ24PVJU FBQ30PVJU FBQ36PVJU FBQ42PVJU



#### **Air Handling Unit**

FTQ18PAVJU FTQ24PAVJU



General Information 3

SiUS281117 External Appearance

## 2.2 Remote Controller

**Wired Type** 





BRC1D71

**BRC1E71** 

## 2.3 Outdoor Units

RZR18PVJU RZR24PVJU RZR30PVJU RZQ18PVJU9 RZQ24PVJU9 RZQ30PVJU



RZR36PVJU RZR42PVJU RZQ36PVJU9 RZQ42PVJU9



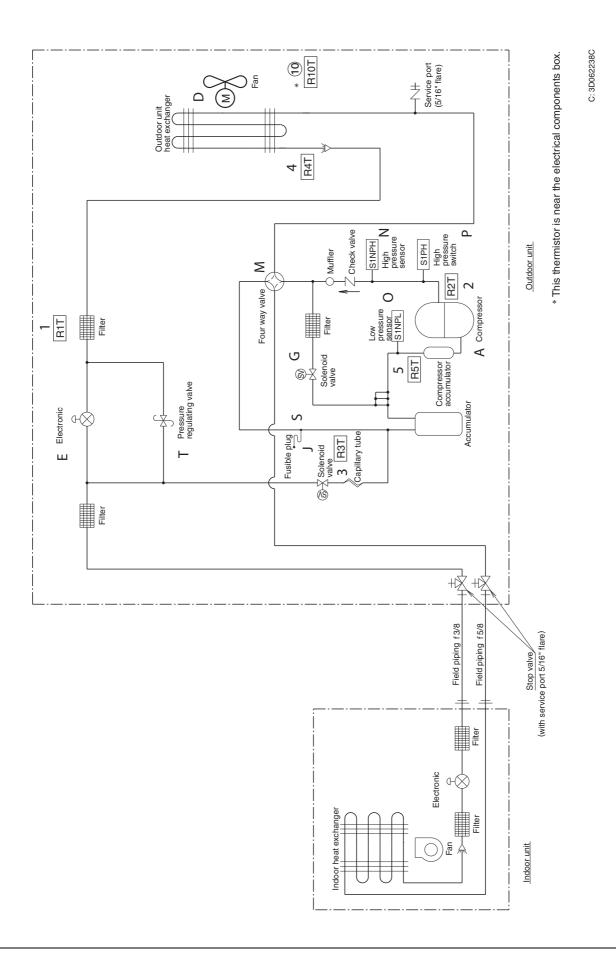
SiUS281117 Refrigerant Circuit

# 1. Refrigerant Circuit

# 1.1 RZR18 / 24 / 30PVJU RZQ18 / 24PVJU9 RZQ30PVJU

No. in refrigerant system diagram	Electric Symbol	Name	Major Function
А	A M1C Inverter compressor (INV.)		Inverter compressor is operated on frequencies between 52 Hz and 177 Hz by using the inverter. 17 steps
D	M1F	Inverter fan	Because the system is an air heat exchange type, the fan is operated at 8-step rotation speed by using the inverter.
Е	Y1E	Electronic expansion valve (Main: EV1)	While in heating operation, PI control is applied to keep the outlet superheated degree of air heat exchanger constant.
G	Y2S	Solenoid valve (Hot gas: SVP)	Prevents the low pressure from transient falling.
J	Y3S	Solenoid valve (Receiver gas discharging: SVG)	Collects refrigerant to receiver.
М	Y1S	Four-way valve	Switches the operation mode between cooling and heating.
N	S1NPH	High pressure sensor	Detects high pressure.
0	S1NPL	Low pressure sensor	Detects low pressure.
Р	S1PH	High pressure switch (For INV. compressor)	In order to prevent the increase of high pressure when an error occurs, this switch is activated at high pressure of 580 psi or more to stop the compressor operation.
S	S — Fusible plug		In order to prevent the increase of pressure when abnormal heating is caused by fire or others, the fusible part of the plug is molten at a temperature of 158 to 167°F to release the pressure into the atmosphere.
Т	T Pressure regulating valve 1 (Receiver to discharge pipe)		This valve opens at a pressure of 580 psi for prevention of pressure increase, thus resulting in no damage of functional parts due to the increase of pressure in transportation or storage.
1	R1T	Thermistor (Outdoor air: Ta)	Detects outdoor air temperature, correct discharge pipe temperature, and others.
2	R2T	Thermistor (Discharge pipe: Tdi)	Detects discharge pipe temperature, make the temperature protection control of compressor, and others.
3	R3T	Thermistor (Suction pipe 1: Ts1)	Detects suction pipe temperature, keep the suction superheated degree constant in heating operation, and others.
4	R4T	Thermistor (Heat exchanger deicer: Tb)	Detects liquid pipe temperature of air heat exchanger, determine defrosting operation, and others.
5	R5T	Thermistor (Suction pipe 2: Ts2)	Calculates internal temperature of compressor.
10	R10T	Thermistor (Radiation fin)	<ul> <li>Outdoor unit fan speed control.</li> <li>Inverter radiation fin temperature control.</li> <li>Pressure difference control.</li> </ul>

Refrigerant Circuit SiUS281117

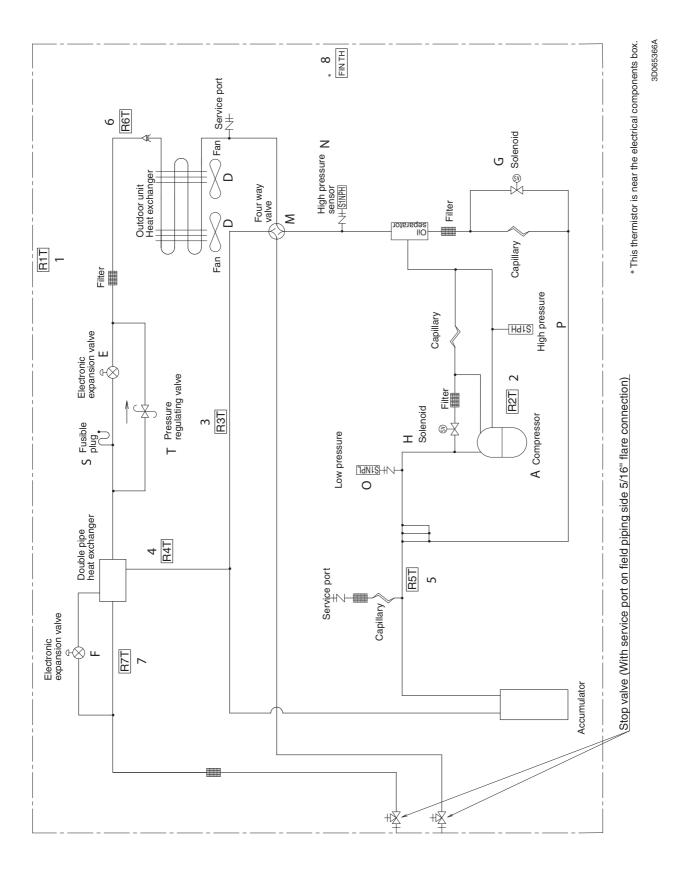


SiUS281117 Refrigerant Circuit

# 1.2 RZR36 / 42PVJU RZQ36 / 42PVJU(9)

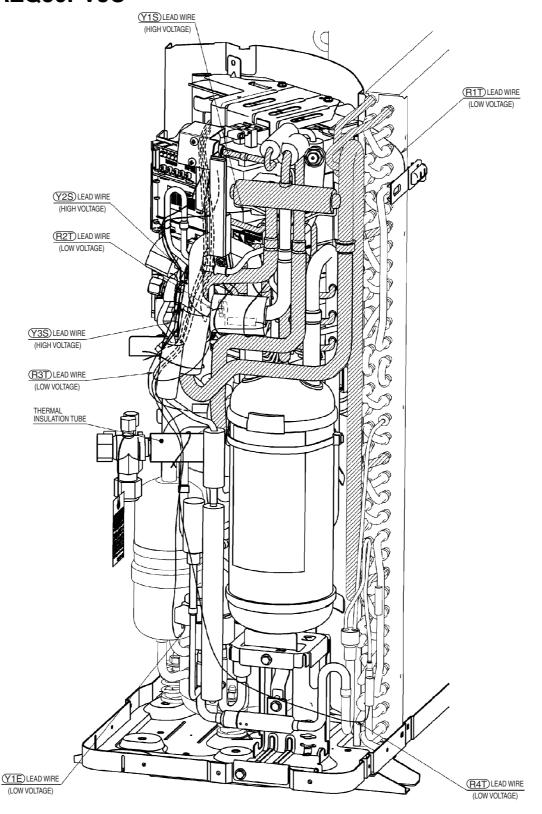
No. in refrigerant system diagram	Electric Symbol	Name	Major Function
А	M1C	Inverter compressor (INV.)	Inverter compressor is operated on frequencies between 36 Hz and 195 Hz by using the inverter. 31 steps
D	M1F M2F	Inverter fan	Because the system is of an air heat exchange type, the fan is operated at 8-step rotation speed by using the inverter.
E	Y1E	Electronic expansion valve (Main: EV1)	While in heating operation, PI control is applied to keep the outlet superheated degree of air heat exchanger constant.
F	Y3E	Electronic expansion valve (Subcooling: EV3)	Pl control is applied to keep the outlet superheated degree of subcooling heat exchanger constant.
G	Y2S	Solenoid valve (Hot gas: SVP)	Prevents the low pressure from transient falling.
Н	Y3S	Solenoid valve (Unload circuit: SVUL)	Unloading operation of compressor.
М	Y1S	Four-way valve	es the operation mode between cooling and heating.
N	S1NPH	High pressure sensor	Detects high pressure.
0	S1NPL	Low pressure sensor	Detects low pressure.
P S1PH High pressure switch (For INV. compressor)  In order to prevent the increase of high pressure when an error occulactivated at high pressure of 580 PSI or more to stop the compressor		In order to prevent the increase of high pressure when an error occurs, this switch is activated at high pressure of 580 PSI or more to stop the compressor operation.	
S			In order to prevent the increase of pressure when abnormal heating is caused by fire or others, the fusible part of the plug is molten at a temperature of 158 to 167°F to release the pressure into the atmosphere.
T — Pressure regulating variety of resulting in no damage of functional parts due to the increase of pressure		This valve opens at a pressure of 580 PSI for prevention of pressure increase, thus resulting in no damage of functional parts due to the increase of pressure in transportation or storage.	
1	R1T	Thermistor (Outdoor air: Ta)	Detects outdoor air temperature, correct discharge pipe temperature, and others.
2	R2T	Thermistor (INV. discharge pipe: Tdi)	Detects discharge pipe temperature, make the temperature protection control of compressor, and others.
3	R3T	Thermistor (Suction pipe1: Ts1)	Detects suction pipe temperature, keep the suction superheated degree constant in heating operation, and others.
4	R4T	Thermistor (Subcooling heat exchanger gas pipe: Tsh)	Controls of subcooling electronic expansion valve.
5	R5T	Thermistor (Suction pipe2: Ts2)	Calculates internal temperature of compressor.
6	R6T	Thermistor (Heat exchanger deicer: Tb)	Detects liquid pipe temperature of air heat exchanger, determine defrosting operation, and others.
7	R7T	Thermistor (Liquid pipe: TI)	Detects refrigerant overcharge in check operation, and others.
8	FIN TH	Thermistor (Radiation fin)	<ul> <li>Outdoor unit fan speed control.</li> <li>Inverter radiation fin temperature control.</li> <li>Pressure difference control.</li> </ul>

Refrigerant Circuit SiUS281117



# 2. Functional Parts Layout

# 2.1 RZR18 / 24 / 30PVJU RZQ18 / 24PVJU9 RZQ30PVJU



1P241839F

# Part 3 Remote Controller

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SiUS281117 Wired Remote Controller

# 1. Wired Remote Controller

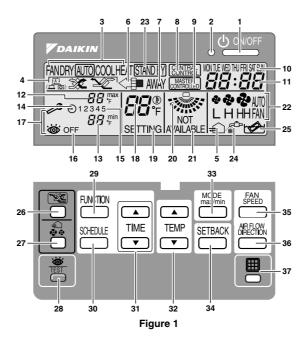
# 1.1 Applicable Models

Model Series	FCQ-PA	FHQ-P	FAQ-P	FBQ-P	FTQ-
Wired Remote Controller with Weekly Schedule Timer	BRC1D71				_
Navigation Remote Controller			BRC1E71		

Wired Remote Controller SiUS281117

## 1.2 Names and Functions

#### 1.2.1 BRC1D71



# 1 ON/OFF BUTTON ON/OFF Dutton to start or stop the system.

#### 2 OPERATION LAMP O

The operation lamp lights up during operation or blinks if an error occurs.

3 OPERATION MODE ICON FANDRY AUTO COOLHEAT These icons indicate the current operation mode (FAN, DRY, AUTOMATIC, COOLING, HEATING).

# 4 VENTILATION MODE ICON

These icons indicate the current ventilation mode (Heat Reclaim Ventilator only) (AUTOMATIC, HEAT EXCHANGE, BYPASS).

#### 5 VENTILATION ICON ♠

The ventilation icon appears when the ventilation is adjusted with the ventilation amount button (Heat Reclaim Ventilator only). Simultaneously, the ventilation amount is indicated by the fan speed icon (see 22).

#### 6 AIR CLEANING ICON <

This icon indicates that the air cleaning unit (option) is operational.

#### 7 AWAY ICON AWAY

The away icon shows the status of the away function.

ON	AWAY is enabled
BLINKING	AWAY is active
OFF	AWAY is disabled

#### 8 EXTERNAL CONTROL ICON CENTRAL CONTROL

This icon indicates that another controller with higher priority is controlling or disabling your installation.

# 9 CHANGE-OVER UNDER CENTRALIZED CONTROL ICON MARTIN

This icon indicates that the change-over of the installation is under centralized control assigned to another indoor unit or optional cool/heat selector connected to the outdoor unit (= main remote controller).

# 10 DAY OF THE WEEK INDICATOR MONTUE WEDTHU FRISAT SUN

The day of the week indicator shows the current week day (or the set day when reading or programming the schedule timer).

#### 11 CLOCK DISPLAY 88:88

The clock display indicates the current time (or the action time when reading or programming the schedule timer).

#### 12 MAXIMUM SET TEMPERATURE #8 "max

The maximum set temperature indicates the maximum set temperature when in limit operation.

#### 13 MINIMUM SET TEMPERATURE 🚜 🛍

The minimum set temperature indicates the minimum set temperature when in limit operation.

#### 14 SCHEDULE TIMER ICON (

This icon indicates that the schedule timer is enabled.

SiUS281117 Wired Remote Controller

#### 15 ACTION ICONS 1 2 3 4 5

These icons indicate the actions for each day of the schedule timer.

#### 16 OFF ICON OFF

This icon indicates that the OFF action is selected when programming the schedule timer.

#### INSPECTION REQUIRED 🎜 and 🐞

These icons indicate that inspection is required. Consult your installer.

#### 18 SET TEMPERATURE DISPLAY 88 min

This indicates the current set temperature of the installation (not shown in LIMIT operation or in FAN or DRY mode).

#### 19 SETTING SETTING

Not used, for service purposes only.

#### AIRFLOW DIRECTION ICON 🌸

This icon indicates the airflow direction (only for installations with motorized airflow flaps).

## NOT AVAILABLE NOT AVAILABLE

NOT AVAILABLE is displayed whenever a non-installed option is addressed or a function is not available.

### FAN SPEED ICON LHHHAN

This icon indicates the set fan speed.

## DEFROST/HOTSTART MODE ICON STANDBY

This icon indicates that the defrost/hotstart mode is active.

#### AIR FILTER CLEANING TIME ICON 🖈

This icon indicates the air filter must be cleaned. Refer to the manual of the indoor unit.

#### ELEMENT CLEANING TIME ICON

This icon indicates the element must be cleaned (Heat Reclaim Ventilator only).

#### VENTILATION MODE BUTTON **\*\***

The ventilation mode button operates the Heat Reclaim Ventilator; refer to the Heat Reclaim Ventilator manual for more details.

#### VENTILATION AMOUNT BUTTON 🔝

This button sets the ventilation amount; refer to the Heat Reclaim Ventilator manual for more details.

#### INSPECTION/TEST OPERATION BUTTON TEST



Not used, for service purposes only.

#### PROGRAMMING BUTTON FUNCTION 29

This button is a multi-purpose button.

Depending on the previous manipulations of the user, the programming button can have various functions.

#### SCHEDULE TIMER BUTTON

This button enables or disables the schedule timer.

#### TIME ADJUST BUTTON

These buttons are used to adjust the clock or, when in programming mode, to adjust the programmed action time. Both buttons have an auto-repeat function.

#### TEMPERATURE ADJUST BUTTONS

These buttons are used to adjust the current setpoint or, when in programming mode, to adjust the programmed setpoint temperature (step = 1°F). Both buttons are also used to adjust the day of the week.

#### **OPERATION CHANGE/MIN-MAX BUTTON**

This button is a multi-purpose button. Depending on the previous manipulations of the user, it can have following functions:

- select the operation mode of the installation (FAN, DRY, AUTOMATIC, COOLING, HEATING)
- 2 toggle between minimum temperature and maximum temperature when in limit operation

#### SETPOINT/LIMIT BUTTON

This button toggles between setpoint, limit operation or OFF (programming mode only).

#### FAN SPEED BUTTON

This button toggles between L (Low), H (High), HH (very High), AUTO (Automatic).

## AIRFLOW DIRECTION ADJUST BUTTON

This button enables to adjust the airflow direction.

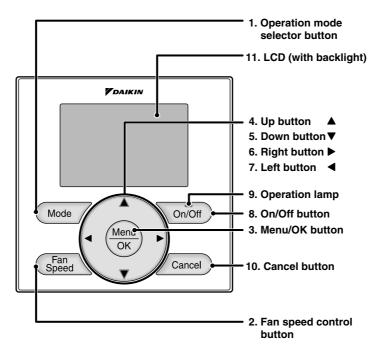
#### AIR FILTER CLEANING TIME ICON RESET 37 BUTTON I

This button is used to reset the air filter cleaning time icon.

3P166742-1

Wired Remote Controller SiUS281117

#### 1.2.2 BRC1E71



Note:

Functions other than basic operation items (i.e., On/Off, Operation mode selector, Fan speed control, and temperature settings) are set from the menu screen.

- Do not install the remote controller in places exposed to direct sunlight, otherwise the LCD will be damaged.
- Do not pull or twist the remote controller cord, otherwise the remote controller may be damaged.
- Do not use objects with sharp ends to press the buttons on the remote controller otherwise damage may result.

#### 1. Operation mode selector button

- Press this button to select the operation mode of your preference.
  - \*Available modes vary with the indoor unit model.

#### 2. Fan speed control button

- Press this button to select the fan speed of your preference.
  - \*Available fan speeds vary with the indoor unit model.

#### 3. Menu/OK button

- Used to indicate the main menu.
- Used to enter the selected item.

#### 4. Up button ▲

- Used to raise the setpoint.
- The item above the current selection will be highlighted.

  (The highlighted items will be scrolled continuously when the button is continuously pressed.)
- Used to change the selected item.

#### 5. Down button ▼

- Used to lower the setpoint.
- The item below the current selection will be highlighted. (The highlighted items will be scrolled continuously when the button is continuously pressed.)
- Used to change the selected item.

SiUS281117 Wired Remote Controller

#### 6. Right button ▶

- Used to highlight the next items on the right-hand side.
- Each screen is scrolled in the right-hand direction.

#### 7. Left button ◀

- Used to highlight the next items on the left-hand side.
- Each screen is scrolled in the left-hand direction.

#### 8. On/Off button

- Press this button and system will start.
- Press this button again to stop the system.

#### 9. Operation lamp (Green)

- This lamp illuminates solid during normal operation.
- This lamp blinks if an error occurs.

#### 10. Cancel button

■ Used to return to the previous screen.

#### 11.LCD (with backlight)

- The backlight will be illuminated for approximately 30 seconds by pressing any button.
- If 2 remote controllers are used to control a single indoor unit, only the controller to be accessed first will have backlight functionality.

Wired Remote Controller SiUS281117

# 1.3 MAIN/SUB Setting when Using 2 Remote Controllers

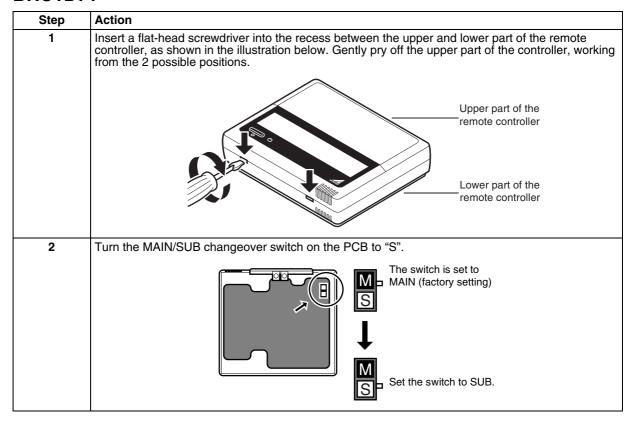
#### Situation

The MAIN/SUB setting is necessary when 1 indoor unit is controlled by 2 remote controllers. When you use 2 remote controllers (control panel and separate remote controller), set one to MAIN and the other to SUB.

#### **Setting**

The remote controllers are factory setting to MAIN, so you only have to change one remote controller from MAIN to SUB. To change a remote controller from MAIN to SUB, proceed as follows:

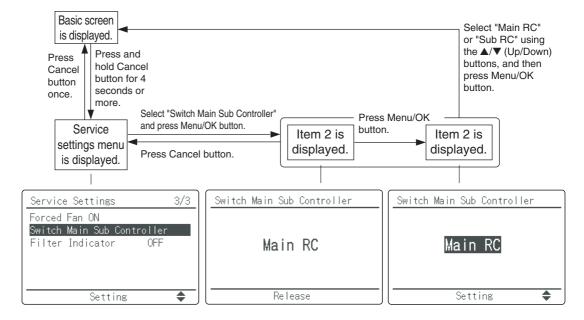
#### 1.3.1 BRC1D71



SiUS281117 Wired Remote Controller

#### 1.3.2 BRC1E71

The designation of the main and sub remote controllers can be swapped. Note that this change requires turning the power OFF and then ON again.



**Wired Remote Controller** SiUS281117

#### 1.4 **Centralized Control Group No. Setting**

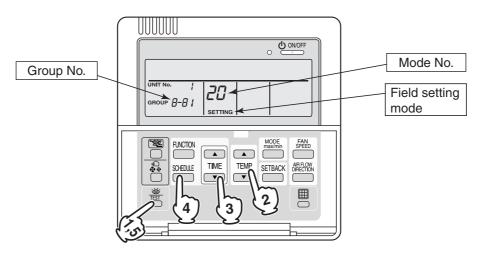
#### 1.4.1 **BRC1D71**

In order to conduct the centralized remote control using the centralized remote controller and the unified ON/OFF controller, Group No. settings should be made by group using the operating remote controller.

Make Group No. settings for centralized remote control using the operating remote controller.

- 1. While in normal mode, press and hold the " | "switch for a period of 4 seconds or more to set the system to "Field Setting Mode".
- 2. Select the MODE No. "@" with the " button.
  3. Use the " button to select the group No. for each group. (Group numbers increase in the order of 1-00, 1-01, ... 1-15, 2-00, ... 4-15.)
- 4. Press " or " room " to set the selected group No.
- " to return to the NORMAL MODE.

#### **BRC1D71**





■ For setting group No. of Heat Reclaim Ventilator and wiring adaptor for other air conditioners, etc., refer to the instruction manual attached.

#### **NOTICE**

Enter the group No. and installation place of the indoor unit into the attached installation table. Be sure to keep the installation table with the operation manual for maintenance.

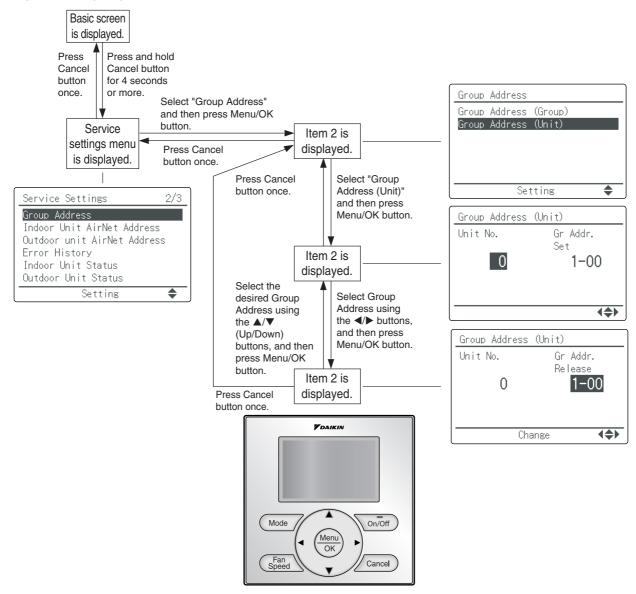
SiUS281117 Wired Remote Controller

#### 1.4.2 BRC1E71

In order to conduct the centralized remote control using the centralized remote controller and the unified ON/OFF controller, Group No. settings should be made by group using the operating remote controller.

Make Group No. settings for centralized remote control using the operating remote controller.

#### <Group Address (Unit)>



Service settings menu	Item 2	■ Description
Group Address	Group Address (Group)	This menu is used to make group address setting for centralized control.
	Group Address (Unit)	It is also used to make group address setting by indoor unit.



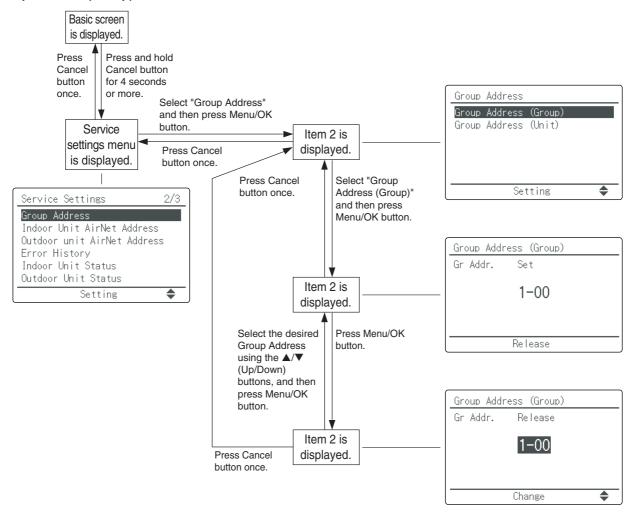
■ For setting group No. of Heat Reclaim Ventilator and wiring adaptor for other air conditioners, etc., refer to the installation manual attached.

#### **NOTICE**

Enter the group No. and installation place of the indoor unit into the attached installation table. Be sure to keep the installation table with the operation manual for maintenance.

Wired Remote Controller SiUS281117

#### <Group Address (Group)>

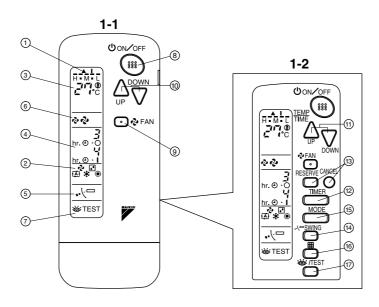


## 2. Wireless Remote Controller

# 2.1 Applicable Models

Model Series	FCQ-PA	FHQ-P	FAQ-P	FBQ-P
Remote controller	_	BRC7E83	BRC7EA818	BRC4C82

## 2.2 Names and Functions

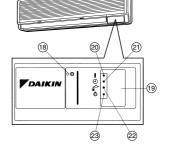


3P107422-11J

#### Receiver

FHQ FAQ

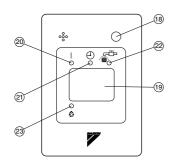




3P107422-8S

3P107422-17M

FBQ (separate type)



3P107422-21S

Wireless Remote Controller SiUS281117

	DISPLAY " ▲" (SIGNAL	
1	TRANSMISSION) This lights up when a signal is being	ì
	transmitted.	
	DISPLAY "♣" "♠" " ♠ " " ☀ "	
	" " (OPERATION MODE)	
2	This display shows the current OPERATION MODE. For Cooling Only	
	type, "(Auto) and "(Heating) are not installed.	
3	DISPLAY "デーボート" (SET TEMPERATURE)	
	This display shows the set temperature.	
4	DISPLAY " hr. ⊙ ♂ hr. ⊙ ┤ " (PROGRAMMED TIME)	
-	This display shows PROGRAMMED TIME	ì
_	of the system start or stop.	
5	DISPLAY " • \ \ " (AIRFLOW FLAP)	
6	DISPLAY " & " " & " (FAN SPEED)  The display shows the set fan speed.	
7	DISPLAY " TEST " (INSPECTION/ TEST OPERATION)  When the INSPECTION/TEST OPERATION BUTTON is pressed, the	
	display shows the system mode is in.  ON/OFF BUTTON	
8	Press the button and the system will start. Press the button again and the system will stop.	
	FAN SPEED CONTROL BUTTON	
9	Press this button to select the fan speed, HIGH or LOW, of your choice.	·
	TEMPERATURE SETTING BUTTON	
10	Use this button for SETTING TEMPERATURE (Operates with the front cover of the remote controller closed.)	·
	PROGRAMMING TIMER BUTTON	
11	Use this button for programming "START and/or STOP" time. (Operates with the front cover of the remote controller opened.)	Ì
		i
12	TIMER MODE START/STOP BUTTON	

14	AIRELOW DIRECTION AD HIST BUTTON		
	AIRFLOW DIRECTION ADJUST BUTTON		
	OPERATION MODE SELECTOR BUTTON		
15	Press this button to select OPERATION MODE.		
	FILTER SIGN RESET BUTTON		
16	Refer to the section of MAINTENANCE in the operation manual attached to the indoor unit.		
	INSPECTION/TEST OPERATION BUTTON		
17	This button is used only by qualified service persons for maintenance purposes.		
	EMERGENCY OPERATION SWITCH		
18	This switch is readily used if the remote controller does not work.		
	RECEIVER		
19	This receives the signals from the remote controller.		
	<b>OPERATING INDICATOR LAMP (Red)</b>		
20	This lamp stays lit while the air conditioner runs. It blinks when the unit is in trouble.		
~-	TIMER INDICATOR LAMP (Green)		
21	This lamp stays lit while the timer is set.		
22	AIR FILTER CLEANING TIME INDICATOR LAMP (Red)		
22	Lights up when it is time to clean the air filter.		
	DEFROST LAMP (Orange)		
23	Lights up when the defrosting operation has started. (For Cooling Only type this lamp does not turn ON.)		
	NOTES =		
NO	OTES =		

- Fig. 1-2 shows the remote controller with the front cover opened.
- If the air filter cleaning time indicator lamp lights up, clean the air filter as explained in the operation manual provided with the indoor unit.
  - After cleaning and reinstalling the air filter, press the filter sign reset button on the remote controller. The air filter cleaning time indicator lamp on the receiver will go out.
- The Defrost Lamp will blink when the power is turned ON. This is not an error.

C: 3P107422-11J

Wireless Remote Controller

## 2.3 Address and MAIN/SUB Setting

#### Introduction

To set the wireless remote controller, you have to set the address for:

- The receiver of the wireless remote controller
- The wireless remote controller.

#### Setting the Address for the Receiver

The address for the receiver of the wireless remote controller is factory setting to 1. To change this setting, proceed as follows:

Set the wireless address switch (SS2) on the PCB according to the table below.

Unit No.	No. 1	No. 2	No. 3
Wireless address switch (SS2)	1 2 3	1 2 3	1 2 3

When using both a wired and a wireless remote controller for 1 indoor unit, the wired controller should be set to MAIN. Therefore, set the MAIN/SUB switch (SS1) of the receiver to SUB.

MAIN/SUB	MAIN	SUB
MAIN/SUB switch (SS1)	S	S M

#### **Setting the Address for the Wireless Remote Controller**

The address for the wireless remote controller is factory setting to 1. To change this setting, proceed as follows:

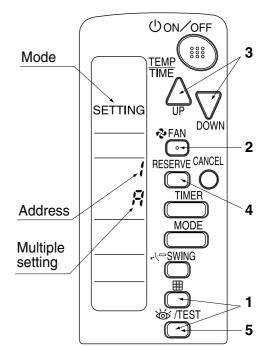
- 1. Hold down the " " button and the " button for at least 4 seconds to get the Field setting mode.

  (Indicated in the display area in the figure at right.)
- 2. Press the " button and select a multiple setting (A/b). Each time the button is pressed the display switches between "A" and "b".
- 3. Press the "  $\bigwedge_{\text{UP}}$  " button or "  $\bigvee_{\text{DOWN}}$  " button to set the address.

$$\rightarrow 1 \rightarrow 2 \rightarrow 3 \rightarrow 4 \rightarrow 5 \rightarrow 6$$

Address can be set from 1 to 6, but set it to 1  $\sim$  3 and to same address as the receiver. (The receiver does not work with address 4  $\sim$  6.)

- 4. Press the " button to enter the setting.
- 5. Hold down the " " button for at least 1 second to quit the Field setting mode and return to the normal display.



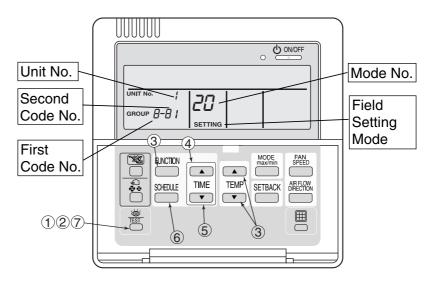
24

Service Mode SiUS281117

## 3. Service Mode

## 3.1 BRC1D71

## 3.1.1 Display Service Data



1. Enter the field setting mode.

Press the INSPECTION / TEST operation button for 4 seconds or more.

2. Enter the service mode.

After having entered the field setting mode, press the INSPECTION / TEST operation button for 4 seconds or more.

3. Select the mode No.

Set the desired mode No. with the up/down temperature setting button.

4. Select the unit No.

Select the indoor unit No. set with the time mode ON/OFF button.

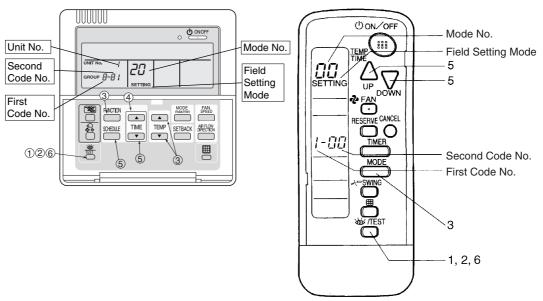
- 5. Select the desired error history No. or sensor data No. with " or " or " button.
- 6. Each data displays (Refer to the table below display)
- 7. Return to the normal operation mode.

Press the INSPECTION / TEST operation button once.

Mode No.	Function	Content and Operation Method	Example of Remote Controller Display
40	Error History	You can change the history with the programming time updown button.	UNIT No.   Past error code  UNIT No.   SETTING  Error history 1: Newest   3: Oldest   * "00" displayed for 4 and subsequent.
	Sensor Data Display	Select the display thermistor with the programming time up- down button	Thermistor type  Temperature
41		Display thermistor  ②: Remote controller thermistor  I: Suction air thermistor  Z: Heat exchanger thermistor	UNIT No. DISSETTING

SiUS281117 Service Mode

### 3.1.2 Service Setting



1. Enter the field setting mode.

Continue to press the INSPECTION / TEST operation button for a minimum of 4 seconds.

2. Enter the maintenance mode.

After having entered the field setting mode, continue to press the INSPECTION / TEST operation button for a minimum of 4 seconds.

3. Select the mode No.

Set the desired mode No. with the up/down temperature setting button.

4. Select the unit No.

Select the indoor unit No. set with the time mode ON/OFF button.

- 5. Carry out the necessary settings for each mode. (Mode 43 only possible for wireless remote controller)
  - In case of Mode 43

Press timer ON/OFF button to decide the forced Fan ON.

In case of Mode 44

Set "Fan speed" with fan speed control button and "Airflow direction" with airflow direction adjusting button, then press timer ON/OFF button to decide.

In case of Mode 45

Select the changed unit No. with " or " button, then press timer ON/OFF button to decide.

6. Return to the normal operation mode.

Press the INSPECTION / TEST operation button 1 time.

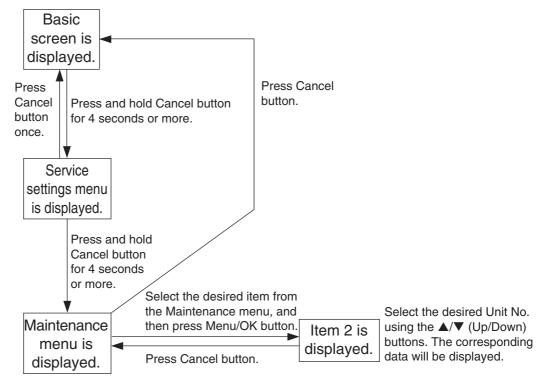
Service Mode SiUS281117

Mode No.	Function	Content and Operation Method	Example of Remote Controller Display
43	Forced Fan ON	Turns the fan ON for each unit individually.	UNIT No.
			SETTING
44	Individual Setting	Sets fan speed and airflow direction for each unit individually when using group control.	Fan 1: Low speed 3: High 0: Upper
44		Settings are made using the "airflow direction adjust" and "fan speed adjust" buttons.	UNIT No.  CODE SETTING  4: Lowest
	Unit No.	Changes unit No.	
45	Change	Set the unit No. after changing with the programming time updown button.	UNIT No.  CODE SETTING

SiUS281117 Service Mode

## 3.2 BRC1E71

Operating the remote controller allows service data to be acquired and various services to be set.



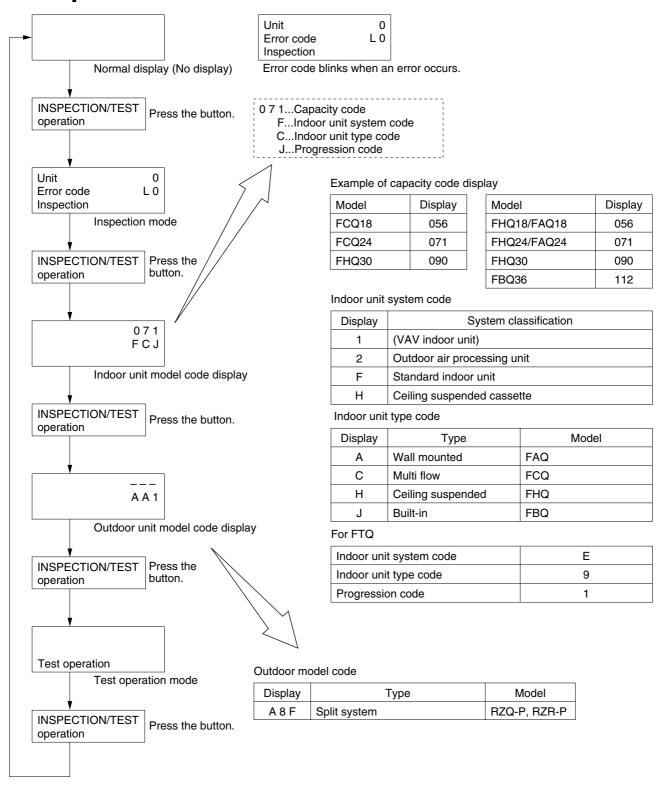
Maintenance Menu	Item 2	Remarks
2.1. Model Name	1. Unit No.	Select the Unit No. you want to check.
	2. Indoor unit	
	3. Outdoor unit	
2.2. Operating Hours	1. Unit No.	Select the Unit No. you want to check.
	2. Indoor unit operating time	All of these are displayed in hours.
	3. Indoor unit fan operation	
	4. Indoor unit energized time	
	5. Outdoor operating time	
	6. Outdoor unit fan 1 operation	
	7. Outdoor unit fan 2 operation	
	8. Outdoor comp. 1 operation	
	9. Outdoor comp. 2 operation	
2.3. Indoor Unit Status	1. Unit No.	Select the Unit No. you want to check.
	2.FAN	Fan tap
	3.FLAP	Swing, fixed
	4. Speed	Fan speed (rpm)
	5.EV	Degree that electronic expansion valve is open (pls)
	6.MP	Drain pump ON/OFF
	7.EH	Electric heater ON/OFF
	8.Hu	Humidifier ON/OFF
	9.TBF	Anti-freezing control ON/OFF

Service Mode SiUS281117

Maintenance Menu	Item 2	Remarks
2.3. Indoor Unit Status	10.FLOAT	
	11.T1/T2	
	12.Unit No.	Select the Unit No. you want to check.
	13.Th1	Suction air thermistor
	14.Th2	Heat exchanger thermistor
	15.Th3	_
	16.Th4	Discharge air thermistor
	17.Th5	_
	18.Th6	_
2.4. Outdoor Unit Status	1. Unit No.	Select the Unit No. you want to check.
	2. FAN step	Fan tap
	3. COMP	Compressor power supply frequency (Hz)
	4. EV1	Degree that electronic expansion valve is open (pls)
	5. SV1	Solenoid valve ON/OFF
	6. Th1	Outdoor air thermistor
	7.Th2	Heat exchanger thermistor
	8. Th3	Discharge pipe thermistor
	9. Th4	Heat exchanger deicer thermistor
	10.Th5	Heat exchanger gas pipe thermistor
	11.Th6	Liquid pipe thermistor
2.5. Forced Defrost	1. Forced defrost ON	Enables the forced defrost operation.
	2. Forced defrost OFF	Disables the forced defrost operation.
2.6. Error Display	1. Display Warning ON	Displays a warning on the screen if an error occurs.
	2. Display Warning OFF	No warning is displayed.
	3. Display Error ON	Displays the error on the screen.
	4. Display Error OFF	Displays neither errors nor warnings.
2.7. Swap Unit No.	1. Current Unit No.	A unit No. can be transferred to another.
	2. Transfer Unit No.	
2.8. Addressed Sensor Value	O Unit No.: 0 - 15	Select the Unit No. you want to check.
	O Code 00: 01: 02: 03: 04: 05: 06: 07: 08: 09:	Remote controller thermistor (°F) Suction air thermistor (°F) Heat exchanger liquid pipe thermistor (°F) Heat exchanger gas pipe thermistor (°F) Indoor unit address No. Outdoor unit address No. BS unit address No. Zone control address No. Cooling/Heating batch address No. Demand/low-noise address No.
	O Data	The corresponding data will be displayed, based on the Unit No. and Code selected.

SiUS281117 Inspection Mode

# 4. Inspection Mode



Note: Inspection mode is not available for BRC1E71.

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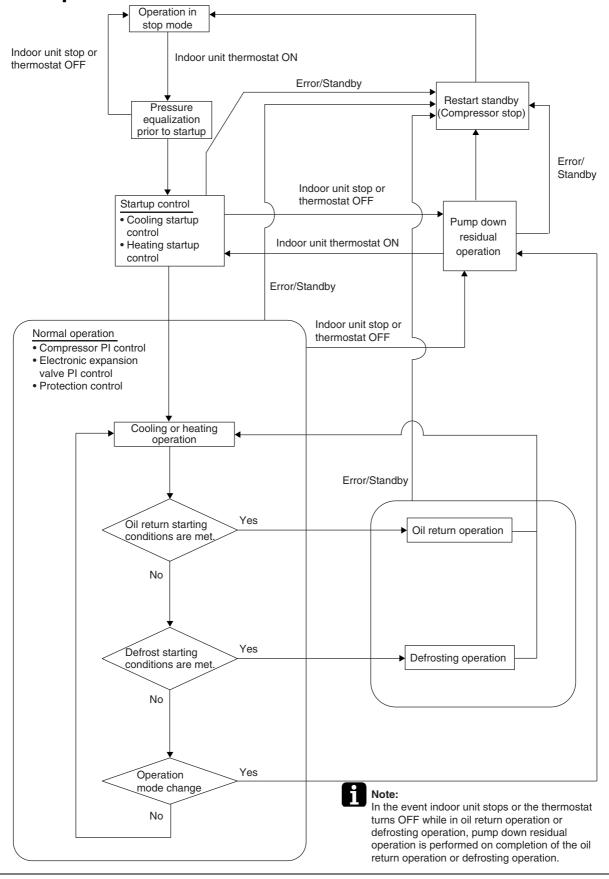
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SiUS281117 Function General

## 1. Function General

## 1.1 Operation Mode



Basic Control SiUS281117

# 2. Basic Control

# 2.1 Normal Operation

## ■ Cooling

		Electric	Symbol	Operation		
Parts Name	Symbol	RZR18/24/30P RZQ18/24/30P	RZR36/42P RZQ36/42P	RZR18/24/30P RZQ18/24/30P	RZR36/42P RZQ36/42P	Remarks
Compressor (INV.)	_	M1C	M1C	Compressor PI control	Compressor PI control	Used for high pressure protection control, low pressure protection control, discharge pipe temperature protection control, and compressor operating frequency upper limit control with inverter protection control.
Outdoor unit fan	_	M1F	M1F M2F	Cooling fan control	Cooling fan control	_
Four-way valve	20S1	Y1S	Y1S	OFF	OFF	_
Electronic expansion valve (Main)	EV1	Y1E	Y1E	1400 pls	480 pls	_
Electronic expansion valve (Subcooling)	EV3	_	Y3E	_	PI control	_
Solenoid valve (Hot gas)	SVP	Y2S	Y2S	OFF	OFF	This valve turns ON with low pressure protection control.
Solenoid valve (Receiver gas discharging)	svg	Y3S	_	OFF	_	_

#### ■ Heating

Parts Name	Symbol	Electric Symbol		Operation		Remarks
rans name	Symbol	RZQ18/24/30P	RZQ36/42P	RZQ18/24/30P	RZQ36/42P	Hemaiks
Compressor (INV.)	_	M1C	M1C	Compressor PI control	Compressor PI control	Used for high pressure protection control, low pressure protection control, discharge pipe temperature protection control, and compressor operating frequency upper limit control with inverter protection control.
Outdoor unit fan	_	M1F	M1F M2F	STEP 8	Step 7 or 8	The fan step changes to STEP 1 with high pressure > 454 psi.
Four-way valve	20S1	Y1S	Y1S	ON	ON	_
Electronic expansion valve (Main)	EV1	Y1E	Y1E	PI control	PI control	_
Electronic expansion valve (Subcooling)	EV3	_	Y3E	_	PI control	_
Solenoid valve (Hot gas)	SVP	Y2S	Y2S	OFF	OFF	This valve turns ON with low pressure protection control.
Solenoid valve (Receiver gas discharging)	SVG	Y3S	_	OFF	_	_

 $<sup>\</sup>ast$  Heating operation is not functional at an outdoor air temperature of 82°FDB or more.

SiUS281117 Basic Control

## 2.2 Compressor PI Control

#### **Compressor PI Control**

Te: Low pressure equivalent saturation temperature (°F)

TeS: Target Te value

(Varies depending on Te setting, operating frequency, etc.)

Tc: High pressure equivalent saturation temperature (°F)

TcS: Target Tc value

(Varies depending on Tc setting, operating frequency, etc.)

Carries out the compressor capacity PI control to maintain Te at constant during cooling operation and Tc at constant during heating operation to ensure stable unit performance.

#### [Cooling]

Controls compressor capacity to adjust Te to achieve target value (TeS).

#### Te setting (Set in Set-up mode 2)

L	M (Normal) (factory setting)	Н
37.5	43	48

#### [Heating]

Controls compressor capacity to adjust Tc to achieve target value (TcS).

#### Tc setting

L	M (Normal) (factory setting)	H
109.5	115	120

#### RZR18/24/30P, RZQ18/24/30P

STEP	Inverter
1	52Hz
2	57Hz
3	62Hz
4	68Hz
5	74Hz
6	81Hz
7	88Hz
8	96Hz
9	104Hz
10	110Hz
11	116Hz
12	124Hz
13	133Hz
14	143Hz
15	158Hz
16	165Hz
17	177Hz

\* Compressors may operate in a pattern other than those listed in above tables subject to the operating conditions.

**Basic Control** SiUS281117

#### RZR36/42P, RZQ36/42P

STn	INV. (Full-load)	INV. (Unload)
1		36.0Hz
2		39.0Hz
3		43.0Hz
4		47.0Hz
5		52.0Hz
6	52.0Hz	57.0Hz
7	57.0Hz	64.0Hz
8	62.0Hz	71.0Hz
9	68.0Hz	78.0Hz
10	74.0Hz	

STn	INV. (Full-load)	INV. (Unload)
11	80.0Hz	
12	86.0Hz	
13	92.0Hz	
14	98.0Hz	
15	104.0Hz	
16	110.0Hz	
17	116.0Hz	
18	122.0Hz	
19	128.0Hz	
20	134.0Hz	
	•	

STn	INV. (Full-load)	INV. (Unload)
21	140.0Hz	
22	146.0Hz	
23	152.0Hz	
24	158.0Hz	
25	164.0Hz	
26	170.0Hz	
27	175.0Hz	
28	180.0Hz	
29	185.0Hz	
30	190.0Hz	
31	195.0Hz	



#### Note:

\* Compressors may operate in a pattern other than those listed in above tables subject to the operating conditions. Selection of full load operation to/from unload operation is made with the unload circuit solenoid valve (Y3S = SVUL). The full load operation is performed with the SVUL set to OFF, while the unload operation is performed with the SVUL set to ON.

#### **Electronic Expansion Valve PI Control** 2.3

#### **Main Electronic Expansion Valve EV1 Control**

Carries out the electronic expansion valve (Y1E) PI control to maintain the evaporator outlet superheated degree (SH) at constant during heating operation to make maximum use of the outdoor unit heat exchanger (evaporator).

SH = Ts1 - Te

SH: Evaporator outlet superheated degree

Ts1: Suction pipe temperature detected by thermistor

Te: Low pressure equivalent saturation temperature

The optimum initial value of the evaporator outlet superheated degree is 9°F, but varies depending on the discharge pipe superheated degree of inverter compressor.

#### **Subcooling Electronic Expansion Valve EV3 Control**

Makes PI control of the electronic expansion valve (Y3E) to keep the superheated degree (SH) of the outlet gas pipe on the evaporator side for the full use of the subcooling heat exchanger.

SH = Tsh - Te

SH: Evaporator outlet superheated degree

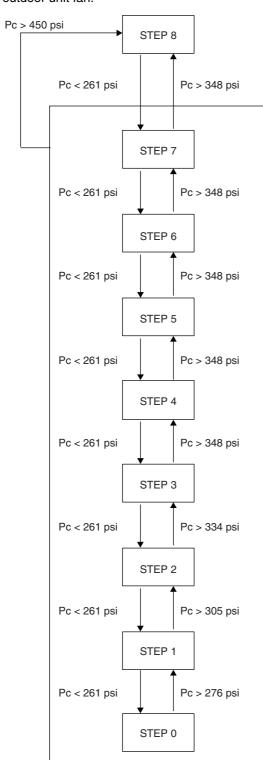
Tsh: Suction pipe temperature detected by thermistor

Te: Low pressure equivalent saturation temperature

SiUS281117 Basic Control

# 2.4 Cooling Operation Fan Control

In cooling operation with low outdoor air temperature, this control is used to provide the adequate amount of circulation air with liquid pressure secured by high pressure control using outdoor unit fan.



Pc: High pressure sensor detection value

Fan Steps

Cooling	M1F
STEP 0	0 rpm
STEP 1	200 rpm
STEP 2	250 rpm
STEP 3	300 rpm
STEP 4	360 rpm
STEP 5	430 rpm
STEP 6	515 rpm
STEP 7	620 rpm
STEP 8	830 rpm

Special Control SiUS281117

# 3. Special Control

## 3.1 Startup Control

On activation, following control is performed to lighten load of the compressor by back liquid and the like. Also, the position of the four-way valve is defined.

Pc: High-pressure sensor detection value

Pe: Low-pressure sensor detection value

## 3.1.1 Startup Control in Cooling

		Electric	Symbol		
Parts Name	Symbol	RZR18/24/32P RZQ18/24/30P	RZR36/42P RZQ36/42P	Operation	Remarks
Compressor (INV.)	_	M1C	M1C	Differential pressure control	Compressor operating frequency increases by 2 step / 20 seconds until Pc – Pe > 58 psi.
Outdoor unit fan	_	M1F	M1F M2F	High pressure control	Initial fan speed is set to STEP 0. 1-step increase with Pc > 305 psi 1-step decrease with Pc < 261 psi
Four-way valve	20S1	Y1S	Y1S	OFF	_
Electronic expansion valve (Main)	EV1	Y1E	Y1E	1400 pls	_
Solenoid valve (Hot gas)	SVP	Y2S	Y2S	ON	_
Solenoid valve (Receiver gas discharging)	SVG	Y3S	_	OFF	_
Ending conditions				OR	e > 58 psi

## 3.1.2 Startup Control in Heating

		Electric	Electric Symbol			
Parts Name	Symbol	RZR18/24/32P RZQ18/24/30P	RZR36/42P RZQ36/42P	Operation	Remarks	
Compressor (INV.)	_	M1C	M1C	Differential pressure control	Compressor operating frequency increases by 2 step / 20 seconds until Pc – Pe > 58 psi	
Outdoor unit fan	_	M1F	M1F M2F	STEP 8	_	
Four-way valve	20S1	Y1S	Y1S	ON	_	
Electronic expansion valve (Main)	EV1	Y1E	Y1E	180 pls	_	
Solenoid valve (Hot gas)	SVP	Y2S	Y2S	ON	_	
Solenoid valve (Receiver gas discharging)	SVG	Y3S	_	OFF	_	
Ending condition	ns			OR • 145 seco & • Pc - P • 15 seco	nds le > 58 psi conds	

SiUS281117 Special Control

## 3.2 Oil Return Operation

Oil flown from the compressor to the side of system is collected by oil return operation, in case of that oil in the compressor runs down.

## 3.2.1 Oil Return Operation in Cooling

Tc: High pressure equivalent saturation temperature

Te: Low pressure equivalent saturation temperature

Ts: Suction pipe temperature detected by thermistor

#### [Conditions to start]

The cooling oil return operation is started referring following conditions.

- Integrated amount of displaced oil
- Time

(After the power is turned ON, integrated operating-time is 2 hours and subsequently every 8 hours.)

In addition, integrated amount of displaced oil is derived from Tc, Te, and the compressor load.

		Electric Symbol Oil return RZR18/24/32P RZR36/42P preparation RZQ18/24/30P RZQ36/42P operation		Oil return		Post-oil-return
Parts Name	Symbol			Oil return operation	operation	
Compressor (INV.)	_	M1C	M1C	Upper limit control	124 Hz	124 Hz
Outdoor unit fan	_	M1F	M1F M2F	Fan control	Fan control	Fan control
Four-way valve	20S1	Y1S	Y1S	OFF	OFF	OFF
Electronic expansion valve (Main)	EV1	Y1E	Y1E	1400 pls	1400 pls	1400 pls
Solenoid valve (Hot gas)	SVP	Y2S	Y2S	OFF	ON	ON
Solenoid valve (Receiver gas discharging)	SVG	Y3S	_	OFF	OFF	OFF
Ending conditions				20 seconds	OR 6 minutes Ts – Te < 9°F	3 minutes

In	door unit actuator	Cooling oil return operation		
	Thermostat ON unit	Set air volume		
Fan	Stopping unit	OFF		
	Thermostat OFF unit	OFF		
	Thermostat ON unit	Normal opening		
Electronic expansion valve	Stopping unit	200 pls		
	Thermostat OFF unit	200 pls		

Special Control SiUS281117

## 3.2.2 Oil Return Operation in Heating

Pc: High-pressure sensor detection value

Pe: Low-pressure sensor detection value

Tc: High-pressure equivalent saturation temperature

Te: Low-pressure equivalent saturation temperature

Ts: Suction pipe temperature detected by thermistor

#### [Conditions to start]

The heating oil return operation is started referring following conditions.

- Integrated amount of displaced oil
- Timer

(After the power is turned ON, integrated operating-time is 2 hours and subsequently every 8 hours.)

In addition, integrated amount of displaced oil is derived from Tc, Te, and the compressor load.

		Electric Symbol		Oil return preparation		Post-oil-return		
Parts Name	Symbol	RZR18/24/32P RZR36/42P RZQ18/24/30P RZQ36/42P		operation	Oil return operation	operation		
Compressor (INV.)	_	M1C	M1C	Upper limit control 124 Hz 5		2-step increase from 52 Hz to (Pc – Pe > 58 psi) time		
Outdoor unit fan	_	M1F	M1F M2F	STEP 8	OFF	STEP 8		
Four-way valve			ON	OFF	ON			
Electronic expansion valve (Main)	EV1	Y1E	Y1E	SH control	1400 pls	200~400 pls		
Solenoid valve (Hot gas)	ilve (Hot SVP Y2S Y2S		OFF	ON	ON			
Solenoid valve (Receiver SVG Y3S gas discharging)		Y3S	_	ON	ON	OFF		
Ending conditions				130 seconds	OR 6 minutes Ts - Te < 9°F	OR ( • 160 seconds • Pc – Pe > 58 psi		

<sup>\*</sup> From the preparing oil return operation to the oil return operation, and from the oil return operation to the operation after oil return, the compressor stops for 1 minute to reduce noise on changing of the four-way valve.

In	door unit actuator	Heating oil return operation
	Thermostat ON unit	OFF
Fan	Stopping unit	OFF
	Thermostat OFF unit	OFF
	Thermostat ON unit	500 pls
Electronic expansion valve	Stopping unit	500 pls
	Thermostat OFF unit	500 pls

SiUS281117 Special Control

## 3.3 Defrosting Operation

Pc: High-pressure sensor detection value

Pe: Low-pressure sensor detection value

Tc: High-pressure equivalent saturation temperature

Te: Suction pipe equivalent saturation temperature

The defrost operation is performed to solve frost on the outdoor unit heat exchanger when heating, and the heating capacity is recovered.

#### [Conditions to start]

The defrost operation is started referring following conditions.

- Outdoor unit heat exchanger heat transfer co-efficiency
- Temperature of heat exchanger (Tb)
- Timer (2 hours at the minimum)
  In addition, outdoor unit heat exchanger co-efficiency is derived from Tc, Te, and the compressor load.

		Electric Symbol  RZR18/24/32P RZR36/42P RZQ18/24/30P RZQ36/42P		Defeat and and the		Deat Defeat	
Parts Name	Symbol			Defrost preparation operation	Defrost operation	Post Defrost operation	
Compressor (INV.)	_	M1C	M1C	52 Hz	177 Hz	2-step increase from 52 Hz to (Pc – Pe > 58 psi) every 20 seconds	
Outdoor unit fan	_	M1F	M1F M2F	STEP 8	OFF	STEP 8	
Four-way valve	20S1	Y1S	Y1S	ON	OFF	ON	
Electronic expansion valve (Main)	EV1	Y1E	Y1E	SH control	1400 pls	200~400 pls	
Solenoid valve (Hot gas)	SVP	Y2S	Y2S	OFF	ON	ON	
Solenoid valve (Receiver gas discharging)	SVG Y3S — ON ON		ON	OFF			
Ending conditions				130 seconds	OR • 15 minutes • Tb > 51.8°F	OR • 160 seconds • Pc – Pe > 58 psi	

<sup>\*</sup> From the preparing operation to the defrost operation, and from the defrost operation to the operation after defrost, the compressor stops for 1 minute to reduce noise on changing of the four-way valve.

In	door unit actuator	During defrost		
	Thermostat ON unit	OFF		
Fan	Stopping unit	OFF		
	Thermostat OFF unit	OFF		
	Thermostat ON unit	500 pls		
Electronic expansion valve	Stopping unit	500 pls		
	Thermostat OFF unit	500 pls		

Special Control SiUS281117

## 3.4 Pump Down Residual Operation

Pe: Low pressure sensor detection value

Td: Discharge pipe temperature

When activating compressor, if the liquid refrigerant remains in the heat-exchanger, the liquid enters into the compressor and dilutes oil therein resulting in decrease of lubricity.

Therefore, the pump down residual operation is performed to collect the refrigerant in the heat-exchanger when the compressor is down.

## 3.4.1 Pump Down Residual Operation in Cooling

		<b>_</b>					
		Electric Symbol					
Parts Name	Symbol	RZR18/24/32P RZQ18/24/30P	RZR36/42P RZQ36/42P	Master unit operation			
Compressor (INV.)	_	M1C	M1C	124 Hz			
Outdoor unit fan	I MIE			Fan control			
Four way valve	20S1	Y1S	Y1S	OFF			
Electronic expansion valve (Main)	EV1	Y1E	Y1E	2000 pls			
Solenoid valve (Hot gas)	SVP	Y2S	Y2S	OFF			
Solenoid valve (Receiver gas discharging)	SVG	Y3S	_	$ON \rightarrow OFF$			
Ending conditions				OR ( • 30 seconds • Pe < 73 psi • Td > 230°F			

# 3.4.2 Pump Down Residual Operation in Heating

		Electric Symbol			
Parts Name	Symbol	RZR18/24/32P RZQ18/24/30P	RZR36/42P RZQ36/42P	Master unit operation	
Compressor (INV.)	_	M1C	M1C	124 Hz	
Four way		STEP 8			
		Y1S	ON		
Electronic expansion valve (Main)	EV1	Y1E	Y1E	0 pls	
Solenoid valve (Hot gas)	SVP	Y2S	Y2S	OFF	
Solenoid valve (Receiver gas discharging)	SVG	Y3S	_	$ON \rightarrow OFF$	
Ending conditions				OR ( • 3 minutes • Pe < 36 psi • Td > 230°F	

SiUS281117 Special Control

# 3.5 Restart Standby

Ta: Outdoor air temperature

Restart is stood by force to prevent frequent power-ON/OFF and to equalize pressure in the refrigerant system.

		Electric Symbol			
Parts Name	Symbol	RZR18/24/32P RZQ18/24/30P	RZR36/42P RZQ36/42P	Operation	Remarks
Compressor (INV.)	_	M1C	M1C	OFF	_
Outdoor unit fan	_	M1F	M1F M2F	Ta > 86°F: STEP 4 Ta ≤ 86°F: OFF	_
Four-way valve	20S1	Y1S	Y1S	Keep former condition.	_
Electronic expansion valve (Main)	EV1	Y1E	Y1E	0 pls	_
Solenoid valve (Hot gas)	SVP	Y2S	Y2S	ON	_
Solenoid valve (Receiver gas discharging)	SVG	Y3S	_	OFF	_
Ending conditions		5 minutes			

## 3.6 Stopping Operation

Operation of the actuator when the system is down, is cleared up.

## 3.6.1 When System is in Stop Mode

		•				
		Electric Symbol				
Parts Name	Symbol	RZR18/24/32P RZR36/42P RZQ18/24/30P RZQ36/42P		Operation		
Compressor (INV.)	_	M1C	M1C	OFF		
Outdoor unit fan —		M1F	M1F M2F	OFF		
Four-way valve	20S1	Y1S	Y1S	Keep former condition.		
Electronic expansion valve (Main)	EV1	Y1E	Y1E	0 pls		
Solenoid valve (Hot gas)	SVP	Y2S	Y2S	OFF		
Solenoid valve (Receiver gas discharging)	SVG	Y3S	_	OFF		
Ending conditions			Indoor unit thermostat is turned ON.			

Special Control SiUS281117

# 3.7 Pressure Equalization Prior to Startup

Ta: Outdoor air temperature

Pc: High-pressure sensor detection value

Pe: Low-pressure sensor detection value

Before activating the compressor, the activation load is lightened by equalization across the compressor. In addition, inverters turn ON electricity and capacitors are charged.

Electric Symbol					
Parts Name	Symbol	RZR18/24/32P RZQ18/24/30P	RZR36/42P RZQ36/42P	Operation	Remarks
Compressor (INV.)	_	M1C	M1C	OFF	_
Outdoor unit fan	_	M1F	M1F M2F	Cooling: OFF Heating: Ta > 78.8°F; STEP 8, Ta ≤ 78.8°F; OFF	_
Four-way valve	20S1	Y1S	Y1S	Keep former condition.	_
Electronic expansion valve (Main)	EV1	Y1E	Y1E	0 pls	_
Solenoid valve (Hot gas)	SVP	Y2S	Y2S	ON	
Solenoid valve (Receiver gas discharging)	SVG	Y3S	_	OFF	_
Ending conditions				OR • 3 minutes • Pc – Pe < 29 psi	

SiUS281117 Protection Control

## 4. Protection Control

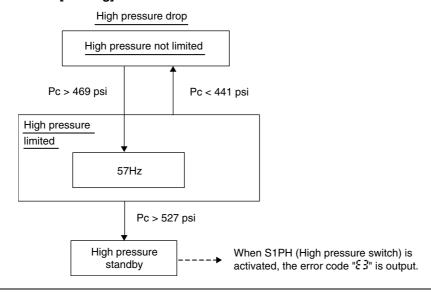
## 4.1 High Pressure Protection Control

Pc: High-pressure sensor detection value

This high pressure protection control is used to prevent the activation of protection devices due to abnormal increase of high pressure and to protect compressors against the transient increase of high pressure.

#### [Cooling] Pc > 505 psi High pressure not limited • Inverter upper limit frequency • Pc ≤ 483 psi • During oil return operation OR After oil return operation • Stopping operation Heating operation High pressure limited INV. upper limit frequency: 1-step down from current compressor frequency Every 10 sec. Pc > 512 psi Pc > 526 psi 57Hz Keeping the current step 10 sec. Every Pc < 490 psi $490~psi \leq Pc \leq 505~psi$ Every 60 sec. 5 min. INV. upper limit frequency: INV. upper limit frequency: 1-step up from current 1-step up from current error compressor frequency frequency Pc > 547 psi When occurring 3 times within 30 High pressure minutes, S1PH (High pressure switch) is activated without high pressure standby, standby thus outputting the error code " $\xi 3$ ".

#### [Heating]



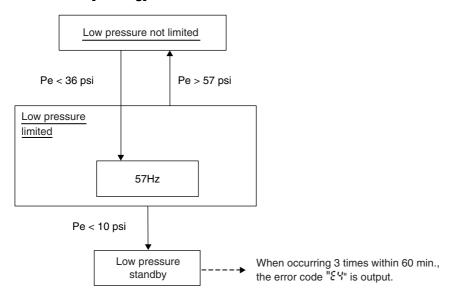
Protection Control SiUS281117

## 4.2 Low Pressure Protection Control

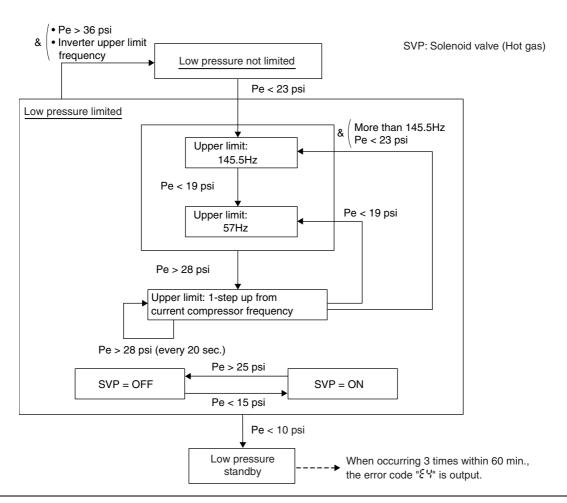
Pe: Low pressure sensor detection value

This low pressure protection control is used to protect compressors against the transient decrease of low pressure.

#### [Cooling]



#### [Heating]



SiUS281117 Protection Control

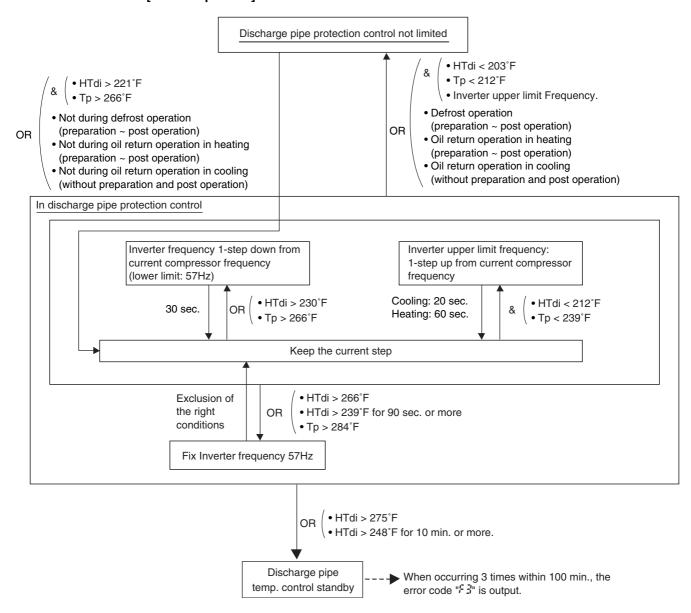
## 4.3 Discharge Pipe Protection Control

HTdi: Value of INV. compressor discharge pipe temperature (Tdi) compensated with outdoor air temperature

Tp: Value of compressor port temperature calculated by Tc and Te, and suction superheated degree.

This discharge pipe protection control is used to protect the compressor internal temperature against an error or transient increase of discharge pipe temperature.

#### [INV. compressor]



Protection Control SiUS281117

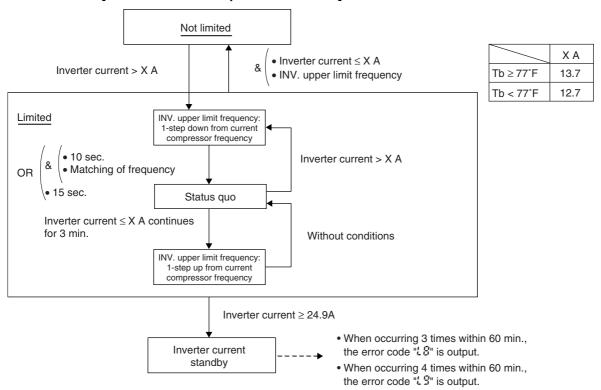
### 4.4 Inverter Protection Control

Tb: Outdoor unit heat exchanger temperature

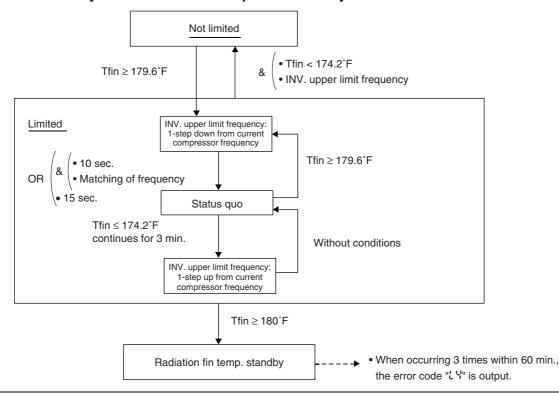
Tfin: Radiation fin temperature

Inverter current protection control and radiation fin temperature control are performed to prevent tripping due to an error, or transient inverter overcurrent, and radiation fin temperature increase.

#### [Inverter overcurrent protection control]



#### [Inverter radiation fin temperature control]



SiUS281117 Other Control

# 5. Other Control

# **5.1 Heating Operation Prohibition**

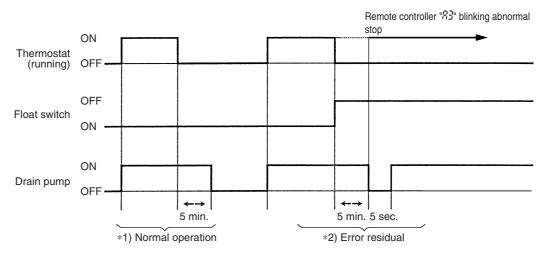
Heating operation is prohibited above 82°FDB outdoor air temperature.

# 6. Outline of Control (Indoor Unit)

## 6.1 Drain Pump Control

The drain pump is controlled by the ON/OFF buttons (4 button (1) - (4) given in the figure below).

# 6.1.1 When the Float Switch is Tripped while the Cooling Thermostat is ON:



Note

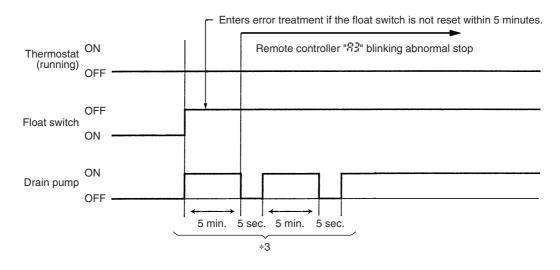
\*1. (Normal operation):

The objective of residual operation is to completely drain any moisture adhering to the fin of the indoor unit heat exchanger when the thermostat goes OFF during cooling operation.

\*2. (Error residual):

The remote controller will display "83" and the air conditioner will come to an abnormal stop in 5 minutes if the float switch is turned OFF while the cooling thermostat is ON.

# 6.1.2 When the Float Switch is Tripped while the Cooling Thermostat is OFF:

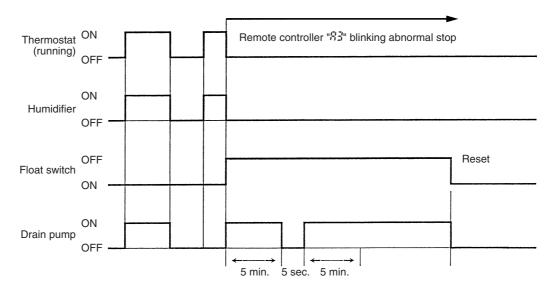


Note

\*3. (Error residual):

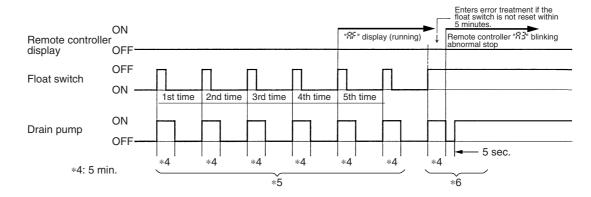
The remote controller will display "83" and the air conditioner will come to an abnormal stop if the float switch is turned OFF and not turned ON again within 5 minutes while the cooling thermostat is OFF.

## 6.1.3 When the Float Switch is Tripped during Heating Operation:



Note: During heating operation, if the float switch is not reset even after the 5 minutes operation, 5 seconds stop, 5 minutes operation cycle ends, operation continues until the switch is reset.

# 6.1.4 When the Float Switch is Tripped and "%F" is Displayed on the Remote Controller:



Note:

\*5. (Error residual):

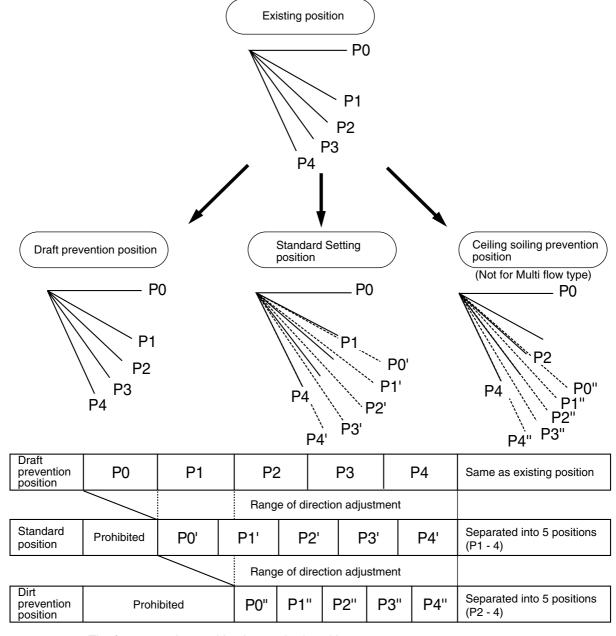
If the float switch is tripped 5 times in succession, a drain error is determined to have occurred. "T" is then displayed as operation continues.

\*6. (Error residual):

The remote controller will display "83" and the air conditioner will come to an abnormal stop if the float switch is OFF for more than 5 minutes in the case of \*5.

## 6.2 Louver Control for Preventing Ceiling Dirt

We have added a control feature that allows you to select the range of in which air direction can be adjusted in order to prevent the ceiling surrounding the air discharge outlet of ceiling mounted cassette type units from being soiled.



The factory setting position is standard position.

## 6.3 Room Temperature Thermistor in Remote Controller

Temperature is controlled by both the room temperature thermistor in remote controller and suction air thermistor (\*) in the indoor unit. (This is however limited to when the field setting for the room temperature thermistor in remote controller is set to "Use.")

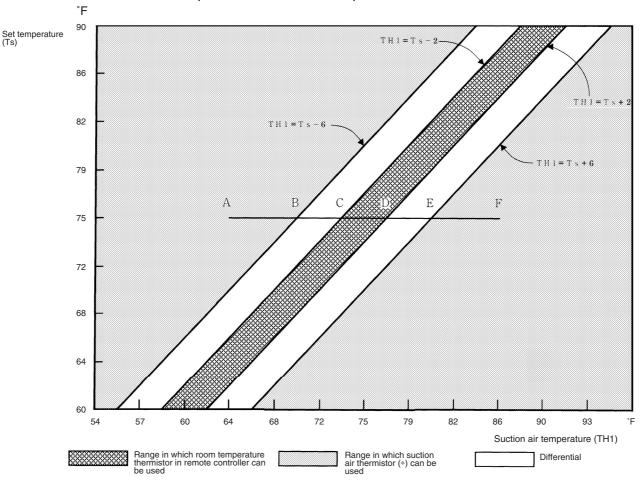


When outdoor air is introduced to the air conditioner with mixed into indoor air, the room temperature may fail to be set temperature, since TS and TH1 do not enter the area of "use range of remote control thermistor." In such a case, put the remote sensor (optional accessory) in your room, and use it with setting "do not use remote control thermostat."

\* For FTQ: Remote sensor (Optional accessory)

#### Cooling

If there is a significant difference in the set temperature and the suction air temperature, fine adjustment control is carried out using suction air thermistor (\*) in the indoor unit, or using the room temperature thermistor in the remote controller near the position of the user when the suction air temperature is near the set temperature.



#### ■ Ex: When cooling

Assuming the set temperature in the figure above is 75°F, and the suction air temperature has changed from 64°F to 86°F (A  $\rightarrow$  F):

(This example also assumes there are several other air conditioners, the system is OFF, and that temperature changes even when the thermostat is OFF.) Suction air thermistor (\*) is used for temperatures from 64°F to 73°F (A  $\rightarrow$  C). Room temperature thermistor in remote controller is used for temperatures from 73°F to 81°F

 $(C \to E)$ . Suction air thermistor (\*) is used for temperatures from 81°F to 86°F (E  $\to$  F).

And, assuming suction air temperature has changed from 86°F to 64°F (F  $\rightarrow$  A): Suction air thermistor (\*) is used for temperatures from 86°F to 77°F (F  $\rightarrow$  D). Room temperature thermistor in remote controller is used for temperatures from 77°F to 70°F (D  $\rightarrow$  B).

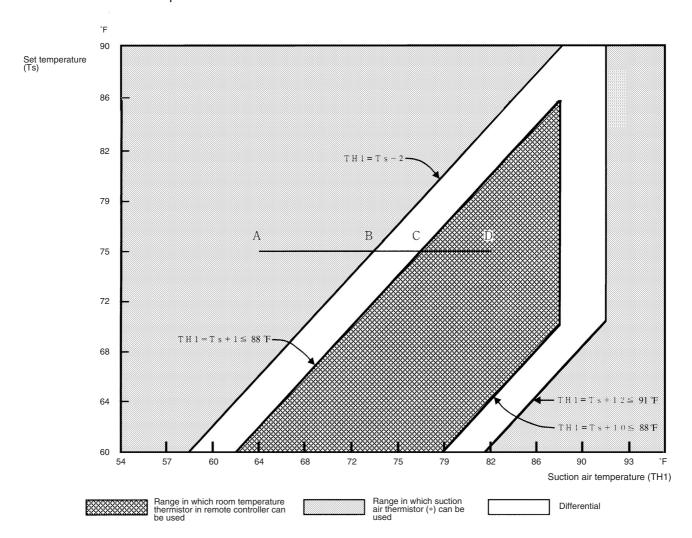
Suction air thermistor (\*) is used for temperatures from 70°F to 64°F (B  $\rightarrow$  A).

I Note

\* For FTQ: Remote sensor (Optional accessory)

#### Heating

When heating, the hot air rises to the top of the room, resulting in the temperature being lower near the floor where the occupants are. When controlling by suction air thermistor (\*) only, the unit may therefore be turned OFF by the thermostat before the lower part of the room reaches the set temperature. The temperature can be controlled so the lower part of the room where the occupants are does not become cold by widening the range in which room temperature thermistor in remote controller can be used so that suction air temperature is higher than the set temperature.



#### **■** Ex: When heating

# Assuming the set temperature in the figure above is 75°F, and the suction air temperature has changed from 64°F to 82°F (A $\rightarrow$ D):

(This example also assumes there are several other air conditioners, the system is OFF, and that temperature changes even when the thermostat is OFF.)

Suction air thermistor (\*) is used for temperatures from 64°F to 77°F (A  $\rightarrow$  C).

Room temperature thermistor in remote controller is used for temperatures from 77°F to 82°F (C  $\rightarrow$  D).

#### And, assuming suction air temperature has changed from 82°F to 64°F (D $\rightarrow$ A):

Room temperature thermistor in remote controller is used for temperatures from 82°F to 73°F (D  $\rightarrow$  B).

Suction air thermistor (\*) is used for temperatures from 73°F to 64°F (B  $\rightarrow$  A).

Note:

\* For FTQ: Remote sensor (Optional accessory)

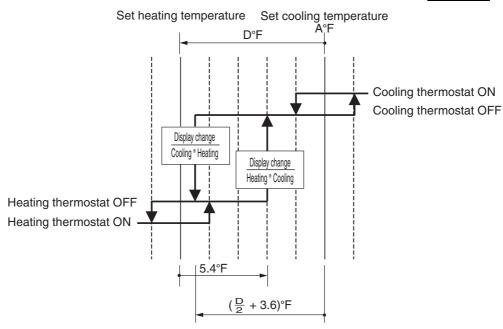
## 6.4 Thermostat Control with Operation Mode Set to "AUTO"

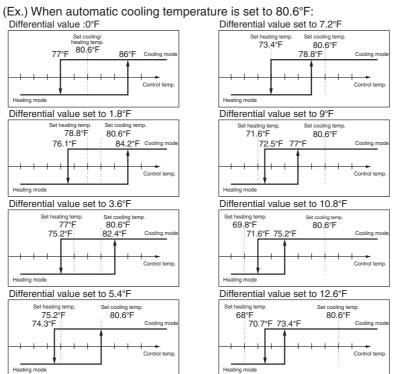
When the operation mode is set to "AUTO" on the remote controller, the system will conduct the temperature control shown below.

Furthermore, setting changes of the differential value (D°F) can be made according to information in the "Field settings from remote controller (P.70 and later)" section.

	Mode No.	First code	Contents of setting	Second code No.							
		No.	Contents of Setting	01	02	03	04	05	06	07	80
	12	4	Differential value while in "AUTO" operation mode	0°F	1.8°F	3.6°F	5.4°F	7.2°F	9.0°F	10.8°F	12.6°F

: Factory setting





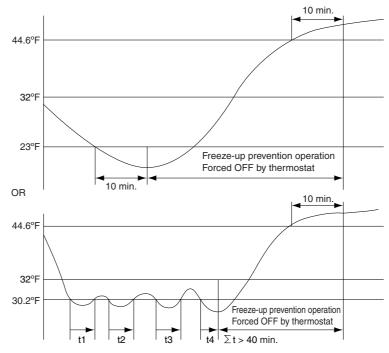
## 6.5 Freeze-up Prevention

Freeze-up Prevention by Off Cycle (Indoor Unit) When the temperature detected by liquid pipe temperature thermistor (R2T) of the indoor unit heat exchanger drops too low, the unit enters freeze-up prevention operation in accordance with the following conditions, and is also set in accordance with the conditions given below.

When freeze-up prevention is activated, the electronic expansion valve is closed, the drain pump turns ON and the fan tap is fixed to L airflow. When the following conditions for stopping are satisfied, it returns.

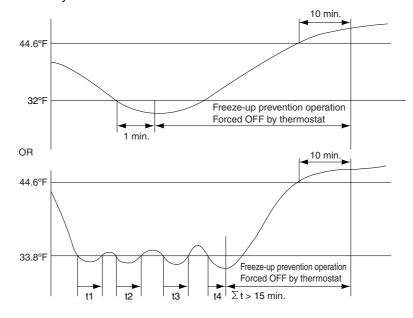
Conditions for starting freeze-up prevention: Temperature is 30.2°F or less for total of 40 min., or temperature is 23°F or less for total of 10 min.

Conditions for stopping freeze-up prevention: Temperature is 44.6°F or more for 10 min. continuously



[Conditions for starting when airflow direction is 2-way or 3-way]

Conditions for starting: Temperature is 33.8°F or less for a total of 15 minutes or 32°F or less for 1 minute continuously.



# 6.6 View of Operations of Swing Flaps

Swing flaps work as following.

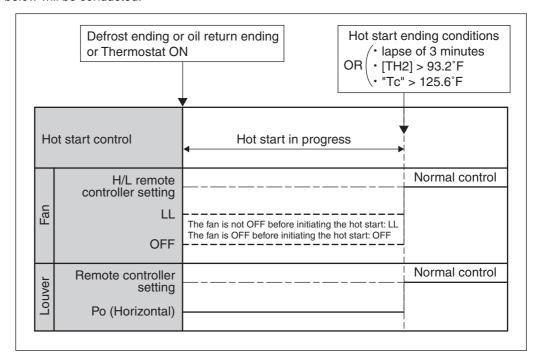
			Fan	Flap Control		
			ган	FCQ	FHQ	FAQ
Heating	Hot-start from defrosting	Swinging	OFF	Level	Level	Level
		Setting the airflow direction	OFF	Level	Level	Level
	Defrosting	Swinging	OFF	Level	Level	Level
		Setting the airflow direction	OFF	Level	Level	Level
	Thermostat is OFF	Swinging	LL	Level	Level	Level
		Setting the airflow direction	LL	Level	Level	Level
	Hot-start from the state that the thermostat is OFF	Swinging	LL	Level	Level	Level
		Setting the airflow direction	LL	Level	Level	Level
	Halt	Swinging	OFF	Level	Level	Level
		Setting the airflow direction	OFF	Level	Level	Level
	Thermostat of program dry is ON	Swinging	L*1	Swinging	Swinging	Swinging
Cooling		Setting the airflow direction	L*1	Set up	Set up	Set up
	Thermostat of program dry is OFF	Swinging	OFF or L	Swinging	Swinging	Swinging
		Setting the airflow direction		Set up	Set up	Set up
	Cooling thermostat is OFF	Swinging	Set up	Swinging	Swinging	Swinging
		Setting the airflow direction	Set up	Set up	Set up	Set up
	Halt	Swinging	OFF	Level	Level	Level
		Setting the airflow direction	OFF	Set up	Level	Level
	Micro-computer is controlled (including the cooling state)	Swinging	L	Swinging	Swinging	Swinging
		Setting the airflow direction	L	Set up	Set up	Set up

<sup>\* 1.</sup> Only in FCQ case, L or LL.

## 6.7 Hot Start Control (In Heating Operation Only)

At startup with thermostat ON or after the completion of defrosting in heating operation, the indoor unit fan is controlled to prevent cold air from blasting out and ensure startup capacity. [Detail of operation]

When either the **start condition 1** or the **start condition 2** is established, the operations shown below will be conducted.



 $\mathsf{TH}_2$ : Temperature detected with the gas thermistor

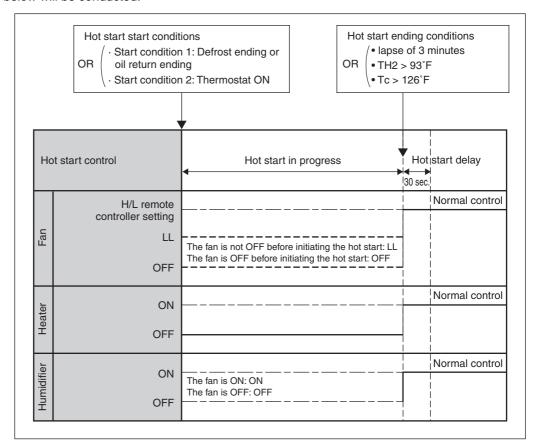
TC: High pressure equivalent saturated temperature

#### ■ FTQ

At startup with thermostat ON or after the completion of defrosting in heating operation, the indoor unit fan is controlled to prevent cold air from blasting out and ensure startup capacity.

#### [Detail of operation]

When either the **start condition 1** or the **start condition 2** is established, the operations shown below will be conducted.



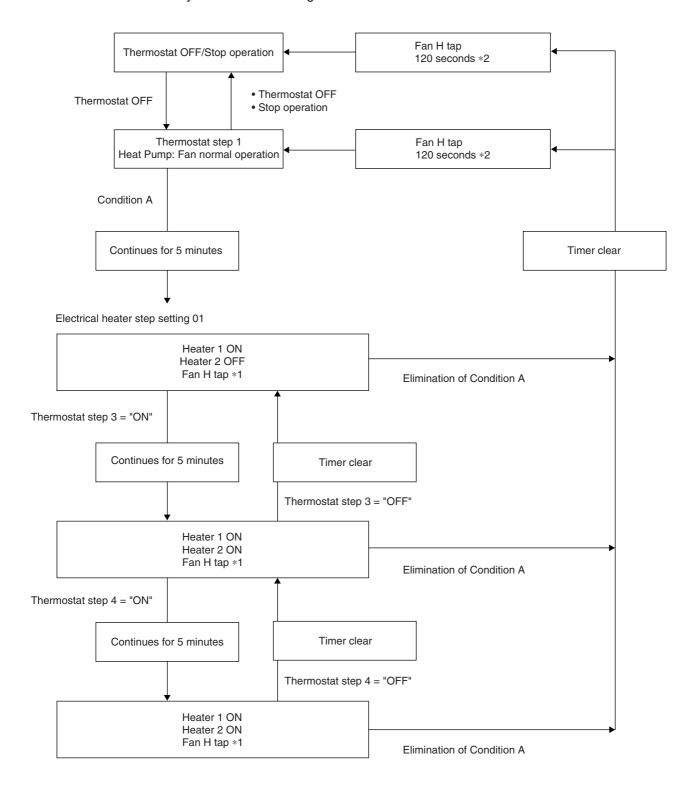
TH<sub>2</sub>: Temperature detected with the gas thermistor

TC: High pressure equivalent saturated temperature

## 6.8 Heater Control (FTQ)

## 6.8.1 Auxiliary Heater Control

If heating is insufficient in heat pump system alone, an electrical heater is to be used as the auxiliary heater. The following shows the ON/OFF conditions for the electric heater.



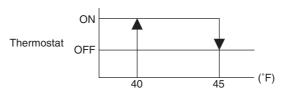
#### Condition A

• Thermostat step 2 = "ON"

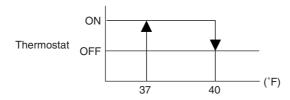
- Heating mode
- Not during test operation
- Not during control operation
- High pressure condition = "ON" \*3
- Liquid pipe temperature condition = "ON" \*4
- Electrical heater setting = "3"

Note:

- \*1: Fixing of the fan H tap
- \*2: The operation should continue for a certain period of time after the heater turns OFF.
- \*3: High pressure condition



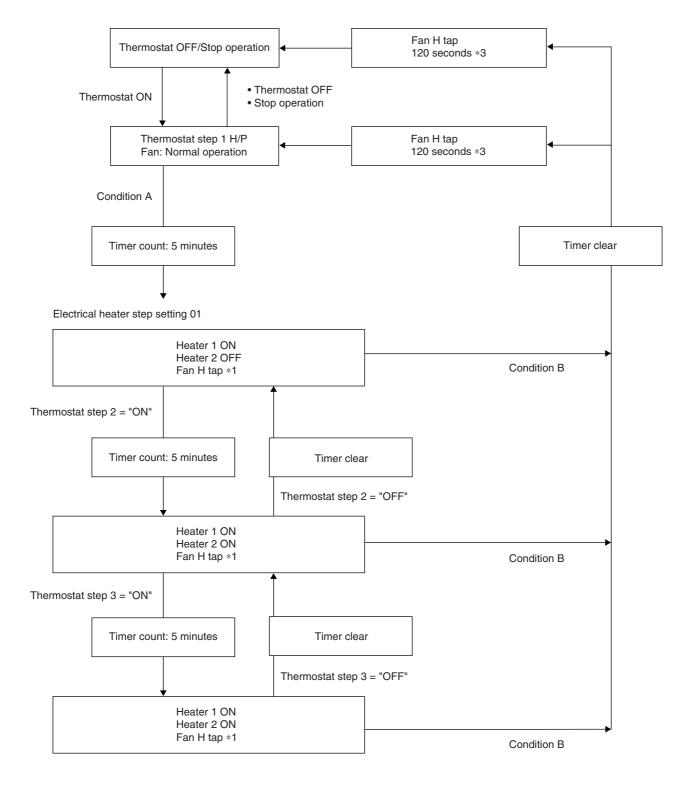
\*4: Liquid pipe temperature condition



## 6.8.2 Heat Pump Lockout Mode

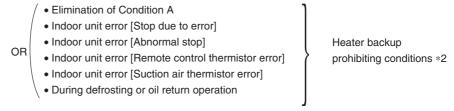
During heating operation, users can select an electrical heater for heating. For this, signals are sent using ABC terminal of outdoor unit PCB.

When the hot-water heating signal is received from the outdoor unit PCB, heating operation is performed only with the heater as manual backup operation. The ON/OFF conditions for this electrical heater are shown below.



#### Condition A

#### Condition B



- Note:
- \*1: Fixing of the fan H tap.
- \*2: The heater backup prohibiting conditions are prioritized. Even when the heater ON conditions are met, the heater is turned OFF when the prohibiting conditions are met.
- \*3: The operation must continue for a certain period of time after the heater turns OFF.
- 4: The thermostat steps for this control comply with the "6.9 4 Step Thermostat Processing (FTQ)".

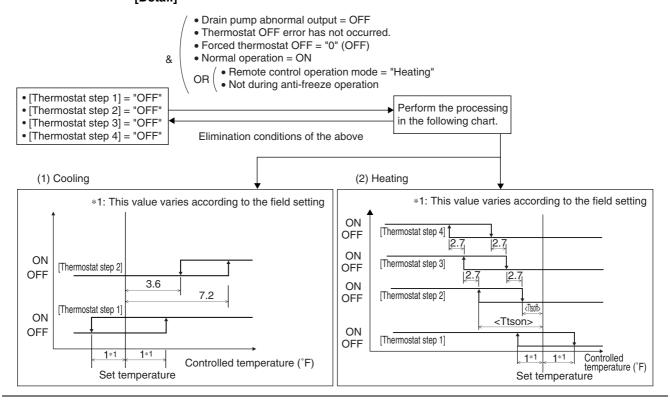
## 6.9 4 Step Thermostat Processing (FTQ)

#### [Outline]

The thermostat ON/OFF for the indoor unit is controlled in accordance with [Thermostat Step 1]. The heater ON/OFF operation during heating is controlled in accordance with [Thermostat Step 2, 3, or 4] or [Thermostat Step 1, 2, or 3].

For more details of the heater, see 6.8 Heater control.

#### [Detail]



## 6.10 Interlocked with External Equipment (FTQ)

#### 6.10.1 Humidifier

When a humidifier is connected onsite, the fan operates with the airflow rate set of the remote controller or with the H tap.





- 1. This control is different from connection of humidifier and it is used for humidifiers locally connected in North America.
- 2. External input ON is an input signal to the "X12A" terminal on the PCB for additional I/O.

#### 6.10.2 Economizer

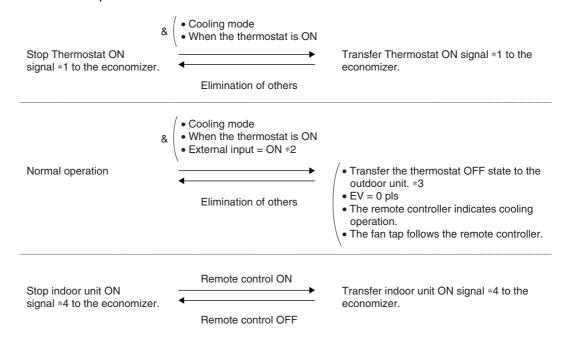
When indoor and outdoor air temperatures are reversed, the compressor is stopped to let in the outdoor air to save energy.

This operation is called economizer operation, and the equipment to detect indoor and outdoor air temperatures and open and close the damper to perform this operation is called an economizer.

The economizer detects indoor and outdoor air temperatures, informs the air conditioner that the economizer operation is ready, and opens and closes the damper.

The indoor unit stops the outdoor unit when it receives a signal from the economizer and performs air supply operation.

When the indoor air temperature is cooled down sufficiently by the economizer operation, and it is no longer necessary (thermostat OFF), the indoor unit outputs a signal to the economizer to close the damper.





- \*1 Thermostat ON signal: A signal to turn ON the indoor unit thermostat and allow the economizer to open the damper.
  - It turns ON the relay on the "X8A side of X23A" on the PCB for additional I/O.
- \*2 External input ON is an input signal to the "X11A" terminal on the PCB for additional I/O.
- \*3 To stop the compressor while the economizer is in operation to save energy.
- \*4 Remote control ON signal: Contact output which shows the operating status of the indoor unit. This signal turns on the relay "on the opposite side of X8A of X23A" on the PCB for additional I/O.

#### 6.10.3 Air Purifier

When an air purifier is connected onsite, the fan is operated with the airflow rate set of the remote controller or with the H tap.



. Note

\*1 External input ON is an input signal to the "X25A" terminal on the PCB for additional I/O.

# Part 5 Field Setting

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Field Setting 65

SiUS281117 Test Operation

### 1. Test Operation

### 1.1 Procedure and Outline

Follow the following procedure to conduct the initial test operation after installation.

### 1.1.1 Check Work Prior to Turn Power Supply ON

Check the below items.

- Power wiring
- Control transmission wiring between units
- Ground wire



Check on refrigerant piping



Check on amount of refrigerant charge



- O Have you finished a ductwork to drain?
- O Have you detach transport fitting?
- O Is the wiring performed as specified?
- O Are the designated wires used?
- O Is the grounding work completed?

  Use a 500V megger tester to measure the insulation.
  - Do not use a megger tester for other circuits than 200-230V circuit.
- O Are the setscrews of wiring not loose?
- O Is the electrical component box covered with an insulation cover completely?
- O Is pipe size proper? (The design pressure of this product is 478 psi.)
- O Are pipe insulation materials installed securely? Liquid and gas pipes need to be insulated. (Otherwise causes water leak.)
- O Are respective stop valves on liquid and gas line securely open?
- O Is refrigerant charged up to the specified amount? If insufficient, charge the refrigerant from the service port of stop valve on the liquid side with outdoor unit in stop mode after turning power ON.
- O Has the amount of refrigerant charge been recorded on "Record Chart of Additional Refrigerant Charge Amount"?

### 1.1.2 Turn Power ON

Turn outdoor unit power ON.



Turn indoor unit power ON.



Carry out field setting on outdoor unit PCB

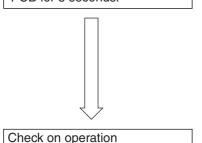
- O Be sure to turn the power ON 6 hours before starting operation to protect compressors.
- O Close outside panels of the outdoor unit.

**Test Operation** SiUS281117

### 1.1.3 Check Operation

- \* During check operation, mount front panel to avoid the misjudging.
- \* Check operation is mandatory for normal unit operation. (When the check operation is not executed, alarm code "##" will be displayed.)

Press and hold the TEST button (BS4) on outdoor unit PCB for 5 seconds.



O The test operation is started automatically. The following judgements are conducted within 15 minutes (about 30 minutes at the maximum).

- "Check for wrong wiring"
- "Check stop valve for not open"
- "Check for refrigerant charge"
- "Pipe length automatic judgement"

The following indications are conducted while in test operation.

- LED lamp on outdoor unit PCB H2P blinks (test operation)
- Remote controller Indicates "Under Centralized Control" on upper

Indicates "Test Operation" on lower left

On completion of test operation, LED on outdoor unit PCB displays the following.

H3P ON: Normal completion

H2P and H3P ON: Abnormal completion → Check the indoor unit remote controller for abnormal display and correct it.



#### **Error code**

In case of an error code displayed on remote controller:

Error code	Nonconformity during installation	Remedial action
	The stop valve of outdoor unit is not opened.	Open the gas-side stop valve and the liquid-side stop valve.
83	Refrigerant overcharge.	Recalculate the required amount of refrigerant from the piping length and correct the refrigerant charge amount by recovering any excessive refrigerant with a refrigerant recovery machine.
	The stop valve of outdoor unit is not opened.	Open the gas-side stop valve and the liquid-side stop valve.
દપ	Insufficient refrigerant.	Check if the additional refrigerant charge has been finished correctly.
	insunicient reingerant.	Recalculate the required amount of refrigerant from the piping length and add an adequate amount of refrigerant.
	Refrigerant overcharge.	Recalculate the required amount of refrigerant from the piping length and correct the refrigerant charge amount by recovering any excessive refrigerant with a refrigerant recovery machine.
F3	The stop valve of outdoor unit is not opened.	Open the gas-side stop valve and the liquid-side stop valve.
	Insufficient refrigerant.	Check if the additional refrigerant charge has been finished correctly.
	modificient reingerant.	Recalculate the required amount of refrigerant from the piping length and add an adequate amount of refrigerant.
88	Refrigerant overcharge	Recalculate the required amount of refrigerant from the piping length and correct the refrigerant charge amount by recovering any excessive refrigerant with a refrigerant recovery machine.
ua	Insufficient supply voltage	Check to see if the supply voltage is supplied properly.
u3	If a check operation has not been performed.	Perform a check operation.
U4	No power is supplied to outdoor unit.	Turn the power ON for the outdoor unit.
LH <sup>c</sup>	The stop valve of outdoor unit is not opened.	Open the gas-side stop valve and the liquid-side stop valve.
CII	If the right indoor unit piping and wiring are not properly connected to the outdoor unit.	Make sure that the right indoor unit piping and wiring are properly connected to the outdoor unit.
UH	If the interunit wiring has not be connected or it has shorted.	Make sure the interunit wiring is correctly attached to terminals (X2M) F1/F2 (TO IN/D UNIT) on the outdoor unit PCB.

SiUS281117 Test Operation

### 1.1.4 Confirmation on Normal Operation

• Conduct normal unit operation after the check operation has been completed. (When outdoor air temperature is 82°FDB or higher, the unit can not be operated with heating mode. See the installation manual attached.)

- Confirm that the indoor/outdoor units can be operated normally.
   (When an abnormal noise due to liquid compression by the compressor can be heard, stop the unit immediately, and then on the crankcase heater to heat up it sufficiently, then start operation again.)
- Operate indoor unit one by one to check that the corresponding outdoor unit operates.
- Confirm that the indoor unit discharges cold air (or warm air).
- Operate the air direction control button and airflow rate control button to check the function of the devices.

Test Operation SiUS281117

### 1.2 Operation when Power is Turned ON

### 1.2.1 When Turning ON Power First Time

The unit cannot be run for up to 12 minutes to automatically set the main power and address (indoor-outdoor address, etc.).

**Status** 

Outdoor unit

Test lamp H2P .... Blinks

Can also be set during operation described above.

Indoor unit

If ON button is pressed during operation described above, the "ຜ່າ" error

indicator blinks.

(Returns to normal when automatic setting is complete.)

### 1.2.2 When Turning ON Power the Second Time and Subsequent

Tap the RESET(BS5) button on the outdoor unit PCB. Operation becomes possible for about 2 minutes. If you do not press the RESET button, the unit cannot be run for up to 10 minutes to automatically set main power.

**Status** 

Outdoor unit

Test lamp H2P .... Blinks

Can also be set during operation described above.

Indoor unit

If ON button is pressed during operation described above, the operation lamp lights but the compressor does not operate. (Returns to normal when automatic setting is complete.)

# 1.2.3 When an Indoor Unit or Outdoor Unit has been Added, or Indoor or Outdoor Unit PCB has been Changed

Be sure to press and hold the RESET button for 5 seconds. If not, the addition cannot be recognized. In this case, the unit cannot be run for up to 12 minutes to automatically set the address (indoor-outdoor address, etc.)

Status

Outdoor unit

Test lamp H2P .... ON

Can also be set during operation described above.

Indoor unit

If ON button is pressed during operation described above, the """ or "" or "" error indicator blinks. (Returns to normal when automatic setting is complete.)

### 2. Field Setting from Remote Controller

Individual function of indoor unit can be changed from the remote controller. At the time of installation or after service inspection / repair, make the local setting in accordance with the following description.

Wrong setting may cause error.

(When optional accessory is mounted on the indoor unit, setting for the indoor unit may be required to change. Refer to information in the option handbook.)

### 2.1 Wired Remote Controller

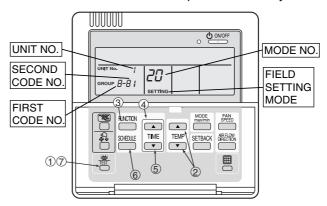
### 2.1.1 BRC1D71

#### Applicable Models

Model Series	FCQ	FHQ	FAQ	FBQ	FTQ
Wired Remote Controller with Weekly Schedule Timer	BRC1D71				_
Navigation Remote Controller	BRC1E71				

#### ■ BRC1D71

If optional accessories are mounted on the indoor unit, the indoor unit setting may have to be changed. Refer to the instruction manual for each optional accessory.



- 1. When in the normal mode, press the " button (1) for 4 seconds or more, and the FIELD SETTING MODE is entered.
- 2. Select the desired MODE NO. with the " putton (2).
- 3. During group control, when setting by each indoor unit (mode No. 20, 22 and 23 have been selected), press the " button (③) and select the INDOOR UNIT NO. to be set. (This operation is unnecessary when setting by group.)
- 4. Press the " press the " upper button (4) and select FIRST CODE NO.
- 5. Press the " I lower button (5) and select the SECOND CODE NO.
- 6. Press the " button (6) once and the present settings are SET.
- 7. Press the " " button (7) to return to the NORMAL MODE.

#### ■ Example

When setting the filter sign time to "Filter Contamination Heavy" in all group unit setting, set the Mode No. to "10", first code No. to "0" and second code No. to "02".

### 2.1.2 BRC1E71

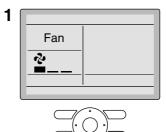
- Press and hold Cancel button for 4 seconds or more.
   Service settings menu is displayed.
- 2 Select Field Settings in the Service Settings menu, and press Menu/OK button. Field settings screen is displayed.
- 3 Highlight the mode, and select desired "Mode No." by using ▲▼ (Up/Down) button.
- 4 In the case of setting per indoor unit during group control (When Mode No. such as 20, 21, 22, 23, 25 are selected), highlight the unit No. and select "Indoor unit No." to be set by using ▲▼ (Up/Down) button. (In the case of group total setting, this operation is not needed.)

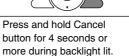
In the case of individual setting per indoor unit, current settings are displayed. And, SECOND CODE NO. " - " means no function.

5 Highlight SECOND CODE NO. of the FIRST CODE NO. to be changed, and select desired "SECOND CODE NO." by using ▲▼ (Up/Down) button. Multiple identical mode number settings are available.

In case of setting for all indoor units in the remote control group, available SECOND CODE NO. is displayed as "\*" which means it can be changed.
When SECOND CODE NO. is displayed as "-", there is no function.

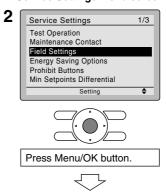
#### <Basic screen>





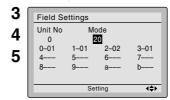


### <Service Settings menu screen>

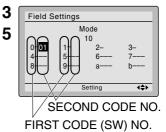


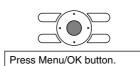
<Service Settings screen>

### In the case of individual setting per indoor unit



### In the case of group total setting

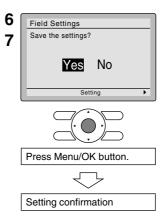




- **6** Press Menu/OK button. Setting confirmation screen is displayed.
- 7 Select Yes and press Menu/OK button. Setting details are determined and field settings screen returns.
- 8 In the case of multiple setting changes, repeat "3" to "7".
- **9** After all setting changes are completed, press Cancel button twice.
- 10 Backlight goes out, and "Checking the connection. Please standby." is displayed for initialization. After the initialization, the basic screen returns.



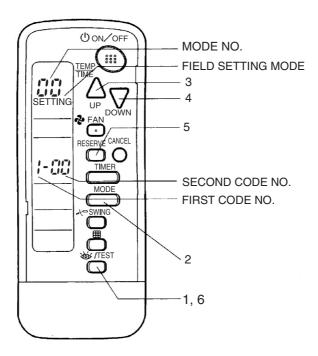
### <Setting confirmation screen>



### NOTE

- Installation of optional accessories on the indoor unit may require changes to field settings. See the manual of the optional accessory.
- For field setting details related to the indoor unit, see installation manual shipped with the indoor unit.

#### 2.2 **Wireless Remote Controller**



- 1. When in the normal mode, press the " button for 4 seconds or more, and operation then enters the "field setting mode."
- Select the desired "mode No." with the " button.
   Pressing the " to button, select the first code No.
- Pressing the " one of the second code No.
   Press the timer " one of the second code No.
   Press the timer of the settings.
   Press the " one of the settings.

#### (Example)

When setting the filter sign time to "Filter Dirtiness-High" in all group unit setting, set the Mode No. to "10", Mode setting No. to "0" and second code No. to "02".

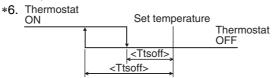
### 2.3 Setting Contents and Code No. for Indoor Units

: Factory setting

Mode No. First Code Description of Setting		Second Code No.					
wode No.	No.	Description of Setting	01	02	03	04	
	0	3 3 3 4 4		Heavy	_	_	
	0 *5	Filter dirt	Light	Heavy	_	_	
	1	Filter type	Long life filter	Ultra long life filter	_	_	
	1 *5 Filter cleaning sign time (Light/Heavy) 2 Remote controller thermistor		2,500/1,250	10,000/5,000	_	_	
			Use	Not use	_	_	
10 (20)	2 *5	Remote sensor and remote controller thermistor	Both	Remote thermistor	Remote controller thermistor	_	
	3	Filter sign display	ON	OFF	_	_	
	7	4-step thermostat processing	Ttson -7	Symbol *6		05 06 3.6°F -2.7°F 0°F -0.9°F	
11 (21)	3 *5	Electric heater setting	Heat Pump lockout mode	_	Auxiliary electric heater + Heat Pump lockout mode	_	
	5 *5	Electric heater step setting	With heater	er Without heater		_	
	0	Optional accessories output selection (Field selection of output for adaptor for wiring)	Indoor Unit turned ON by thermostat	_	Operation output	Error output	
12 (22)	1	ON/OFF Input from outside (Set when ON/OFF is to be controlled from outside.)	Forced Off ON/OFF control		External protection device input	_	
(22)	2	Thermostat differential changeover (Set when remote sensor is to be used.)	2 °F 1 °F *7		_	_	
	3	Set fan speed when thermostat OFF	LL	Set fan speed	_	_	
	5	Power failure automatic reset (Auto restart)	No equipped	Equipped	_	_	
	0	Airflow adjustment ceiling height	N	Н	S	_	
13	1	Airflow direction	F (4 directions)	T (3 directions)	W (2 directions)	_	
(23)	4	Field setting airflow position setting	Draft prevention	Standard	Ceiling soiling prevention	_	
	5	Setting of static pressure selection	Standard	High static pressure	_	_	
14 (24)	4 *5	Setting of humidifier / air purifier fan tap	Remote controller setting	H tap	_	_	
	5 *5	Humidifier residual operation time	30 sec.	60 sec.	120 sec.		



- Settings are made simultaneously for the entire group, however, if you select the mode No.
  inside parentheses, you can also set by each individual unit. Setting changes however
  cannot be checked except in the individual mode for those in parentheses.
- 2. The mode numbers inside parentheses cannot be used by wireless remote controllers, so they cannot be set individually. Setting changes also cannot be checked.
- 3. Do not make settings other than those described above. Nothing is displayed for functions the indoor unit is not equipped with.
- 4. "88" may be displayed to indicate the remote controller is resetting when returning to the normal mode.
- \*5. Only for FTQ



\*7. For FTQ: Factory setting is "02".

### 2.3.1 Applicable Range of Field Setting

Mode No.	First Code No.	Description of Setting	FCQ	FHQ	FAQ	FBQ	FTQ
	0	Filter cleaning sign time	0	0	0	0	_
_	0	Filter dirt		_	_	_	0
	1	Filter type	0	_	_	_	_
10 (20)	1	Filter cleaning sign time	_		_	ı	0
(20)	2	Remote controller thermistor	0	0	0	0	_
	2	Remote sensor and remote controller thermistor	_	_	_	_	0
	3	Filter sign display	0	0	0	0	0
7 4-step thermostat processing		4-step thermostat processing	_		_	ı	0
11 (21)	3 Electric heater setting		_	_	_	_	0
(21)	5	Electric heater step setting	_		_	ı	0
	0 Optional accessories output selection		0	0	0	0	0
	1	ON/OFF Input from outside	0	0	0	0	0
12 (22)	2	Thermostat differential changeover	0	_	_	0	_
	3	Set fan speed when thermostat OFF	0	0	0	0	0
	5	Power failure automatic reset (Auto Restart)	0	0	0	0	0
	0	Airflow adjustment ceiling height	0	0	_	0	_
13 (23)	1	Airflow direction	0		_	_	_
	4	Field setting airflow position setting	0	_	_	_	_
14	4	Setting of humidifier / air purifier fan tap	_	_	_	_	0
(24)	5	Humidifier residual operation time	_	_	_	_	0

### 2.3.2 Detailed Explanation of Setting Modes

### **Filter Sign Setting**

If switching the filter sign ON time, set as given in the table below.

Filter Specs.	Mode No.	First Code No.	Second	Lighting interval of the filter sign (hours)		
Setting	Mode No.		Code No.	Standard	Long Life	Ultra Long Life Filter
Contamination Light	10(20)	0	01	200 hrs.	2,500 hrs.	10,000 hrs.
Contamination Heavy	10(20)	U	02	100 hrs.	1,250 hrs.	5,000 hrs.

#### **Electrical Heater Setting**

Selection of the heater

The capacity of the electrical heater should be selected locally.

Mode No.	First Code No.	Second Code No.	Setting
		01	Heat Pump lockout mode
11(21)	3	03	Auxiliary electric heater + Heat Pump lockout mode

- 01: When the heating capacity of the heat pump is insufficient during heating, the heat pump is stopped and heating operation is performed with an electrical heater. (It is switched by a hotwater heating instruction from the outdoor unit.)
- 03: If heating is insufficient in heat pump system alone, an electrical heater is used as the auxiliary electric heater.

### **Electrical Heater Step Setting**

Mode No.	First Code No.	Second Code No.	Setting
11(21)	5	01	With heater
	5	03	Without heater

<sup>01:</sup> Controls ON/OFF of the heater in accordance with the thermostat step.

### Fan Speed Changeover when Thermostat is OFF

By setting to "Set Fan Speed," you can switch the fan speed to the set fan speed when the heating thermostat is OFF.

\* Since there is concern about draft if using "fan speed up when thermostat is OFF," you should take the setup location into consideration.

On warming, the priority is given to this over "airflow OFF switch on thermostat OFF".

©This is used to correspond with the improvement of the electrical collection capability.

Mode No.	Mode No. First Code No.		Setting	
10(00)	2	01	LL Fan Speed	
12(22)	3	02	Set Fan Speed	

<sup>03:</sup> Without heater

#### **Auto Restart after Power Failure Reset**

For the air conditioners with no setting for the function, the units will be left in the stop condition when the power supply is reset automatically after power failure reset or the main power supply is turned ON again after once turned OFF. However, for the air conditioners with the setting (same as factory setting), the units may start automatically after power failure reset or the main power supply turned ON again (return to the same operation condition as that of before power failure).

For the above reasons, when the unit is set enabling to utilize "Auto restart function after power failure reset", utmost care should be paid for the occurrence of the following situation.



- /! Caution 1. The air conditioner starts operation suddenly after power failure reset or the main power supply is turned ON again. This could be unexpected to the user and cause concern.
  - 2. For example, during service work, turning OFF the main power switch while the unit is operating, and turning ON the switch again after the work is completed, starts unit operation (the fan rotates).

#### **Setting of Airflow Direction Adjustment Range**

Make the following airflow direction setting according to the respective purpose.



Mode No.	First Code No.	Second Code No.	Setting
		01	Upward (Draft prevention)
13 (23)	4	02	Standard
(=0)	·	03	Downward (Ceiling soiling prevention)

# 2.3.3 Setting of Operation Control Mode from Remote Controller (Local Setting)

The operation control mode is compatible with a variety of controls and operations by limiting the functions of the operation remote controller. Furthermore, operations such as remote controller ON/OFF can be limited in accordance with the combination conditions. (Refer to information in the next page.)

The centralized controller is normally available for operations, except when the centralized monitor is connected.

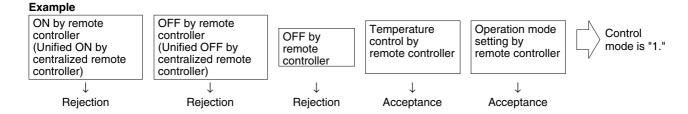
### 2.3.4 Contents of Control Modes

20 modes consisting of combinations of the following 5 operation modes with temperature and operation mode setting by remote controller can be set and displayed by operation modes 0 through 19.

- ◆ ON/OFF control impossible by remote controller Used when you want to turn ON/OFF by centralized remote controller only. (Cannot be turned ON/OFF by remote controller.)
- OFF control only possible by remote controller Used when you want to turn ON by centralized remote controller only, and OFF by remote controller only.
- Centralized
   Used when you want to turn ON by centralized remote controller only, and turn ON/OFF freely by remote controller during set time.
- Individual
   Used when you want to turn ON/OFF by both centralized remote controller and remote controller.
- ▶ Timer operation possible by remote controller Used when you want to turn ON/OFF by remote controller during set time and you do not want to start operation by centralized remote controller when time of system start is programmed.

### **How to Select Operation Mode**

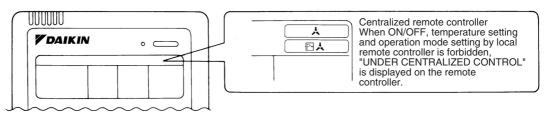
Whether operation by remote controller will be possible or not for turning ON/OFF, controlling temperature or setting operation mode is selected and decided by the operation mode given on the right edge of the table below.



		Control by ren	note controller				
	Opei	ration					
Control mode	Unified operation, individual operation by centralized remote controller, or operation controlled by timer	Unified OFF, individual stop by centralized remote controller, or timer stop	OFF	Temperature control	Operation mode setting	Control mode	
				Rejection	Acceptance	0	
ON/OFF control			Rejection	nejection	Rejection	10	
impossible by remote controller			(Example)	Acceptance	Acceptance (Example)	1(Example)	
	Rejection (Example)			(Example)	Rejection	11	
				Rejection	Acceptance	2	
OFF control only possible by		Rejection (Example)		riejection	Rejection	12	
remote controller				Acceptance	Acceptance	3	
				Acceptance	Rejection	13	
				Rejection	Acceptance	4	
Centralized				nejection	Rejection	14	
Centralized				Acceptones	Acceptance	5	
	Acceptance		Acceptones	Acceptance	Rejection	15	
	Acceptance		Acceptance	Poinction	Acceptance	6	
Individual		Accontance		Rejection	Rejection	16	
iliuiviuuai		Acceptance		Acceptones	Acceptance	7 *1	
				Acceptance	Rejection	17	
				Poinction	Acceptance	8	
Timer operation	Acceptance (During timer at ON	Rejection		Rejection	Rejection	18	
possible by remote controller	position only)	(During timer at OFF position)		Acceptones	Acceptance	9	
		,		Acceptance	Rejection	19	

Do not select "timer operation possible by remote controller" if not using a remote controller. Operation by timer is impossible in this case.

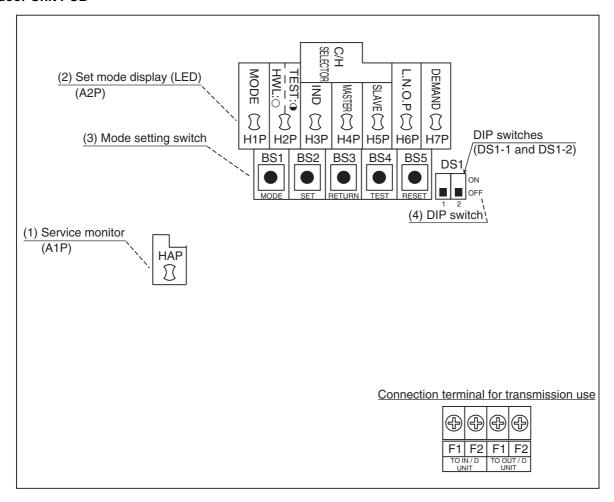
\*1. Factory setting



### 3. Field Setting from Outdoor Unit

### 3.1 Location of DIP Switch and BS Button

**Outdoor Unit PCB** 



- (1) Service monitor (LED Green) This LED blinks while in normal operation, and turns ON or OFF when an error occurs.
- (2) Set mode display (LED Orange) LEDs display mode according to the setting.
- (3) Mode setting switch Used to change mode.
- (4) DIP switch
  Used to make field setting

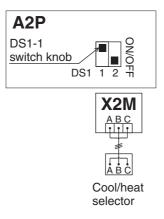
### 3.2 Setting by DIP Switches

The following field settings are made by DIP switches on PCB.

DIP switch  No. Setting		Catting itam	Description
		Setting item	Description
	ON Coo		Used to set cool/heat changeover setting by remote
DS1-1	OFF (Factory setting)	changeover setting	controller equipped with outdoor unit. (Note 1)
ON			
DS1-2	OFF (Factory setting)	Not used	Do not change the factory settings.

### Cool/heat selector connection procedure

- Set the remote controller only when changing over the operation mode between cooling and heating using the remote controller installed in the outdoor.
- ① Connect the cool/heat selector (optional accessory) to the terminals (A, B and C) on the outdoor X2M Terminal board (A, B and C).
- 2 Set the cool/heat selector switch DS1-1 from "OFF" (which is selected at the factory before shipment) to "ON".

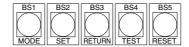


### 3.3 Setting by BS Buttons

The following settings are made by BS buttons on PCB.

	H1P	H2P	H3P	H4P	H5P	H6P	H7P
LED display	•	•	0	•	•	•	•

(Factory setting)



There are the following 3 setting modes.

(1) Setting mode 1 (H1P OFF)

Initial status (when normal): Also indicates during "abnormal".

(2) Setting mode 2 (H1P ON)

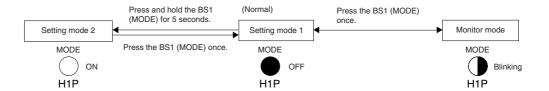
Used to modify the operating status and to set program addresses, etc. Usually used in servicing the system.

(3) Monitor mode (H1P blinks)

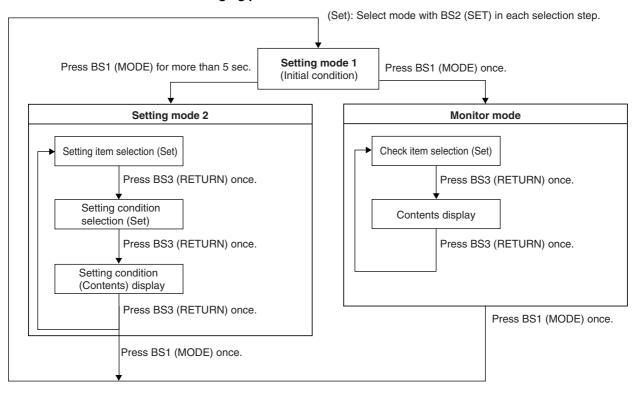
Used to check the program made in Setting mode 2.

### ■ Mode changing procedure

Using the MODE button, the modes can be changed as follows.

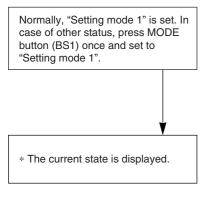


### ■ Mode changing procedure



### 3.4 Setting Mode 1

This mode is used to set and check the current operating conditions (Normal / Abnormal / In check operation)



Display for error / preparing / test-run

Setting (displaying) item	LED display example							
Setting (displaying) item	H1P	H2P	НЗР	H4P	H5P	H6P	H7P	
Normal	•	•	0	•	•	•	•	
Error	•	0	0	•	•	•	•	
Preparing/Test-run	•	•	0	•	•	•	•	
				0: 01	V ●: 0	OFF (	: Blink	

Current operating conditions

Normal O AbnormalIn preparation or in

check operation

### 3.5 Setting Mode 2

Press and hold the MODE button (BS1) for 5 seconds and set to "Setting mode 2".

### <Selection of setting items>

Press the SET button (BS2) and set the LED display to a setting item shown in the table on the right.

Press the RETURN button (BS3) and decide the item. (The present setting condition is blinked.)

### <Selection of setting conditions>

Press the SET button (BS2) and set to the setting condition you want.

Press the RETURN button (BS3) and decide the condition.

Press the RETURN button (BS3) and set to the initial status of "Setting mode 2".

\* If you become unsure of how to proceed, press the MODE button (BS1) and return to setting mode 1.

	I	
No.	Setting item	Description
5	Indoor unit forced fan H	Allows forced operation of indoor unit fan while unit is stopped. (H tap)
6	Indoor unit forced operation	Allows forced operation of indoor unit.
8	Te setting	Target evaporation temperature for cooling
9	Tc setting	Target condensation temperature for heating
10	Defrost changeover setting	Changes the temperature condition for defrost and sets to quick defrost or slow defrost.
12	External low noise setting / Demand setting	Reception of external low noise or demand signal
16	Setting of hot water heater	Make this setting to conduct heating operation with hot water heater.
21	Refrigerant recovery / vacuuming mode setting	Sets to refrigerant recovery / vacuuming mode.
22	Low night noise operation setting	Sets automatic low night noise operation in a simple way. The operating time is based on "Starting set" and "Ending set".
26	Low night noise operation start setting	Sets starting time of low night noise operation. (Low night noise operation setting is also required.)
27	Low night noise operation end setting	Sets ending time of low night noise operation. (Low night noise setting is also required.)
29	Capacity priority setting	If the capacity control is required, the low noise control is automatically released by this setting during carrying out low noise operation and nighttime low noise operation.
30	Demand setting 1	Changes target value of power consumption when demand control 1 is input.
32	Normal demand setting	Normally enables demand control 1 without external input. (Effective to prevent a problem that circuit breaker of small capacity is shut down due to large load.

O: ON ●: OFF Φ: Blink

			Cotting	item dis	olov					O. ON	U. OFF	⊕: Blink
NI-				<u> </u>	/H selection	on	Low				lav	
No.	Setting item	MODE H1P	TEST H2P	IND H3P	Master H4P	Slave H5P	noise H6P	Demand H7P			tory setting	
	Indoor unit forced								Normal operation	0	•••	● ○ *
5	fan H	0		•	•	0	•	0	Indoor forced fan H	$\circ$	•••	0
6	Indoor unit forced								Normal operation	0	•••	● ○ *
0	operation	0				0	0		Indoor forced operation	$\bigcirc lacktriangle$	$\bullet \bullet \bullet$	$\circ \bullet$
									High	$\circ \bullet$	$\bullet \bullet \bigcirc$	• •
8	Te setting	0		•	0	•	•	•	Normal	$\bigcirc lacktriangle$	$\bullet \bullet \bullet$	○ ● *
									Low	$\bigcirc$ $lacktriangle$	•••	$ullet$ $\bigcirc$
									High	$\bigcirc$ $lacktriangle$	$\bullet \bullet \bigcirc$	• •
9	Tc setting	0	•		0	•	•	0	Normal	$\bigcirc$ $lacktriangle$	$\bullet \bullet \bullet$	○ ● *
									Low	$\bigcirc lacktriangle$	$\bullet \bullet \bullet$	lacktriangle
	5.4.1								Quick defrost	$\bigcirc lacktriangle$	$\bullet \bullet \bigcirc$	$\bullet$ $\bullet$
10	Defrost changeover setting	0			0	•	0	•	Normal	$\bigcirc led$	$\bullet \bullet \bullet$	$\bigcirc \bullet *$
									Slow defrost	$\bigcirc lacktriangle$	$\bullet \bullet \bullet$	$ullet$ $\bigcirc$
12	External low noise setting / Demand	0			0	0			External low noise/demand: NO	$\circ$	•••	● ○ *
12	setting			•					External low noise/demand: YES	$\circ$	•••	$\circ \bullet$
16	Setting of hot water	0		0					OFF	$\bigcirc$ $lacktriangle$	••••	*
10	heater	0		)					ON	$\bigcirc$ $lacktriangle$		$\bigcirc \bullet$
0.1	Refrigerant recovery /								Refrigerant recovery/ vacuuming: OFF	$\bigcirc lacktriangle$	•••	● ○ *
21	vacuuming mode setting	0		0		0		0	Refrigerant recovery/ vacuuming: ON	$\circ$	•••	$\circ ullet$
									OFF	$\circ \bullet$	•••	• • *
00	Low night noise								Level 1	$\bigcirc lacktriangle$	•••	ullet
22	operation setting	0		0		0	0		Level 2	$\bigcirc lacktriangle$	$\bullet \bullet \bullet$	$\circ \bullet$
									Level 3	$\bigcirc lacktriangle$	$\bullet \bullet \bullet$	00
	Low night noise								About PM 8:00	$\circ$	•••	$ullet$ $\bigcirc$
26	operation start setting	0		0	0	•	0	•	About PM 10:00	$\bigcirc$ $lacktriangle$	$\bullet \bullet \bullet$	○ ● *
	Setting								About PM 0:00	$\bigcirc$ $lacktriangle$	$\bullet \bullet \bigcirc$	$\bullet$
	Low night noise								About AM 6:00	$\bigcirc$ $lacktriangle$	$\bullet \bullet \bullet$	$ullet$ $\bigcirc$
27	Low night noise operation end setting	0		0	0	•	0	0	About AM 7:00	$\bigcirc$ $lacktriangle$	$\bullet \bullet \bullet$	$\circ \bullet$
	Setting								About AM 8:00	$\bigcirc$ $lacktriangle$	$\bullet \bullet \bigcirc$	• • *
29	Capacity priority	0		0	0	0		0	OFF	$\bigcirc$ $lacktriangle$	$\bullet \bullet \bullet$	● ○ *
23	setting								ON	$\bigcirc lacktriangle$	$\bullet \bullet \bullet$	$\bigcirc led$
									60 % demand	$\bigcirc left$	$\bullet \bullet \bullet$	$ullet$ $\bigcirc$
30	Demand setting 1	0	•	0	0	0	0		70 % demand	$\bigcirc led$	$\bullet \bullet \bullet$	○ ● *
									80 % demand	$\bigcirc lacktriangle$	$\bullet \bullet \bigcirc$	ullet
32	Normal demand	0	0						OFF	$\bigcirc left$	$\bullet \bullet \bullet$	● ○ *
52	setting		)						ON	$\circ$	$\bullet \bullet \bullet$	$\bigcirc led$

### 3.6 Monitor Mode

To enter the monitor mode, press the MODE button (BS1) when in "Setting mode 1".

#### <Selection of setting item>

Press the SET button (BS2) and set the LED display to a setting item.

#### <Confirmation on setting contents>

Press the RETURN button (BS3) to display different data of set items.

Press the RETURN button (BS3) and switches to the initial status of "Monitor mode".

\* Press the MODE button (BS1) and returns to "Setting mode 1".

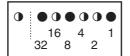
						0:	ON	<b>●</b> : 0	OFF ①: Blink	
No. Setting item				LE	D disp	lay			Data display	
INO.	Setting item	H1P	H2P	Н3Р	H4P	H5P	H6P	H7P	Data display	
0	Various settings	•	•	•	•	•	•	•	See below	
5	Number of connected indoor units	•	•	•	•	0	•	C Lower 6 digits		
14	Contents of error (the latest)	•	•	•	0	0	0	•	Error code table	
15	Contents of error (1 cycle before)	0	•	•	0	0	0	0		
16	Contents of error (2 cycle before)	0	•	0	•	•	•	•		
20	Contents of retry (the latest)		•	0	•	0	•	•		
21	Contents of retry (1 cycle before)	0	•	0	•	0	•	0		
22	Contents of retry (2 cycle before)	0	•	0	•	0	0	•		

Setting item 0 Display contents of "Various settings"

Defrost select setting	Short	•	•	•	•	0	•	•
	Medium	•	•	•	•	•	•	•
	Long	•	•	•	•	•	•	•
Te setting	Н	•	•	•	•	•	0	•
	М	•	•	•	•	•	•	•
	L	•	•	•	•	•	•	•
Tc setting	Н	•	•	•	•	•	•	0
	М	•	•	•	•	•	•	•
	L	•	•	•	•	•	•	•

Press the SET button and match with the LEDs No. 1 - 15, press the RETURN button, and enter the data for each setting.

\* Data such as addresses and number of units is expressed as binary numbers; the 2 ways of expressing are as follows:



The No. 5 cool/heat unified address is expressed as a binary number consisting of the lower 6 digits. (0 - 63)

In  $\odot$  the address is 000110 (binary number), which translates to 4+2=6 (base 10 number). In other words, the address is 6.

### 3.7 Detailed Explanation of Setting Modes

### 3.7.1 Cool / Heat Mode Switching

The Cool / Heat Mode switching is carried out by remote controller fitted to indoor unit. This setting is not required for normal operation. (Factory setting)

### 3.7.2 Setting of Low Noise Operation and Demand Operation

### **Setting of Low Noise Operation**

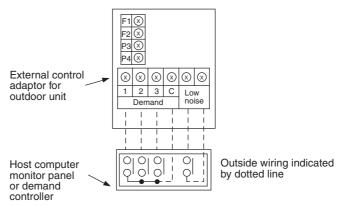
By connecting the external contact input to the low noise input of the outdoor unit external control adaptor (optional), you can lower operating noise by 2-3 dB.

Setting	Content
Mode 1	Set the outdoor unit fan to Step 6 or lower.
Mode 2	Set the outdoor unit fan to Step 5 or lower.
Mode 3	Set the outdoor unit fan to Step 4 or lower.

## A. When the low noise operation is carried out by external contact (with the use of the external control adaptor for outdoor unit)

1. Connect external control adaptor for outdoor unit and short-circuit terminal of low noise (Refer below figure).

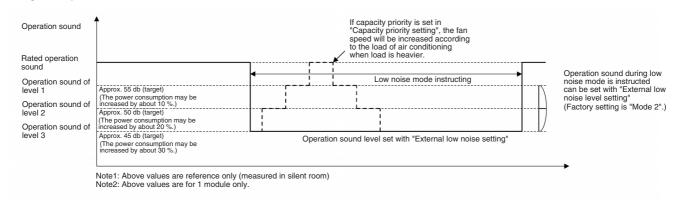
If carrying out demand or low noise input, connect the adaptor's terminals as shown below.



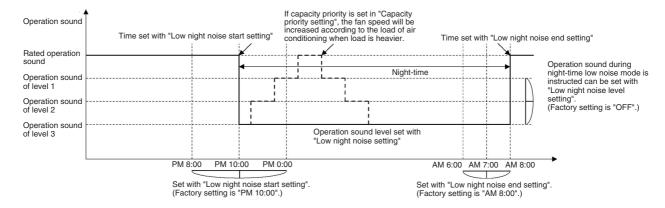
- 2. While in "Setting mode 2", set the setting condition for set item No. 12 (Setting of external low noise/demand operation) to "YES".
- 3. If necessary, while in "Setting mode 2", select the setting condition (i.e., "Mode 1", "Mode 2", or "Mode 3") for set item No. 25 (Setting of external low noise level).
- 4. If necessary, while in "Setting mode 2", set the setting condition for the set item No. 29 (Setting of capacity precedence) to "ON".
  (If the condition is set to "ON", when the air conditioning load reaches a high level, the low noise operation command will be ignored to put the system into normal operation mode.)
- B. When the low noise operation is carried out automatically at night (The external control adaptor for outdoor unit is not required)
- 1. While in "Setting mode 2", select the setting condition (i.e., "Mode 1", "Mode 2", or "Mode 3") for set item No. 22 (Setting of low night noise level).
- 2. If necessary, while in "Setting mode 2", select the setting condition (i.e., "20:00", "22:00", or "24:00") for set item No. 26 (Setting of start time of low night noise operation). (Use the start time as a guide since it is estimated according to outdoor air temperatures.)

- 3. If necessary, while in "Setting mode 2", select the setting condition (i.e., "06:00", "07:00", or "08:00") for set item No. 27 (Setting of end time of low night noise operation). (Use the end time as a guide since it is estimated according to outdoor air temperatures.)
- 4. If necessary, while in "Setting mode 2", set the setting condition for set item No. 29 (Setting of capacity precedence) to "ON".
  (If the condition is set to "ON", when the air conditioning load reaches a high level, the system will be put into normal operation mode even during nighttime.)

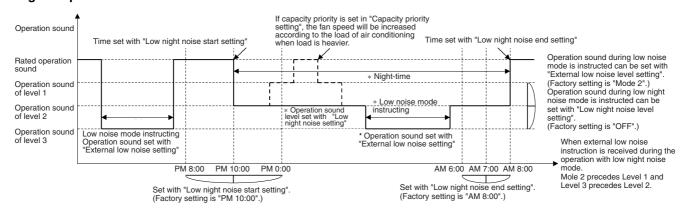
### Image of operation in the case of A



### Image of operation in the case of B



#### Image of operation in the case of A and B



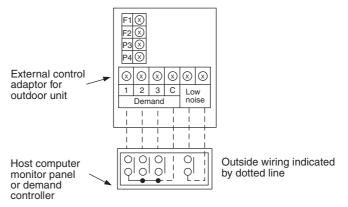
### 3.7.3 Setting of Demand Operation

By connecting the external contact input to the demand input of the outdoor unit external control adaptor (optional), the power consumption of unit operation can be saved suppressing the compressor operating condition.

Setting content			Setting method		
Set item	Condition	Content	External control adaptor	Outdoor unit PCB	
М	Mode 1	The compressor operates at approx. 60% or less of rating.		Set item No. 32 to "Demand 1", and item No. 30 to "Level 1".	
Demand 1	Mode 2	The compressor operates at approx. 70% or less of rating.	Short circuit "1" and "C" on the terminal strip (TeS1).	Set item No. 32 to "Demand 1", and item No. 30 to "Level 2".	
	Mode 3	The compressor operates at approx. 80% or less of rating.	(1001).	Set item No. 32 to "Demand 1", and item No. 30 to "Level 3".	
Demand 2	_	The compressor operates at approx. 40% or less of rating.	Short circuit "2" and "C".	Set item No. 32 to "Demand 2".	
Demand 3	_	Forced thermostat OFF.	Short circuit "3" and "C".	_	

- \*: However the demand operation does not occur in the following operation modes.
  - Startup control
- (2) Oil return operation
- (3) Defrosting operation
- (4) Pump down residual operation

If carrying out demand or low noise input, connect the adaptor's terminals as shown below.



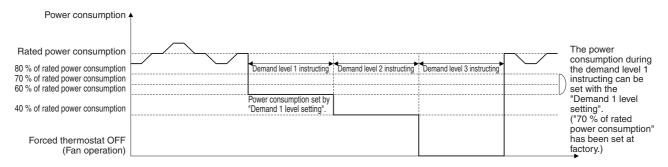
# A. When the demand operation is carried out by external contact (with the use of the external control adaptor for outdoor unit).

- 1. Connect external control adaptor for outdoor unit and short-circuit terminals as required (Refer above figure).
- 2. While in "Setting mode 2", set the setting condition for set item No. 12 (Setting of external low noise/demand operation) to "YES".
- 3. If necessary, while in "Setting mode 2", select the set item No. 30 (Setting of Demand 1 level) and then set the setting condition to targeted mode.

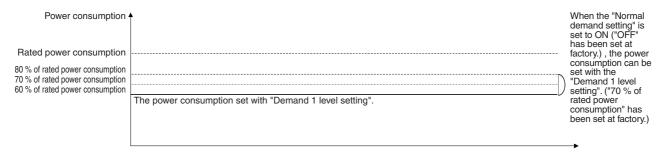
# B. When the normal demand operation is carried out. (Use of the external control adaptor for outdoor unit is not required.)

- 1. While in "Setting mode 2", make setting of the set item No. 32 (Setting of alternate demand) to "ON".
- 2. While in "Setting mode 2", select the set item No. 30 (Setting of Demand 1 level) and then set the setting condition to targeted mode.

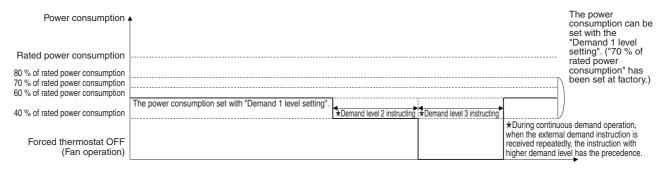
### Image of operation in the case of A



#### Image of operation in the case of B



### Image of operation in the case of A and B



### **Detailed Setting Procedure of Low Night Noise Operation and Demand Control**

#### 1. Setting mode 1 (H1P OFF)

(1) In setting mode 2, press the BS1 (MODE button) once. → Setting mode 1 is entered and H1P OFF.

During the setting mode 1 is displayed, "In low night noise operation" and "In demand control" are displayed.

#### 2. Setting mode 2 (H1P ON)

- (1) In setting 1, press and hold the BS1 (MODE button) for more than 5 seconds. → Setting mode 2 is entered and H1P lights.
- (2) Press the BS2 (SET button) several times and match the LED display with the Setting No. you want.
- (3) Press the BS3 (RETURN button) once, and the present setting content is displayed.
  - → Press the BS2 (SET button) several times and match the LED display with the setting content (as shown on next page) you want.
- (4) Press the BS3 (RETURN button) 2 times.  $\rightarrow$  Returns to  $\odot$ .
- (5) Press the BS1 (MODE button) once. → Returns to the setting mode 1 and turns H1P OFF.

O: ON •: OFF •: Blink (1) (2)(3): Factory setting Setting Settino Setting No. indication Setting No. indication Setting contents Setting contents indication (Initial setting) No. contents H2P H3P H4P H5P H6P Н7Р H1P H2P H3P H4P H5P H6P H7P H2P H3P H4P H5P H6P H7P H<sub>1</sub>P H1P 0 External 0 0 0 NO • low noise YES Demand 0 • • • • • • setting Low night 0 0 0 0 OFF 0 lacktriangle• • • • • noise operation Mode 1 0 • • • • setting Mode 2 0 Mode 3 0 • • • • • Low night 0 • 0 0 • 0 • PM 8:00 0 • • • • noise PM 10:00 0 • operation • • • start setting PM 0:00 0 • • • 0 lacktriangle• 0 0 AM 6:00 0 0 0 0 Low night • • • • • noise operation AM 7:00 0 lacktrianlacktriangle• • • end setting AM 8:00 0 • • • • • Capacity ow noise 0 0 0 0 0 0 • • priority setting Capacity 0 • • precedence 60 % of Demand 0 0 0 0 0 0 1 setting 1 rated power consumption 70 % of 0 • rated powe consumptior 80 % of rated pow 0 consumption 0 0 Normal 0 OFF • • demand ON 0 • • 1 setting Setting mode indication section Setting No. indication section Set contents indication section

### 3.7.4 Setting of Refrigerant Recovery Mode

When carrying out the refrigerant collection on site, fully open the respective electronic expansion valve of indoor and outdoor units.

Both the outdoor unit and the indoor unit are forbidden to operation.

#### [Operation procedure]

- (1) In setting mode 2 with units in stop mode, set "Refrigerant Recovery / Vacuuming mode" to ON. The respective electronic expansion valve of indoor and outdoor units are fully opened. (H2P turns to display "TEST OPERATION" (blinks), "TEST OPERATION" and "UNDER CENTRALIZED CONTROL" are displayed on the remote controller, and the operation is prohibited.
- (2) Collect the refrigerant using a refrigerant recovery unit. (See the instruction attached to the refrigerant recovery unit for more detail.)
- (3) Press Mode button "BS1" once and reset "Setting Mode 2".

### 3.7.5 Setting of Vacuuming Mode

In order to perform vacuuming operation at site, fully open the electronic expansion valves of indoor and outdoor units to turn on some solenoid valves.

Both the outdoor unit and the indoor unit are forbidden to operation.

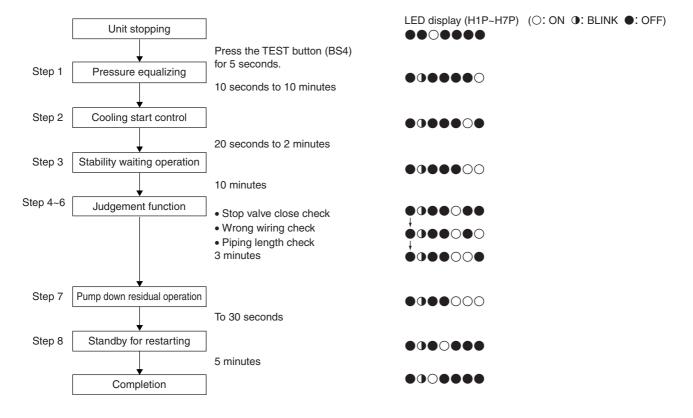
### [Operating procedure]

- (1) With Setting Mode 2 while the unit stops, set "Refrigerant recovery / Vacuuming mode" to ON. The electronic expansion valves of indoor and outdoor units fully open and some of solenoid valves open.
  - (H2P blinks to indicate the test operation, and the remote controller displays "TEST OPERATION" and "UNDER CENTRALIZED CONTROL", thus prohibiting operation.) After setting, do not cancel "Setting Mode 2" until completion of Vacuuming operation.
- (2) Use the vacuum pump to perform vacuuming operation.
- (3) Press Mode button "BS1" once and reset "Setting Mode 2".

### 3.7.6 Check Operation

To prevent any trouble in the period of installation at site, the system is provided with a test operation mode enabling check for incorrect wiring, stop valve left in closed, and judgement of piping length.

### **CHECK OPERATION FUNCTION**



# Part 6 Service Diagnosis

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		Combination Error between Indoor Unit PCB and Fan PCB	
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		Humidity Sensor System Abnormality	
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		Outdoor Unit PCB Abnormality	
		High Pressure Abnormality	
		Actuation of Low Pressure Sensor	
		Inverter Compressor Motor Lock	
		Outdoor Unit Fan Motor Abnormality	
		Electronic Expansion Valve Coil Abnormality	
		Discharge Pipe Temperature Control Error	
		Refrigerant Overcharged	
		High Pressure Switch System Abnormality	
		Outdoor Unit Fan Motor Signal Abnormality	
		Thermistor System Abnormality	
		High Pressure Sensor Abnormality	
		Low Pressure Sensor Abnormality	
		Outdoor Unit PCB Abnormality	
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# 1. Symptom-based Troubleshooting

		Symptom	Supposed Cause	Countermeasure		
1	The system does	not start operation at all.	Blowout of fuse(s)	Turn OFF the power supply and then replace the fuse(s).		
			Cutout of breaker(s)	If the knob of any breaker is in its OFF position, turn ON the power supply. If the knob of any circuit breaker is in its tripped position, do not turn ON the power supply.		
				ON Knob Tripped OFF Circuit breaker		
2	The system starts immediate stop.	operation but makes an	Blocked air inlet or outlet of indoor or outdoor unit	Remove obstacle(s).		
			Clogged air filter(s)	Clean the air filter(s).		
3	The system does	not cool or heat air well.	Blocked air inlet or outlet of indoor or outdoor unit	Remove obstacle(s).		
			Clogged air filter(s)	Clean the air filter(s).		
			Enclosed outdoor unit(s)	Remove the enclosure.		
			Improper set temperature	Set the temperature to a proper degree.		
			Airflow rate set to "LOW"	Set it to a proper airflow rate.		
			Improper direction of air diffusion	Set it to a proper direction.		
			Open window(s) or door(s)	Shut it tightly.		
		[In cooling]	Direct sunlight received	Hang curtains or shades on windows.		
		[In cooling]	Too many persons staying in a room	The model must be selected to match the air conditioning load.		
		[In cooling]	Too many heat sources (e.g. OA equipment) located in a room			
4	The system does not operate.	The system stops and immediately restarts operation.  Pressing the TEMP ADJUST button immediately resets the system.	If the OPERATION lamp on the remote controller turns ON, the system will be normal. These symptoms indicate that the system is controlled so as not to put unreasonable loads on the system.	Normal operation. The system will automatically start operation after a lapse of 5 minutes.		
			The remote controller displays "UNDER CENTRALIZED CONTROL", which blinks for a period of several seconds when the OPERATION button is depressed.	The system is controlled with centralized controller. Blinking display indicates that the system cannot be operated using the remote controller.	Operate the system using the COOL/HEAT centralized remote controller.	
		The system stops immediately after turning ON the power supply.	The system is in preparation mode of micro-computer operation.	Wait for a period of approximately 1 minute.		
5	The system makes intermittent stops.	The remote controller displays error codes """ and """, and the system stops but restarts after a lapse of several minutes.	The system stops due to an interruption in communication between units caused by electrical noises coming from equipment other than air conditioners.	Remove causes of electrical noises. If these causes are removed, the system will automatically restart operation.		

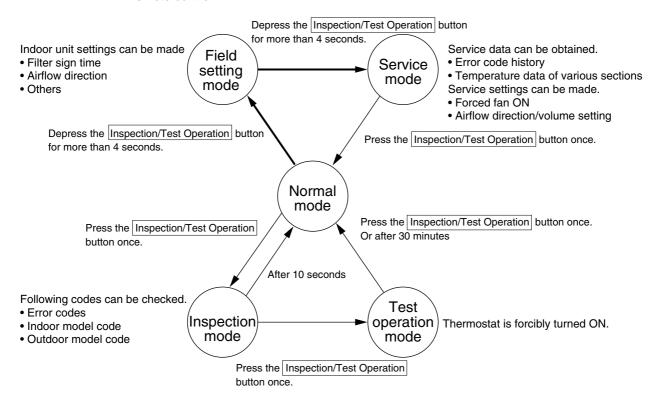
		Symptom	Supposed Cause	Countermeasure
6	COOL-HEAT selection is disabled.	The remote controller displays "UNDER CENTRALIZED CONTROL".	This remote controller has no option to select cooling operation.	Use a remote controller with option to select cooling operation.
		The remote controller displays "UNDER CENTRALIZED CONTROL", and the COOLHEAT selection remote controller is provided.	COOL-HEAT selection is made using the COOL-HEAT selection remote controller.	Use the COOL-HEAT selection remote controller to select cool or heat.
7	The system conducts fan operation but not cooling or heating operation.	This symptom occurs immediately after turning ON the power supply.	The system is in preparation mode of operation.	Wait for a period of approximately 10 minutes.
8	The airflow rate is not reproduced according to the setting.	Even pressing the AIRFLOW RATE SET button makes no changes in the airflow rate.	In heating operation, when the room temperature reaches the set degree, the outdoor unit will stop while the indoor unit is brought to fan LL operation so that no one gets cold air.  (The fan LL operation is also enabled while in oil return mode in cooling operation.)	Normal operation.
9	The airflow direction is not reproduced according to the setting.	The airflow direction is not corresponding to that displayed on the remote controller. The flap does not swing.	Automatic control	Normal operation.
10	A white mist comes out from the system.	<pre><indoor unit=""> In cooling operation, the ambient humidity is high. (This indoor unit is installed in a place with much oil or dust.)</indoor></pre>	Uneven temperature distribution due to heavy stain of the inside of the indoor unit	Clean the inside of the indoor unit.
		<indoor unit=""> Immediately after cooling operation stopping, the outdoor air temperature and humidity are low.</indoor>	Hot gas (refrigerant) flown in the indoor unit results to be vapor from the unit.	Normal operation.
		<indoor and="" outdoor="" units=""> After the completion of defrosting operation, the system is switched to heating operation.</indoor>	Defrosted moisture turns to be vapor and comes out from the units.	Normal operation.

		Symptom	Supposed Cause	Countermeasure
11	The system produces sounds.	<indoor unit=""> Immediately after turning ON the power supply, indoor unit produces "ringing" sounds.</indoor>	These are operating sounds of the electronic expansion valve of the indoor unit.	Normal operation. This sound becomes low after a lapse of approximately 1 minute.
		<indoor and="" outdoor="" units=""> "Hissing" sounds are continuously produced while in cooling or defrosting operation.</indoor>	These sounds are produced from gas (refrigerant) flowing respectively through the indoor and outdoor units.	Normal operation.
		<indoor and="" outdoor="" units=""> "Hissing" sounds are produced immediately after the startup or stop of the system, or the startup or stop of defrosting operation.</indoor>	These sounds are produced when the gas (refrigerant) stops or changes flowing.	Normal operation.
		<indoor unit=""> Faint sounds are continuously produced while in cooling operation or after stopping the operation.</indoor>	These sounds are produced from the drain discharge device in operation.	Normal operation.
		<indoor unit=""> "Creaking" sounds are produced while in heating operation or after stopping the operation.</indoor>	These sounds are produced from resin parts expanding and contracting with temperature changes.	Normal operation.
		<outdoor unit=""> Pitch of operating sounds changes.</outdoor>	The reason is that the compressor changes the operating frequency.	Normal operation.
12	Dust comes out from the system.	Dust comes out from the system when it restarts after the stop for an extended period of time.	Dust, which has deposited on the inside of indoor unit, is blown out from the system.	Normal operation.
13	Odors come out from the system.	In operation	Odors of room, cigarettes or else adsorbed to the inside of indoor unit are blown out.	The inside of the indoor unit should be cleaned.
14	Outdoor unit fan does not rotate.	In operation	The reason is that fan revolutions are controlled to put the operation to the optimum state.	Normal operation.
15	LCD display "88" appears on the remote controller.	Immediately after turning ON the power supply	The reason is that the system is checking to be sure the remote controller is normal.	Normal operation. This code is displayed for a period of approximately 1 minute at maximum.
16	The outdoor unit compressor or the outdoor unit fan does not stop.	After stopping operation	It stops in order to prevent oil or refrigerant from dwelling.	Normal operation. It stops after a lapse of approximately 5 to 10 minutes.
17	The outdoor unit gets hot.	While stopping operation	The reason is that the compressor is warmed up to provide smooth startup of the system.	Normal operation.
18	The system does not cool air well.	The system is in dry operation.	The reason is that the dry operation serves not to reduce the room temperature where possible.	Change the system to cooling operation.

### 2. Troubleshooting by Remote Controller

### 2.1 Mode ChangeOver

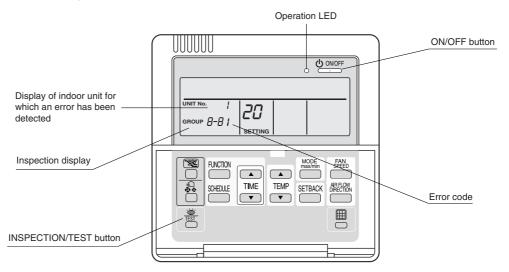
The following modes can be selected by using the [Inspection/Test Operation] button on the remote control.



### 2.2 Procedure of Self-diagnosis by Remote Controller

### 2.2.1 Wired Remote Controller — BRC1D71

If operation stops due to error, the remote controller's operation LED blinks, and error code is displayed. (Even if stop operation is carried out, error contents are displayed when the inspection mode is entered.) The error code enables you to tell what kind of error caused operation to stop. Refer to P.103 for error code and error contents.



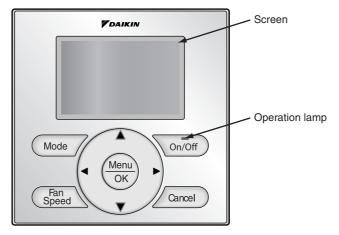
#### Note:

- 1. Pressing the INSPECTION/TEST button will blink the check indication.
- 2. While in check mode, pressing and holding the ON/OFF button for a period of 5 seconds or more will clear the failure history indication shown above. In this case, on the codes display, the error code will blink twice and then change to "a" (= Normal), the Unit No. will change to "a", and the operation mode will automatically switch from check mode to normal mode (displaying the set temperature).

### 2.2.2 Wired Remote Controller — BRC1E71

The following will be displayed on the screen when an error (or a warning) occurs during operation.

Check the error code and take the corrective action specified for the particular model.



### (1) Checking an error or warning

	Operation Status		Display
Abnormal stop	The system stops operating.	The operation lamp (green) starts to blink. The message "Error: Push Menu button" will appear and blink at the bottom of the screen.	Set to Cool 68F  (Error: Push Menu button)
Warning	The system continues its operation.	The operation lamp (green) remains on. The message "Warning: Push Menu button" will appear and blink at the bottom of the screen.	Cool Set to Cool 68 F

### (2) Taking corrective action

 Press the Menu/OK button to check the error code.

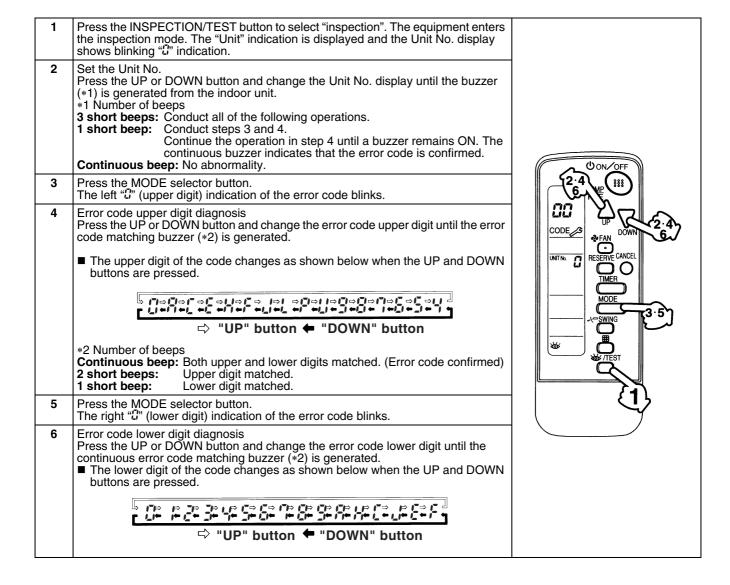


· Take the corrective action specific to the model.



#### 2.2.3 Wireless Remote Controller

If unit stops due to an error, the operation indicating LED on the signal receiving part of indoor unit blinks. The error code can be determined by following the procedure described below. (The error code is displayed when an operation error has occurred. In normal condition, the error code of the last problem is displayed.)



# 2.3 Error Codes and Description

	Error code	Contents of Error	Page Referred
Indoor Unit	A0	Error of External Protection Device	109
	A1	Indoor Unit PCB Abnormality	110
	A3	Drain Water Level System Abnormality	111
	A6	Indoor Unit Fan Motor Abnormality	113
	A7	Swing Flap Motor Abnormality / Lock	115
	A8	Abnormal Power Supply Voltage	117
	A9	Electronic Expansion Valve Coil Abnormality	118
	AF	Drain System Abnormality	120
	AJ	Capacity Setting Abnormality	121
	C1	Transmission Error between Indoor Unit PCB and Fan PCB	122
	C4	Heat Exchanger (Liquid pipe) Thermistor Abnormality	124
	C5	Heat Exchanger (Gas Pipe) Thermistor Abnormality	125
	C6	Combination Error between Indoor Unit PCB and Fan PCB	126
	C9	Suction Air Thermistor Abnormality	127
	CC	Humidity Sensor System Abnormality	128
	CJ	Room Temperature Thermistor in Remote Controller Abnormality	129
Outdoor Unit	E1	Outdoor Unit PCB Abnormality	130
	E3	High Pressure Abnormality	131
	E4	Actuation of Low Pressure Sensor	133
	E5	Inverter Compressor Motor Lock	135
	E7	Outdoor Unit Fan Motor Abnormality	137
	E9	Electronic Expansion Valve Coil Abnormality	138
	F3	Discharge Pipe Temperature Control Error	141
	F6	Refrigerant Overcharged	143
	H3	High Pressure Switch Abnormality	144
	H7	Outdoor Unit Fan Motor Signal Abnormality	145
	H9	Outdoor Air Thermistor Abnormality	146
	J3	Discharge Pipe Thermistor Abnormality	146
	J5	Suction Pipe Thermistor Abnormality	146
		Outdoor Unit Heat Exchanger Thermistor Abnormality	146
	JA	High Pressure Sensor Abnormality	147
	JC	Low Pressure Sensor Abnormality	149
	L1	Outdoor Unit PCB Abnormality	151
	L4	Radiation Fin Temperature Rise	153
	L5	Momentary Overcurrent of Inverter Compressor	154
	L8	Electronic Thermal (Time Lag)	155
	L9	Inverter Startup Error	157
	LC	Transmission Error (between Control and Inverter PCB)	159
	P4	Radiation Fin Thermistor Abnormality	160
System	U0	Refrigerant Shortage	161
Gystein	U2	Power Supply Voltage Abnormality	162
	U3	Check Operation not Executed	164
	U4		165
		Transmission Error (between Indoor Units and Outdoor Units)	
	U5	Transmission Error (between Remote Controller and Indoor Unit)	168
	U8	Transmission Error (between Main and Sub Remote Controllers)	169
	UE	Transmission Error (between Centralized Remote Controller and Indoor Unit)	170
	UF	System is not Set yet	172

The system operates for error codes indicated in black squares, however, be sure to check and repair.

### 2.4 Error Codes - Sub Codes

If an error code like the one shown below is displayed when the navigation remote controller (BRC1E71) is in use, make a detailed diagnosis or a diagnosis of the relevant unit referring to the attached list of detailed error codes.

#### 2.4.1 Indoor Unit

Error code	Tr	roubleshooting			
Enor code	Description of error	Description of diagnosis			
A6 - 01	Fan motor locked	A locked fan motor current has been detected. Turn the fan by hand to check for the connection of connectors.			
A6 - 10	Fan overcurrent error	A fan motor overcurrent has been detected. Check for the connection of the connector between the fan motor and the PCB for the fan. If the connection is normal, replace the fan motor. If this still cannot solve the error, replace the PCB for the fan.			
A6 - 11	Fan position detection error	·			
AH - 03	Transmission error (between the self-cleaning decoration panel and the indoor unit) [when the self-cleaning decoration panel is mounted]	Check for the connection of the harness connector between the panel PCB and the indoor unit PCB.			
AH - 04	Dust detection sensor error [when the self-cleaning decoration panel is mounted]	Check for the connections of the connector X12A on the panel PCB and the connectors X18A and X19A on the sensor PCB.			
AH - 05	Dust collection sign error [when the self-cleaning decoration panel is mounted]	Check for clogging with dust at the dust collection port as well as in the brush unit, S-shaped pipe, and dust box. Furthermore, check for any stains of the light receiving and emitting parts of the infrared unit.			
AH - 06	Air filter rotation error [when the self-cleaning decoration panel is mounted]	Check for anything getting in the way of rotating the filter (e.g. the filter comes off or the drive gear is clogged with foreign matters).			
AH - 07	Damper rotation error [when the self-cleaning decoration panel is mounted]	The damper does not rotate normally. Check for any foreign matters around the damper and for the operation of the gear and limit switch.			
AH - 08	Filter self-cleaning operation error [when the self-cleaning decoration panel is mounted]	The unit has not yet completed the filter self-cleaning operation even after the lapse of specified period of time. Check for any external noise, etc.			
C6 - 01	Faulty combination of indoor unit PCB and fan PCB	A combination of indoor unit PCB and fan PCB is faulty. Check whether the capacity setting adaptor is correct and the type of the fan PCB is correct.			

# 2.4.2 Outdoor Unit

Error code	Tr	oubleshooting
Effor code	Description of error	Description of diagnosis
E7 - 01	Fan motor lock	The fan motor has caused abnormal rotation. Check for the connection of the connector between the fan motor and the outdoor unit PCB. If the connection is normal, replace the fan motor. If this still cannot solve the error, replace the outdoor unit PCB.
L1 - 01	Instantaneous overcurrent error (while in startup operation)	Refer to the "L1" flow chart of each manual and make a diagnosis of the relevant unit based on the Error code shown to the left.
L1 - 02	Current sensor error in PCB	to the left.
L1 - 03	Current offset error	
L1 - 04	IGBT error	
L1 - 05	Jumper setting error	
L1 - 06	SP/MP-PAM overvoltage error	
L8 - 01	Electronic thermal 1 error	Overload current continues for a period of 260 seconds or more.  This error is supposed to have resulted from excessive charging of refrigerant, damage caused to the compressor bearing, too high-pressure, etc Check and probe the cause.
L8 - 02	Electronic thermal 2 error	Overload current close to the locked current flowed in the thermal for a period of five seconds. This error is supposed to have resulted from closed stop valve, disconnected wire in the compressor motor, etc. Check and probe the cause.
L8 - 03	Drop in compressor revolutions	Compressor load has been increased after startup. This error is supposed to have resulted from instantaneous power failure, liquid back, etc. Check and probe the cause.
L8 - 04	Thunder detection error	Surges caused by thunder
L8 - 05	Inverter limiting current	Excessive limiting current is flowing in the inverter. This error is supposed to have resulted from failure to open the stop valve, excessive charging of refrigerant, clogging in the indoor unit filter stain in the indoor/outdoor unit heat exchanger etc Check and probe the cause.
L9 - 01	Stall prevention (current increase)	Overload current has been applied to start up the compressor.  This error is supposed to have resulted from high startup differential pressure, liquid back, excessive compressor oil, abnormal compressor coil, seizure of the compressor shaft, etc.  Check and probe the cause.
L9 - 02	Stall prevention (startup error)	The compressor has not completed startup operation. This error is supposed to have resulted from high startup differential pressure, liquid back, excessive compressor oil, abnormal compressor coil, seizure of the compressor shaft, faulty position detection circuit, etc Check and probe the cause.
LC - 01	Faulty wiring	Faulty transmission including that caused when the power supply turns ON. This error is supposed to have resulted from ① Defective wire connections around the PCB, ② faulty outdoor unit PCB, or ③ faulty fan motor. Check and probe the cause.
LC - 02	Faulty transmission between compressor and micro controller	There is an error in transmission between the compressor and the outdoor unit PCB. If the wire connections of the compressor are normal, check for the same of the outdoor unit PCB.
PJ - 01	Capacity setting not made	This is an outdoor unit PCB for repair, but has no capacity setting adaptor connected. Connect a correct capacity setting adaptor to the PCB.
PJ - 04	Faulty capacity setting	This error results from a mismatch of signals between the controller in the PCB and the inverter. Check whether the type of the PCB is correct and correct capacity setting adaptor is connected.

	Tr	roubleshooting					
Error code	Description of error	Description of diagnosis					
U0 - 02	Gas shortage - Outdoor unit (Factor 0)	This error results from a shortage of refrigerant. Refer to the "U0" Troubleshooting flow chart and make a diagnosis, and then take countermeasures.					
U0 - 03	Gas shortage - Outdoor unit (Factor 1)	This error results from a shortage of refrigerant cause by gas leakage. Charge refrigerant up to the normal refrigerant amount.					
U0 - 04	Gas shortage - Outdoor unit (Factor 2)	This error results from clogging caused somewhere in the refrigerant piping system. Check for a failure to open the stop valve and clogging in the refrigerant system.					
U2 - 01	Power supply voltage error	This error is supposed to have resulted from under- or over- voltage of the power supply, or faulty voltage sensor in the PCB.					
U2 - 02	Open phase of power supply	Check for any open phase of the power supply.					
U2 - 03	Main circuit capacitor charge error	There is abnormal circuit current flowing in the PCB. If wire connections related to the PCB are normal, replace the outdoor unit PCB.					
U2 - 04	phase). If wire connections related to the P replace the outdoor unit PCB.						
UA - 01	Incorrect number of indoor units connected	This error will be displayed if the locally-set number of indoor units is different from the detected number of indoor unit.					
UA - 02							
UA - 03	Excess indoor units connected	This error will be displayed if five or more indoor units are connected.					
UA - 05	Indoor-Outdoor transmission error between slave 1 and outdoor unit	There is an error in transmission between the outdoor unit and slave indoor unit 1. Check for the connection of the jumper between the slave indoor unit (with no remote controller connected) and the outdoor unit.					
UA - 07	Indoor-Outdoor transmission error between slave 2 and outdoor unit	There is an error in transmission between the outdoor unit and slave indoor unit 2. Check for the connection of the jumper between the slave indoor unit (with no remote controller connected) and the outdoor unit.					
UA - 09	Indoor-Outdoor transmission error between slave 3 and outdoor unit	There is an error in transmission between the outdoor unit and slave indoor unit 3. Check for the connection of the jumper between the slave indoor unit (with no remote controller connected) and the outdoor unit.					
UF - 01	Incorrect wiring	There is an error in wire connections for transmission between indoor and outdoor units (judged with the indoor unit). Check for the connections of jumpers 1, 2, and 3 between the indoor and outdoor units.					
UF - 02	Piping connected the other way round	There is an error in operation mode and refrigerant piping detection temperature. Check for any refrigerant piping connected the other way round, shortage of refrigerant, etc.					

# 2.5 Error Code Indication by Outdoor Unit PCB

Detail

description on next page.

#### <Monitor mode>

To enter the monitor mode, press the MODE (BS1) button when in "Setting mode 1".

#### <Selection of setting item>

Press the SET (BS2) button and set the LED display to a setting item.

#### <Confirmation of error 1>

Press the RETURN (BS3) button once to display "First digit" of error code.

#### <Confirmation of error 2>

Press the SET (BS2) button once to display "Second digit" of error code.

#### <Confirmation of error 3>

Press the SET (BS2) button once to display "error location".

#### <Confirmation of error 4>

Press the SET (BS2) button once to display "master or slave 1 or slave 2" and "error location".

Press the RETURN (BS3) button and switches to the initial status of "Monitor mode".

Content	s of Error	Error code
In-phase error of DIII-Net	Detection of DIII-Net	E1
Discharge pressure Abnormality	HPS activated	E3
Suction pressure Abnormality	Pe abnormality	E4
Compressor lock	Detection of INV. compressor lock	E5
Overload, overcurrent	Detection of DC fan 1 motor lock	E7
Electronic expansion valve abnormality	EV1	E9
Defective sensor of outdoor air temperature	Defective Ta sensor (short)	H9
Discharge pipe temperature abnormality	Td abnormality	F3
Heat exchanger temperature abnormality	Refrigerant overcharge	F6
Defective sensor of discharge pipe temperature	Defective Tdi sensor (short)	J3
Defective sensor of suction pipe	Defective Ts1 sensor (short)	J5
temperature	Defective Ts2 sensor (short)	
Defective sensor of heat exchanger temperature	Defective Tb sensor (short)	J6
Defective sensor of discharge	Defective Pc sensor (short)	JA
Defective sensor of suction pressure	Defective Pe sensor (short)	JC
Defective Inverter PCB	Defective IPM	L1
	Current sensor offset abnormality	
	IGBT abnormality	
	Defective Current sensor	
	SP-PAM overvoltage abnormality	
Inverter radiation fin temperature rising	Over heating of inverter radiation fin temperature	L4
DC output overcurrent	Inverter instantaneous overcurrent	L5
Electronic thermal	Electronic thermal switch 1	L8
	Electronic thermal switch 2	
	Out-of-step	
	Speed down after startup	
	Lightening detection	
Stall prevention (Limit time)	Stall prevention (Current increasing)	L9
	Stall prevention (Start up error)	
	Wave form in startup abnormality	
	Out-of-step	
Transmission error between inverter and outdoor unit	Inverter transmission error	LC
Defective temperature sensor of inverter radiation fin	Faulty radiation fin thermistor of radiation fin	P4
Refrigerant shortage	Refrigerant shortage alarm	U0
Power supply voltage abnormality	Insufficient Inverter voltage	U2
	Faulty charge of capacitor in main inverter circuit	
	Error due to SP-PAM overvoltage	
	Error due to P-N short circuit	
No implementation of test-run		U3
Transmission error between indoor	I/O transmission error	U4
and outdoor unit	I/O transmission error	
Conflict in wiring and piping, no setting for system	Conflict in wiring and piping	UF

<sup>\*</sup> Press the MODE (BS1) button and returns to "Setting mode 1".

O: ON ●: OFF Φ: Blink

Error		Co	nfirma	ation o	of Erro	or 1			Co	nfirma	ation o	of Err	or 2		1	Co	nfirma	ation o	of Err	or 3			Co	nfirm	ation (	of Erro	or 4	
Code	H1P	H2P	НЗР	H4P	H5P	H6P	H7P	H1P	H2P	НЗР	H4P	H5P	H6P	H7P	H1P	H2P	НЗР	H4P	H5P	H6P	H7P	H1P	H2P	НЗР	H4P	H5P	H6P	H7P
E1	•	•	•	•	•	•	•	•	•	0	•	•	•	•	•	0	•	•	•	•	•	•	0	0	•	•	•	•
E3	_							•	•	0	•	•	0	0	0	0	•	•	•	•	•	•	0	0	•	•		
E4								•	•	0	•	0	•	•	0	0	•	•	•	•	•	•	0	0	•	•		
E5								•	•	0	•	•	•	•	0	0	•	•	•	•	•	•	0	0	•	•	*	:1
E7								•	•	0	•	0	0	0	0	0	•	•	•	•	•	•	0	0	•	0		
E9								•	•	0	•	•	•	•	0	0	•	•	•	•	•	•	0	0	•	•		
Н9	•	•	•	•	•	•	•	•	•	0	•	•	•	0	•	0	•	•	•	•	•	•	0	0	•	•	*	·1
F3	•	•	•		•		•	•	•	0	•	•	•	•	•	0	•	•	•	•	•	•	0	0	•	•	*	:1
F6	•	•						0	•	0	•	0	0	•	0	0	•	•	•		•	0	0	0	•		•	•
J3	•	•	•	•	•	•	•	•	•	0	•	•	0	0	0	0	•	•	•	•	•	•	0	0	•	•	•	•
J5								•	•	0	•	•	•	0	•	0	•	•	•	•	•	•	0	0	•	•		
															•	0	•	•	•	•	•	•	0	0	•	•		
J6								•	•	0	•	•	•	•	•	0	•	•	•	•	•	•	0	0	•	•	*	·1
JA								•	•	0	•	•	•	•	0	0	•	•	•	•	•	0	0	0	•	•		
JC								0	•	0	0	0	•	•	0	0	•	•	•	•	•	0	0	0	•	•		
L1	•	•	•	•	•	•	•	•	•	0	•	•	•	•	0	0	•	•	•	•	•	•	0	0	•	•	•	•
	_							•	•	0	•	•	•	0	0	0	•	•	•	•	•	•	0	0	•	•	•	•
								•	•	0	•	•	•	0	0	0	•	•	•	•	•	•	0	0	•	•	•	•
								•	•	0	•	•	•	•	0	0	•	•	•	•	•	•	0	0	•	•	•	•
								•	•	0	•	•	•	•	0	0	•	•	•	•	•	•	0	0	•	•	•	•
L4								•	•	0	•	0	•	•	0	0	•	•	•	•	•	•	0	0	•	•		
L5								•	•	0	•	0	•	•	0	0	•	•	•	•	•	•	0	0	•	•		
L8								•	•	0	•	•	•	•	•	0	•	•	•	•	•	•	0	0	•	•		
															•	0	•	•	•	•	•	•	0	0	•	•		
																						_		_	•			
															0	0	•	•	•	•	•	0	0	0	0	•	*	:1
L9								•			•			•	0	0	•	•	•	•	0	0	0	0	•	•		
L9								•	•	0		•		•		0		•	•		•	•	0	0				
															•	0	•	•	•	•	•	•	0	0	•	•		
															•	0	•	•	•	•	•	•	0	0	•	•		
LC								•	•	0	•	•	•	•	•	0	•	•	•	•	•	•	0	0	•	•		
P4	•	•	•	•	•	•	•	•	•	0	•	•	•	•	•	0	•	•	•	•	•	•	0	0	•	•		·1
U0	•	•	•	•	•	•	•	•	•	0	•	•	•	•	•	0	•	•	•	•	•	•	0	0	•	•	•	•
U2								•	•	0	•	•	•	•	•	0	•	•	•	•	•	•	0	0	•	•		į
															•	0	•	•	•	•	•		0	0	•	•		
															•	0	•	•	•	•	•	•	0	0	•	•	•	•
															•	0	•	•	•	•	•	•	0	0	•	•	•	•
U3								•	•	0	•	•	•	•	0	0	•	•	•	•	•	•	0	0	•	•	•	•
															•	0	•	•	•	•	•	•	0	0	•	•	•	•
U4								•	•	0	•	•	•	•	•	0	•	•	•	•	•	•	0	0	•	•	•	•
															0	0	•	•	•	•	•	•	0	0	•	•	•	•
UF								•	•	0	•	•	•	•	0	0	•	•	•	•	•	•	0	0	•	•	•	•
																<u> </u>	<u> </u>											

Display of contents of error (first digit)

Display of contents of error (second digit)

Display 1 of error in detail

Display 2 of error in detail

**%1** 

Master
 Slave1
 Slave2
 System

### 2.6 Error of External Protection Device

Remote Controller Display 1717

Applicable Models

All indoor models

Method of Error Detection Detect open or short circuit between external input terminals in indoor unit.

**Error Decision Conditions** 

When an open circuit occurs between external input terminals with the remote controller set to "external ON/OFF terminal".

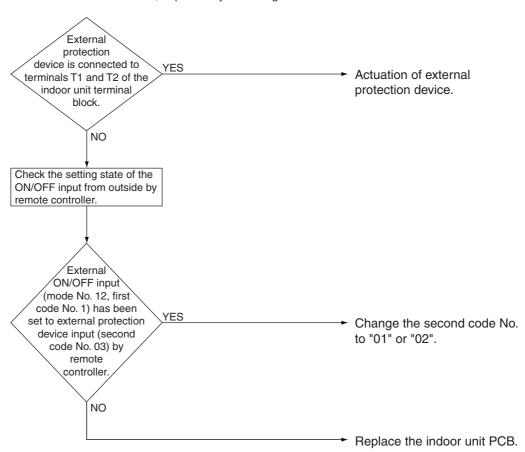
Supposed Causes

- Actuation of external protection device
- Improper field setting
- Defective indoor unit PCB

#### **Troubleshooting**



Be sure to turn off the power switch before connecting or disconnecting connectors, or parts may be damaged.



# 2.7 Indoor Unit PCB Abnormality

Remote Controller Display 8:

Applicable Models

All indoor models

Method of Error Detection Check data from E<sup>2</sup>PROM.

# **Error Decision Conditions**

The error is generated when the data from the E<sup>2</sup>PROM is not received correctly.

E²PROM (Electrically Erasable Programmable Read Only Memory): A memory chip that holds its content without power. It can be erased, either within the computer or externally and usually requires more voltage for erasure than the common +5 volts used in logic circuits. It functions like non-volatile RAM, but writing to E²PROM is slower than writing to RAM.

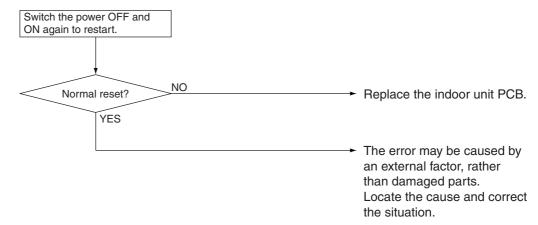
# Supposed Causes

- Defective indoor unit PCB
- External factor (Noise, etc.)

#### **Troubleshooting**



Be sure to turn off the power switch before connecting or disconnecting connectors, or parts may be damaged.



# 2.8 Drain Water Level System Abnormality

Remote Controller Display 83

Applicable Models

FCQ, FHQ (Option), FAQ (Option), FTQ

Method of Error Detection

By float switch OFF detection

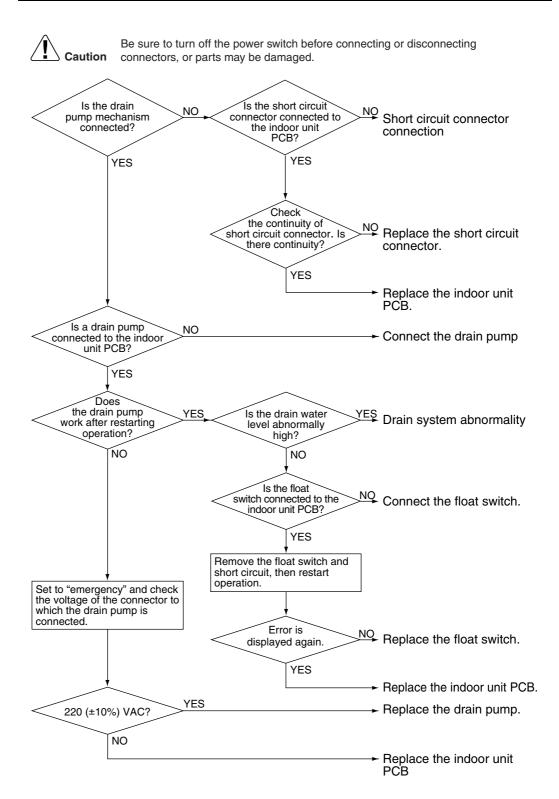
**Error Decision Conditions** 

The error is generated when the water level reaches its upper limit and when the float switch turns OFF.

Supposed Causes

- Defective drain pump
- Improper drain piping work
- Drain piping clogging
- Defective float switch
- Defective indoor unit PCB
- Defective short circuit connector X15A on PCB

#### **Troubleshooting**



Note: If "☐ " is detected by a PCB which is not mounted with X15A, the PCB is defective.

# 2.9 Indoor Unit Fan Motor Abnormality

Remote Controller Display 85

Applicable Models

All indoor models

Method of Error Detection Detection of abnormal fan revolution by signal from the fan motor

**Error Decision Conditions** 

The error is generated when the fan revolution do not increase while the output voltage to the fan is at its maximum.

Supposed Causes

- Disconnection, short circuit or disengagement of connector in fan motor harness
- Defective fan motor (disconnection, poor insulation)
- Abnormal signal from fan motor (defective circuit)
- Defective Indoor unit PCB
- Instantaneous fluctuation of power supply voltage
- Fan motor lock

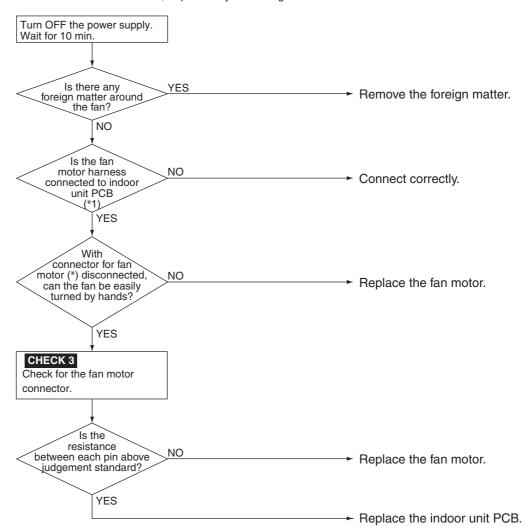
(Caused by motor or other external factors)

- Fan does not turn due to a tangle of foreign matters.
- Disconnection of the connector between the high-power PCB and the low-power PCB.

#### **Troubleshooting**



Be sure to turn off the power switch before connecting or disconnecting connectors, or parts may be damaged.



### Note:

#### \*1. Connector and indoor unit PCB

	Connector for fan motor	PCB
FCQ	X4A	A1P
FHQ	X4A	A1P
FAQ	X20A	A1P
FBQ	X8A or X1A and X2A	A2P
FTQ	X1A	A2P



CHECK 3 Refer to P.175.

# 2.10 Swing Flap Motor Abnormality / Lock

Remote Controller Display Applicable Models

FCQ, FHQ, FAQ

Method of Error Detection The error is detected by the limit switch when the motor turns.

**Error Decision Conditions** 

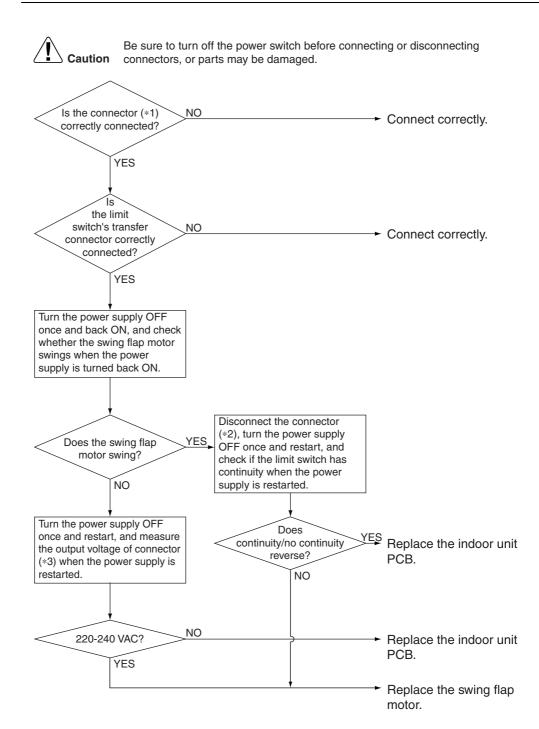
When ON/OFF of the micro-switch for position detection cannot be reversed even though the swing flap motor is energized for a specified amount of time (about 30 seconds).

\* Error code is displayed but the system operates continuously.

Supposed Causes

- Defective swing flap motor
- Defective micro-switch
- Defective connector connection
- Defective indoor unit PCB

#### **Troubleshooting**



### Note:

\*1. Connector and indoor unit PCB

	*1. Connector and indoor drift i CB									
Ī	Model	Conn	PCB							
	Model	*1	*2	*3	100					
	FCQ	X36A	X36A	X36A	A1P					
	FHQ	X6A, X9A	X9A	X6A	A1P					
	FAQ	X36A	X36A	X36A	A1P					

## 2.11 Abnormal Power Supply Voltage

Remote Controller Display 88

Applicable Models

**FBQ** 

Method of Error Detection

Detect error checking the input voltage of fan motor

**Error Decision Conditions** 

When the input voltage of fan motor is 150V and less, or 420V and more

Supposed Causes

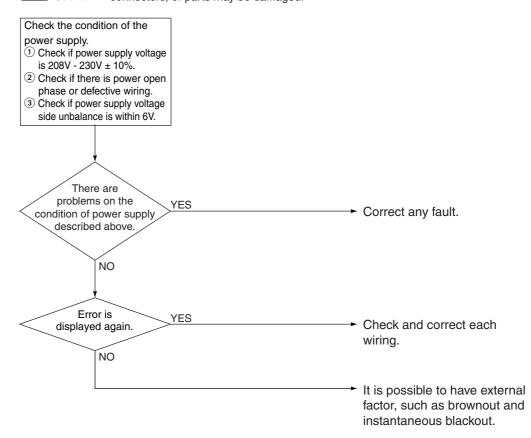
- Power supply voltage error
- Defective connection on signal line
- Defective wiring
- Instantaneous blackout, others

#### **Troubleshooting**



Caution

Be sure to turn off the power switch before connecting or disconnecting connectors, or parts may be damaged.



# 2.12 Electronic Expansion Valve Coil Abnormality

Remote Controller Display 89

Applicable Models

All indoor models

Method of Error Detection

Check the coil condition of electronic expansion valve by using micro-computer.

**Error Decision Conditions** 

Pin input for electronic expansion valve coil is abnormal when initializing micro-computer.

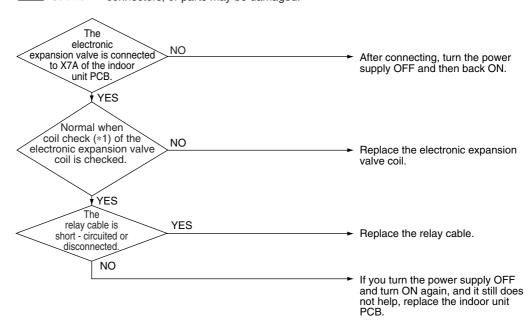
Supposed Causes

- Defective electronic expansion valve coil
- Defective indoor unit PCB
- Defective relay cable

#### **Troubleshooting**



Be sure to turn off the power switch before connecting or disconnecting connectors, or parts may be damaged.



\*1: Coil check method for the electronic expansion valve coil Discount the electronic expansion valve from the PCB and check the continuity between the connector pins.

#### (Normal)

Pin No.	1. White	2. Yellow	3. Orange	4. Blue	5. Red	6. Brown
1. White		×	O Approx. 300Ω	×	O Approx. 150Ω	×
2. Yellow			×	O Approx. 300Ω	×	O Approx. 150Ω
3. Orange				×	O Approx. 150Ω	×
4. Blue					×	O Approx. 150Ω
5. Red						×
6. Brown						

O: Continuity

x: No continuity

# 2.13 Drain System Abnormality

Remote Controller Display

Applicable Models

All indoor models

Method of Error Detection Water leakage is detected based on float switch ON/OFF operation while the compressor is in non-operation.

**Error Decision Conditions** 

The float switch changes from ON to OFF while the compressor is OFF.

\* Error code is displayed but the system operates continuously.

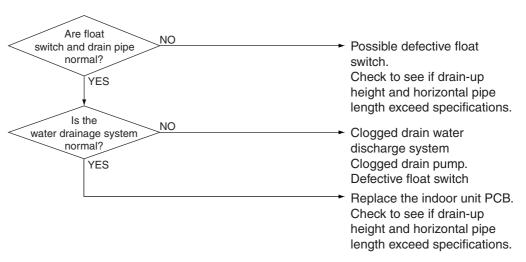
Supposed Causes

- Error in the drain pipe installation
- Defective float switch
- Defective indoor unit PCB
- Defective connector connection
- Defective drain pump

#### **Troubleshooting**



Be sure to turn off the power switch before connecting or disconnecting connectors, or parts may be damaged.



### 2.14 Capacity Setting Abnormality

Remote Controller Display



Applicable Models

All indoor models

Method of Error Detection Capacity is determined according to resistance of the capacity setting adaptor and the memory inside the IC memory on the indoor unit PCB, and whether the value is normal or abnormal is determined.

**Error Decision Conditions** 

Operation and:

When the capacity code is not contained in the PCB memory, and the capacity setting adaptor is not connected.

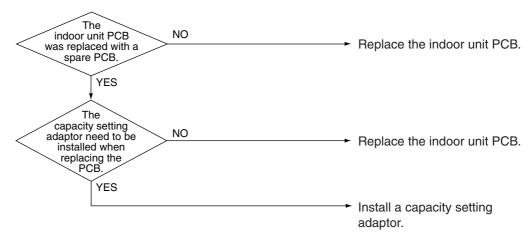
Supposed Causes

- Defective capacity setting adaptor connection
- Defective indoor unit PCB

#### **Troubleshooting**



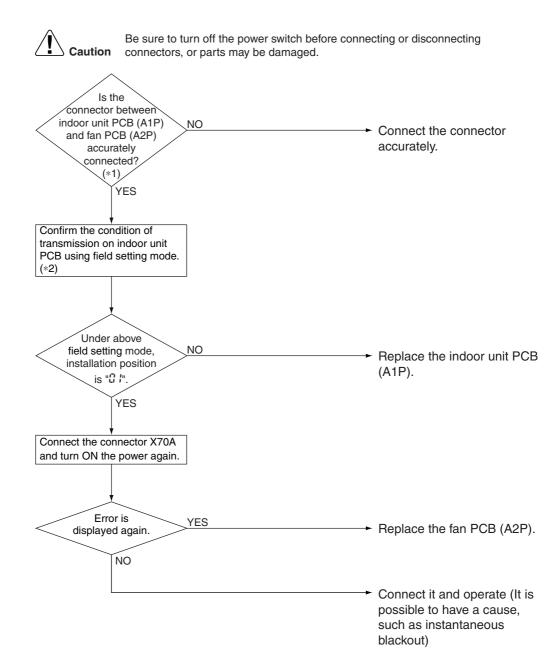
Be sure to turn off the power switch before connecting or disconnecting connectors, or parts may be damaged.



# 2.15 Transmission Error between Indoor Unit PCB and Fan PCB

Remote Controller Display	
Applicable Models	FBQ
Method of Error Detection	Check the condition of transmission between indoor unit PCB and fan PCB using computer.
Error Decision Conditions	When normal transmission is not conducted for certain duration.
Supposed Causes	<ul> <li>Connection error of the connector between indoor unit PCB and fan PCB.</li> <li>Defective indoor unit PCB</li> <li>Defective fan PCB</li> <li>External factor, such as instantaneous blackout.</li> </ul>

#### **Troubleshooting**





- \*1. Pull out and insert the connector once and check it is absolutely connected.
- \*2. Method to check transmission part of indoor unit PCB.
  - (1) Turn OFF the power and remove the connector X70A of indoor unit PCB (A1P).
  - (2) Short circuit X70A.
  - (3) After turning ON the power, check below numbers under field setting of remote controller. (Confirmation: second code No. at the condition of first code No. 21 on mode No. 41)

Determination 01: Normal

Other than 01: Transmission defect on indoor unit PCB

\* After confirmation, turn OFF the power, take off the short circuit and connect X70A back to original condition.

# 2.16 Heat Exchanger (Liquid pipe) Thermistor Abnormality

Remote Controller Display [ 4

Applicable Models

All indoor models

Method of Error Detection The error is detected by temperature detected by heat exchanger thermistor.

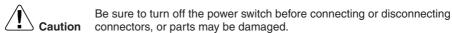
**Error Decision Conditions** 

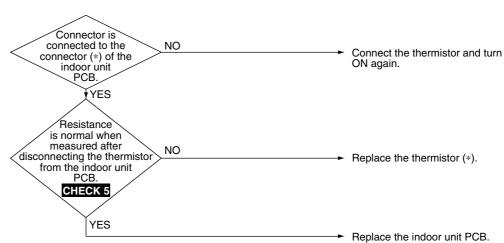
When the heat exchanger thermistor becomes disconnected or shorted while the unit is running

Supposed Causes

- Defective thermistor for heat exchanger (liquid pipe)
- Defective indoor unit PCB

#### **Troubleshooting**







#### \* Connector and indoor unit PCB

Model	Connector for the heat exchanger (liquid pipe) thermistor	Electric Symbol	РСВ
FCQ	X18A	R2T	A1P
FHQ	X12A	R2T	A1P
FAQ	X18A	R2T	A1P
FBQ	X18A	R2T	A1P
FTQ	X18A	R1T	A1P



**CHECK 5** Refer to P.177, 178.

# 2.17 Heat Exchanger (Gas Pipe) Thermistor Abnormality

Remote Controller **Display** 

<u> [5</u>

**Applicable Models** 

All indoor models

**Method of Error Detection** 

The error is detected by temperature detected by gas pipe thermistor.

**Error Decision Conditions** 

When the gas pipe thermistor becomes disconnected or shorted while the unit is running

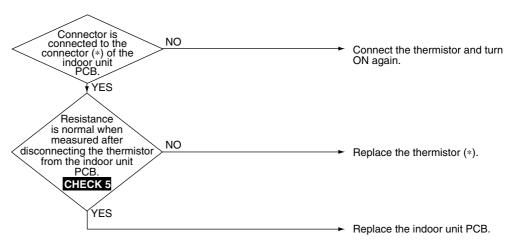
Supposed Causes

- Defective indoor unit thermistor for heat exchanger (gas pipe)
- Defective indoor unit PCB

#### **Troubleshooting**



Be sure to turn off the power switch before connecting or disconnecting connectors, or parts may be damaged.





#### \* Connector and indoor unit PCB

Model	Connector for the heat exchanger (gas pipe) thermistor	Electric Symbol	РСВ
FCQ	X17A	R3T	A1P
FHQ	X11A	R3T	A1P
FAQ	X14A	R3T	A1P
FBQ	X17A	R3T	A1P
FTQ	X17A	R2T	A1P



CHECK 5 Refer to P.177, 178.

operation again.

## 2.18 Combination Error between Indoor Unit PCB and Fan **PCB**

Remote Controller **Display** 

[5

**Applicable** Models

**FBQ** 

**Method of Error Detection** 

Conduct open line detection with fan PCB (A2P) using indoor unit PCB (A1P).

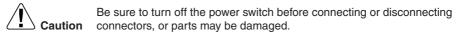
**Error Decision Conditions** 

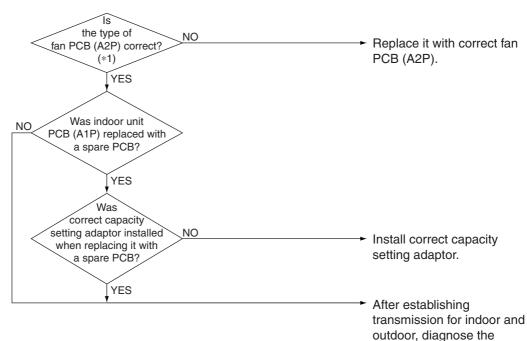
When the communication data of fan PCB is determined as incorrect.

Supposed Causes

- Defective fan PCB
- Defective connection of capacity setting adaptor.
- Defective field setting

#### **Troubleshooting**





Note: \*1. Type of fan PCB

Applicable model	Type of fan PCB	
FBQ18/24/30	PC0609-2	
FBQ36/42	PC0609-3	

# 2.19 Suction Air Thermistor Abnormality

Remote Controller Display Applicable Models

FCQ, FHQ, FAQ, FBQ

Method of Error Detection

The error is detected by temperature detected by suction air thermistor.

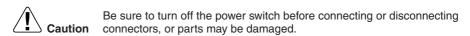
**Error Decision Conditions** 

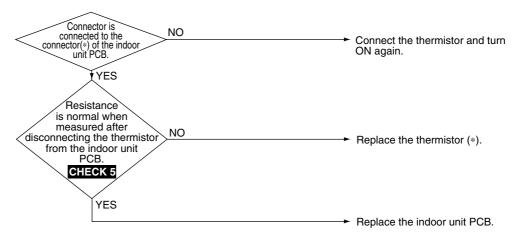
When the suction air thermistor becomes disconnected or shorted while the unit is running

Supposed Causes

- Defective indoor unit thermistor for suction air
- Defective indoor unit PCB

#### **Troubleshooting**







\* Connector and indoor unit PCB

Model	Connector for the suction air thermistor	Symbol	PCB
FCQ	X16A	R1T	A2P
FHQ	X13A	R1T	A1P
FAQ	X19A	R1T	A1P
FBQ	X16A	R1T	A1P



**CHECK 5** Refer to P.177, 178.

### 2.20 Humidity Sensor System Abnormality

Remote Controller Display [ ]

Applicable Models

**FCQ** 

Method of Error Detection

The error is detected according to the humidity (output voltage) detected by humidity sensor.

# **Error Decision Conditions**

The error is generated when the humidity sensor becomes disconnected or shorted when the unit is running.

\* Error code is displayed but the system operates continuously.

# Supposed Causes

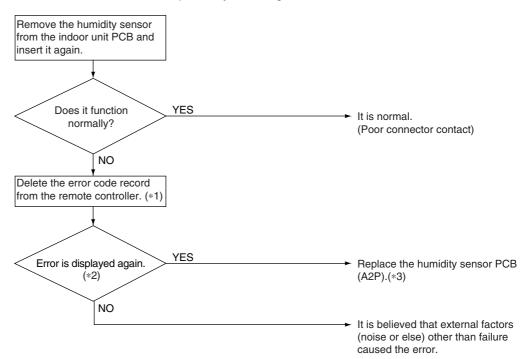
- Defective sensor
- Broken wire
- External factor (Noise, etc.)

#### **Troubleshooting**



Caution

Be sure to turn off the power switch before connecting or disconnecting connectors, or parts may be damaged.



Note:

- \*1. To delete the record, the ON/OFF button of the remote controller must be pressed and held for 5 seconds in the check mode.
- \*2. To display the code, the Inspection/Test button of the remote controller must be pressed and held in the normal mode.
- \*3. If "[[" is displayed even after replacing the humidity sensor PCB (A2P) and taking the steps \*1 and 2, replace the indoor unit PCB (A1P).

# 2.21 Room Temperature Thermistor in Remote Controller Abnormality

Remote Controller Display

Applicable Models

All indoor models

Method of Error Detection Error detection is carried out by temperature detected by room temperature thermistor in remote controller. (\*1)

**Error Decision Conditions** 

When the room temperature thermistor in remote controller becomes disconnected or shorted while the unit is running.

\* Error code is displayed but the system operates continuously.

Supposed Causes

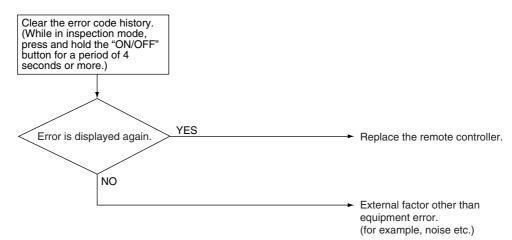
- Defective room temperature thermistor in remote controller
- Defective remote controller PCB
- External factor (Noise, etc.)

#### **Troubleshooting**



Caution

Be sure to turn off the power switch before connecting or disconnecting connectors, or parts may be damaged.





\*1. How to delete "the history of error codes".

Press the "ON/ OFF" button for 4 seconds and more while the error code is displayed in the inspection mode.

# 2.22 Outdoor Unit PCB Abnormality

Remote Controller Display EI

Applicable Models

RZR, RZQ

Method of Error Detection Micro-computer checks whether E<sup>2</sup>PROM is normal.

**Error Decision Conditions** 

When E<sup>2</sup>PROM error when turning the power supply ON

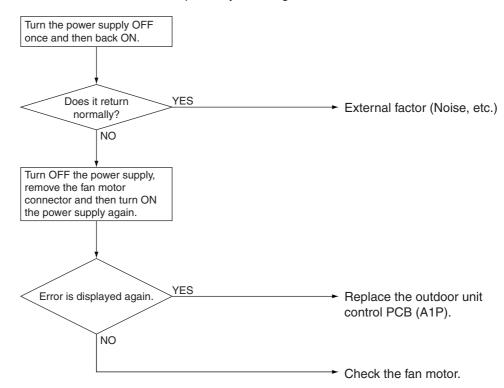
Supposed Causes

- Defective outdoor unit PCB
- Defective fan motor
- External factor (Noise, etc.)

#### **Troubleshooting**



Be sure to turn off the power switch before connecting or disconnecting connectors, or parts may be damaged.



# 2.23 High Pressure Abnormality

Remote Controller Display Applicable Models

RZR, RZQ

Method of Error Detection

Abnormality is detected when the contact of the high pressure switch opens.

**Error Decision Conditions** 

Error is generated when the S1PH (High pressure switch) activation count reaches the number specific to the operation mode.

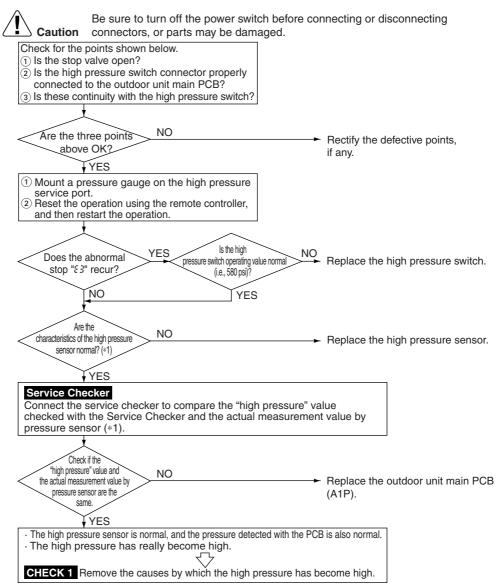
(Reference) Operating pressure of high pressure switch

Operating pressure: 580 psi Reset pressure: 435 psi

Supposed Causes

- Actuation of outdoor unit high pressure switch
- Defective high pressure switch
- Defective outdoor unit PCB
- Instantaneous power failure
- Defective high pressure sensor

#### **Troubleshooting**

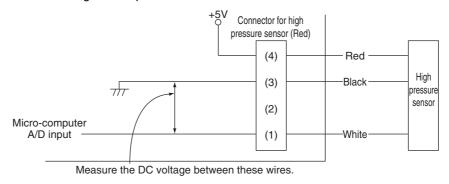


Note:

\*1: Make a comparison between the voltage of the pressure sensor and that read by the pressure gauge.

(Measure the pressure-sensor voltage at the connector (\*2), and then convert it to pressure. **CHECK 6** )

\*2: Measure the voltage of the pressure sensor.



L

CHECK1 Refer to P.173.

CHECK6 Refer to P.179.

### 2.24 Actuation of Low Pressure Sensor

Remote Controller Display EH

Applicable Models

RZR, RZQ

Method of Error Detection Abnormality is detected by the pressure value with the low pressure sensor.

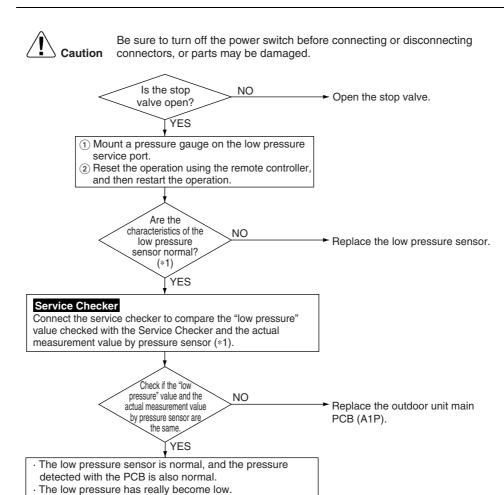
**Error Decision Conditions** 

Error is generated when the low pressure is dropped during compressor operating. Operating pressure: 10 psi

Supposed Causes

- Abnormal drop of low pressure (Lower than 10 psi)
- Defective low pressure sensor
- Defective outdoor unit PCB
- Stop valve is not opened.
- Clogged filter

#### **Troubleshooting**



Note:

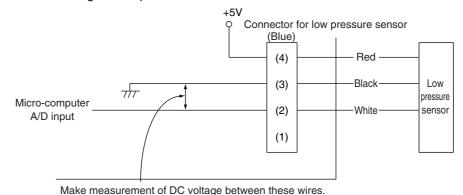
\*1: Make a comparison between the voltage of the pressure sensor and that read by the pressure gauge.

(Measure the pressure-sensor voltage at the connector (\*2), and then convert it to pressure. **CHECK 6** )

\*2: Measure the voltage of the pressure sensor.

has become low.

CHECK 2 Remove the causes by which the low pressure



CHECK2 Refer to P.174

CHECK6 Refer to P.179.

# 2.25 Inverter Compressor Motor Lock

Remote
Controller
Display

<u>E5</u>

Applicable Models

RZR, RZQ

Method of Error Detection

Detect the motor lock when the compressor is energized.

**Error Decision Conditions** 

If the motor rotor does not rotate when the compressor is energized.

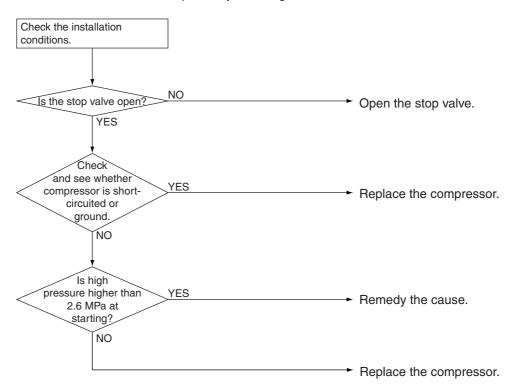
Supposed Causes

- Inverter Compressor lock
- High differential pressure (377 psi or more) starting
- Incorrect UVW wiring
- Defective inverter PCB
- Stop valve is not opened.

#### **Troubleshooting**



Be sure to turn off the power switch before connecting or disconnecting connectors, or parts may be damaged.



### 2.26 Outdoor Unit Fan Motor Abnormality

Remote Controller Display Fr

# Applicable Models

RZR, RZQ

#### Method of Error Detection

The error is detected according to the revolution speed detected by hall IC when the fan motor runs.

# **Error Decision Conditions**

- When the fan runs with revolution speed less than a specified one for 6 seconds or more when the fan motor running conditions are met
- When the error is generated 4 times, the system shuts down.

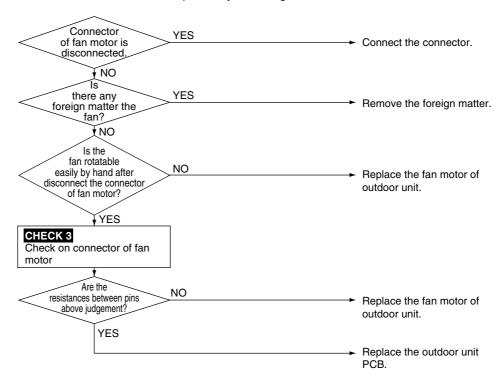
# Supposed Causes

- Defective fan motor
- The harness connector between fan motor and PCB is left in disconnected, or defective connector.
- Fan does not run due to foreign matters tangled.
- Clearing condition: Operate for 5 minutes (normal)

#### **Troubleshooting**



Be sure to turn off the power switch before connecting or disconnecting connectors, or parts may be damaged.



CHECK 3

Refer to P.175.

## 2.27 Electronic Expansion Valve Coil Abnormality

Remote Controller Display <u>E3</u>

Applicable Models

RZR, RZQ

Method of Error Detection Detect errors based on check of continuity of the electronic expansion valve.

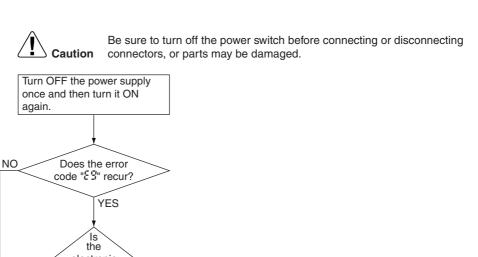
Detect errors by suction pipe superheated degree, discharge pipe superheated degree and electronic expansion valve opening degree.

**Error Decision Conditions** 

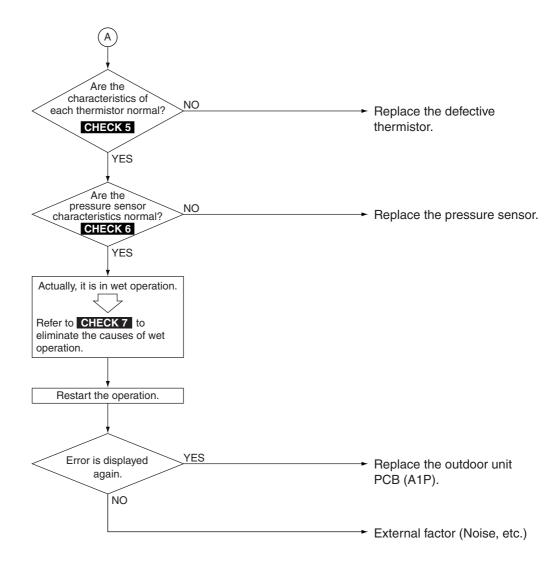
- No common power supply when the power is turned ON
- When the following conditions are established Suction pipe superheated degree < 39.2°F</li>
   Discharge pipe superheated degree < 41°F</li>
   Electronic expansion valve opening degree < Minimum opening degree</li>

Supposed Causes

- Defective electronic expansion valve
- Disconnection of electronic expansion valve harness
- Defective connection of electronic expansion valve connector
- Defective each thermistor
- Defective of each thermistor mounting
- Defective pressure sensor
- Defective outdoor unit control PCB
- Wet operation



electronic expansion valve NO connector X21A or X22A Connect properly. properly connected to the outdoor unit PCB? YES Is the coil resistance of the NO Replace the coil of the electronic expansion valve normal? electronic expansion valve (Y1E). YES there difference in temperature before and NO Replace the coil of the after electronic expansion electronic expansion valve valve (Y1E) during operation? (Y1E). YES Is the temperature sensor of each thermistor (suction pipe, discharge pipe, NO intermediate heat exchanger Mount properly. and heat exchanger distributor pipe thermistors) mounted properly? YES



G

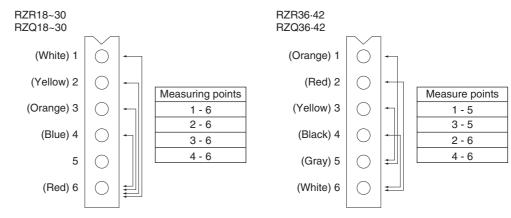
**CHECK 5** Refer to P.177, 178.

CHECK 6 Refer to P.179.

CHECK 7 Refer to P.180.

I Note:

\*1 Make measurement of resistance between the connector pins, and then make sure the resistance falls in the range of 43 to  $49\Omega$ .



## 2.28 Discharge Pipe Temperature Control Error

Remote Controller Display F 3

Applicable Models

RZR, RZQ

Method of Error Detection Abnormality is detected according to the temperature detected by the discharge pipe thermistor.

**Error Decision Conditions** 

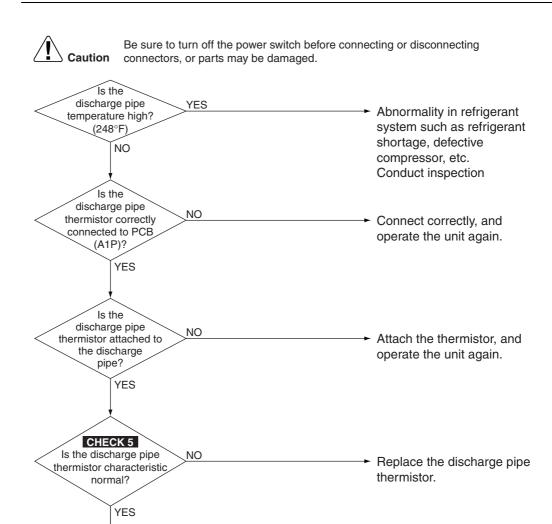
When the discharge pipe temperature rises to an abnormally high level When the discharge pipe temperature rises suddenly When the discharge pipe temperature does not rise after operation start

Supposed Causes

- Refrigerant shortage
- Defective compressor
- Defective discharge pipe thermistor
- Defective connection of discharge pipe thermistor
- Disconnection of discharge pipe thermistor
- Defective outdoor unit PCB

Replace the outdoor unit control PCB (A1P).

### **Troubleshooting**





**CHECK 5** Refer to P.177, 178.

## 2.29 Refrigerant Overcharged

Remote Controller Display

FE

**Applicable Models** 

RZR, RZQ

**Method of Error Detection** 

Excessive charging of refrigerant is detected by using the outdoor air temperature and heat exchanger deicer temperature during check operation.

**Error Decision Conditions** 

When the amount of refrigerant, which is calculated by using the outdoor air temperature and heat exchanging deicer temperature during check operation, exceeds the criteria.

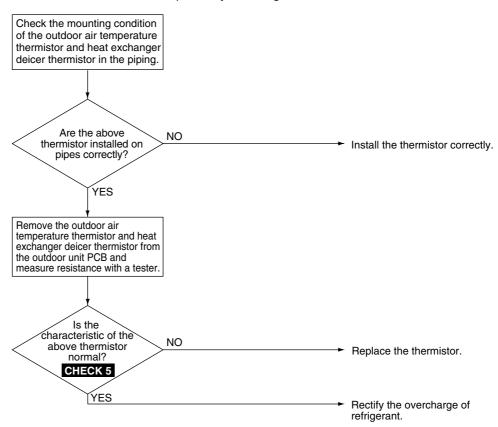
Supposed Causes

- Refrigerant overcharge
- Disconnection of outdoor air thermistor
- Disconnection of heat exchanger deicer thermistor

#### **Troubleshooting**



Be sure to turn off the power switch before connecting or disconnecting connectors, or parts may be damaged.



**CHECK 5** Refer to P.177, 178.

## 2.30 High Pressure Switch System Abnormality

Remote Controller Display HE

Applicable Models

RZR, RZQ

Method of Error Detection

The protection device circuit checks continuity in the high pressure switch.

**Error Decision Conditions** 

When there is no continuity in the high pressure switch during compressor stops operating

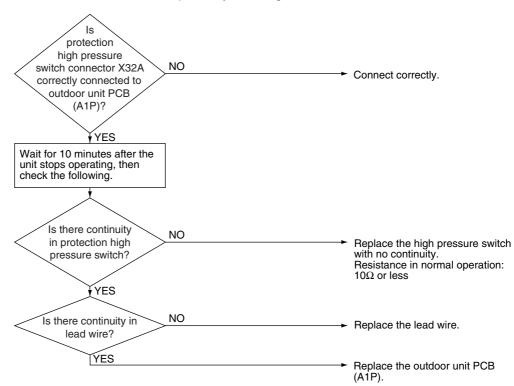
Supposed Causes

- Defective high pressure switch
- Defective connection of high pressure switch connector
- Defective outdoor unit PCB
- Disconnected lead wire

#### **Troubleshooting**



Be sure to turn off the power switch before connecting or disconnecting connectors, or parts may be damaged.



## 2.31 Outdoor Unit Fan Motor Signal Abnormality

Remote Controller Display Applicable Models

RZR, RZQ

Method of Error Detection

Detection of abnormal signal from fan motor

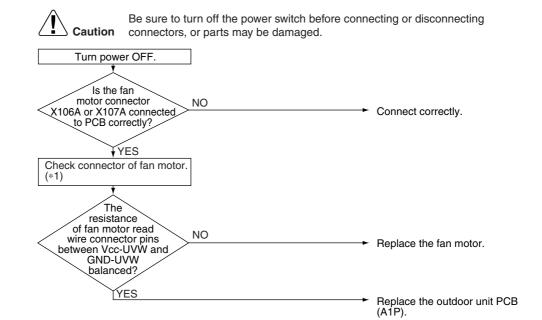
**Error Decision Conditions** 

In case of detection of abnormal signal at starting fan motor

Supposed Causes

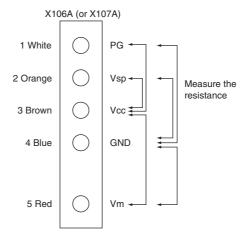
- Defective fan motor signal (circuit error)
- Broken, short or disconnection connector of fan motor connection cable
- Inverter PCB abnormality

## **Troubleshooting**



Note:

\*1: Disconnect connector and measure the following resistance.



## 2.32 Thermistor System Abnormality

Remote Controller **Display** 

<del>88, 33, 35, 38</del>

**Applicable Models** 

RZR, RZQ

**Method of Error Detection** 

The error is detected from the temperature detected by each thermistor.

**Error Decision Conditions** 

When thermistor is disconnected or short-circuited during operation

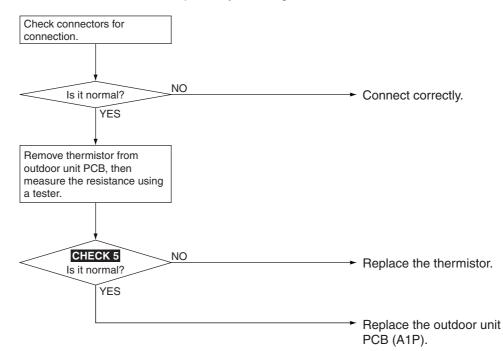
Supposed Causes

- Defective thermistor
- Defective connection of connector
- Defective outdoor unit PCB

#### **Troubleshooting**



Be sure to turn off the power switch before connecting or disconnecting connectors, or parts may be damaged.



Error Code	Electric symbol	Defective thermistor	Connector
XS	R1T	Outdoor air thermistor	X11A
43	R2T	Discharge pipe thermistor	X12A
JS	R3T, R5T	Suction pipe thermistor	X12A
JS	R4T	Heat exchanger thermistor	X12A



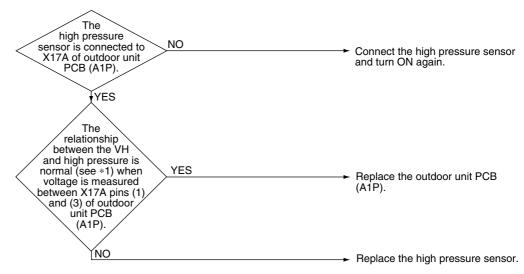
**CHECK 5** Refer to P.177, 178.

## 2.33 High Pressure Sensor Abnormality

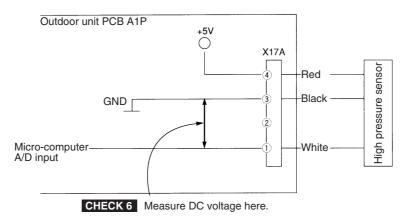
Remote Controller Display	JR
Applicable Models	RZR, RZQ
Method of Error Detection	The error is detected from the pressure detected by the high pressure sensor.
Error Decision Conditions	When the high pressure sensor is short-circuit or open circuit
Supposed Causes	<ul> <li>Defective high pressure sensor</li> <li>Connection of low pressure sensor with wrong connection</li> <li>Defective outdoor unit PCB</li> </ul>



Be sure to turn off the power switch before connecting or disconnecting connectors, or parts may be damaged.



#### \*1: Voltage measurement point





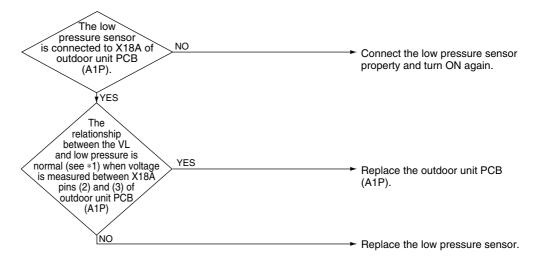
CHECK 6 Refer to P.179.

## 2.34 Low Pressure Sensor Abnormality

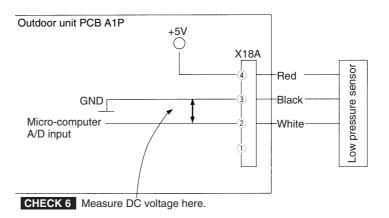
Remote Controller Display	
Applicable Models	RZR, RZQ
Method of Error Detection	The error is detected from the pressure detected by the low pressure sensor.
Error Decision Conditions	When the low pressure sensor is short circuit or open circuit
Supposed Causes	<ul> <li>Defective low pressure sensor</li> <li>Connection of high pressure sensor with wrong connection.</li> <li>Defective outdoor unit PCB</li> </ul>



Be sure to turn off the power switch before connecting or disconnecting connectors, or parts may be damaged.



#### \*1: Voltage measurement point





CHECK 6 Refer to P.179.

## 2.35 Outdoor Unit PCB Abnormality

Remote Controller Display 1

Applicable Models

**RZQ** 

## Method of Error Detection

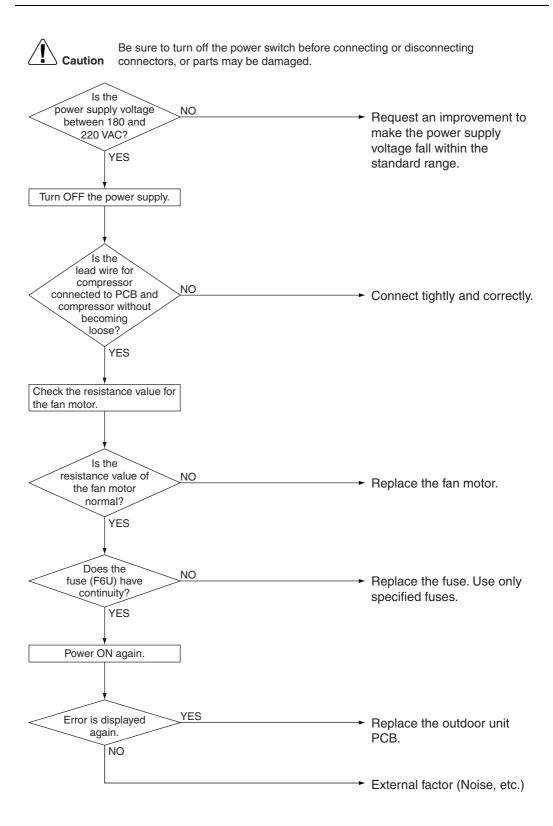
- Detect error by current value during waveform output before compressor startup.
- Detect error by current sensor value during synchronized operation at the time of startup.
- Detect error using an SP-PAM series capacitor overvoltage sensor.

## Error Decision Conditions

- When overcurrent is detected at the time of waveform output before operating the compressor
- When the current sensor error during synchronized operation
- When overvoltage occurs in SP-PAM
- In case of IGBT error

# Supposed Causes

- Defective outdoor unit PCB (A1P)
  - IPM failure
  - Current sensor failure
  - SP-PAM failure
  - · Defective of IGBT or drive circuit
- Defective connection of compressor connector
- Defective outdoor unit fan motor
- Broken fuse
- External factor (Noise, etc.)



## 2.36 Radiation Fin Temperature Rise

Remote Controller Display 1 4

Applicable Models

RZR, RZQ

Method of Error Detection

Radiation fin temperature is detected by radiation fin thermistor.

## **Error Decision Conditions**

When the temperature of the inverter radiation fin rises abnormally due to defective heat dissipation.

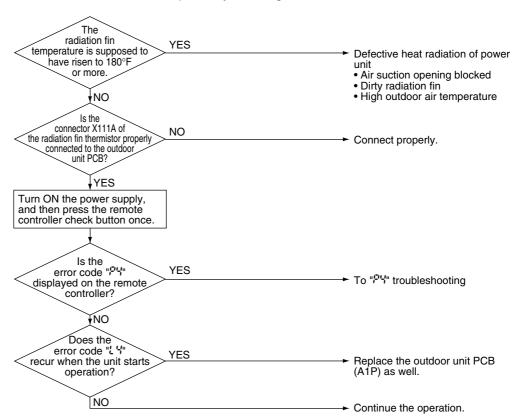
# Supposed Causes

- Defective radiation fin thermistor
- High outdoor air temperature
- Blocked suction opening
- Dirty radiation fin
- Defective outdoor unit inverter PCB
- Activation of fin thermal switch
- Insufficient cooling of inverter radiation fin
- Defective connection of connector

#### **Troubleshooting**



Be sure to turn off the power switch before connecting or disconnecting connectors, or parts may be damaged.



## 2.37 Momentary Overcurrent of Inverter Compressor

Remote Controller Display 15

Applicable Models

RZR, RZQ

Method of Error Detection The error is detected from current flowing in the power transistor.

**Error Decision Conditions** 

When overcurrent flows in the power transistor (Instantaneous overcurrent also causes activation)

Supposed Causes

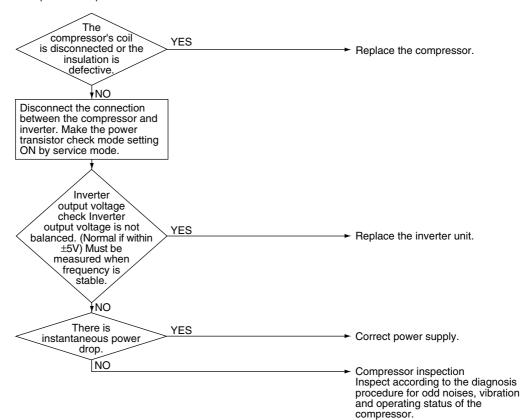
- Defective compressor coil (disconnected, defective insulation)
- Compressor startup error (mechanical lock)
- Defective inverter PCB

#### **Troubleshooting**



Be sure to turn off the power switch before connecting or disconnecting connectors, or parts may be damaged.

Compressor inspection



Higher voltage than actual is displayed when the inverter output voltage is checked by tester.

## 2.38 Electronic Thermal (Time Lag)

Remote Controller Display 18

Applicable Models

RZR, RZQ

Method of Error Detection The error is detected from the current flowing to power transistor into voltage with CT1 (DC current sensor).

**Error Decision Conditions** 

When compressor overload (except for when startup) is detected.

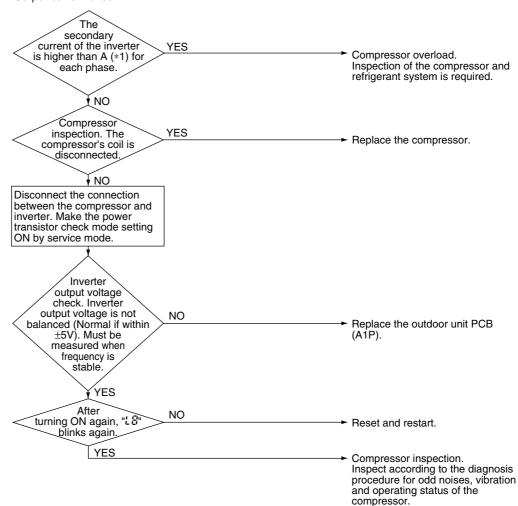
Supposed Causes

- Compressor overload (during operation)
- Disconnected compressor coil
- Defective compressor (if bearing is scratched)
- Defective outdoor unit PCB



Be sure to turn off the power switch before connecting or disconnecting connectors, or parts may be damaged.

Output current check



## Note:

\*1: A (Electronic thermal detection value)

Model	Mode	Detection value
RZQ18,24 P(9) RZQ30P RZR18,24,30P	Cooling	A × seconds 14.8A × 260s or 17.0A × 5s
RZQ36,42P9 RZR36,48P	Cooling	A × seconds 24.9A × 260s or 31.0A × 5s

## 2.39 Inverter Startup Error

Remote Controller Display 13

Applicable Models

RZR, RZQ

Method of Error Detection The error is detected from the current flowing to power transistor into voltage with CT1 (DC current sensor).

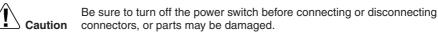
Inverter PCB detects the disorder of position signal.

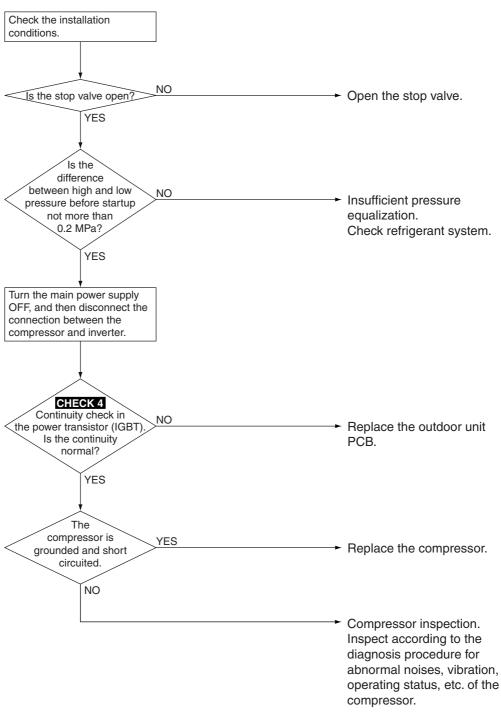
**Error Decision Conditions** 

When compressor overload (when startup) is detected

Supposed Causes

- The stop valve is not opened.
- Pressure differential startup
- Defective outdoor unit inverter PCB
- Defective compressor (lock)





CHECK 4 Refer to P.176.

## 2.40 Transmission Error (between Control and Inverter PCB)

Remote Controller Display Applicable Models

RZR, RZQ

Method of Error Detection

Check the communication state between inverter PCB and control PCB by micro-computer.

**Error Decision Conditions** 

When the correct communication is not carried out in certain period of time or longer

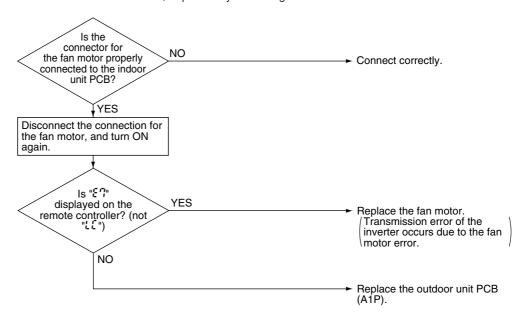
Supposed Causes

- Incorrect transmission wiring between control and inverter PCB/Insufficient contact in wiring
- Defective outdoor unit PCB
- Defective outdoor unit fan motor
- External factor (Noise etc.)
- Defective fan motor connector contact

## **Troubleshooting**



Be sure to turn off the power switch before connecting or disconnecting connectors, or parts may be damaged.



## 2.41 Radiation Fin Thermistor Abnormality

Remote Controller **Display** 

**Applicable Models** 

RZR, RZQ

**Method of Error Detection** 

Detection by open or short circuit of the radiation fin thermistor during the compressor stops operating.

**Error Decision Conditions** 

When open or short circuit of the radiation fin thermistor is detected during the compressor stops operating

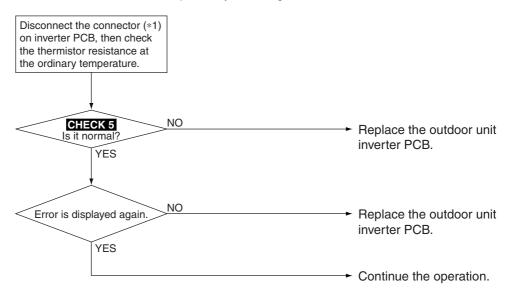
Supposed Causes

- Defective radiation fin thermistor
- Defective outdoor unit PCB (A1P)
- External factor (Noise, etc.)

## **Troubleshooting**



Be sure to turn off the power switch before connecting or disconnecting connectors, or parts may be damaged.



\*1. Connector and indoor unit PCB

Connector for radiation fin thermistor	PCB
X111A	A1P



**CHECK 5** Refer to P.177, 178.

## 2.42 Refrigerant Shortage

Remote Controller **Display** 

**Applicable** Models

RZR, RZQ

**Method of Error** Detection

Refrigerant shortage is detected according to the electronic expansion valve opening degree and measured temperatures and pressures.

#### **Error Decision Conditions**

(In cooling operation)

When the electronic expansion valve opens fully and low pressure is below 14.5 psi continuously for 30 minutes.

(In heating operation)

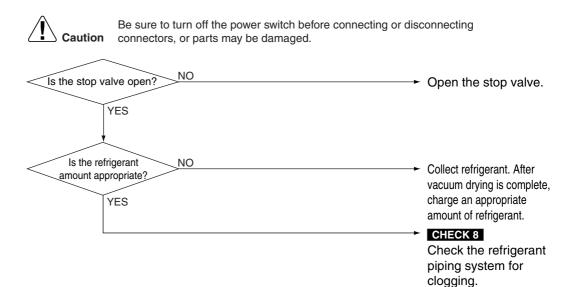
When the electronic expansion valve opens fully and the suction superheat is large (more than 68°F) continuously for 30 minutes.

\* Error code is displayed but the system operates continuously.

## Supposed **Causes**

- The stop valve is not opened.
- Insufficient refrigerant amount
- Clogged refrigerant piping system

#### **Troubleshooting**



\* Refrigerant shortage alarm is indicated but the operation continues.



CHECK 8 Refer to P.181.

## 2.43 Power Supply Voltage Abnormality

Remote Controller Display Applicable Models

RZR, RZQ

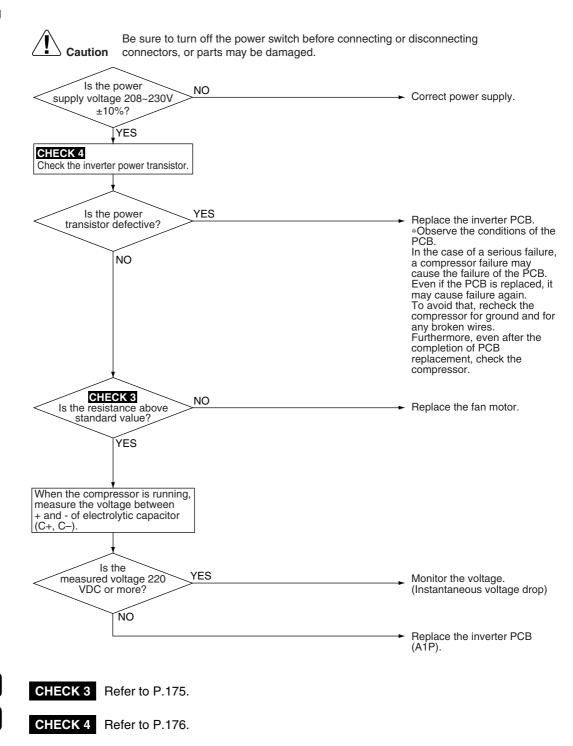
Method of Error Detection The error is detected according to the voltage of main circuit capacitor built in the inverter and power supply voltage.

**Error Decision Conditions** 

When the abnormal voltage of main circuit capacitor built in the inverter and abnormal power supply voltage are detected

Supposed Causes

- Drop in power supply voltage
- Instantaneous power failure
- Defective outdoor unit fan motor
- Defective outdoor control PCB (A1P)
- Defective main circuit wiring



## 2.44 Check Operation not Executed

Remote Controller Display

Applicable Models

RZQ

Method of Error Detection

Check operation is executed or not.

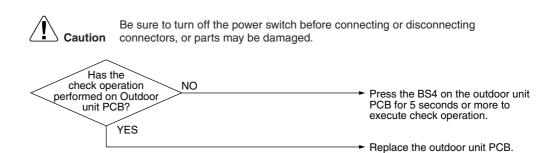
**Error Decision Conditions** 

The error is decided when the unit starts operation without check operation.

Supposed Causes

■ Check operation is not executed.

#### **Troubleshooting**



# 2.45 Transmission Error (between Indoor Units and Outdoor Units)

Remote Controller Display Applicable Models All indoor models RZR, RZQ

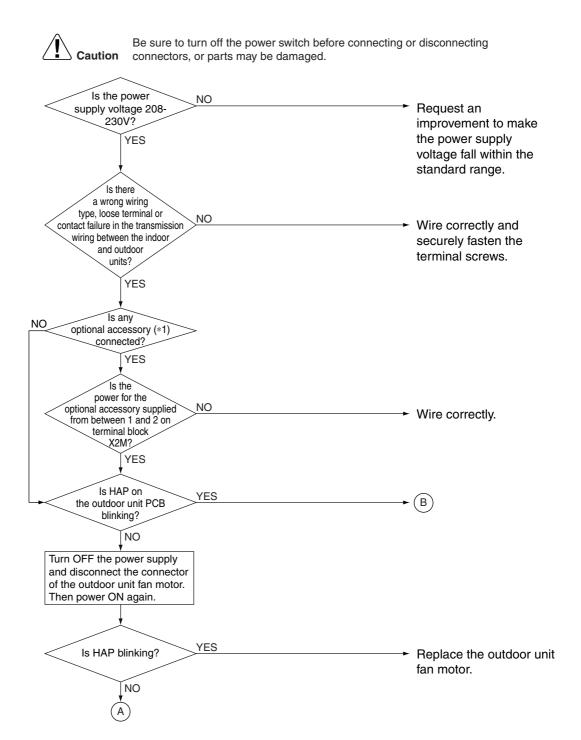
Method of Error Detection Micro-computer checks if transmission between indoor and outdoor units is normal.

**Error Decision Conditions** 

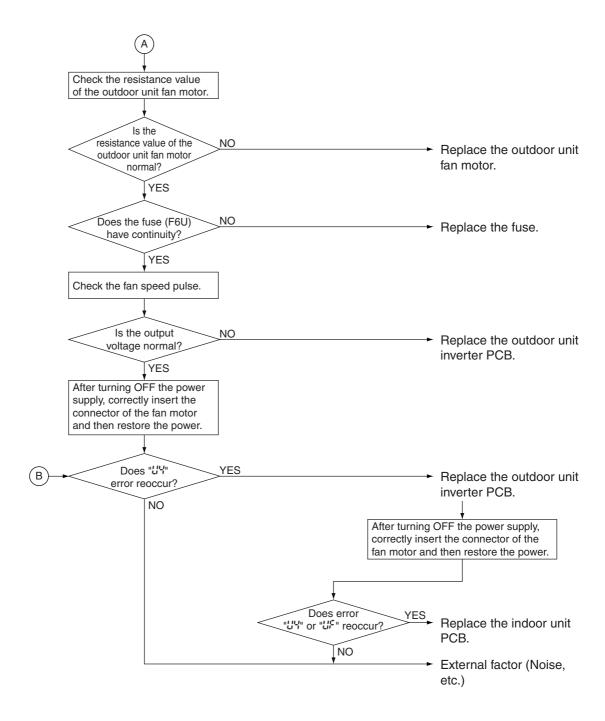
When transmission is not carried out normally for a certain amount of time or longer

Supposed Causes

- Wiring indoor-outdoor transmission wire is incorrect.
- Defective power supply
- Burning out fuse
- Defective outdoor unit PCB
- Defective indoor unit PCB
- Defective outdoor unit fan motor
- External factor (Noise, etc.)



Note: \*1 Optional accessories refer to adaptor for wiring, auto grill and other accessories.



# 2.46 Transmission Error (between Remote Controller and Indoor Unit)

Remote Controller Display

Applicable Models

All indoor models

Method of Error Detection Micro-computer checks if transmission between indoor unit and remote controller is normal.

**Error Decision Conditions** 

The error is generated when the micro-processor detects that the transmission between the indoor unit and the remote controller is not normal over a certain amount of time.

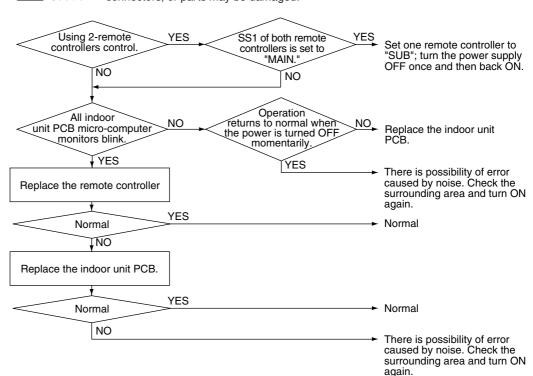
Supposed Causes

- Connection of 2 main remote controllers (when using 2 remote controllers)
- Defective indoor unit PCB
- Defective remote controller PCB
- External factor (Noise, etc.)

#### **Troubleshooting**



Be sure to turn off the power switch before connecting or disconnecting connectors, or parts may be damaged.



# 2.47 Transmission Error (between Main and Sub Remote Controllers)

Remote Controller Display 115

Applicable Models

All indoor models

Method of Error Detection In case of controlling with 2-remote controller, check the system using micro-computer if signal transmission between indoor unit and remote controller (main and sub) is normal.

**Error Decision Conditions** 

The error is generated when, in case of controlling with 2 remote controllers, the microprocessor detects that the transmission between the indoor unit and the remote controllers (MAIN and SUB) is not normal over a certain amount of time.

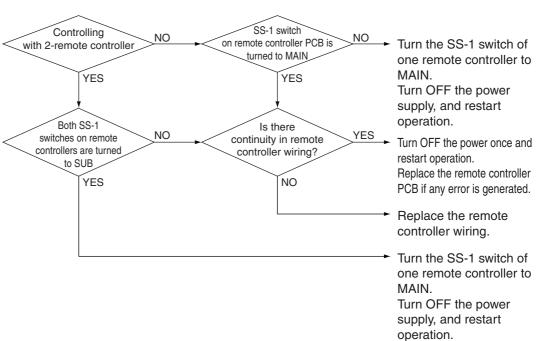
Supposed Causes

- Transmission error between main and sub remote controller
- Connection between sub remote controllers
- Defective remote controller PCB

#### **Troubleshooting**



Be sure to turn off the power switch before connecting or disconnecting connectors, or parts may be damaged.



# 2.48 Transmission Error (between Centralized Remote Controller and Indoor Unit)

Remote Controller Display 111

Applicable Models All indoor models Centralized controller

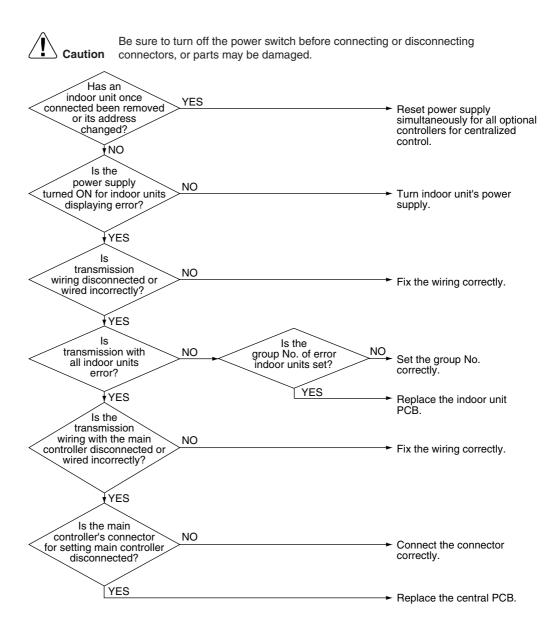
Method of Error Detection Micro-computer checks if transmission between indoor unit and centralized remote controller is normal.

**Error Decision Conditions** 

When transmission is not carried out normally for a certain amount of time

Supposed Causes

- Transmission error between optional controllers for centralized control and indoor unit
- Connector for setting main controller is disconnected.
- Defective PCB for centralized remote controller
- Defective indoor unit PCB



## 2.49 System is not Set yet

Remote Controller Display 1 !!

Applicable Models

All indoor models RZR, RZQ

Method of Error Detection

On check operation, the capacity of indoor units in terms of transmission is not corresponding to that of indoor units that have made changes in temperature.

**Error Decision Conditions** 

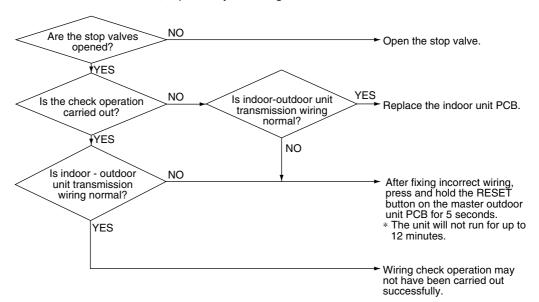
The error is determined as soon as the abnormality aforementioned is detected through checking the system for any erroneous connection of units on the check operation.

Supposed Causes

- Improper connection of transmission wiring between indoor-outdoor units
- Failure to execute check operation
- Defective indoor unit PCB
- Stop valve is not opened.

### **Troubleshooting**

Be sure to turn off the power switch before connecting or disconnecting connectors, or parts may be damaged.



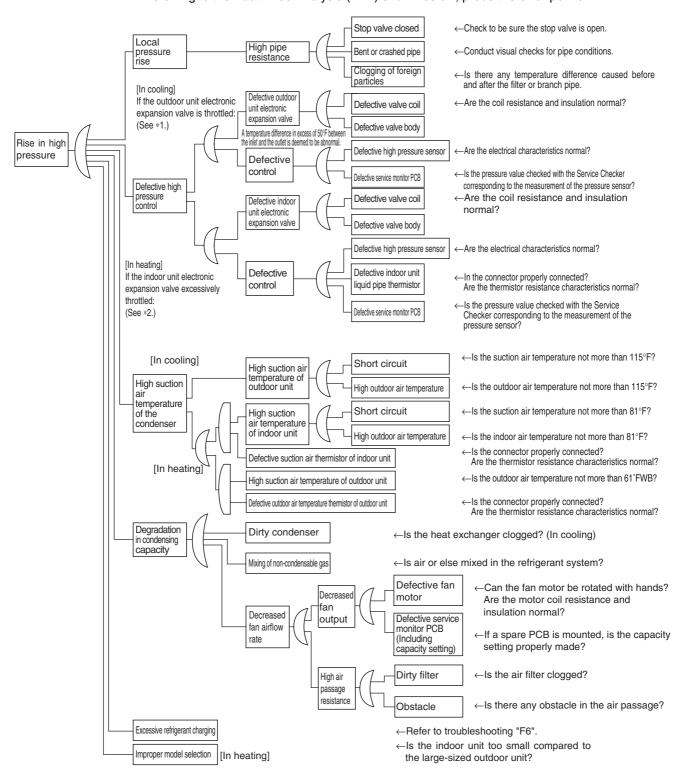
Note:

Wiring check operation may not be successful if carried out after the outdoor unit has been OFF for more than 12 hours, or if it is not carried out after running all connected indoor units in the fan mode for at least an hour.

## 2.50 Check

## **CHECK 1** Check for causes of rise in high pressure

Referring to the Fault Tree Analysis (FTA) shown below, probe the error points.

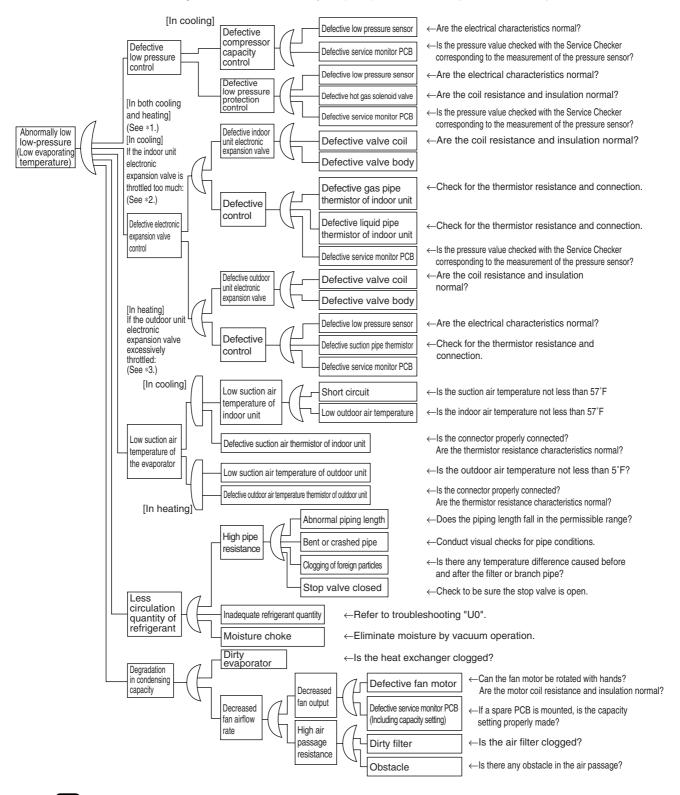


Note:

- \*1: In cooling, it is normal if the outdoor unit electronic expansion valve (EV1) is fully open.
- \*2: In heating, the indoor unit electronic expansion valve is used for "subcooling degree control".

### CHECK 2 Check for causes of drop in low pressure

Referring to the Fault Tree Analysis (FTA) shown below, probe the error points.



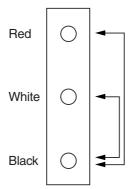
- Note:
- \*1: The "low pressure protection control" includes low pressure protection control and hot gas bypass control.
- \*2: In cooling, the indoor unit electronic expansion valve is used for "superheated degree control".
- \*3: In heating, the outdoor unit electronic expansion valve (EV1) is used for "superheated degree control of outdoor unit heat exchanger".

### **CHECK 3** Check for Fan Motor Connector

Check on connector of fan motor (Power supply cable)

Turn OFF the power supply.

Measure the resistance between phases of U, V, W at the motor side connectors (three-core wire) to check that the values are balanced and there is no short circuiting, while connector or relay connector is disconnected.

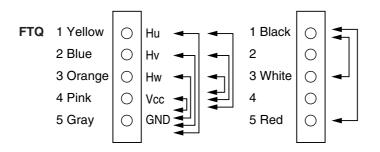


### <FHQ18~42MVJU>

Measuring Points	Judgement
Black - Red	53.5Ω ± 10%
Black - White	$31.6\Omega \pm 10\%$

### <FBQ18~42PVJU>

Measuring Points	Judgement
Black - Red	$3.5\Omega \pm 10\%$
Black - White	$3.5\Omega \pm 10\%$



Measuring Points	Judgement
Black - Red	6.1Ω ± 10%
Black - White	6.1Ω ± 10%



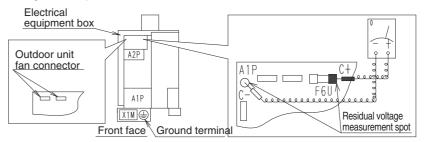
Check on connector of fan motor is not available for below models.

FCQ18~42PAVJU, FAQ18 · 24PVJU

### **CHECK 4** Check for Power Transistor

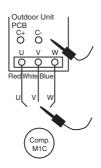
Judgement is made through cable check with an analog tester.

- (1) Do not touch the energized part (high voltage part) for at least 10 minutes after the power is turned OFF.
- (2) Be sure to touch the ground terminal with a hand to release static electricity from the body (to prevent PCB from being damaged).
- (3) Also with a tester, take measurements at the following spots and confirm that residual electric charge of the power transistor is DC 50V or less.



- (4) After checking the residual electric charge, remove the connector of the outdoor unit fan motor. When the outdoor unit fan is rotated by strong headwind, remove the connector of the outdoor unit fan motor after confirming that the outdoor unit fan has stopped because electrical energy is stored in the capacitor and there may be a risk of electric shock.
- (5) Remove the wire connecting the power transistor and the compressor. Remove it from the compressor terminal side.
  - During this work, be careful not to deform Faston terminal at the end of the relay wire.
- (6) Using an analog tester, measure resistance and fill in the blanks in the following table. In case of unbalanced resistance for one of the 3 phases in each table (when the resistance value is equal to 5 times or more than the other resistance values), the power transistor is broken.

In normal cases, each phase shows a similar resistance value.



Tester		Resistance	
(+)	(-)	Ω	
C+	U		
C+	V		
C+	W		
U	C+	8	
V	C+	8	
W	C+	8	

Tes	ster	Resistance
(+)	(-)	Ω
C-	U	∞
C-	V	8
C-	W	8
U	C-	
V	C-	
W	C-	

### **CHECK 5** Check the Thermistors

### **Thermistors**

If the cause of the problem is related to the thermistors, then the thermistors should be checked prior to changing the PCB.

For more information about these thermistors, see:

■ "Wiring Diagrams" on P.187

### **Overview of Thermistors**

The table below contains an overview of the thermistors:

### Indoor

FCQ	FHQ	FAQ	FBQ	FTQ	Thermistor	Table (on following page)
R1T	R1T	R1T	R1T	_	Suction air thermistor	2
R2T	R2T	R2T	R2T	R1T	Heat exchanger liquid pipe thermistor	2
R3T	R3T	R3T	R3T	R2T	Heat exchanger gas pipe thermistor	2
_	_	_	R4T	_	Discharge air thermistor	3
_	_	_	R5T		NTC thermistor	2

### Outdoor

RZR18-30 RZQ18-30	RZR36-42 RZQ36-42	Thermistor	Table (on following page)
R1T	R1T	Outdoor air thermistor	2
R2T	R2T	Discharge pipe thermistor	3
R3T, R5T	R3T, R5T	Suction pipe thermistor	2
R4T	R4T	Heat exchanger thermistor	2
_	R6T	Subcooling heat exchanger thermistor	2
_	R7T	Liquid pipe thermistor	2
R10T	FINTH	Radiation fin thermistor	1

### Checking

To check the thermistors, proceed as follows:

Step	Action
1	Disconnect the thermistor from the PCB
2	Read the temperature and the resistor value.
3	Check if the measured values correspond with the values in the table on the next pages.

### **Thermistor Resistance / Temperature Characteristics**

Table 1

T°F kΩ	
-22	354.1
-13	259.7
-4	192.6
5	144.2
14	109.1
23	83.25
32	64.10
41	49.70
50	38.85
59	30.61
68	24.29
77	19.41
86	15.61
95	12.64
104	10.30
113	8.439
122	6.954
131	5.761
140	4.797
149	4.014
158	3.375
167	2.851
176	2.418
185	2.060
194	1.762
203	1.513
212	1.304
221	1.128
230	0.9790
239	0.8527
248	0.7450
257	0.6530
266	0.5741
3PA	A61998L (AD92A057)

Table 2

Table 2		
T°F	kΩ	
-22	361.7719	
-13	265.4704	
-4	196.9198	
5	147.5687	
14	111.6578	
23	85.2610	
32	65.6705	
41	50.9947	
50	39.9149	
59	31.4796	
68	25.0060	
77	20.0000	
86	16.1008	
95	13.0426	
104	10.6281	
113	8.7097	
122	7.1764	
131	5.9407	
140	4.9439	
149	4.1352	
158	3.4757	
167	2.9349	
176	2.4894	
185	2.1205	
194	1.8138	
203	1.5575	
212	1.3425	
221	1.1614	
3S	A48001 (AD87A001J)	

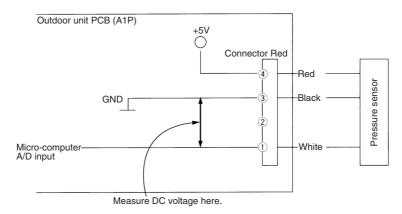
Table 3

. abio o		
T°F	kΩ	
-22	3257.371	
-13	2429.222	
-4	1827.883	
5	1387.099	
14	1061.098	
23	817.9329	
32	635.0831	
41	496.5712	
50	391.0070	
59	309.9511	
68	247.2696	
77	198.4674	
86	160.2244	
95	130.0697	
104	106.1517	
113	87.0725	
122	71.7703	
131	59.4735	
140	49.5180	
149	41.4168	
158	34.7923	
167	29.3499	
176	24.8586	
185	21.1360	
194	18.0377	
203	15.4487	
212	13.2768	
221	11.4395	
230	9.8902	
239	8.5788	
248	7.4650	
257	6.5156	
266	5.7038	
275	5.0073	
284	4.4080	
293	3.8907	
302	3.4429	
3S/	A48006 (AD87A001J)	

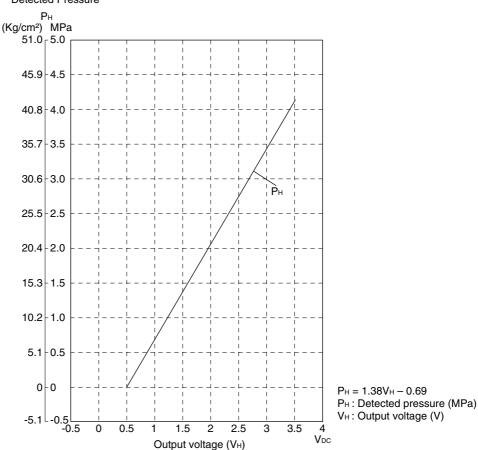
3SA48006 (AD87A001J)

# CHECK 6 Check Pressure Sensor

Measure the voltage (DC) between pins 1 and 3 of the connector.



### **Detected Pressure**

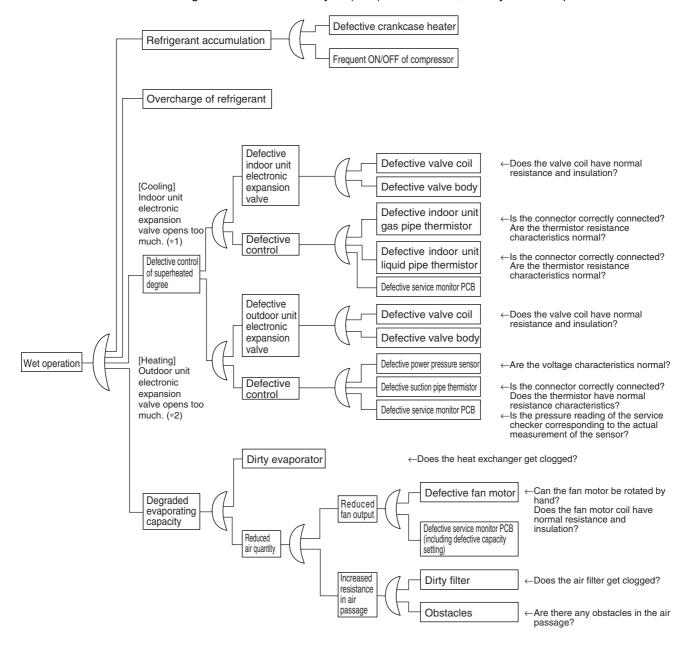


This graph is available for both high pressure sensor and low pressure sensor.

### CHECK 7

### Check for causes of wet operation.

Referring to the Fault Tree Analysis (FTA) shown below, identify defective points.

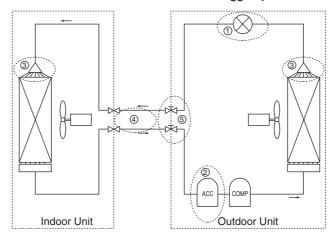


- \*1: "Superheated degree control" in cooling operation is exercised with the indoor unit electronic expansion valve.
- \*2: "Superheated degree control" in heating operation is exercised with the outdoor unit electronic expansion valve (EV1).
- \*3: Guideline of superheated degree to judge as wet operation
  ①Suction gas superheated degree: Not more than 37.4°F; ②Discharge gas superheated degree: Not more than 59°F, except immediately after compressor starts up or is running under drooping control.

  (Use the values shown above as a guideline. Even if the superheated degree falls in the range, the compressor may be normal depending on other conditions.)

# **CHECK 8** Clogged Points

Temperature differences must occur before or after the clogged points!



Check	k points	Check factor	Causes	Remedies
1	Around expansion mechanism	Temperature difference	<ul> <li>Dust</li> <li>Choked moisture</li> <li>Reduced effective pipe diameter due to adherent contamination, etc.</li> </ul>	Replace the electronic expansion valve.
2	Accumulator	Frosting	Choked moisture	Blow a nitrogen gas, and then replace the refrigerant.
3	Distributor	Temperature difference	<ul> <li>Dust</li> <li>Choked moisture</li> <li>Reduced effective pipe diameter due to adherent contamination, etc.</li> </ul>	Replace the heat exchanger or distributor.
4	Field piping	Temperature difference	Collapsed pipe	Replace the pipe.
5	Stop valve	Temperature difference	The stop valve is not fully open.	Open the stop valve fully.

# Part 7 Appendix

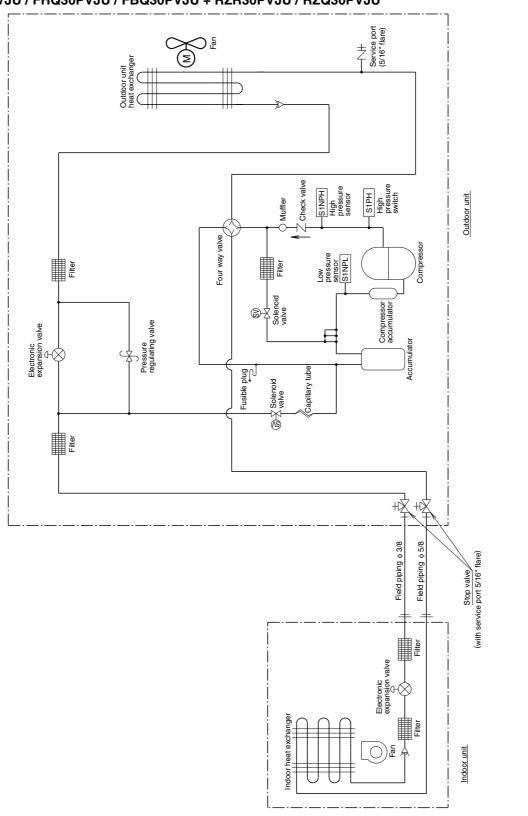
1.	Pipir	ng Diagrams	.183
		Indoor Unit + Outdoor Unit	
	1.2	Indoor Unit	. 185
2. Wiring Diagrams		ng Diagrams	.187
		Outdoor Unit	
	2.2	Indoor Unit	.189

Piping Diagrams SiUS281117

# 1. Piping Diagrams

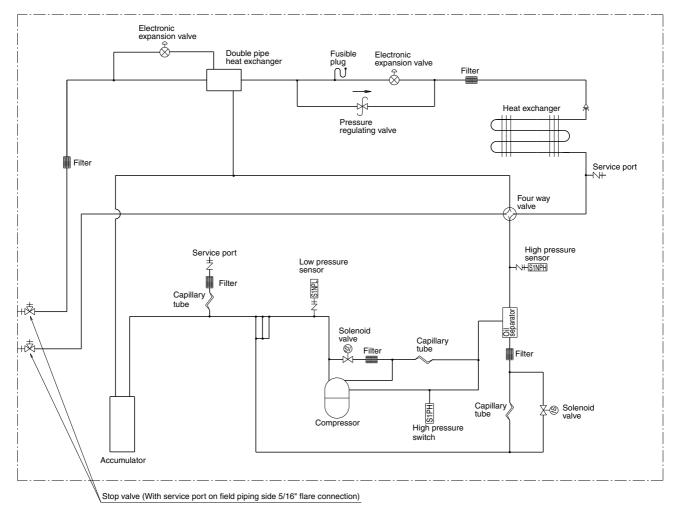
# 1.1 Indoor Unit + Outdoor Unit

FCQ18PAVJU / FHQ18PVJU / FAQ18PVJU / FBQ18PVJU + RZR18PVJU / RZQ18PVJU9 FCQ24PAVJU / FHQ24PVJU / FAQ24PVJU / FBQ24PVJU + RZR24PVJU / RZQ24PVJU9 FCQ30PAVJU / FHQ30PVJU / FBQ30PVJU + RZR30PVJU / RZQ30PVJU



SiUS281117 Piping Diagrams

### RZQ36PVJU9 / RZR36PVJU RZQ42PVJU9 / RZR42PVJU

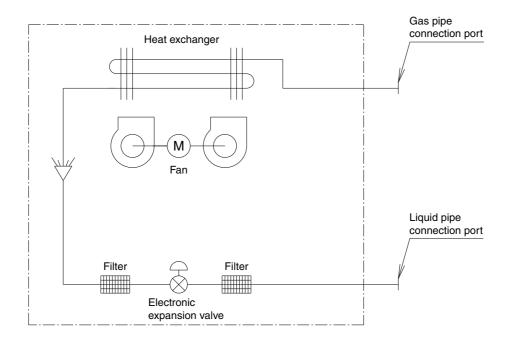


3D065366A

Piping Diagrams SiUS281117

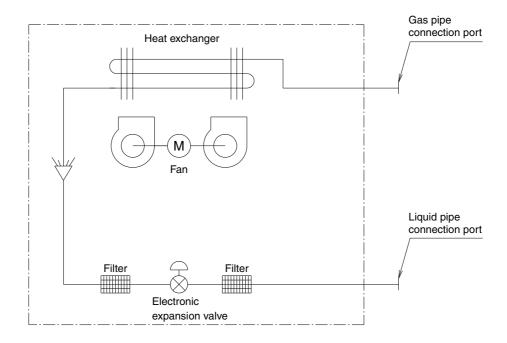
# 1.2 Indoor Unit

FCQ36PAVJU / FCQ42PAVJU FHQ36MVJU / FHQ42MVJU



4D024460F

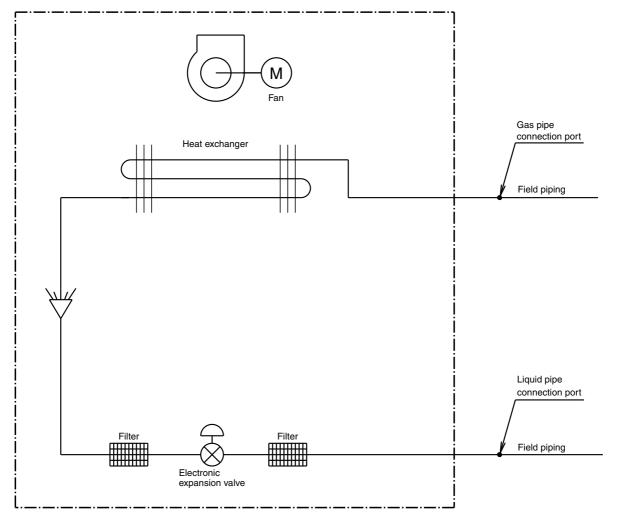
### FBQ36PVJU / FBQ42PVJU



4D034245F

SiUS281117 Piping Diagrams

### FTQ18PAVJU FTQ24PAVJU



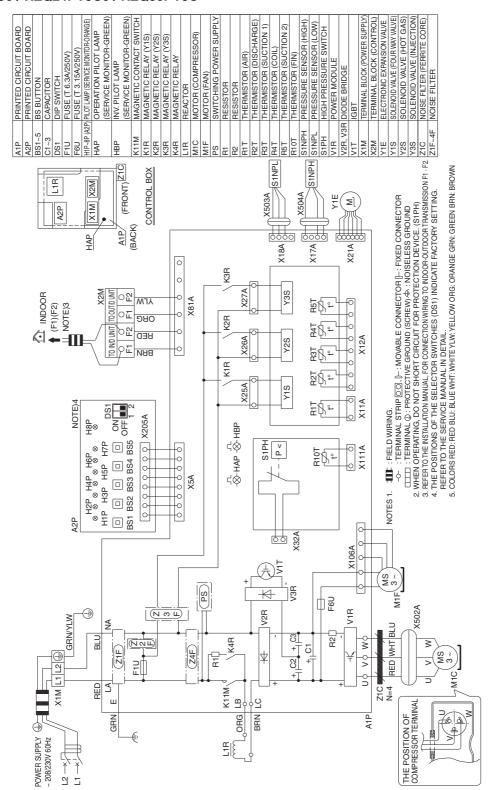
C: 4D068194

Wiring Diagrams SiUS281117

# 2. Wiring Diagrams

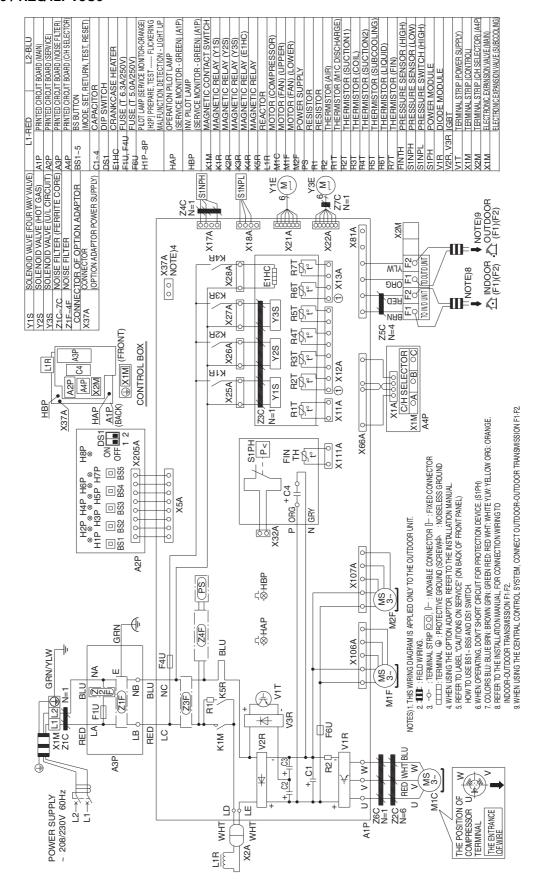
## 2.1 Outdoor Unit

RZR18PVJU / RZR24PVJU / RZR30PVJU RZQ18PVJU9 / RZQ24PVJU9 / RZQ30PVJU



3D062307C

### RZR36PVJU / RZR42PVJU RZQ36PVJU9 / RZQ42PVJU9



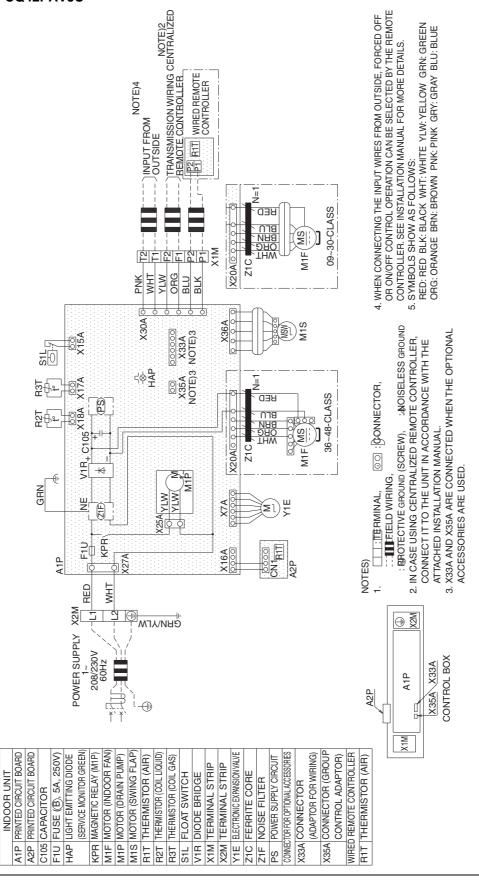
D071178

Wiring Diagrams SiUS281117

3D070301F

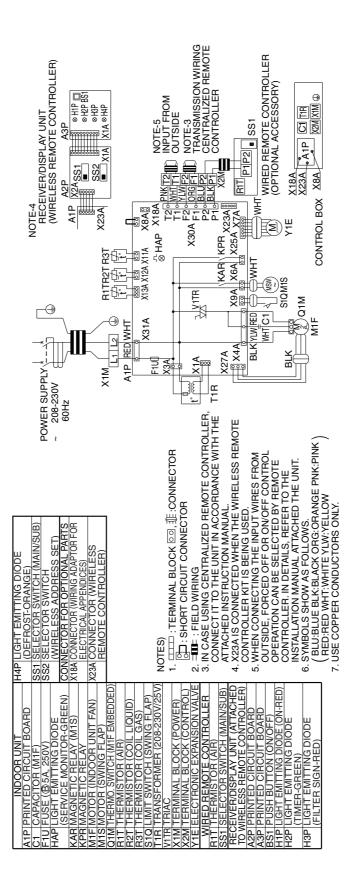
### 2.2 Indoor Unit

FCQ18PAVJU / FCQ24PAVJU / FCQ30PAVJU FCQ36PAVJU / FCQ42PAVJU



SiUS281117 Wiring Diagrams

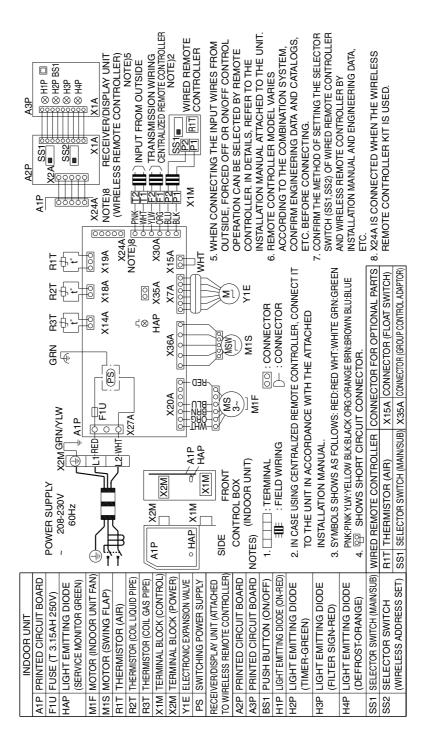
### FHQ18PVJU / FHQ24PVJU / FHQ30PVJU FHQ36MVJU / FHQ42MVJU



3D048116A

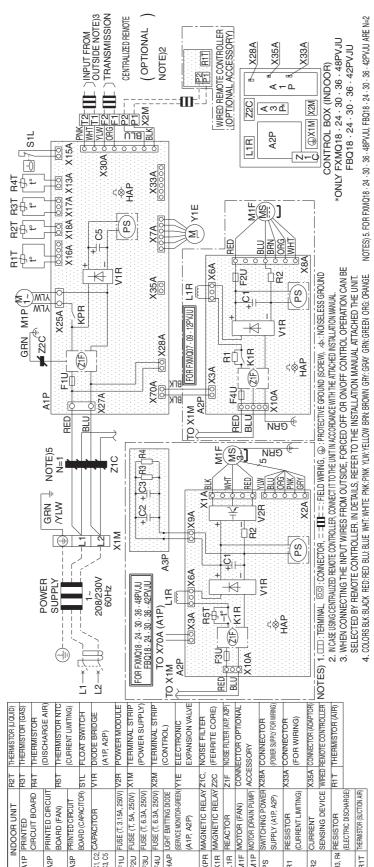
### FAQ18PVJU / FAQ24PVJU

3D046039D



SiUS281117 Wiring Diagrams

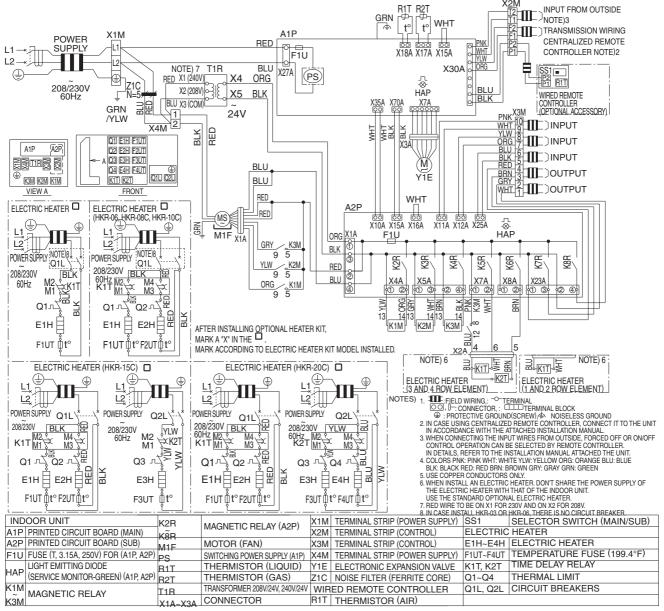
### FBQ18PVJU / FBQ24PVJU / FBQ30PVJU / FBQ36PVJU / FBQ42PVJU



3D065984D

Wiring Diagrams SiUS281117

### FTQ18PAVJU / FTQ24PAVJU



3D065036F

SiUS281117 Wiring Diagrams



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### Cautions on product corrosion

- 1. Air conditioners should not be installed in areas where corrosive gases, such as acid gas or alkaline gas, are produced.
- 2. If the outdoor unit is to be installed close to the sea shore, direct exposure to the sea breeze should be avoided. If you need to install the outdoor unit close to the sea shore, contact your local distributor.



Organization: DAIKIN INDUSTRIES, LTD. AIR CONDITIONING MANUFACTURING DIVISION

Scope of Registration: THE DESIGN/DEVELOPMENT AND MANUFACTURE OF COMMERCIAL AIR CONDITIONING, HEATING, COOLING, REFRIGERATING EQUIPMENT, HEATING EQUIPMENT, RESIDENTIAL AIR CONDITIONING EQUIPMENT, HEAT RECLAIM VENTILATION. AIR CLEANING EQUIPMENT COMPRESSORS AND VALVES



Organization: DAIKIN INDUSTRIES (THAILAND) LTD.

Scope of Registration: THE DESIGN/DEVELOPMENT AND MANUFACTURE OF AIR CONDITIONERS AND THE COMPONENTS INCLUDING COMPRESSORS USED FOR THEM



EC99J2044

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Dealer

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1645 Wallace Drive, Suite 110 Carrollton, TX75006 info@daikinac.com www.daikinac.com

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